Compendium of Findings for Memorial Healthcare System's Community Health Needs Assessment (CHNA), 2021-2024

Prepared for



Memorial Healthcare System

Prepared by



Broward Regional Health Planning Council, Inc.

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Executive Summary

As a part of IRS regulations, hospital organizations are required to conduct a community health needs assessment that serves as a guiding document for strategic planning. By utilizing the process of developing a Community Health Needs Assessment, Memorial Healthcare System has positioned itself to address local health needs that are not being met.

Broward County is the second most populated county in the state of Florida and ranks high in diversity. A community-based needs assessment aids the county in identifying and addressing the specific healthcare needs and/or gaps of local residents. The main purpose of the assessment is to improve the health status of Broward County residents and increase access and availability of healthcare services.

The main goals of the Community Health Needs Assessment are to:

- Improve health status of Broward County residents.
- Address socioeconomic factors that have a negative impact on community health.
- Increase access to preventive healthcare services, especially within at-risk sub-populations.

A Community Health Needs Assessment Advisory Council was convened with the mission to:

- Guide the assessment process.
- Act as a sounding board and assist in obtaining community input.
- Participate with the Planning Team in evaluating health issues and priorities once the assessment is completed.
- Engage in collaborative action planning on an ongoing basis.

The members of the Memorial Healthcare System Community Health Needs Assessment Advisory Council participated in meetings that took place from December 2020 to May 2021. Over 60 individuals participated in total.

During these meetings, the council reviewed data collected per the following methodology: quantitative and qualitative data research, key informant interviews community conversations, and provider and community focus group sessions. These data sets were analyzed and discussed to identify and prioritize community health needs within the Memorial Healthcare System service area:

- Access to care.
- Preventive care.
- Community health education.
- Quality of care.
- and Emergency response.

During the final meeting, members of the Advisory Council reviewed the data collected throughout the CHNA process, deliberated, and suggested the following priorities for MHS's consideration toward developing a community impact implementation plan for the next 3 years:

[
Access to Care	 Re-engage community to resume control of their health for routine care and preventative screening
	 Expand Memorial Healthcare services and increase community
	awareness
	 Continue to expand telehealth and digital services
	Increase access to legal and navigation services
Preventative Care	 Reduce the use of vaping focus on vulnerable, and at-risk populations including adolescents
	Increase community awareness of Mental Health and Substance Abuse
	Program service options
Community	 Improve quality of life, promote self-care management, and increase
Health Education	preventative screenings
	 Reduce the incidence of low birthweight and negative birth outcomes
Quality of Care	 Address race and health equity as it relates to the patient perception of
	receiving quality of care
	 Specific focus on health equity by integrating participatory research
	regarding race and implicit bias
	 Implement strategies identified as part of the 2021 MHS Diversity and Inclusion Plan

The following provides a summary of the quantitative and qualitative data sets that were examined during the council meetings.

Presentation 1: The CHNA Process & Broward County Level Quantitative Data (Part 1)

The first MHS CHNA presentation covered five topics, sequentially: (1) an overview of CHNA Process, (2) Broward County Demographics, (3) Income, Housing, & Employment, (4) Public Assistance, (5) Education. As with all other meetings for MHS's CHNA process, this meeting was conducted virtually using an instance of the Microsoft Teams software suite by the Broward Regional Health Planning Council.

At the outset of the first meeting, leadership from Memorial Health System and Broward Regional Health Planning Council oriented all advisory council members to the overall process and need for a community health needs assessment, the plan and vision for the assessment process, expected deliverables and discussion. A brief orientation to the virtual meeting process was also provided to assist advisory board members with the process for participating.

Broward County Demographics: Income, Housing, Employment, Public Assistance, Education

A high-level overview of Broward County's demographics was provided, including data relating to the composition of the population, birth rates and death statistics, employment, public assistance services utilization, and educational attainment was presented. Data for this presentation were source from the U.S. Census American Community Surveys and the FL state Department of Health's FL CHARTS database.

In organizing and analyzing the data, each dataset or component was stratified by categories relevant to social vulnerability and social determinants of health to the greatest extend possible, including age, gender, race and ethnicity. Maps were presented of the primary and secondary service area for Memorial Health System based upon the zip codes of highest utilization and incorporated to provide a visual and graphical representation of the demographic overview and geography of Broward county.

The data presented may be found below, including summary slides of the presentation highlights on the last few slides.

Presentation 1 Slides: The CHNA Process & Broward County Quantitative Data (Part 1)





Leadership Team

Aurelio M. Fernandez, III, FACHE

President and Chief Executive Officer

Nina Beauchesne, FACHE

East Operations, Executive Vice President

Melida Akiti, MSW

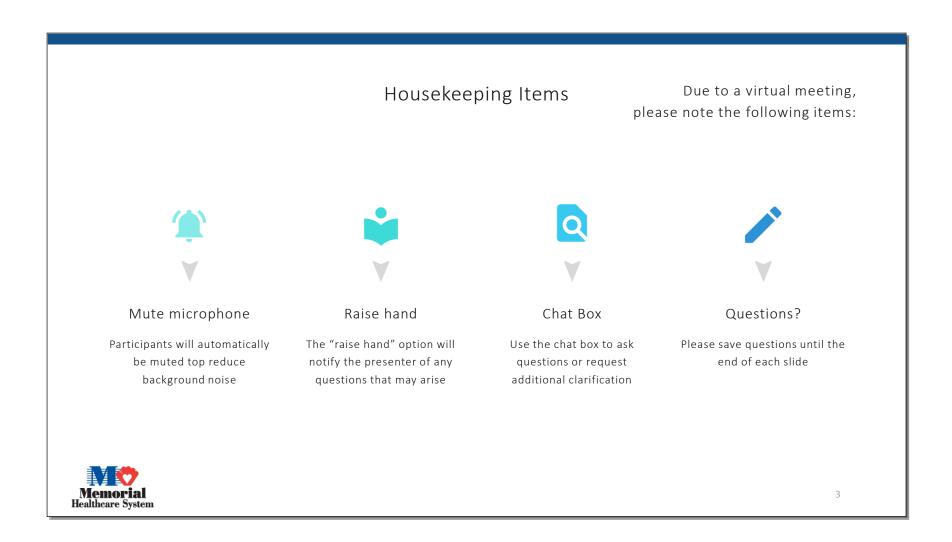
Vice President, Ambulatory Program and Community Services

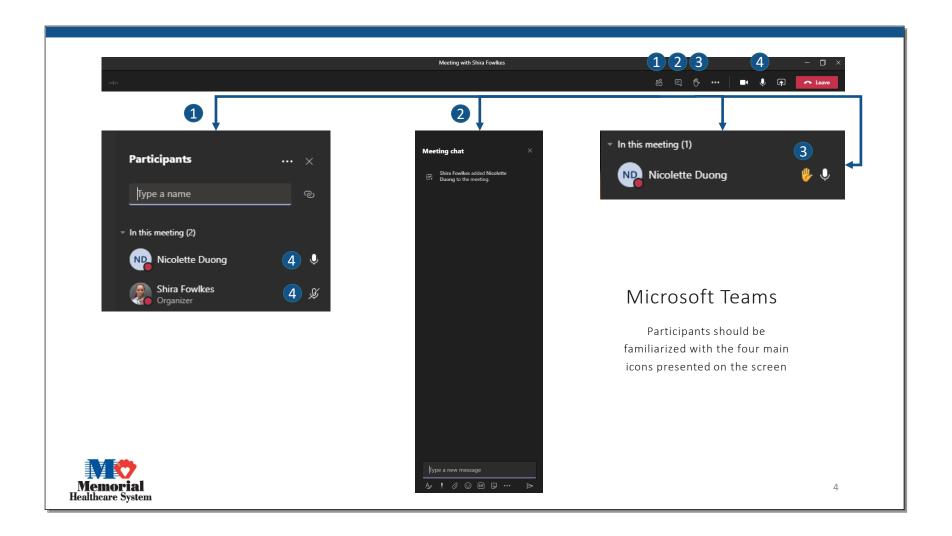
Timothy G. Curtin, MBA, MSW, CAP

Executive Director, Community Services

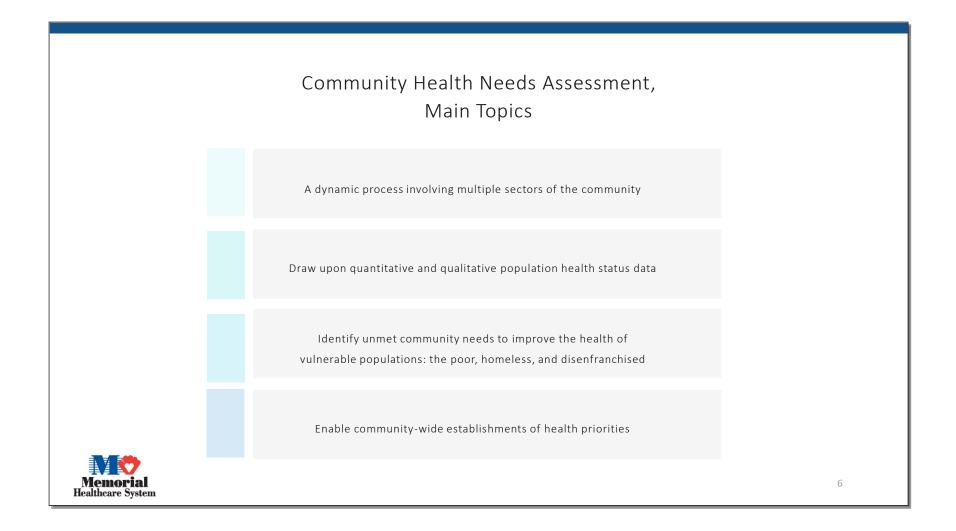


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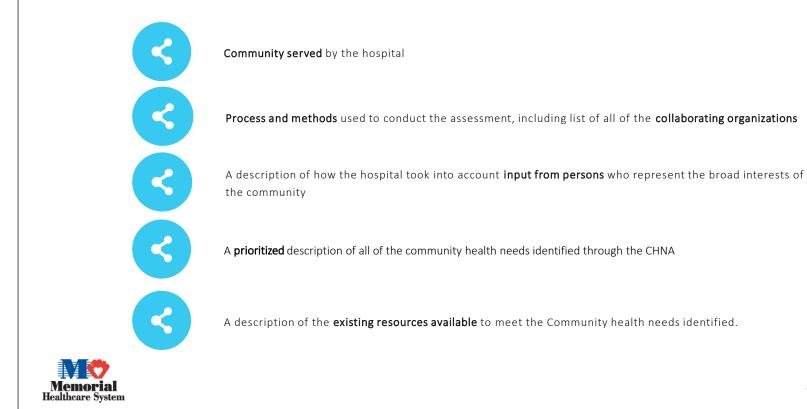


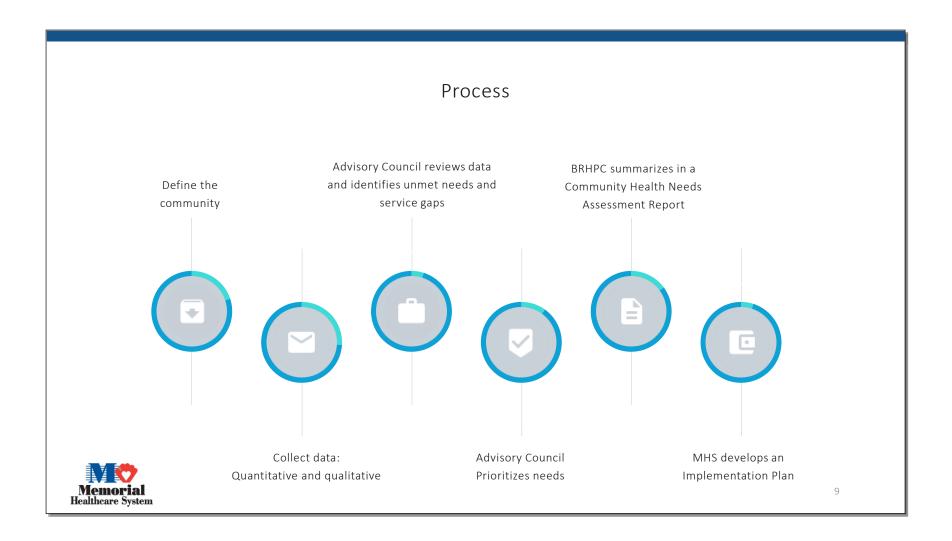
Agenda											
	December 16 th 2020		January 13 th 2021		February 10 th 2021		March 10 th 2021		April 7 th 2021		
1. 2. 3. 4.	Discussion	1. 2. 3.	Broward County Quantitative Data Presentation (Part II) Stakeholder Discussion Identify Needs & Gaps	1. 2. 3.	MHS Quantitative Data Presentation (Part I) Stakeholder Discussion Identify Needs & Gaps	1. 2. 3. 4.	MHS Quantitative Data Presentation MHS Community Services Presentation Stakeholder Discussion Identify Needs & Gaps	1. 2. 3.	Qualitative Data Presentation Stakeholder Discussion Identify Needs & Gaps	1. 2. 3.	Data, Needs, and Gaps Stakeholder Discussion
Disclaimer: Broward's Health Story Map to be included upon analysis											

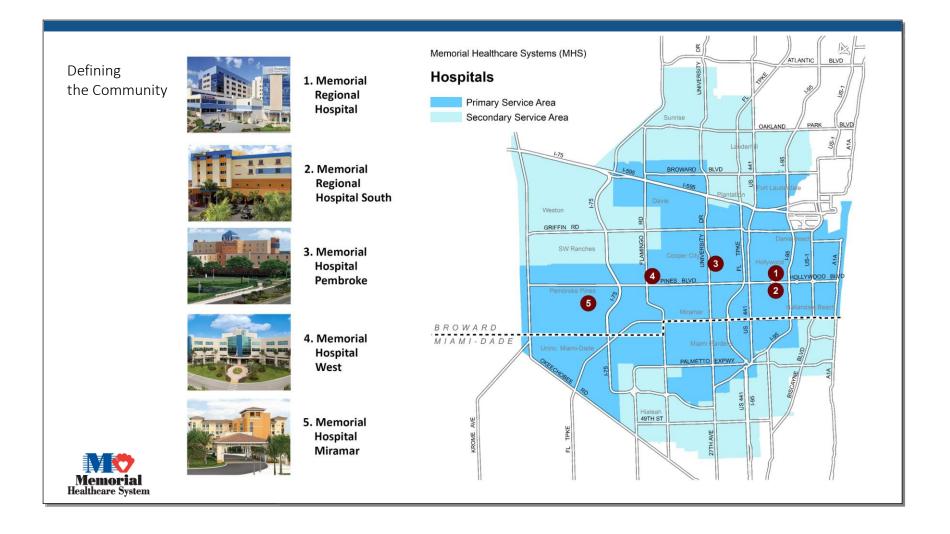


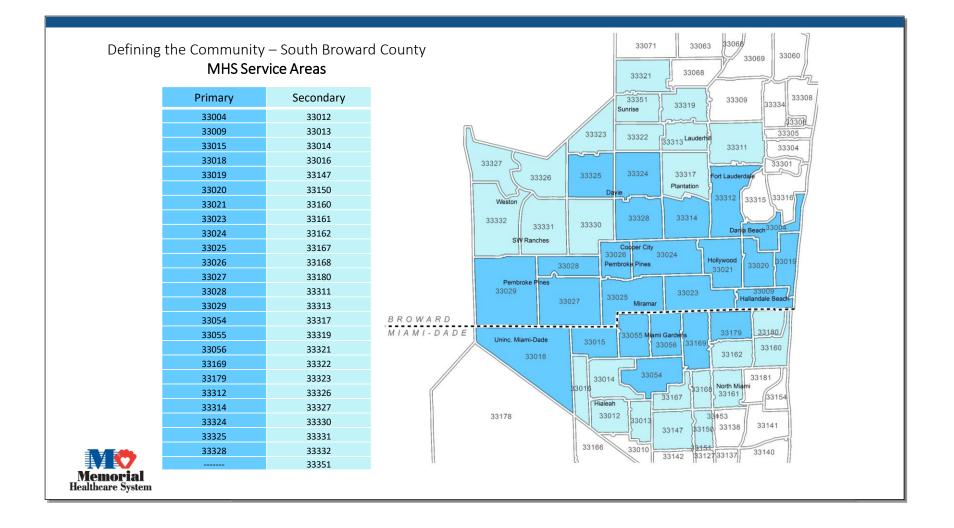
Why Do A Community Needs Assessment ?

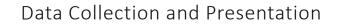














Quantitative Data

- U.S. Bureau of Census
- American Community Survey
- Florida Charts
- Broward Regional Health Planning Council Health Data Warehouse
 - Broward and Memorial Healthcare System
 Data
 - Hospital Utilization
 - Chronic Diseases
 - Prevention Quality Indicators (children and adults)
 - Diagnosis Related Groupings





Qualitative Data

- Youth Risk Behavior Survey
- Behavioral Risk Factor Surveillance Survey
- PRC Community Health Needs Assessment
 in Broward County
- Focus Groups
- Community Conversations (Town Hall Meetings)
- Key Informant Interviews

Prioritizing the Need: Role of Advisory Council

2 - Guidance

4 - Plan

Guide the assessment process

Once the assessment is complete, the council may participate with the Planning Team in evaluating

health issues and priorities with MHS



Input from "persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge of or expertise in public health

3 - Listen

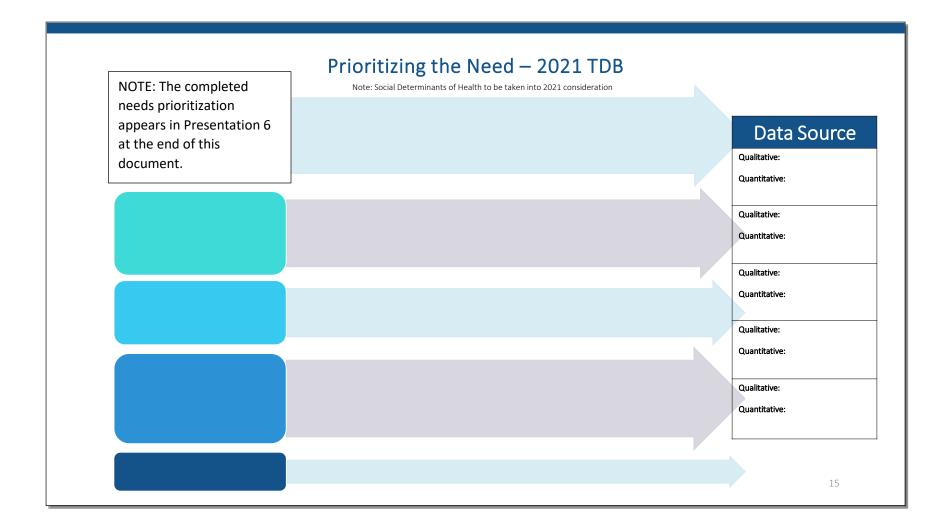
Act as a sounding board and assist in obtaining community input

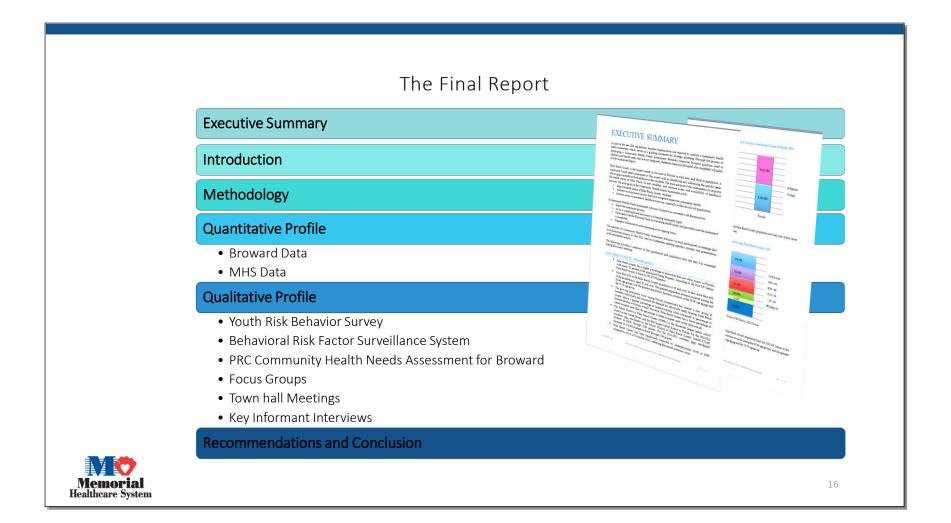
5 - Engage

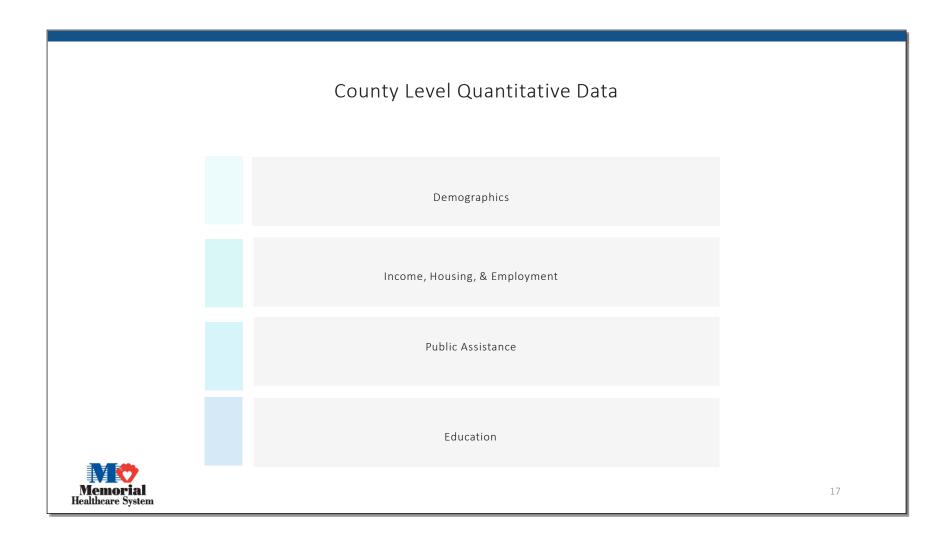
Engage in collaborative action planning on an ongoing basis



	Prioritizing the Need – 2018 Decision	Data Source
Access to Care	 Implementation of a care coordination and transitional care program Consideration for diversity issues (i.e.: languages spoken, undocumented populations) Assistance with navigation of the health insurance system including legal-medical partnerships Continued education of the underinsured/uninsured about new MHS Primary Care sites including collaboration/partnerships to ensure widespread information-sharing. 	Qualitative: ✓ Focus Groups ✓ Key Informants ✓ Community Conversations Quantitative: ✓ US Bureau of the Census ✓ BRHPC Health Data Warehous ✓ Florida Charts
Preventive Care	 Prenatal Care for the prevention of low birthweight and other negative health outcomes Immunizations Education for the prevention of opioid use. Educate providers to screen youth for adverse experiences (using the ACE survey) in order to link to appropriate services early 	Qualitative: ✓ Focus Groups ✓ Key Informants Quantitative: ✓ BRHPC Health Data Warehou ✓ Florida Charts
Community Health Education	 Chronic disease self-management (Congestive Health Failure, Diabetes, Chronic Obstructive Pulmonary Disease, Asthma) Health promotion and wellness Education for the prevention of sexually transmitted infections 	Qualitative: ✓ Focus Groups ✓ Key Informants Quantitative: ✓ BRHPC Health Data Warehous ✓ Florida Charts
Quality of Care	 Consideration for diversity issues including languages spoken, patients with disabilities, gender issues (i.e. gender identity, gender expression and sexual orientation) Diversification and training of clinical and non-clinical staff Coordination of care Consideration for the impact of macro-conditions (i.e. systemic racism) on population health 	Qualitative: ✓ Focus Groups ✓ Community Conversations Quantitative: ✓ BRHPC Health Data Warehous ✓ Florida Charts
		Qualitative: ✓ Focus Groups









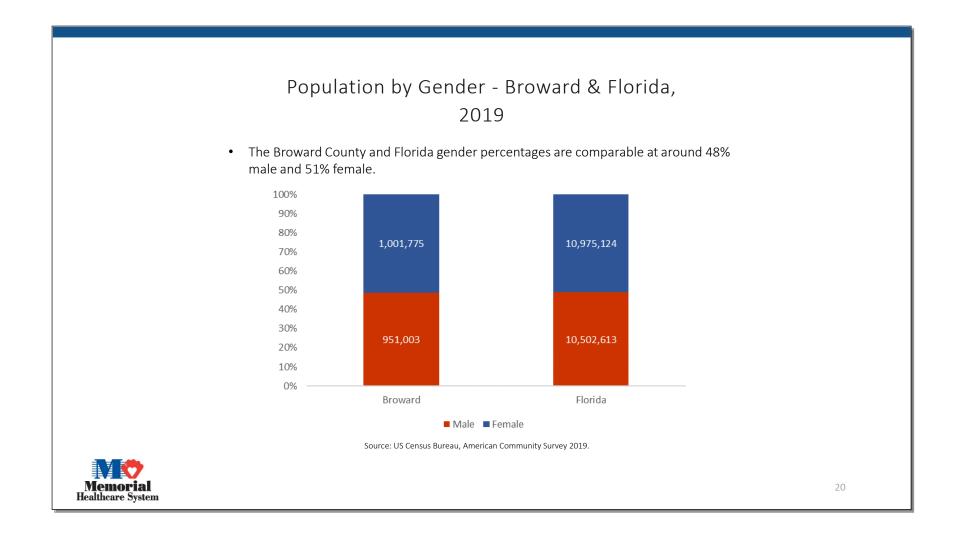
Broward County & Florida Population, 2019

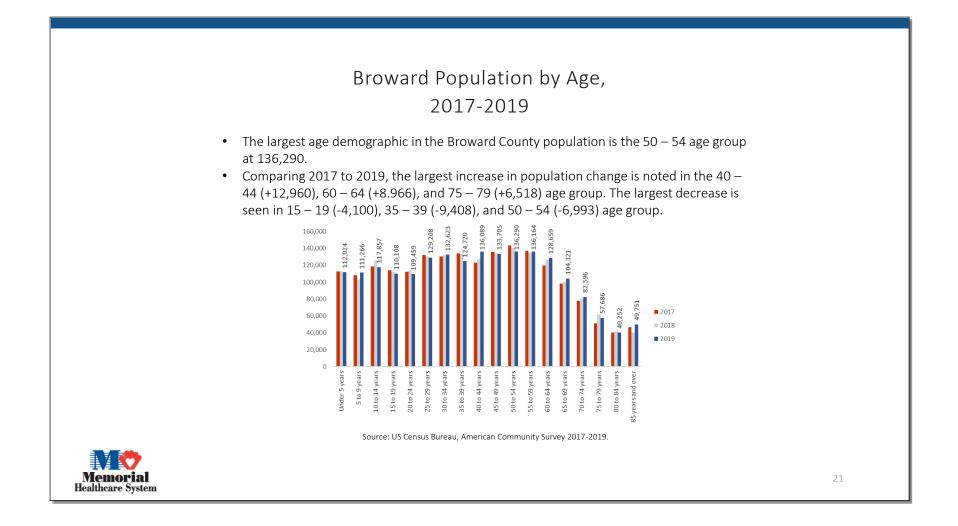
• Compared to Florida rates, Broward County has a lower white population (-14%) and higher black population (+12.8%)

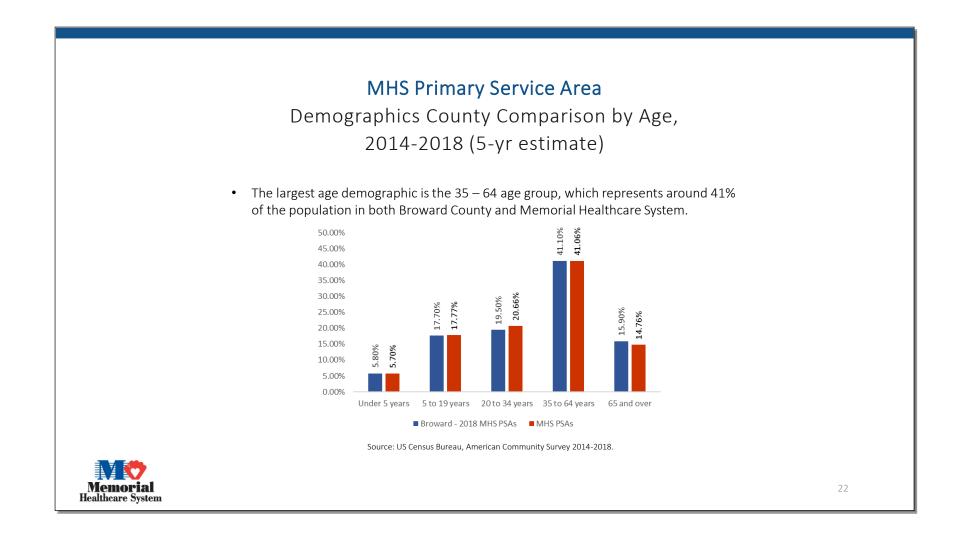
2019	Brow	ard	Florida		
	Number	Percent	Number	Percent	
Total Population	1,952,778	100.0%	21,477,737	100.0%	
Male	951,003	48.7%	10,502,613	48.9%	
Female	1,001,775	51.3%	10,975,124	51.1%	
0-19	449,139	23.0%	4,746,580	22.1%	
20-64	1,167,761	59.8%	12,263,788	57.1%	
65+	333,925	17.1%	4,510,325	21.0%	
White	1,181,431	60.5%	16,000,914	74.5%	
Black	562,400	28.8%	3,436,438	16.0%	
Asian	72,253	3.7%	601,377	2.8%	
Other	60,536	3.1%	730,243	3.4%	
Hispanic or Latino (of any race)	478,431	24.5%	5,670,123	26.4%	

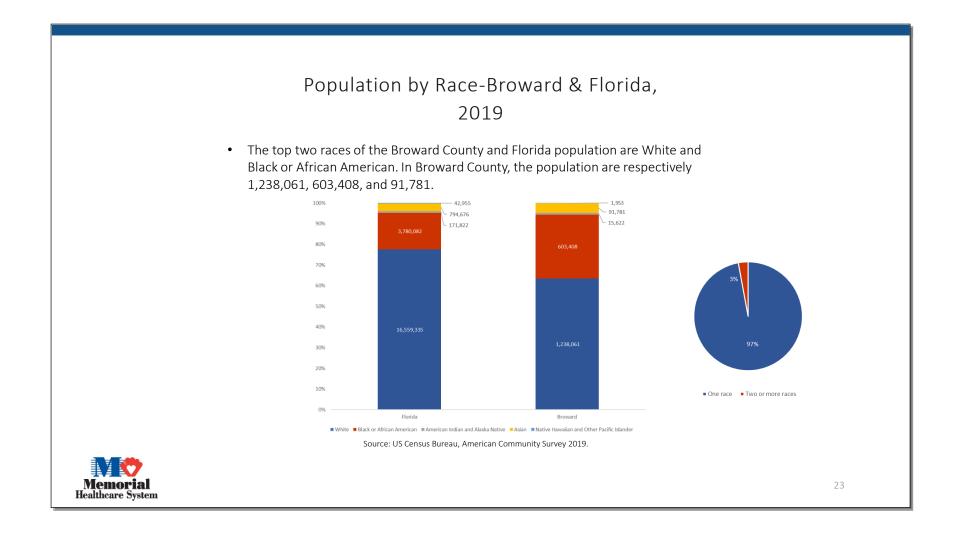
Source: US Census Bureau, American Community Survey 2019.

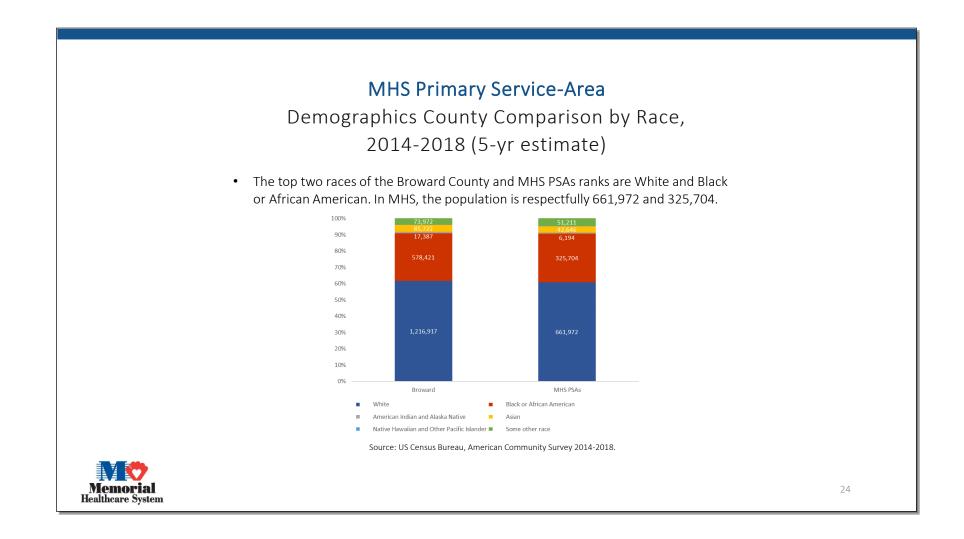


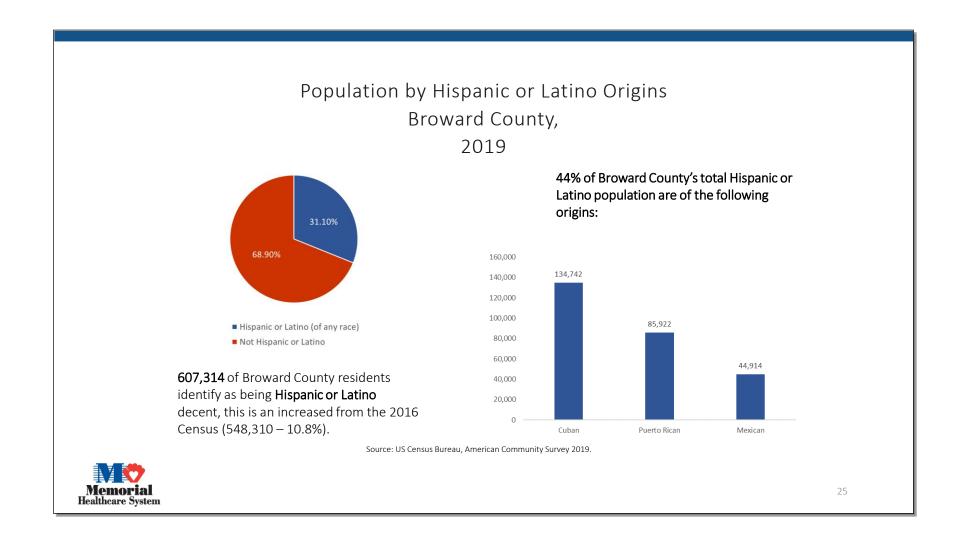


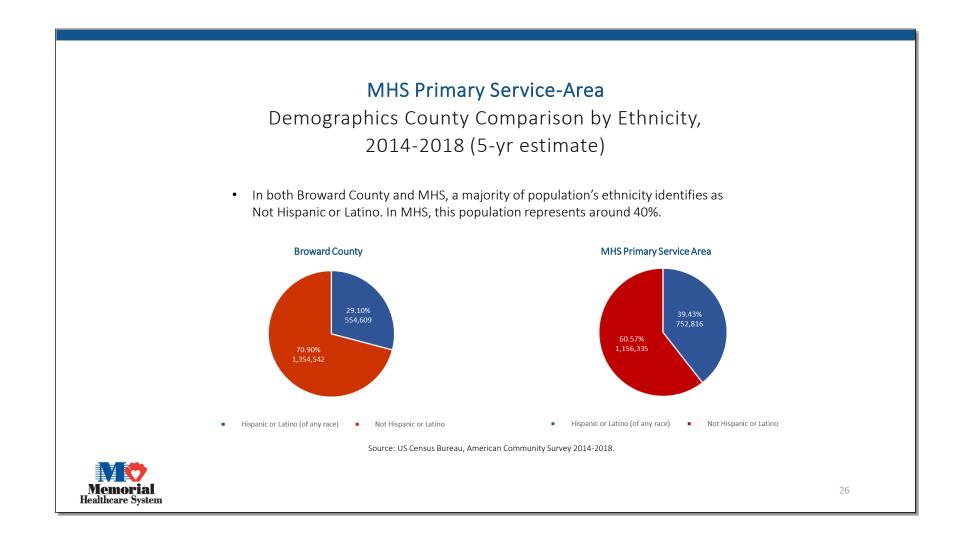


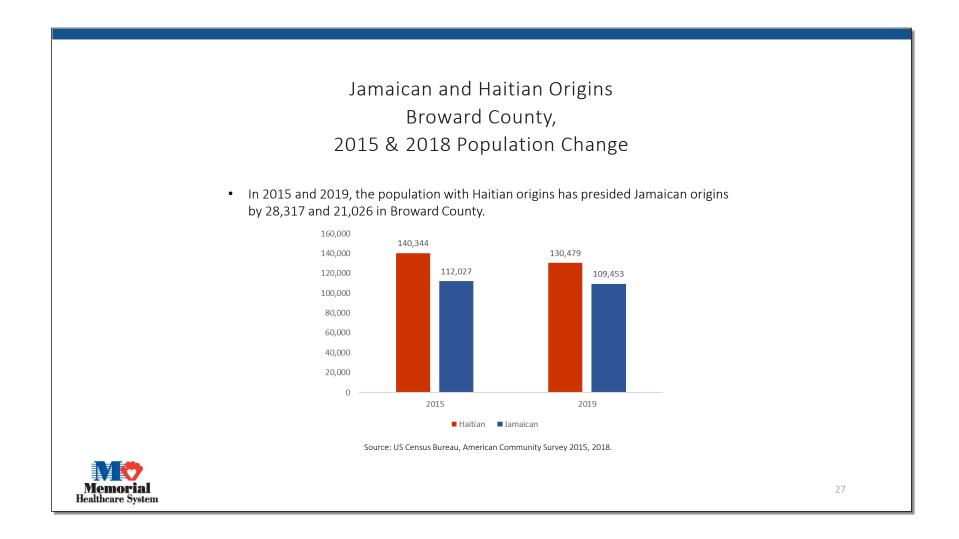


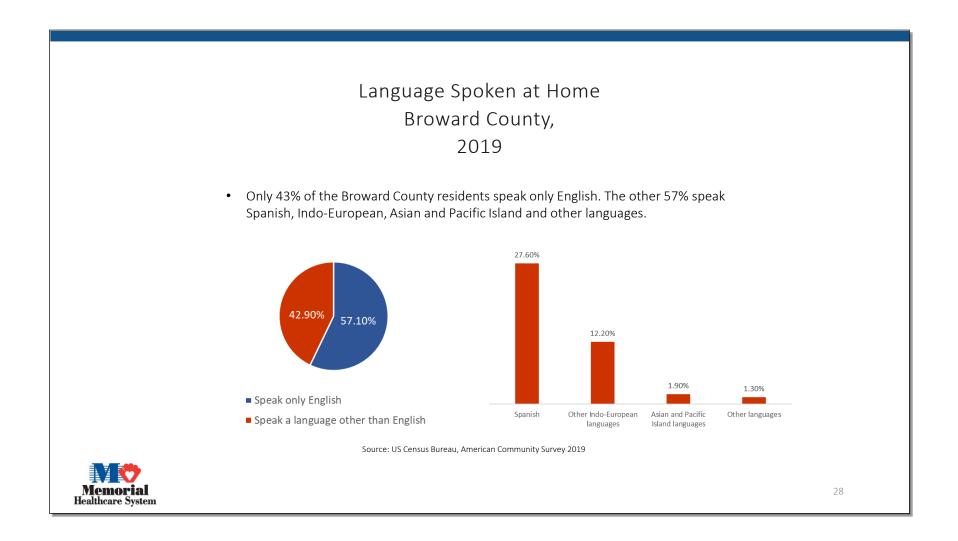


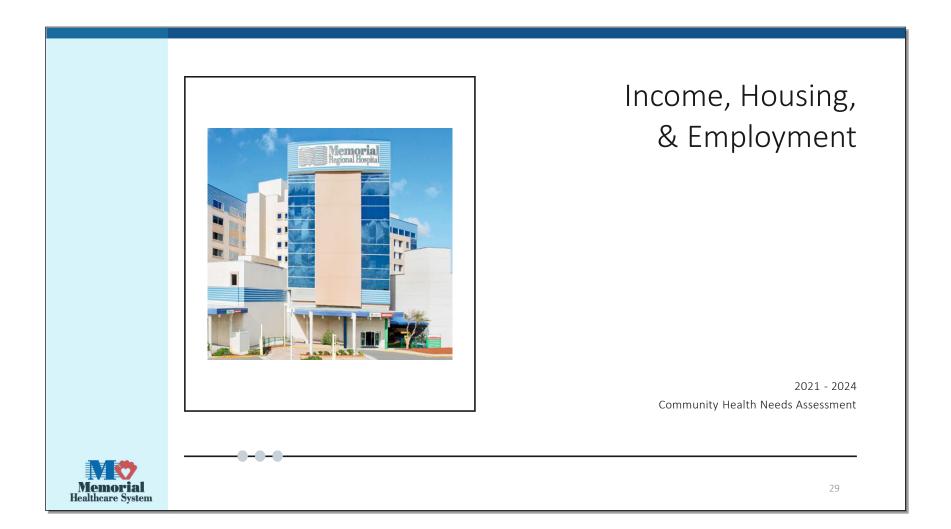


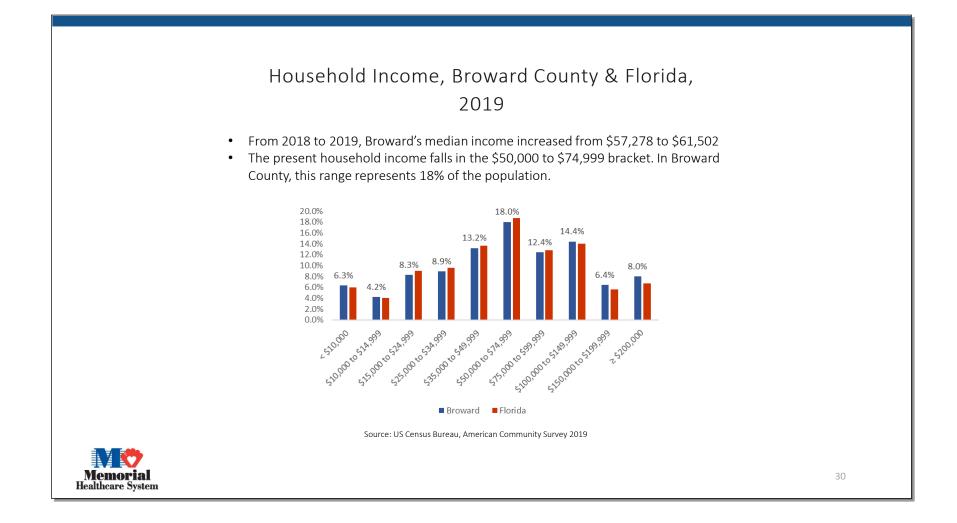


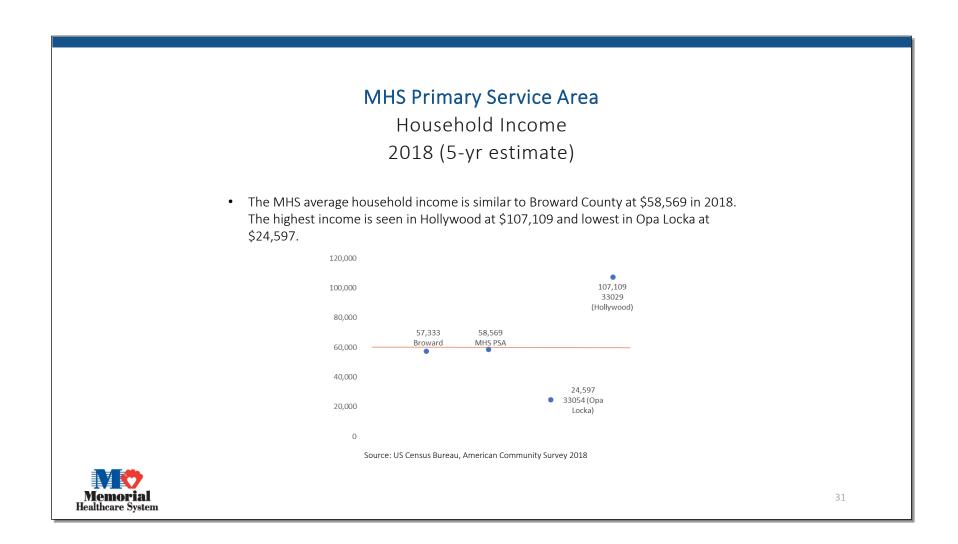












Income Below Poverty Level in the Past 12 Months, Broward County, 2016-2018 (cont.)

• "Families with female householder, no husband present" remains the typical income below poverty level in the past 12 months in Broward County at around 18%.

	2016	2017	2018
All families	10.6%	9.4%	9.3%
With related children under 18 years	14.8%	13.1%	13.2%
With related children under 5 years only	13.1%	10.7%	14.2%
Married couple families	6.3%	6.5%	5.9%
With related children under 18 years	7.9%	7.2%	6.0%
With related children under 5 years only	6.3%	5.3%	4.0%
Families with female householder, no husband present	22.5%	17.7%	18.4%
With related children under 18 years	28.2%	25.6%	25.6%
With related children under 5 years only	30.7%	26.4%	32.6%

Source: US Census Bureau, American Community Survey 2016 - 2018



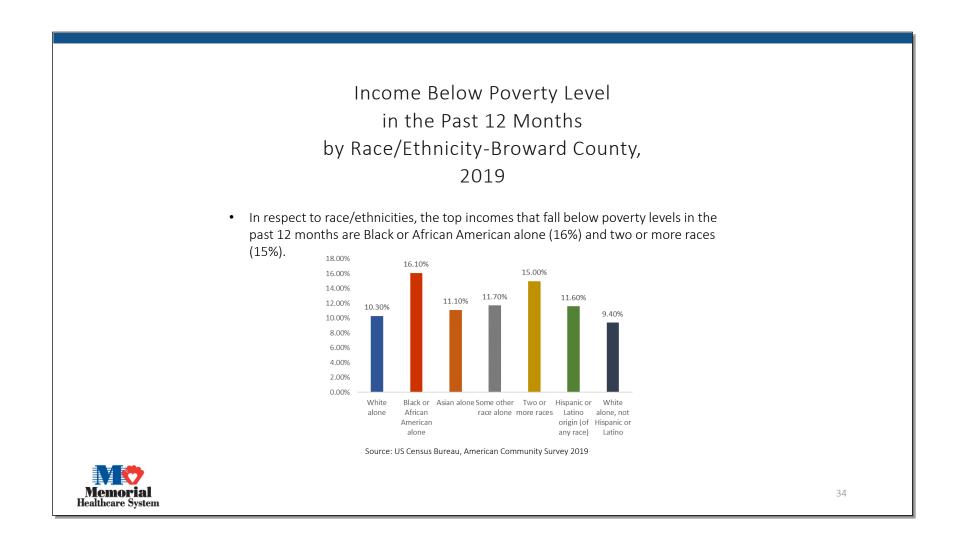
Income Below Poverty Level in the Past 12 Months, Broward County, 2016-2018 (cont.)

• 12.4 percent of all Broward residents and 16.7 percent of people under the age of 18 are living in poverty.

	2016	2017	2018
All people	13.5%	13.1%	12.4%
Under 18 years	18.3%	17.9%	16.7%
Related children under 18 years	17.9%	17.7%	16.5%
Related children under 5 years	21.5%	18.8%	17.5%
Related children 5 to 17 years	16.6%	17.2%	16.2%
18 years and over	12.2%	11.8%	11 .3 %
18 to 64 years	11.8%	11.4%	10.7%
65 years and over	13.4%	13.4%	13.7%
People in families	11.2%	10.5%	9.9%
Unrelated individuals 15 years and over	22.5%	23.1%	23.1%

Source: US Census Bureau, American Community Survey 2016 - 2018





Households by Type Broward County, 2019

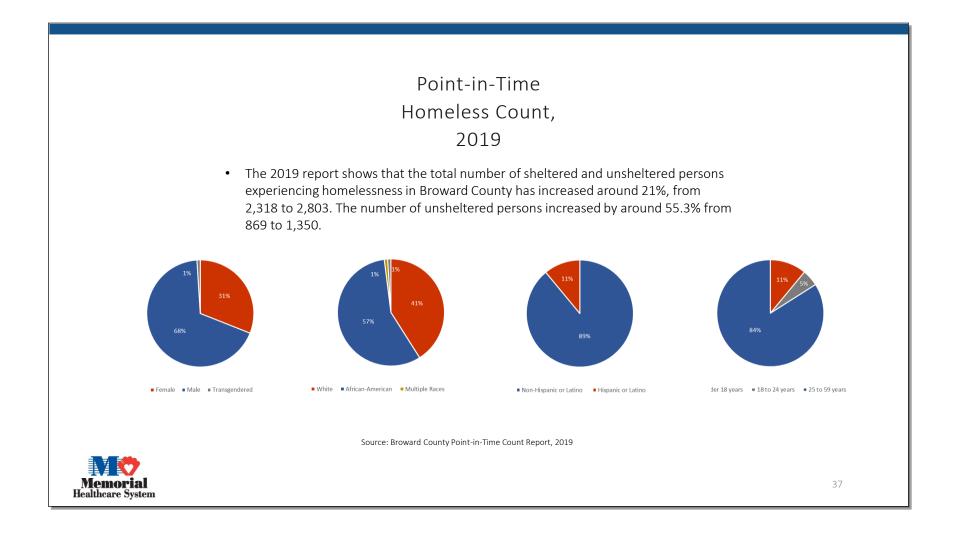
• In Broward County, the president household type is a married-couple family (31%).

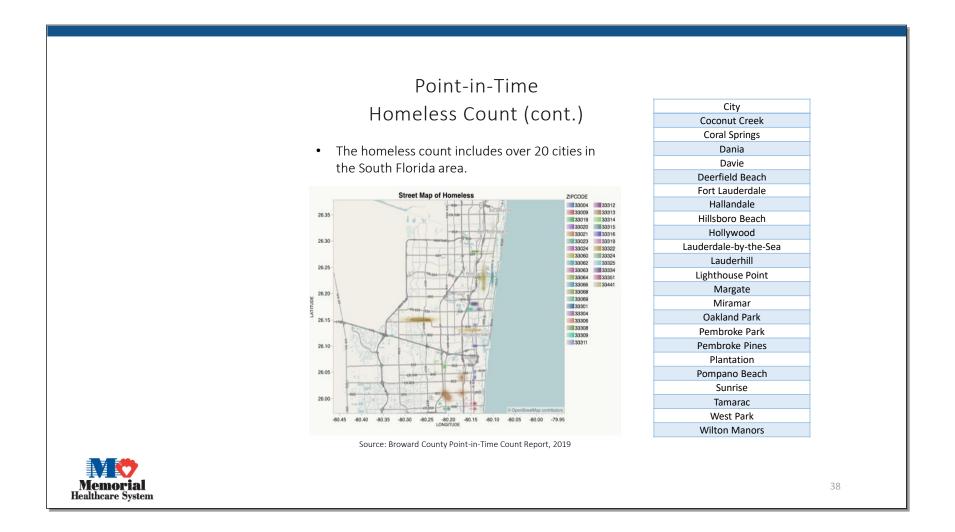
Total households	705,472	705,472
Married-couple family	294,922	41.80%
With own children of the householder under 18 years	100,702	14.30%
Cohabiting couple household	53,925	7.60%
With own children of the householder under 18 years	18,757	2.70%
Male householder, no spouse/partner present	137,875	19.50%
With own children of the householder under 18 years	8,088	1.10%
Female householder, no spouse/partner present	218,750	31.00%
With own children of the householder under 18 years	42,333	6.00%
Householder living alone	116,638	16.50%
65 years and over	58,837	8.30%
Households with one or more people under 18 years	196,808	27.90%
Households with one or more people 65 years and over	233,820	33.10%

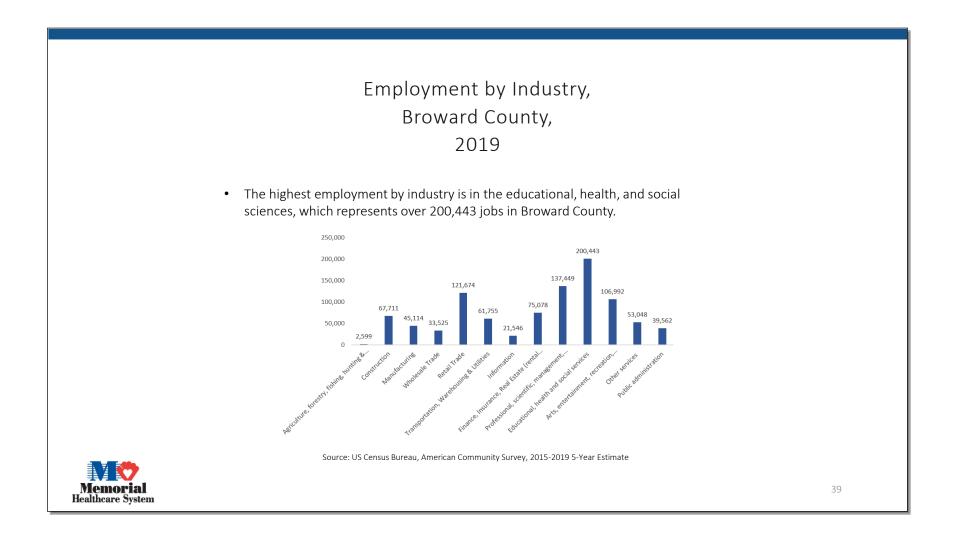
Source: US Census Bureau, American Community Survey 2019

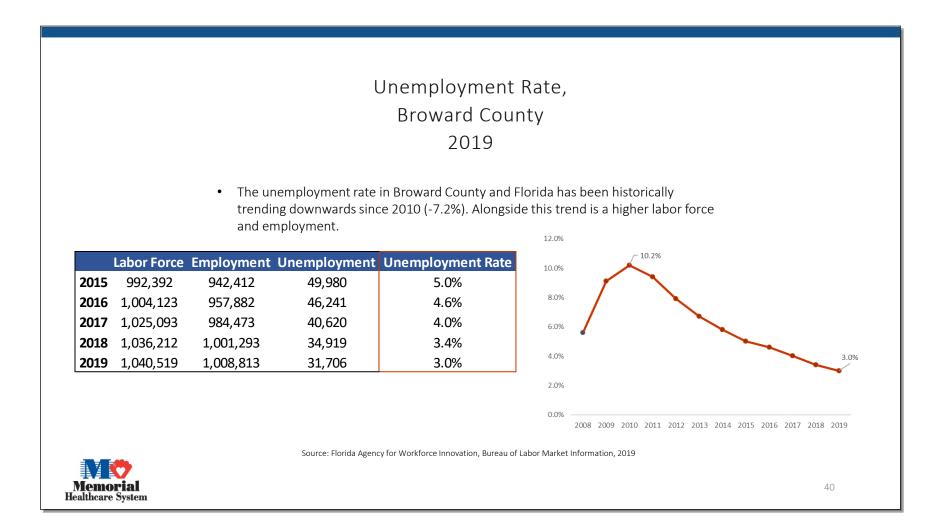


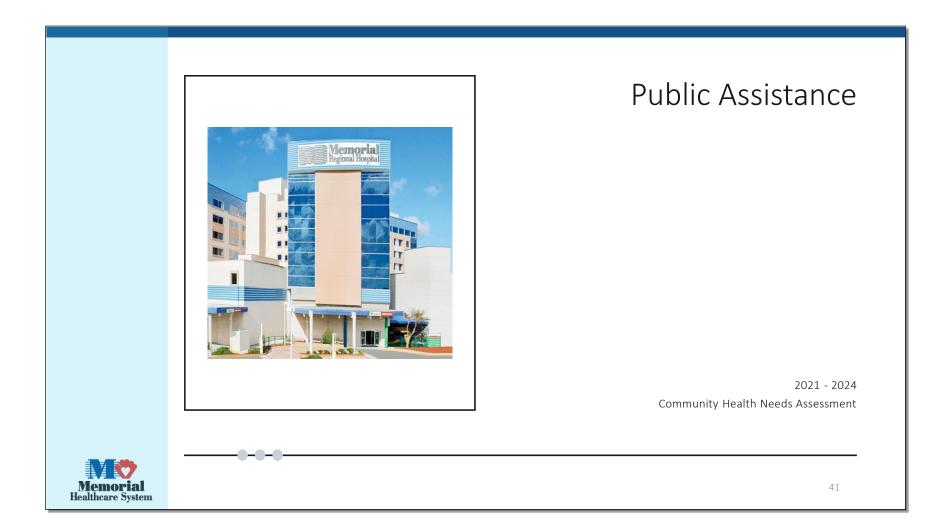
	Broward	rket Rent & Florida, -2019			
	The fair market percentile in E percentile.	Broward County remains		_	
	Locality Name Broward County - 2019 Broward County - 2018	Metropolitan Ar Fort Lauderdale, FL HUD Fort Lauderdale, FL HUD	Metro FMR Are		
Efficiency	One-Bedroom	wo-Bedrooi	Three-Bedroom	n Four-Bedroom	FMR Percentil
\$950	\$1,135	\$1,444	\$2,088	\$2,536	40
\$889	\$1,086	\$1,387	\$2,015	\$2,443	40

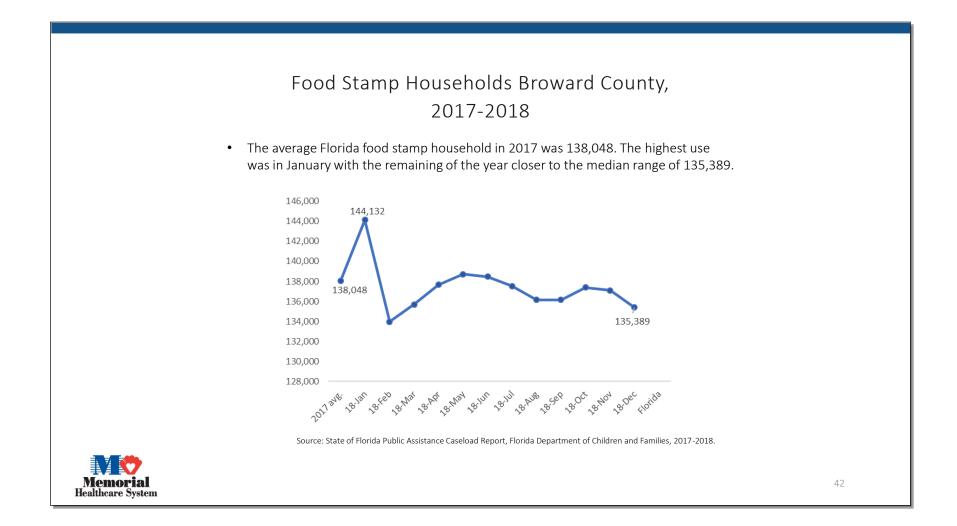


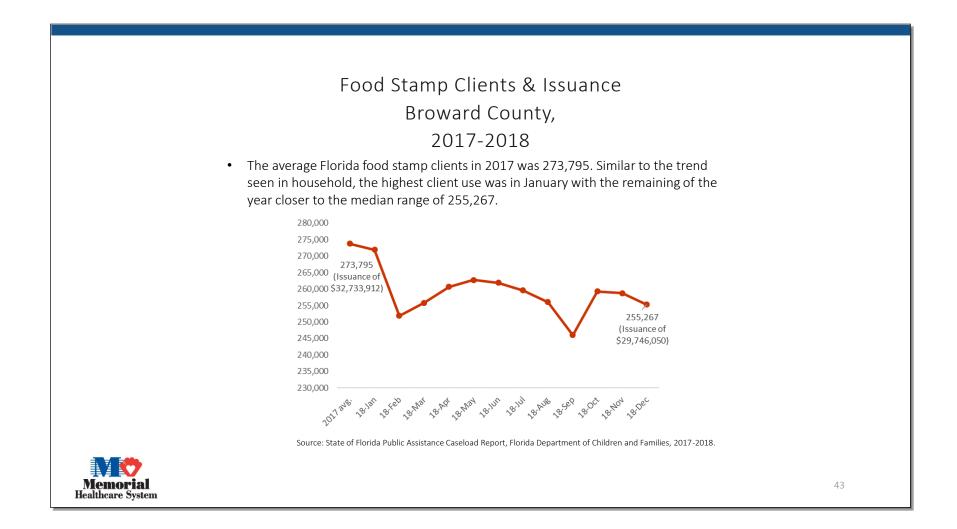


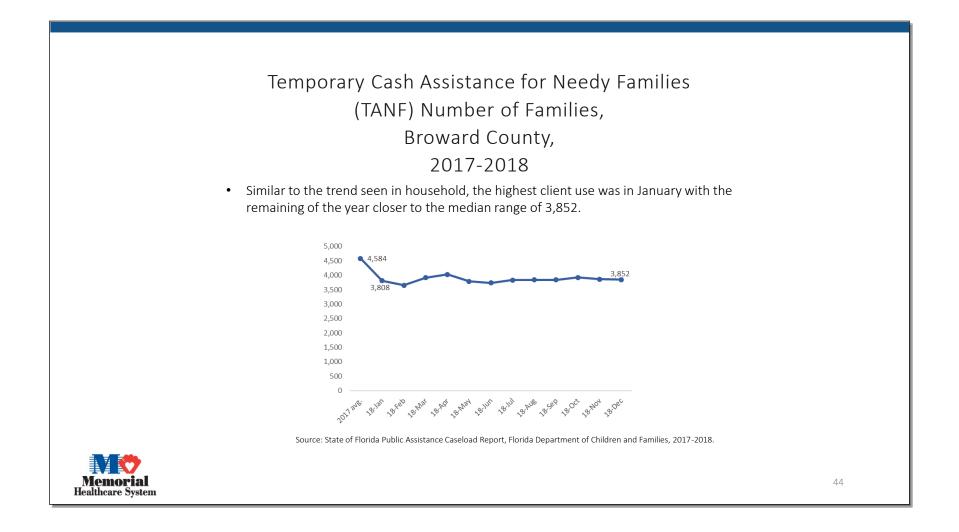


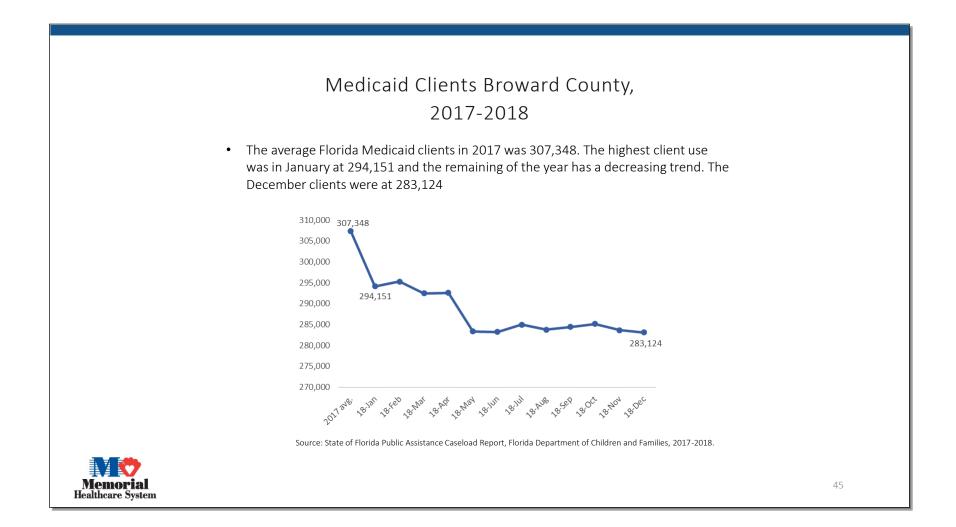




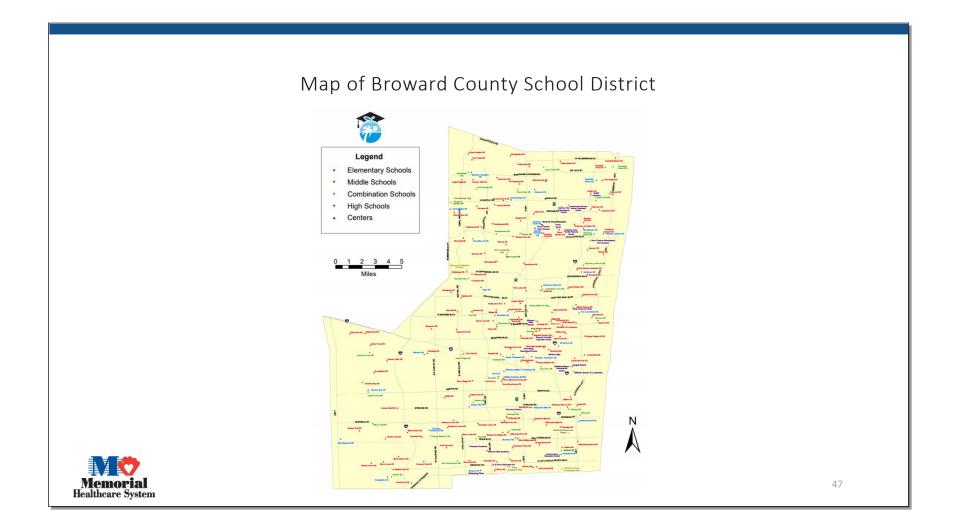


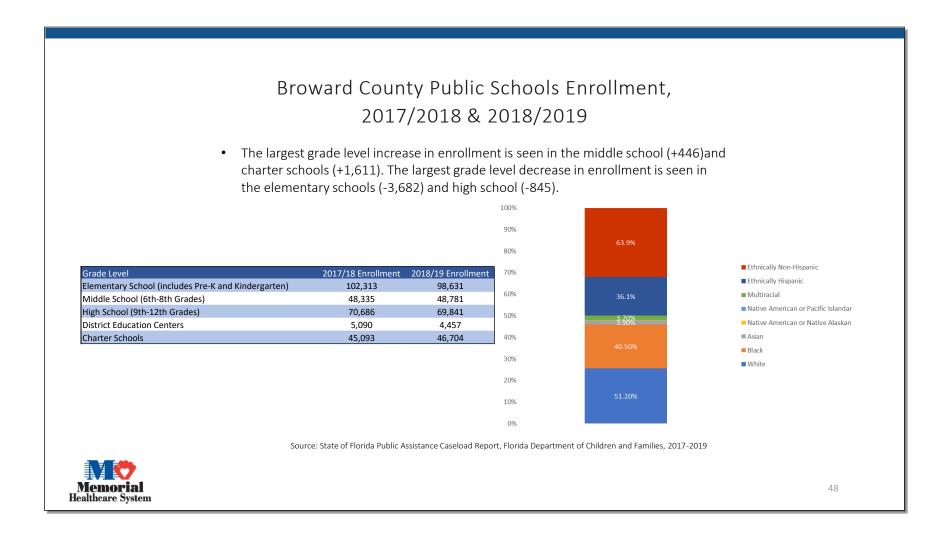












Educational Attainment of Broward Residents Over 25, 2018-2019

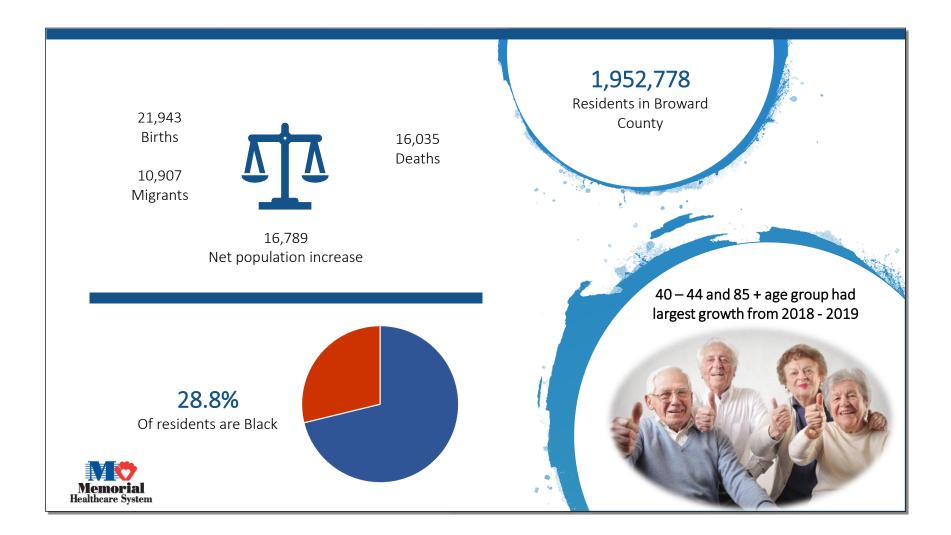
• The educational attainment of Broward County and Floridian residents is similar in multiple professions. Broward County has a slightly higher bachelor degree attainment by 1.9%

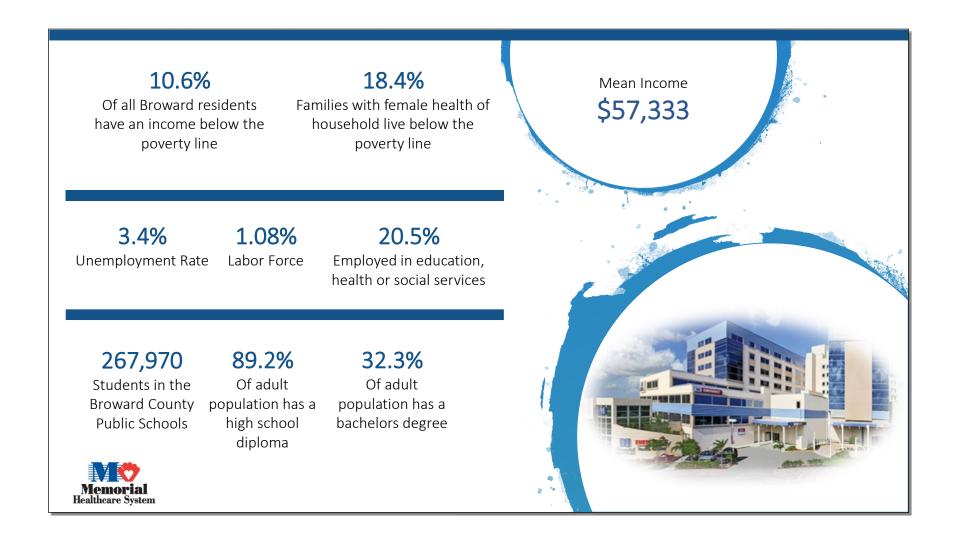
	2018		203	19	
	Broward	Florida	Broward	Florida	
% HS graduate or higher	89.20%	88.50%	89.30%	88.40%	
% High School Graduate	27.20%	28.70%	28.30%	28.40%	
% Some college, no degree	20.00%	19.70%	18.30%	19.40%	
% Associate's degree	9.70%	9.70%	9.80%	9.90%	
% Bachelor's degree or higher	32.30%	30.40%	33.00%	30.70%	
% Bachelor's degree	19.80%	19.10%	20.70%	19.30%	
% Graduate or professional degree	12.60%	11.30%	12.20%	11.40%	

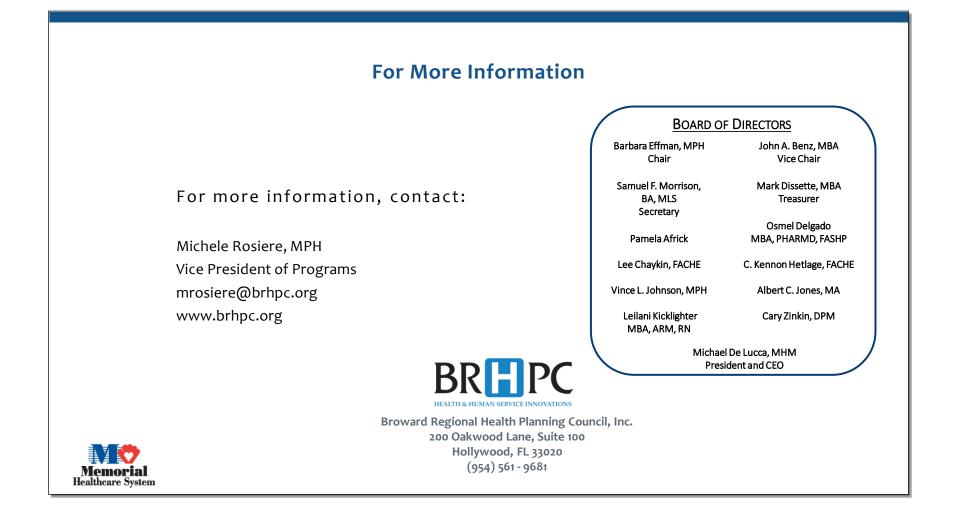
Source: State of Florida Public Assistance Caseload Report, Florida Department of Children and Families, 2018-2019.











Presentation 2: Social Determinants of Health, Health Insurance, Health Care Resources, Maternal & Child Health, Mortality & Morbidity, Communicable Disease Prevalence

The second MHS CHNA presentation covers six topics: (1) Social Determinants of Health, (2) Health Insurance, (3) Health Care Resources, (4) Maternal & Child Health, (5) Mortality & Morbidity, and (6) Communicable Disease Prevalence.

Social Determinants of Health (SDOH). Indicators for the SDOH consist of ZCTA-level measures for White, Black, Hispanic, Medium Income, Poverty and Median Age acquired from the Census ACS (2018 5 yr.) Additionally, tract-level overall Social Vulnerability Index (SVI) scores were averaged to the ZCTA and overlayed with SDOH indicators. The CDC SVI is composite measure of fifteen census measures across four themes: Socioeconomic Status, Household Composition & Disability, Minority Status & Language, and Housing & Transportation. High rates for SDOH indicators and the SVI were operationalized as the top two quintiles of the datasets. Across the County, high rates of SVI tend to spatially associate with high rates of black population and poverty. High SVI do not to spatially associate with high rates of Median Income and high age. However, high SVI does overlap with high rates with Hispanic with two ZCTAs north of Griffin Rd (33065, 33334) and several clustering in the MHS primary service area south of Griffin Road (33314, 33024, 33021, 33020, 33009). Below are the MHS ZCTAs where high SVI spatially associates/overlaps with high SDOH indicators:

High SDOH	White	Black	Hispanic	Median Income	Poverty	Median Age
High SVI	33021	33023, 33020	33024, 33314, 33021, 33020, 33009	No Overlap	33314, 33312, 33023, 33020, 33009	33009

Table 1: ZCTAs with Overlap of High S	SDOH Indicators with High	SVI South of Griffin Road
TUDIE 1. ZCTAS WILLI OVELIUP OJ HIGH S	зооп шисаютз with піўн	<i>SVI, SUULI UJ GI IJJIII KUUU</i>

A spatial analysis was also performed for six chronic conditions^[1] and the mean crude rate of COVID-19 from a sample of cumulative data from September 13th to 19th 2020 (dataset starting from March 2020). The chronic conditions data was acquired from the Florida Agency for Health Care Administration via the Broward Regional Health Planning Council. This dataset sample is from 2015 to 2019 and has numerator cases for diabetes, asthma, congested heart failure, hypertension, sickle cell disease, and AIDS. The denominator is the Census ACS (2018 5 yr.) adult population. The BRHPC created five-year crude rate means for each ZCTA for each condition.

As with the SDOH data, the high rate for the COVID-19 sample and chronic conditions is defined as the top two quintiles of the data. Across the County, ZCTAs with high rates of SVI and COVID-19 overlap 70%. Table 2 below illustrates that COVID-19 had strong spatial association with high black populations, poverty, but not high white populations, median income, and median age.

High SDOH Indicator	Percent of Spatial Overlap of High COVID-19
SVI	70%
Black	65%
White	10%
Hispanic	25%
Poverty	70%
Median Income	20%
Median Age	13%

Table 2: Percent Spatial Overlap of High SDOH and High COVID-19 by ZCTA

Overall, high rates of COVID-17 overlap the most with high rates of SVI and Poverty (poverty is a SVI indicator), followed by high rates of black populations. The overlap of SDOH indicators high SVI, Black and Poverty (slide 11) with Chronic conditions (Slide 13), reveals the following overlaps in the table below:

Table 3: Percent Spatial Overlap of High Chronic Conditions of High SDOH Indicators

	Percent of Spatial Overlap with High SDOH Indicat						
High Chronic Condition (20 Zip Codes each)	SVI	Black	Poverty				
Diabetes	70%	75%	65%				
Asthma	75%	75%	70%				
Hypertension	50%	60%	50%				
AIDS	60%	60%	75%				
CHF	55%	60%	45%				
Sickle Cell Disease	75%	90%	75%				
Average Overlap	64%	70%	63%				

Zip Codes with high diabetes have the most overlap with Zip Codes that have high black populations (15 Zip codes, 75% spatial overlap). For Asthma, high overall SVI and high black are tied as the most overlap (75%). Out of the 20 high Hypertension Zip Codes, 12 of them or 60% are also high black zip codes. Out of the 20 high AIDS Zip Codes, 12 of them are also high black (60%), while high poverty makes up 15 of them (75%). For CHF, high black zip codes make of the majority with a 60% overlap, 15-percent more than Poverty. Sickle Cell Disease (SCD), which occurs in mostly in African American populations is expectedly highest in high black Zip Codes. On average across high chronic condition Zip Codes, high black Zip Codes make up 70% of them. Without SCD, high black Zip Codes make up 66% on average, still higher than high SVI 62% and high poverty 61%). Therefore, it appears that Broward Zip Codes with

above county rates of black populations tend to have the highest concentration of high chronic conditions as well.

Health Insurance. Health insurance coverage data from the ACS (2017, 2018, 2019) reveal that compared to the rest of Florida, Broward's uninsured population rate is 2.1% higher (2019). Compared to the United States, Broward's uninsured population is 6.1% higher in 2019. This is a pattern that has been stable in 2017 and 2018. The uninsured population rate is not uniform across the lifespan. In 2019, the highest uninsured rate is among age groups 19-25 (24.7%), 26-34 (28.1%) and 35-44 (21.4%). Therefore, on average 25% or 1 in 4 young adults and adults do not have health insurance. This is a major concern since access to health insurance is vital to healthcare access and preventive care.

Health Care Resources. Health Resources and Services Administration's (HRSA) threshold for Medically Underserved Populations (MUP) is at or below a score of 62. The major municipalities within the MHS service area have scores well below this, such as Hollywood (54.2) and Miramar (48.9). The Health Professional Shortage Area (HPSA) Score developed by the National Health Service Corps (NHSC) determines priorities for assignment of clinicians. The scores range from 0 to 26 where the higher the score, the greater the priority. In the MHS service area, Davie/Hollywood/Dania have a score of 18, and a Full Time Equivalent (FTE) Clinical Provider shortfall of 7, needed to mitigate the Health Professional Shortage Area. This is the highest FTE shortfall of the ten (10) low-income HPSAs listed on Slide 27. By comparison, Fort Lauderdale (outside of the MHS service area) has a HPSA score of 14 and an FTE shortfall of 5. There dental health FTE shortfall for Davie is higher at 21.94 and a HPSA score of 17.

Maternal and Child Health. Broward has consistently had higher rates of adverse birth outcomes compared to Florida. In 2015, Broward's Low-Birth weight rate was 9.3% compared to Florida's 8.6%. In 2019, Broward's rate was 9.5% compared to Browar's 8.8%. The highest rates are associated with black mothers, who had 13.7% Low-Birth Rate in 2019, which is a 44% higher rate. This is a similar pattern found with pre-term births and infant mortality: Black mothers tend to have the highest adverse birth outcomes.

Given that Broward's predominately black zip codes tend to overlap with high Social Vulnerability, it is not surprising to find adverse birth outcomes to spatially associate with high SVI areas. In Broward County, Zip Codes with high rates of Low Birth Weight and Pre-Term Births spatially overlap with high rates of Social Vulnerability. Out of the 18 high Low Birth Zip Codes, 14 of them or 77% overlap with high SVI. The non-overlapping four high Low Birth Weight Zip Codes share the boundaries with high SVI. For high Pre-Term Birth Zip Codes, the pattern is similar: 77% of them overlap with high SVI Zip Codes and four others, share boundaries with high SVI. Ov the 19 High Infant Mortality Zip Codes, 63% of them are also high SVI. Three other high Infant Mortality Zip Codes share boundaries with high SVI, and three more do not. Although the majority of these adverse birth outcomes tend to occur in central Broward, they have clusters in the south MHS service area, particularly with Zip Codes 33023, 33025, and 33020.

The leading cause for infant death in Broward is Perinatal Period Condition, a condition that can mostly be prevented with adequate access to prenatal care and healthcare. Therefore, the high rates of uninsured populations for mostly young and early adulthood persons discussed earlier, may be linked to the high rate of Perinatal Period Condition. Lack of healthcare for mothers is further illustrated on slide 45: The rate of births to mothers with 1st trimester prenatal care has fallen from 79.3% in 2015 to 75.9% in 2019. In addition, the rate of mothers with late pregnancy or no prenatal care has increased to 9.2%

in 2019 compared to 7.4% in 2015. Again, these figures are much higher for black mothers who have 10.7% rate of no prenatal care in 2019 for their 3rd trimester. For white mothers, the rate is 7.6%, lower than the overall County rate.

Mortality & Morbidity. The three greatest major causes of disease in Broward County for 2019 include heart disease (23.64%), cancer (22.26%), and stroke (10.08%). None of the major causes of death, except suicide met the Healthy People 2030 (HP 2030) goals. For example, the HP 2030 Goal for heart disease is 71 deaths per 100,000 while the Broward rate for this preventable condition is 138.8 deaths per 100,000.

Geographically, high rates of death for heart disease, cancer and stroke tend to cluster in the western suburbs such as Lauderhill and Sunrise around Zip Codes 33321, 33322, 33319. There is a north central cluster of Zip Codes from the Margate area in the west (Zip Code 33063) to the Pompano area in east (Zip Code 33062). For the MHS service area, the Hollywood area (Zip Code 333021) has a high rate of death for 4 of the 7 conditions. In addition, the eastern Zip Codes, 33004, 33019 and 33009 tend to cluster for several of the major death conditions. Nealy all the clusters overlap or share boundaries with high SVI Zip Codes, which again speaks to how the SDOH shape the distribution of these conditions across the County.

Because of how SDOH shape health outcomes, major causes of death show deafferentation by race and ethnicity. In 2019, the black populations are disproportionately affected more by heart disease, cancer, stroke, and diabetes. For example, the age-adjusted crude rate for heart disease for the white population is 137.9 per 100K, and the rate for the black population is not much lower, at 132.5 per 100K. However, the black population makes up only 30.2% of the County population, while whites make up 63.1% (2019). Therefore, when analyzing the death rates for conditions by race and ethnicity on slides 64 to 70, be sure to account for the proportion of the population, not just the absolute crude rates.

A surprising finding for deaths by SDOH is with Alzheimer's disease (ALZ) in the Hispanic population. While the rates of deaths from this disease have been on a sharp decrease since 2015 to 2019, the rate for Hispanics has remained around 19.4 deaths per 100,000K (Slide 69). By contrast, the lowest overall death rate due to ALZ is ethnic non-Hispanics at 11 deaths per 100,000 population in 2019, down from 16.1 in 2015. Currently, it is unclear why the Hispanic population is not experiencing the same drop in deaths from ALZ. One speculation is that ALZ management programs may have a language and cultural barrier when reaching out to the Hispanic population.

Communicable Disease Prevalence. From 2015 to 2019, the total sexually transmitted infection rate increased 31.7% (749 to 978 cases per 100,000). While Broward has had a higher rate of STIs compared to Florida in the 2015-2019 period, the rate of STIs has increased for both at similar slopes. The one exception is the AIDS rate, which has had a sharp increase since 2018 to 2019, while Florida has had a steady decrease. One speculative theory discussed during the CHNA presentation is that these increases reflect an influx of populations more at risk for AIDS. The pattern for AIDS is quite different from the HIV trends, which has Broward County 91% lower than the state case rate of 7,584 in 2019. Florida's 2019 case rate increased sharply from 4,748 in 2017 while Broward has remained the same with rates fluctuating downward from 710 in 2017, to 624 in 2019. Most likely, this difference reflects the HIV prevention programs working throughout the County.

¹¹ Diabetes, Asthma, Hypertension, Congestive Heart Failure, Aids and Sickle Cell Disease.

MHS CHNA 2021-2024 Findings Compendium

Presentation 2 Slides: Broward County Quantitative Data (Part 2)



Page 64 of 396



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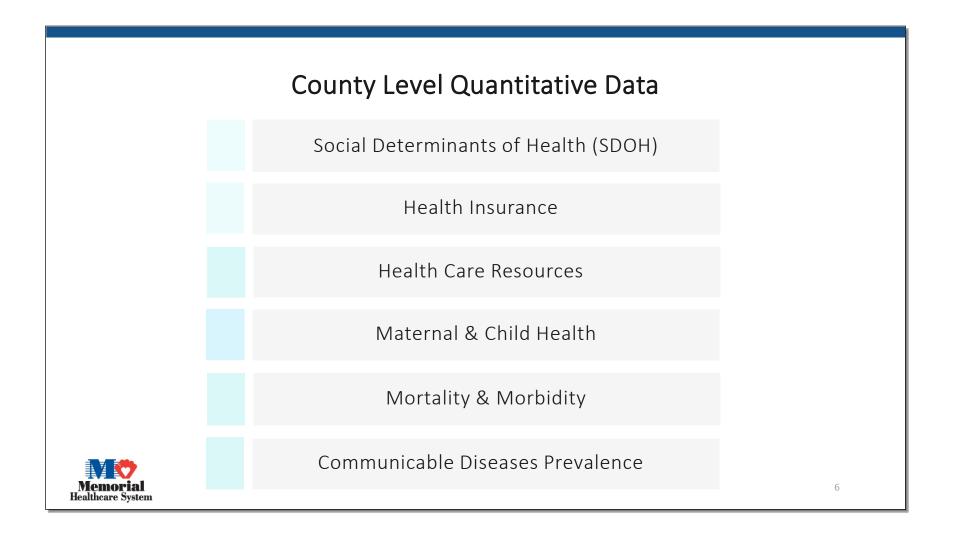
Vice President, Ambulatory Program and Community Services

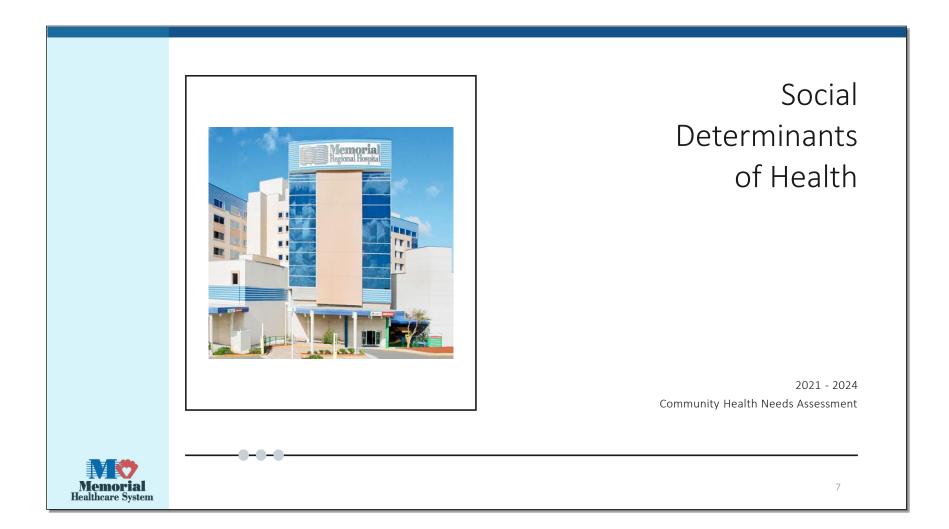
Timothy G. Curtin, MBA, MSW, CAP

Executive Director, Community Services



Agenda											
D	ecember 16 th , 2020		January 13 th , 2021	F	ebruary 10th, 2021		March 10th, 2021	,	April 7th, 2021		
1. 2. 3. 4.	Introduction: Planning and Process Broward County Quantitative Data Presentation (Part I) Stakeholder Discussion Identify Needs & Gaps	1. 2. 3.	Broward County Quantitative Data Presentation (Part II) Stakeholder Discussion Identify Needs & Gaps	2.	MHS Quantitative Data Presentation (Part I) Stakeholder Discussion Identify Needs & Gaps	1. 2. 3. 4.	, Services Presentation Stakeholder Discussion	1. 2. 3.	Qualitative Data Presentation Stakeholder Discussion Identify Needs & Gaps	1. 2. 3.	, Data, Needs, and Gaps Stakeholder Discussion





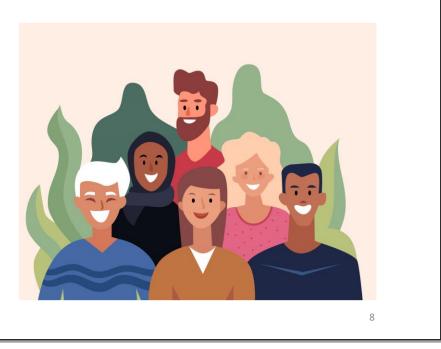
Social Determinants of Health (SDOH)

The **World Health Organization** describes SDOH as the non-medical factors that influence health outcomes. These include the conditions into which people are born, grow, work, live, and age, and the wider context shaping daily life.

The Centers for Disease Control (CDC) outlines five key areas:

- Healthcare Access and Quality
- Education Access and Quality
- Social and Community Context
- Economic Stability
- Neighborhood, Built Environment





Social Vulnerability Index (SVI)

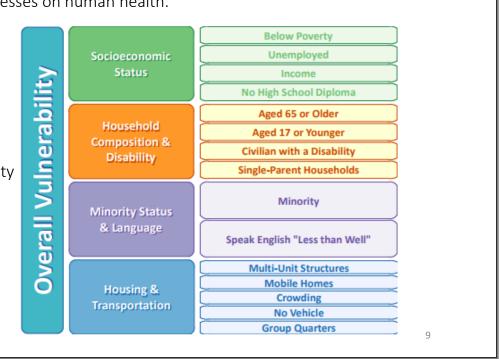
A Measure of Social Determinants of Health (SDOH)

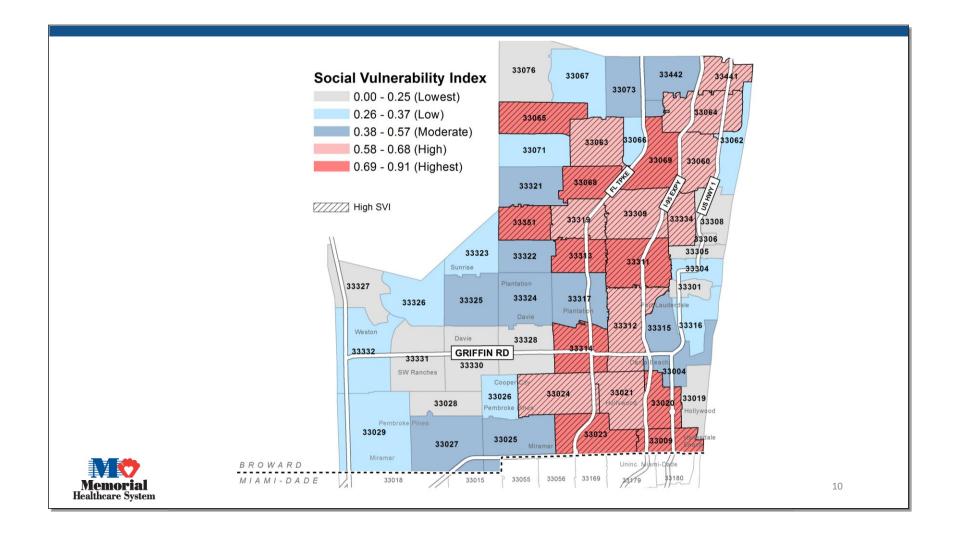
The **Centers for Disease Control (CDC)** defines social vulnerability as the potential negative effects on communities caused by external stresses on human health.

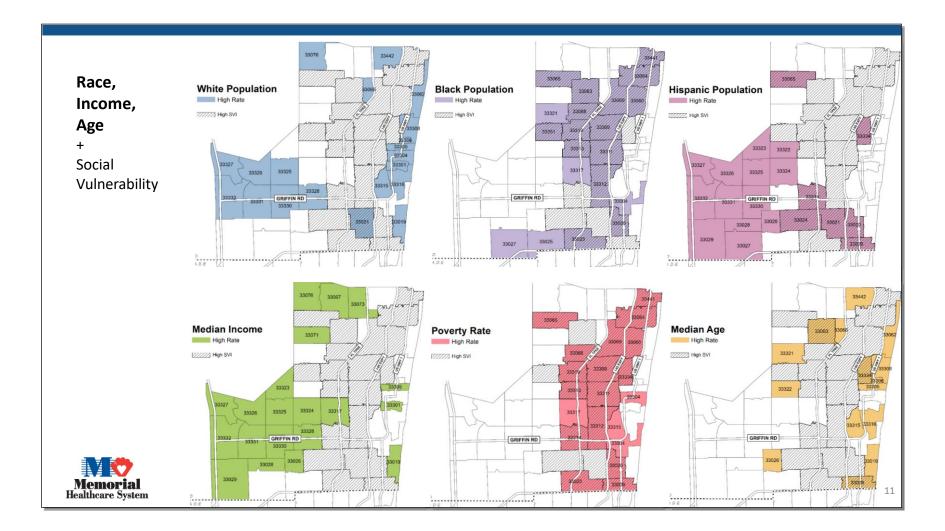
Social Vulnerability comprises of 15 census measures, organized into four themes:

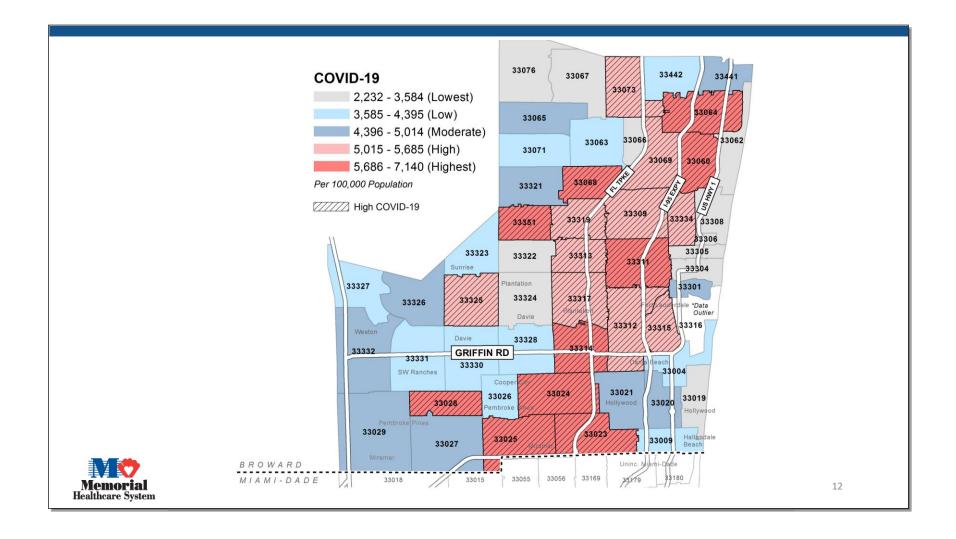
- Socioeconomic Status
- Household Composition & Disability
- Minority Status & Language
- Housing & Transportation

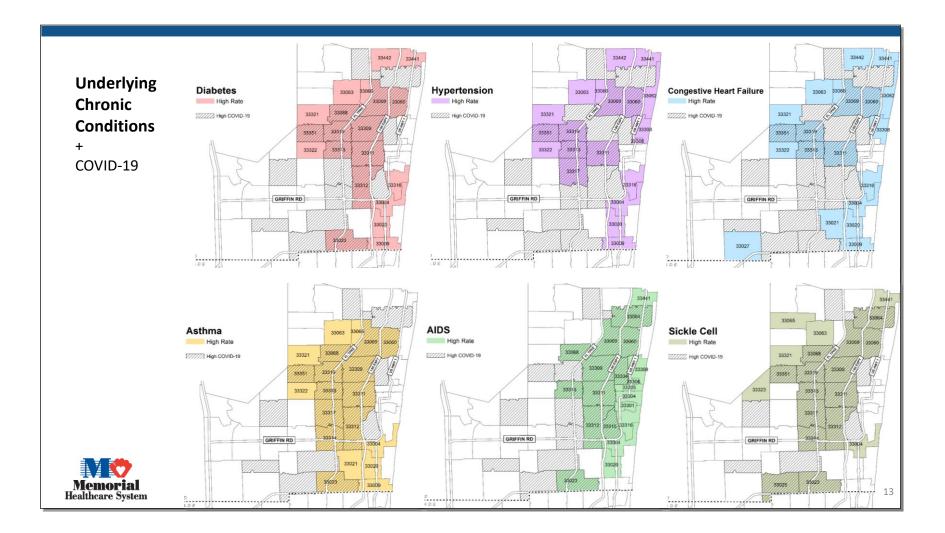












Establishing COVID-19 Infection Rate

The COVID-19 infection rate for Broward County was generated as part of the **Broward's Health Story Map** project – a pilot project that explores the causes of high COVID-19 infection rates among Broward County's most vulnerable populations.

The rate was calculated by taking a **7-day average** of COVID-19 cases from **September 13 – 19**, 2020 and dividing those cases by the latest estimate of Broward County's population.

Source: University of South Florida, Florida COVID-19 Hub, COVID-19 Cases by Zip Code US Census Bureau, American Community Survey, 2014-2018 5-Year Estimate

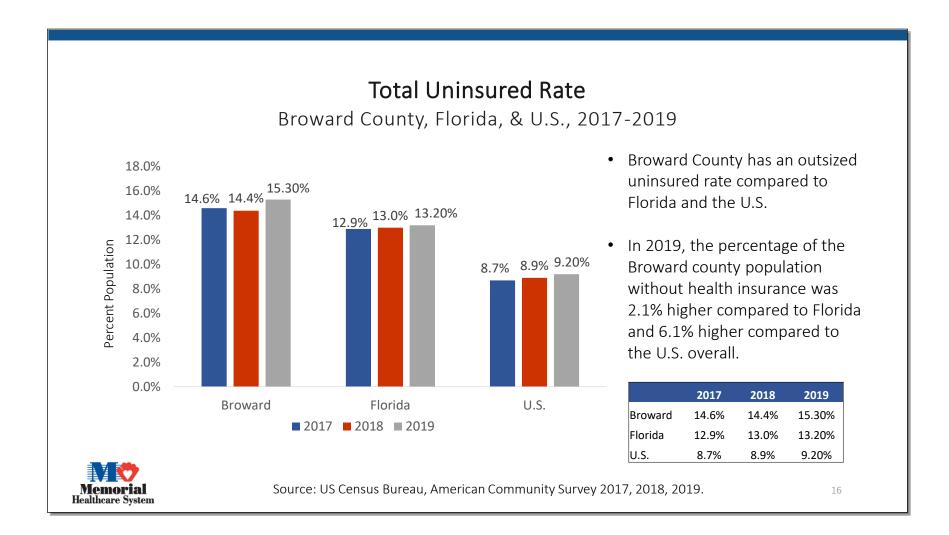


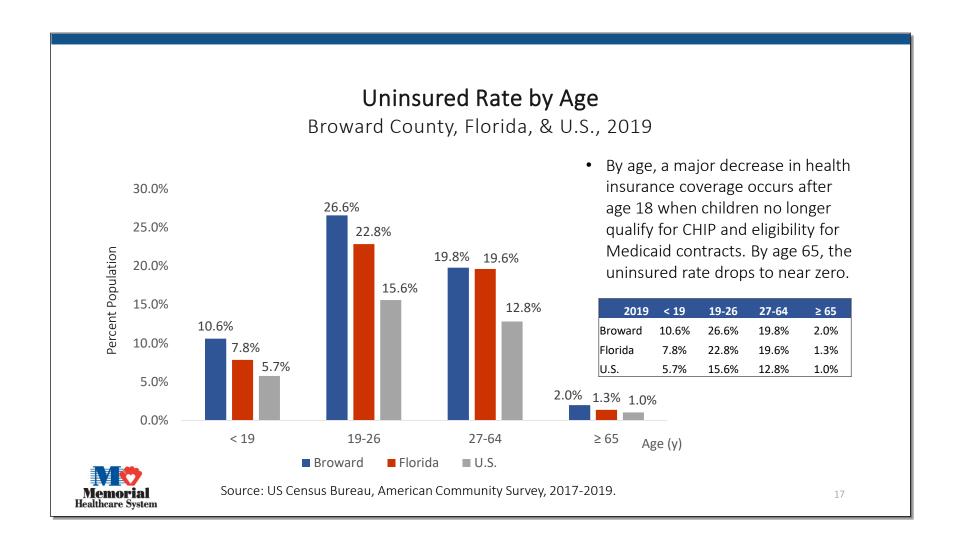
Broward's Health Story Map

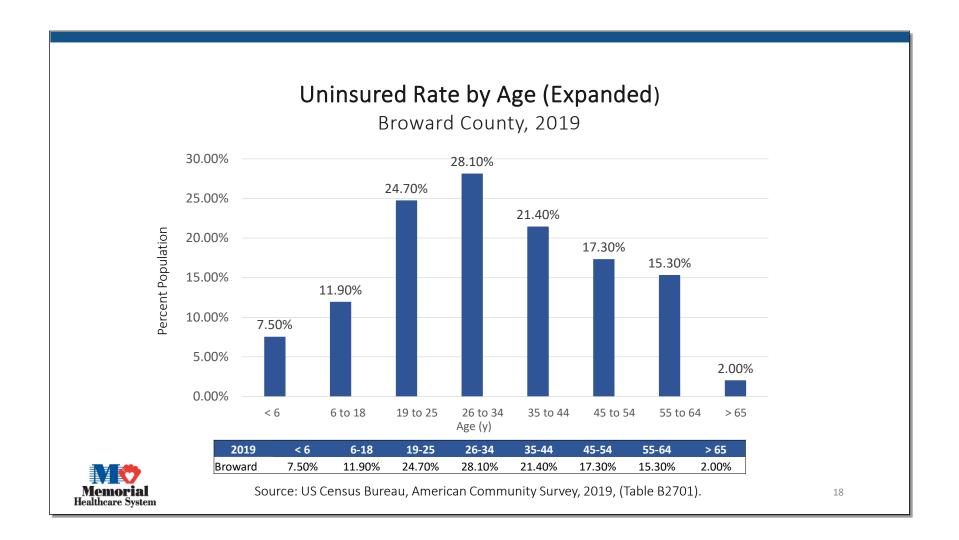
www.brhpc.org











	Florida's Childre	n's Health Insurance Program Overview – "Kidcare"
chi rea	ildren. The program wa authorized in 2009. Thr	e of Florida's high-quality, low-cost health insurance for as created through Title XXI of the Social Security Act and ough its four partners, including Florida Healthy Kids Corp., the from birth through age 18:
	The Florida Healthy Kids Corporation	 Administers the Florida Healthy Kids program for children ages 5 through 18. Determines eligibility for the non-Medicaid parts of the program and collects monthly premiums. Manages the Florida KidCare customer service call center.
	he Agency for Health Care Administration	 Administers Medicaid services. Administers MediKids program for children ages 1 through 4. Works with the federal government to make sure the Florida KidCare program follows all federal laws and rules.
	The Department of Children and Families	 Determines eligibility for the Medicaid program. Administers the Behavioral Health Network for children ages 5 through 18 with serious emotional disturbances.
Memorial Healthcare System	The Department of Health	 Administers the Children's Medical Services Managed Care Plan (CMS) for children with special health care needs from birth through age 18. Chairs Florida KidCare Coordinating Council Currently, more than 2.4 million Florida children are enrolled in Florida KidCare. Source: www.floridakidcare.com

Children's Health Insurance Program (CHIP) – Federal Overview

Health
coverage to 9
million
children from
lower-income
households
that make too
much money
to qualify for
Medicaid.

Federal authorization (1) ended Oct. 1, and states were then forced to use unspent funds to carry them over, while the House and Senate try to agree on a way to continue funding. The \$2.85 billion 04 Congress allocated in December was supposed to fund CHIP programs in all states through March 31. But federal health officials say it won't stretch

that far.

Centers for Medicare and Medicaid Services (CMS) says the agency is in discussions with states to help deal with the funding shortfall. Florida is one of them.



Source: www.npr.org

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Florida "Healthy Kids" Program Eligibility and Structure

	Benefits
Eligibility	Currently uninsured or having insurance > 5% family income
Requirements	Age 5-18 w/family income between 133-200% FPL
	Ineligible for Medicaid or Children's Medical Services
	Not an ineligible non-citizen
Cost	Subsidized-
	\$15 or \$20 per family per month*
	Full Pay-
	\$230 with dental \$215 without
Health Plans	Subsidized-
	Community Care Plan, Simply Healthcare, Aetna
	Full Pay-
	Community Care Plan (Southeast), Simply, Aetna (statewide)
Dental Plans	Dentaquest, MCNA Dental Plans, Argus
	*Copay based upon family size and income level
	Source: www.floridakidcare.com

Florida KidCare Participation Count

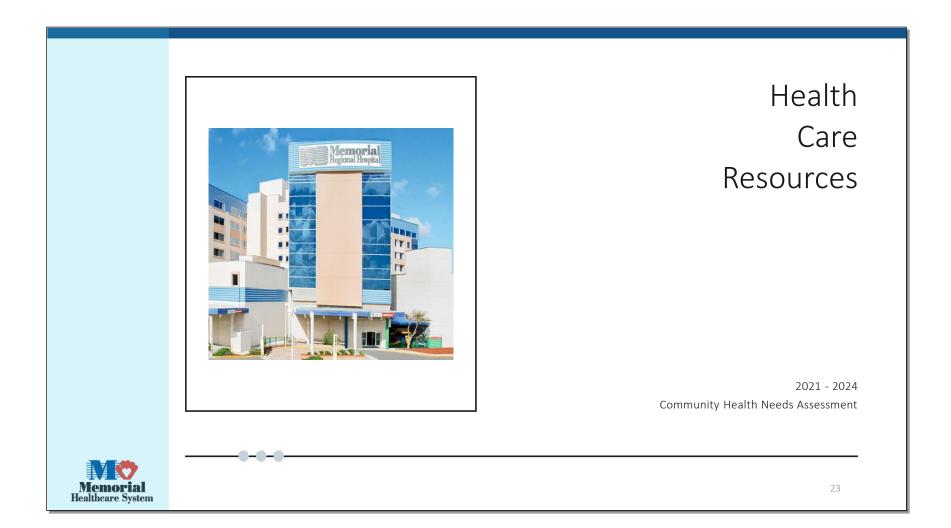
Broward County, Dec. 2020

• The Florida KidCare guide can be used to identify communities around the state where Florida KidCare outreach and education may help reduce the number of uninsured children.

Memoria

Healthcare System

	Subsidy	Full Pay	Total
Healthy Kids (ages 5-18)	19,117	3,376	22,493
Medikids (ages 1-4)	2,644	1,262	3,906
Med. Servs. (special needs)	N/A	N/A	1,373
December 2020 P	Prior Month	Percent	
Total	Total	Change	
27,772	28,525	-2.71%	
Source: www	w.floridakidcare.oi	g	



Medically Underserved Areas/Populations

Every year the U.S. Health Resources and Services Administration examines areas or populations that are experiencing a shortage of healthcare professionals. The following definitions are used to make the determination:



Medically Underserved Areas (MUAs)

May be a whole county or group of contiguous counties, a group of county or civil divisions or a group of urban census tract in which residents have a shortage of personal health services.



Medically Underserved Populations (MUPs)

May include groups of persons who face economic, cultural, or linguistic barriers to healthcare



Broward County Medically Underserved Areas/Populations

The MUA/MUP score is weighted, multifactorial score intended to assess health care services access for populations in a defined geographic area. The scores range is from 0-100, where 0 represents completely underserved (little to no access) and 100 represents well or best served.

Memorial Healthcare System

Medically Underserved Populations, (Low-income)	MUP Score
Hallandale	37
Sunrise	41.8 Low-
Deerfield Beach	44.3
Miramar	48.9
Hallandale/Miramar	50.2
Dania	50.4
Hollywood	54.2
Fort Lauderdale/Lauderdale Lakes	58.4
Margate	60.4
Pompano Beach	60.4

Health Professional Shortage Areas

Health Professional Shortage Areas (HPSAs) are geographic areas, demographic population groups (such as low-income or homeless) or institutions (medical or other public facilities) with a *shortage of health care professionals per person*.

The HRSA Bureau of Health Professionals designates three HPSA provider categories:



Broward County Medical Care HPSAs

- Health Professional Shortage Areas (HPSAs) are designations that indicate health care provider shortages in primary care, dental health; or mental health.
- These shortages may be geographic-, population-, or facility-based:

Memorial Healthcare System

	Location	FTE	Score
Low Income	Fort Lauderdale	5	14
	Pompano Beach	0	15
	Deerfield Beach	1	19
	Margate	0	18
	Hallandale/Miramar	0.6	18
	Sunrise	2	17
	Davie/Hollywood/Dania	7	18
	Coral Springs	6	17
Comprehensive Health Centers	Broward Community and Family Health Center	-	17
Native American Tribal Population	North Broward Hospital District/Hospital	-	18
	Seminole Tribe of Florida-Health Admin.	-	14
FTE=full-time	equivalent clinical providers		
Source: U.S Health Resource	es and Services Administration, http://www.hrsa.g	ov/	

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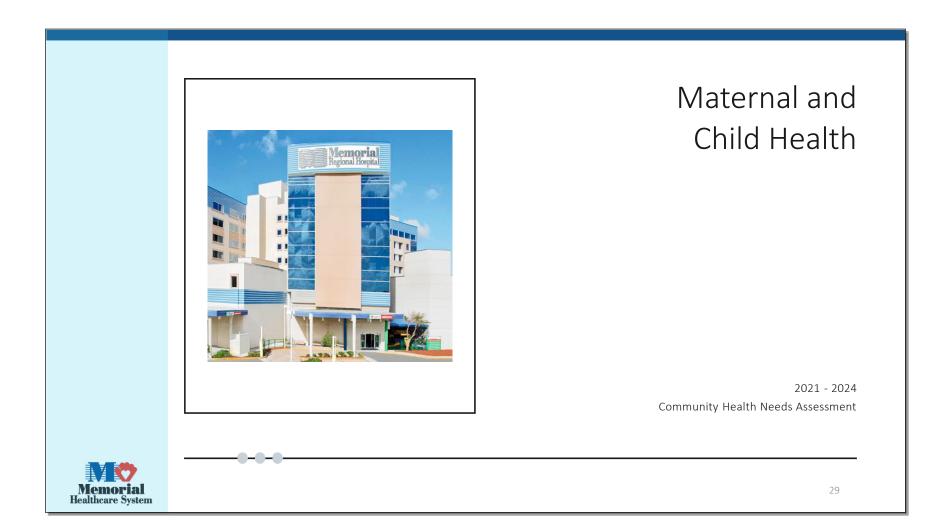
Broward County Medical Care HPSAs (cont.)

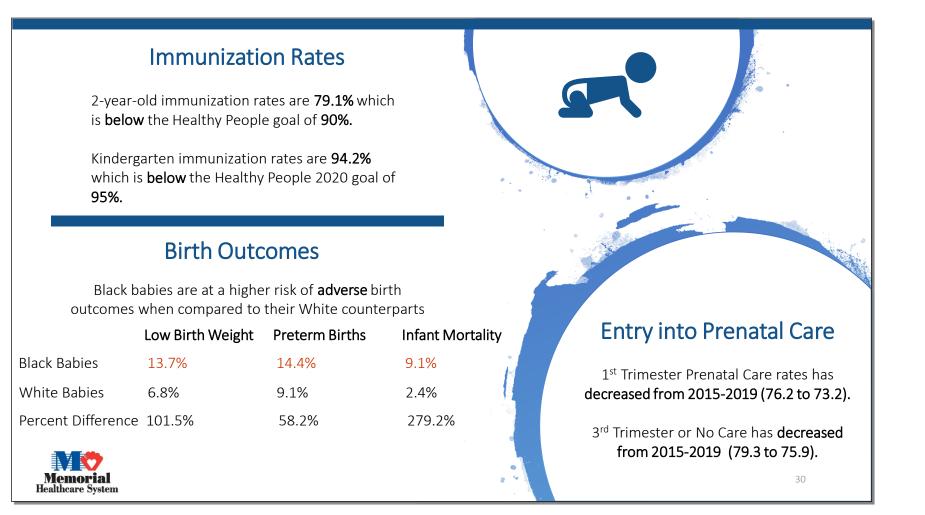
Dental Health						
	Location	FTE	#Short S	core		
Low Income	Pompano Beach	0	2.88	16		
	Fort Lauderdale	4	24.57	19		
	Davie	0.7	21.94	17		
	South Broward Hospital District	3	15.43	17		
Comprehensive Health Centers	Broward Community and Family Health Center	-	0	10		
	North Broward Hospital District/Homeless	-	0	22		
Native American Tribal Population	Seminole Tribe of Florida-Health Admin.	0	ł	9		
Mental Health						
Low Income	East Broward	6	ł	15		
Comprehensive Health Centers	Broward Community and Family Health Center	-	0	11		
	North Broward Hospital District/Homeless	-	0	14		
Native American Tribal Population	Seminole Tribe of Florida-Health Admin.	0	0	13		

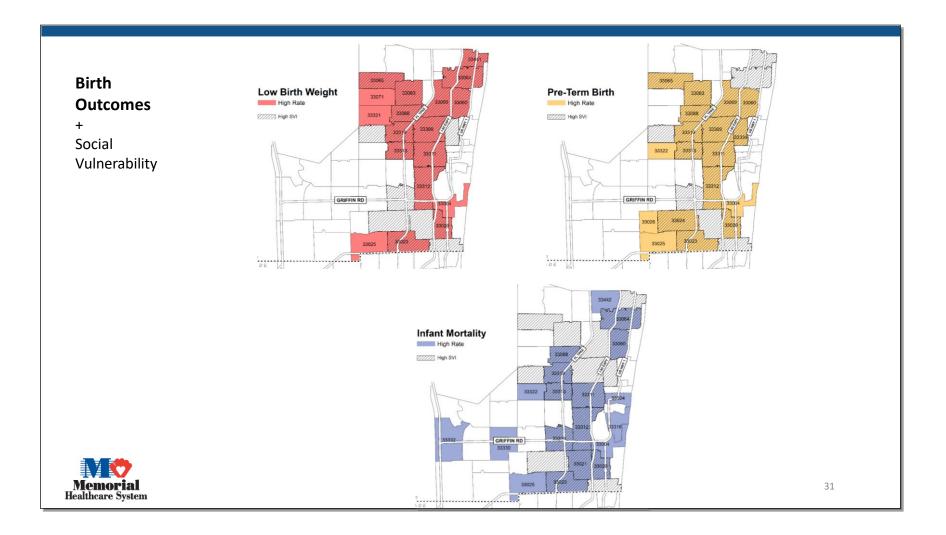
FTE=full-time equivalent clinical providers

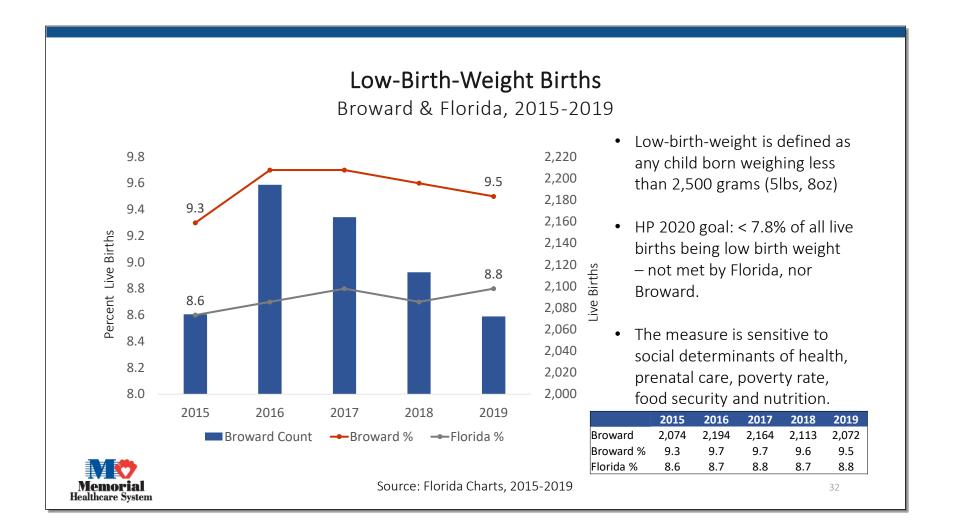


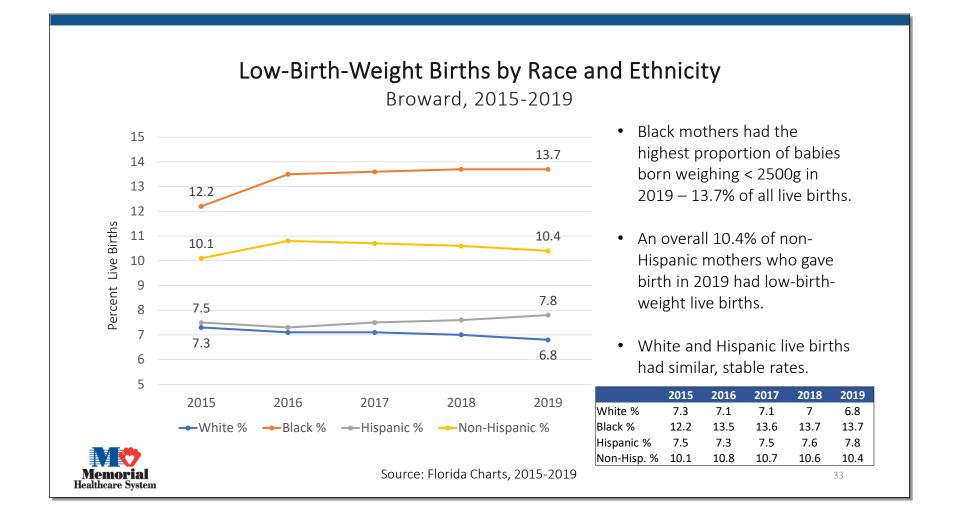
Source: U.S Department of Health and Human Services, Health Resources and Services Administration, http://www.hrsa.gov/

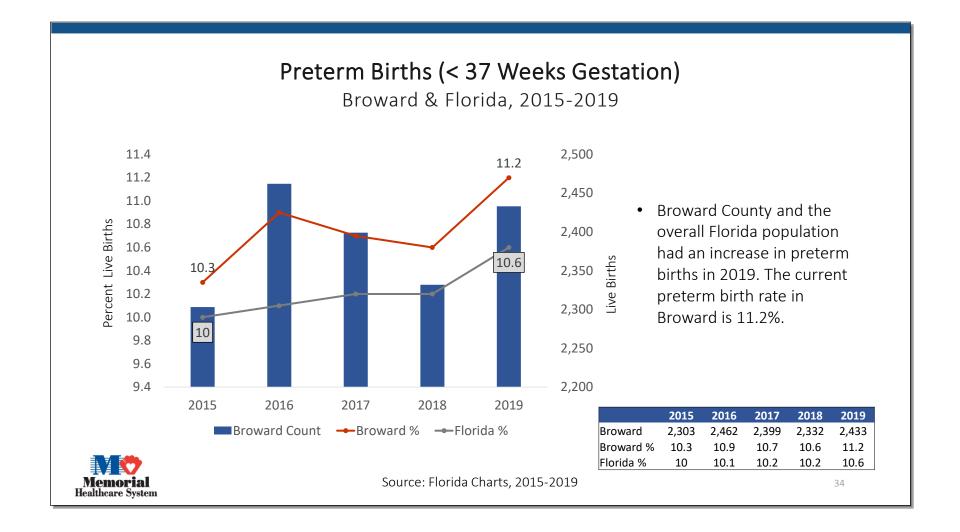


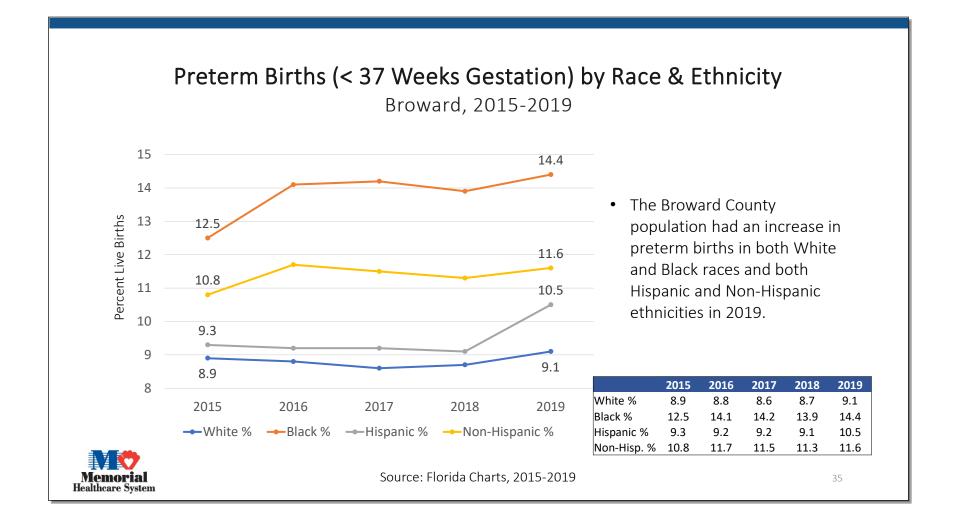


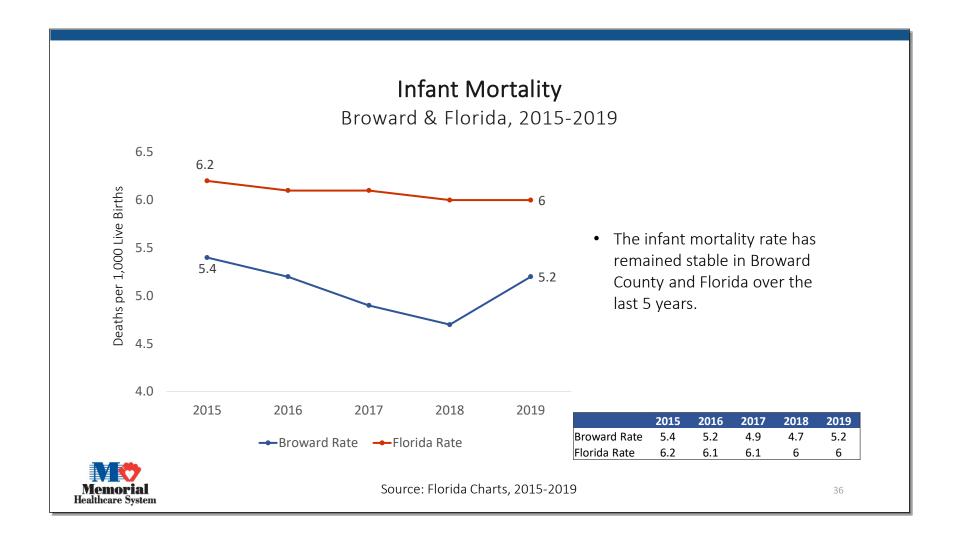


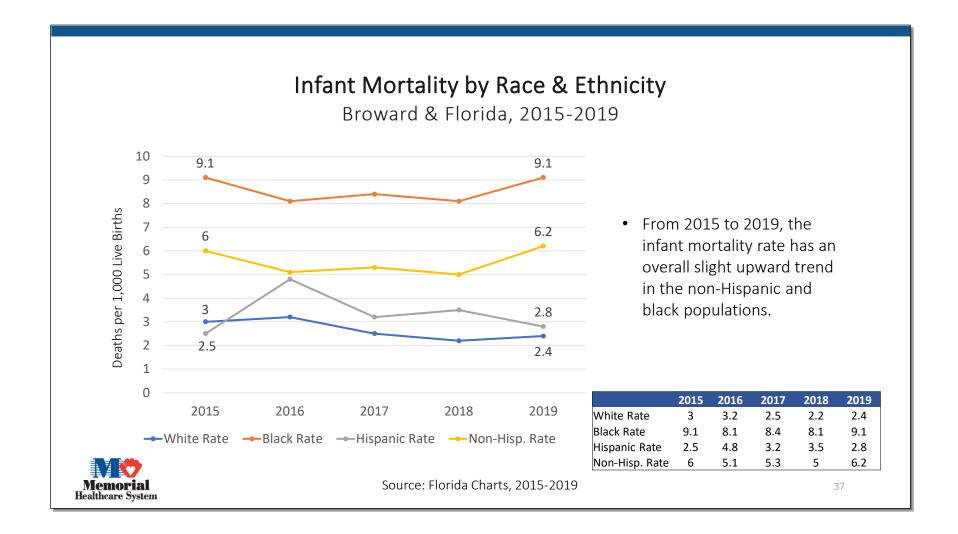












Leading Causes of Infant Death

Broward, 2019

Causes of Death	#
Perinatal Period Condition	67
Congenital Malformations	20
Symptoms, Signs &	
Abnormal Findings	11
Infectious & Parasitic	
Diseases	7
Circulatory System	
Diseases	4
Respiratory System	
Diseases	3
Nervous System Diseases	2

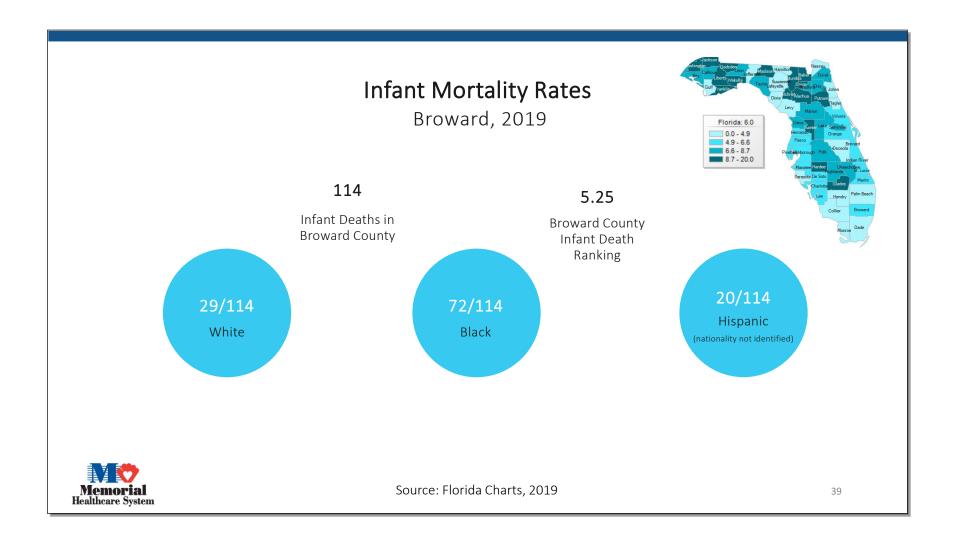
"Perinatal Period Condition" refers to infant deaths just prior to, during or just after birth (< 7 days): infection, asphyxia (as from umbilical cord strangulation, for eg.), prolonged or obstructed delivery, low birthweight, sudden infant death soon after birth associated with any of the above (excludes stillbirths).

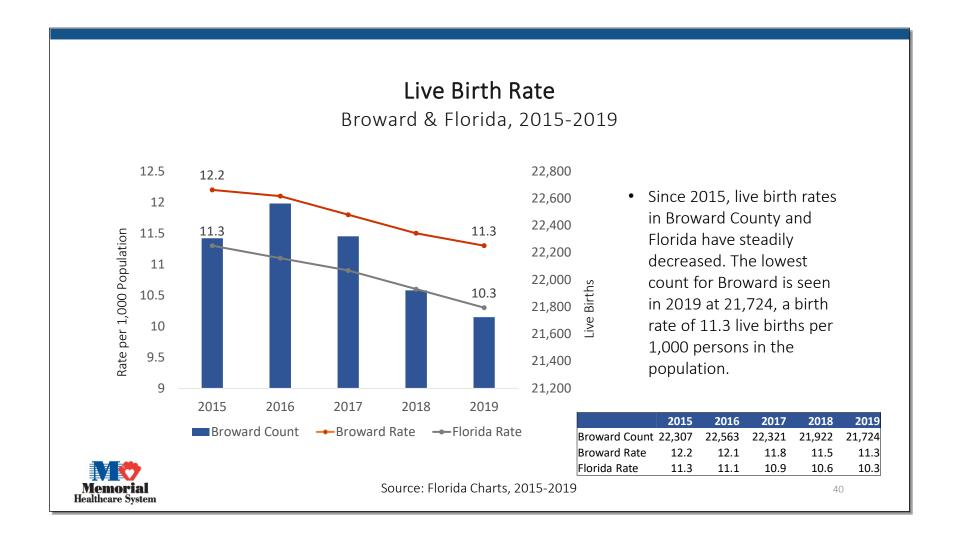
 A significant portion of these infant deaths are preventable with improved access to healthcare.

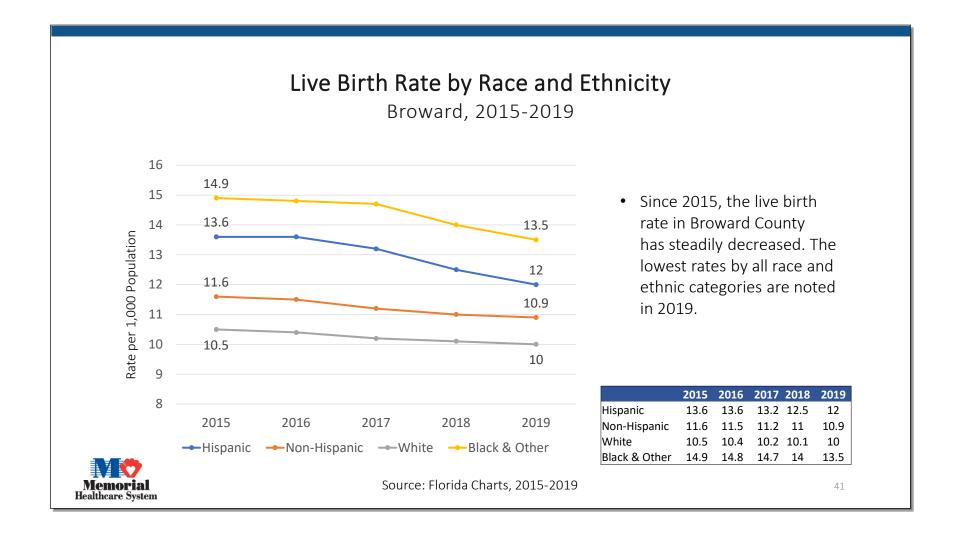


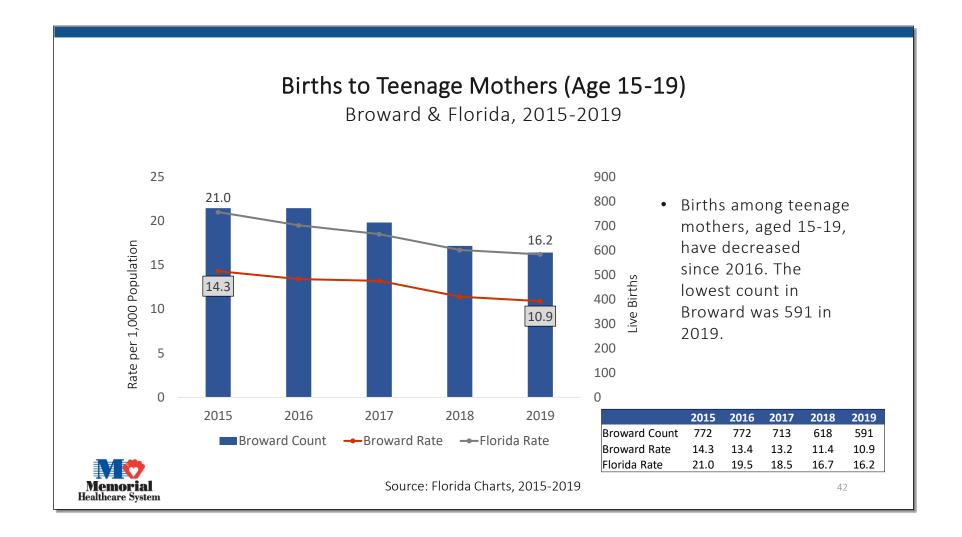
Source: U.S. Census Bureau, American Community Survey, 2019

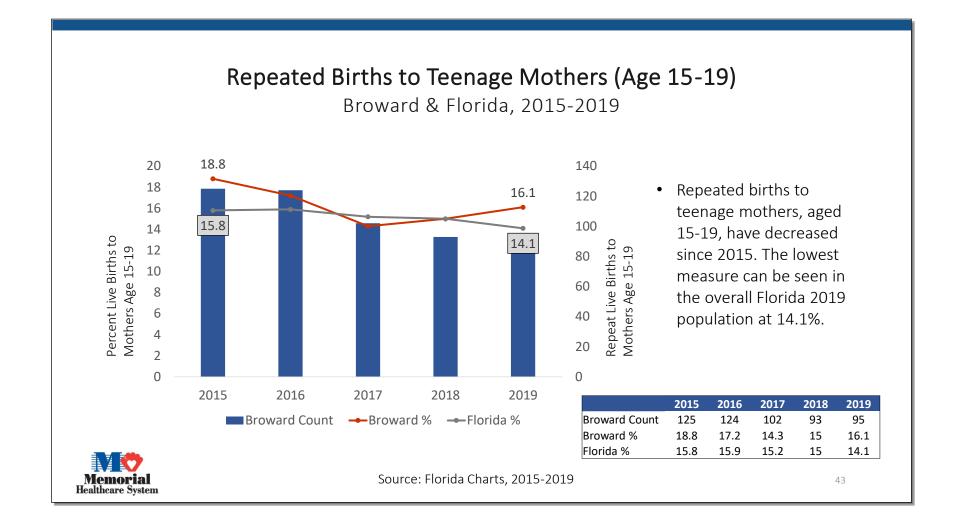
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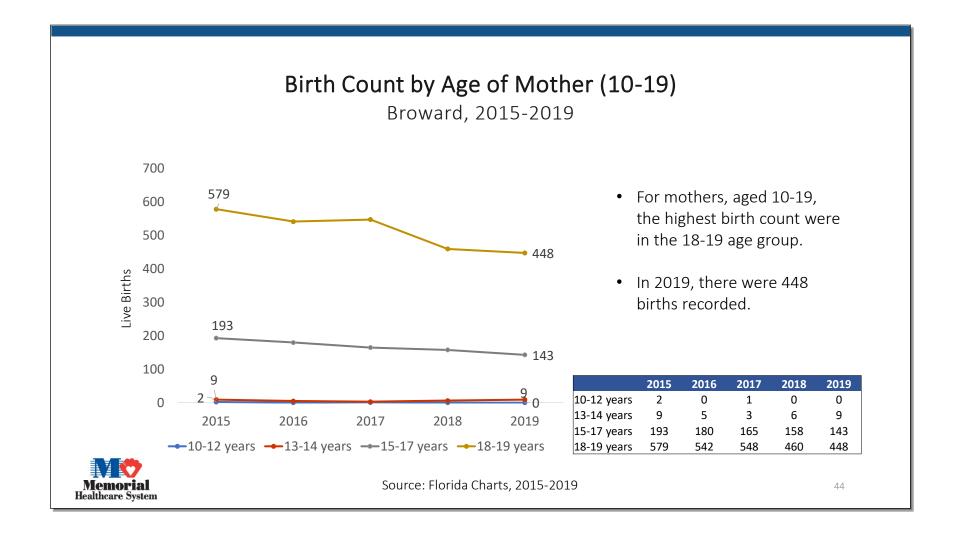


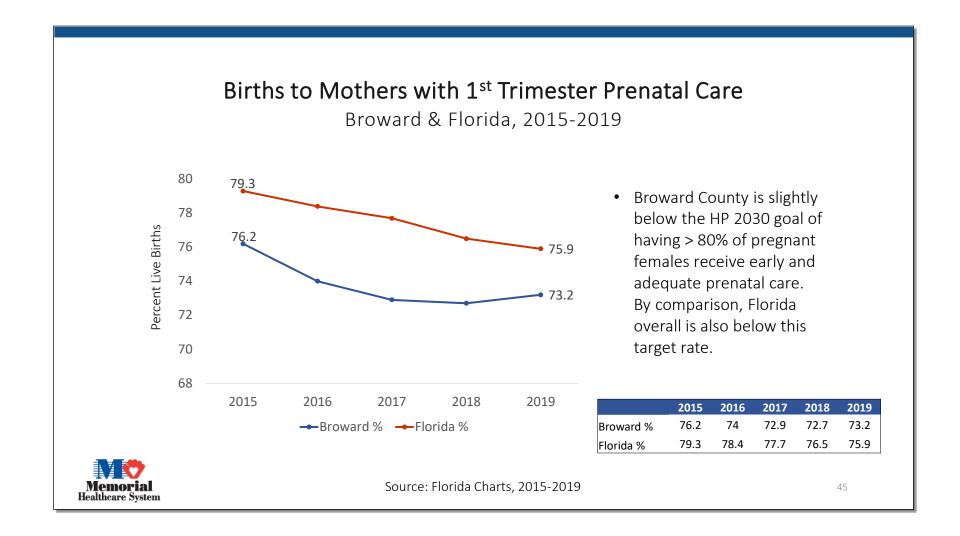


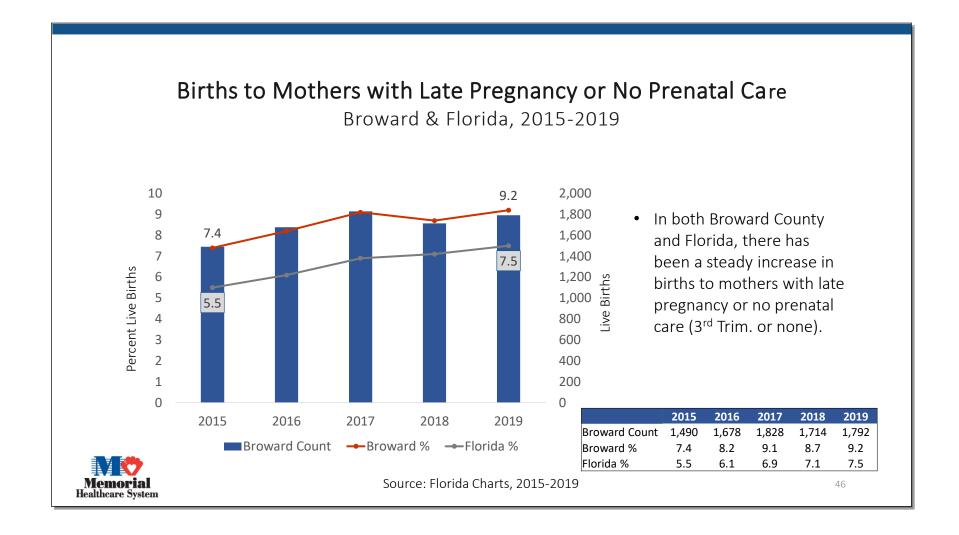


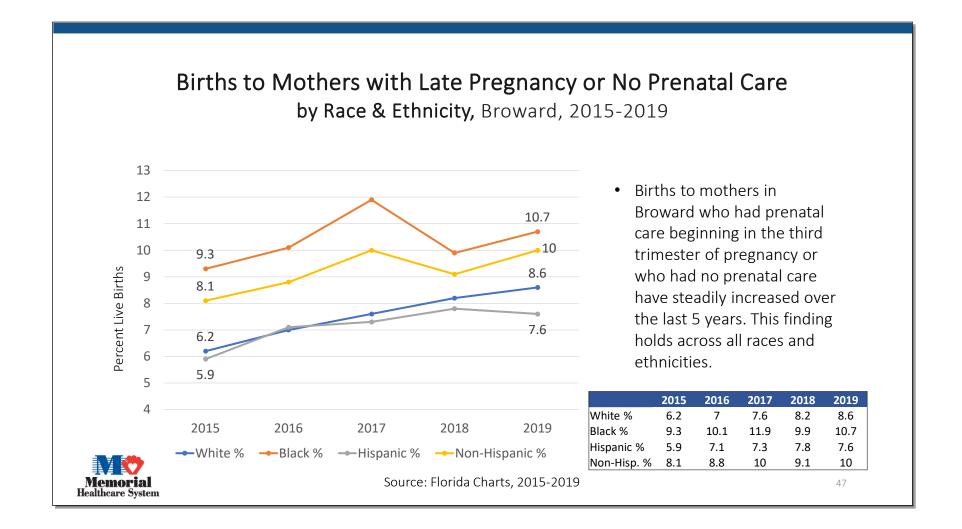


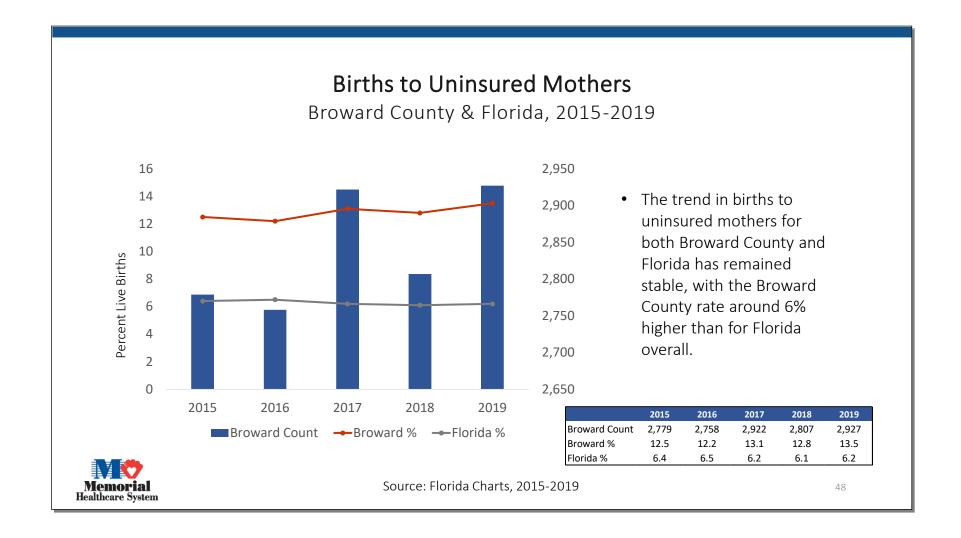


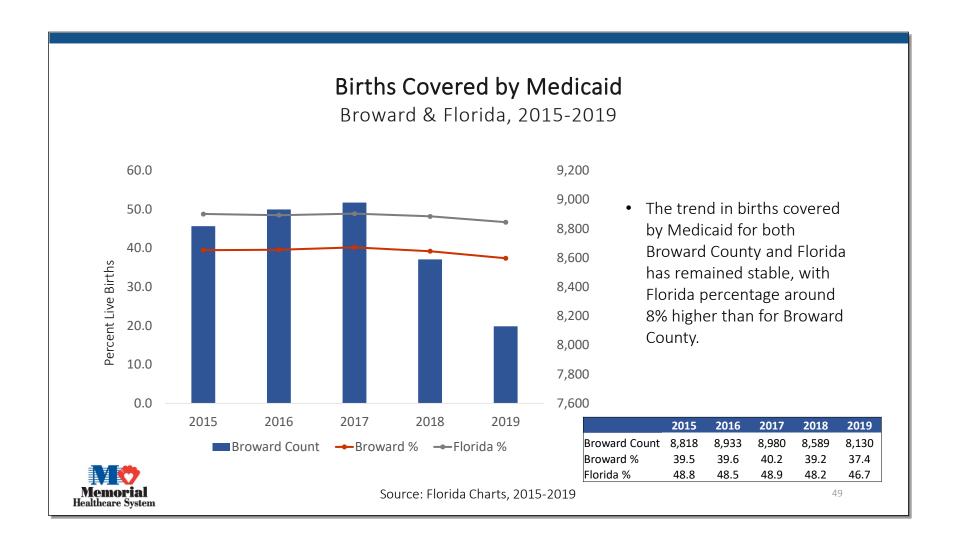


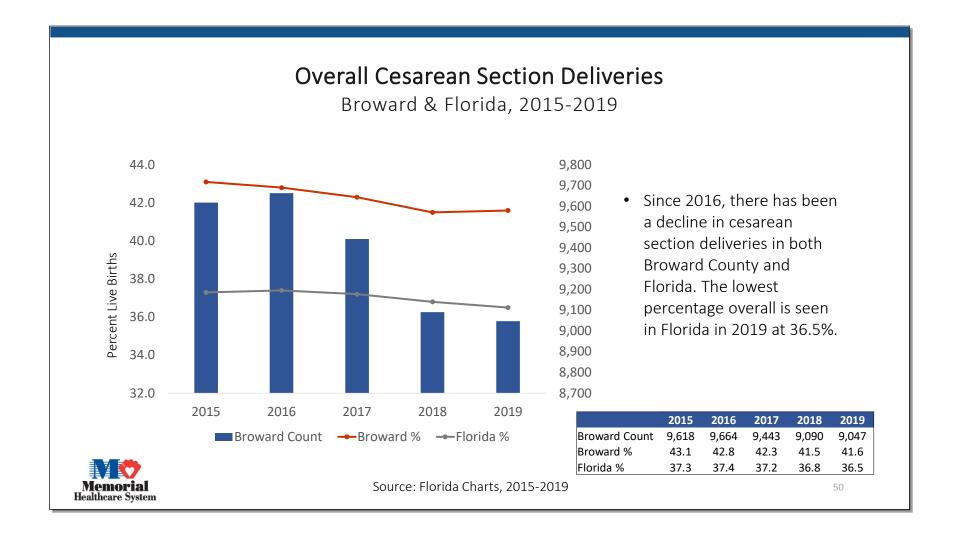








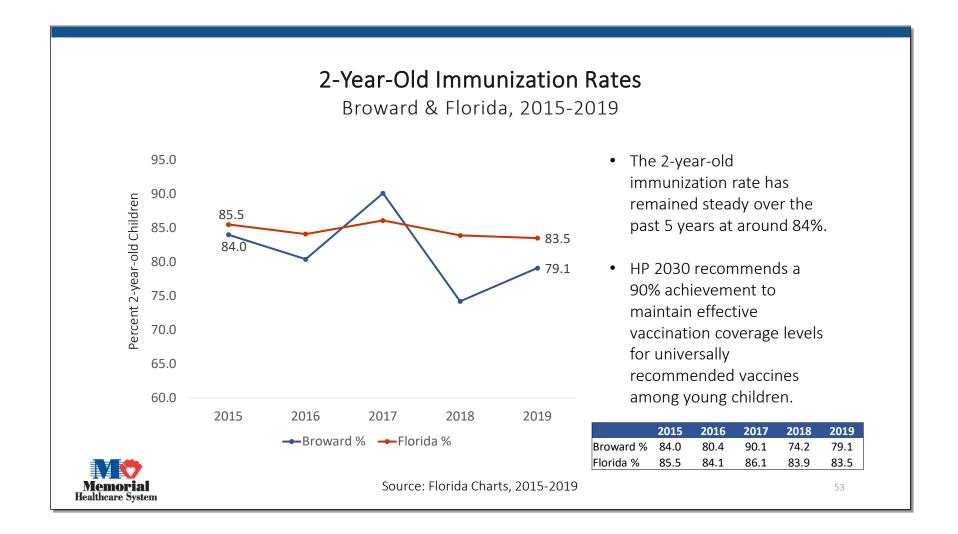


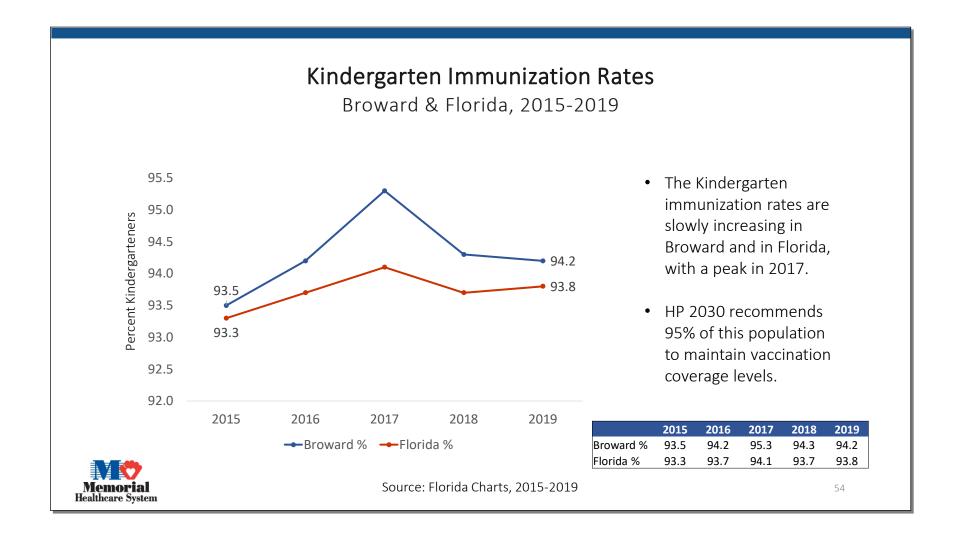


Maternal Child Health Strategies

 Initiative (BIHPI): Reducing disparities and increasing health and birth equity outcomes 	of Broward County: Increasing the rates of initiation and duration of	Reducing the rates of Cesarean sections and elective deliveries		rates of infant deaths due to unsafe sleep
	breastfeeding	and reducing rates of maternal morbidity, such as hypertension, diabetes, obesity, and social determinants of health that affect birth outcomes	postpartum depression	practices

Infant Health Safe Sleep:	Healthy Babies are Worth the Wait®	Infant Health Substance Exposed Newborns		Perinatal HIV		Teen Parent Alliance:
Reducing the rates of infant deaths due to unsafe sleep practices	• Reducing the rates of preterm births	 Decreasing the rates of infants born exposed to addictive substances and increasing access to treatment and services for mothers with substance use conditions 	•	Reducing the rates of maternal to infant HIV transmission and reducing the rates of congenital syphilis	•	Reducing the rates of teen births and repe teen births









Florida Department of Health in Broward County The Shots by Two Programs

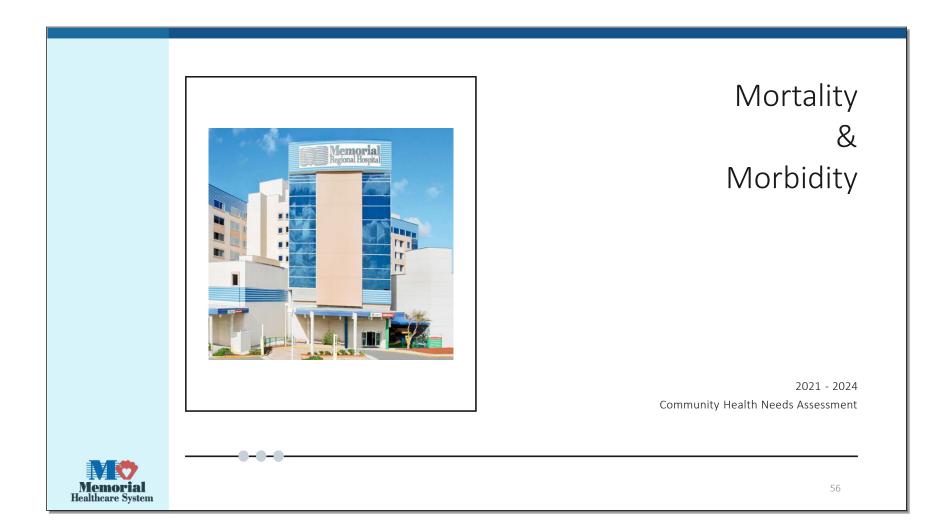
Aims to increase the number of children who receive their immunizations, by mailing parents a reminder whenever a child is due for a vaccine

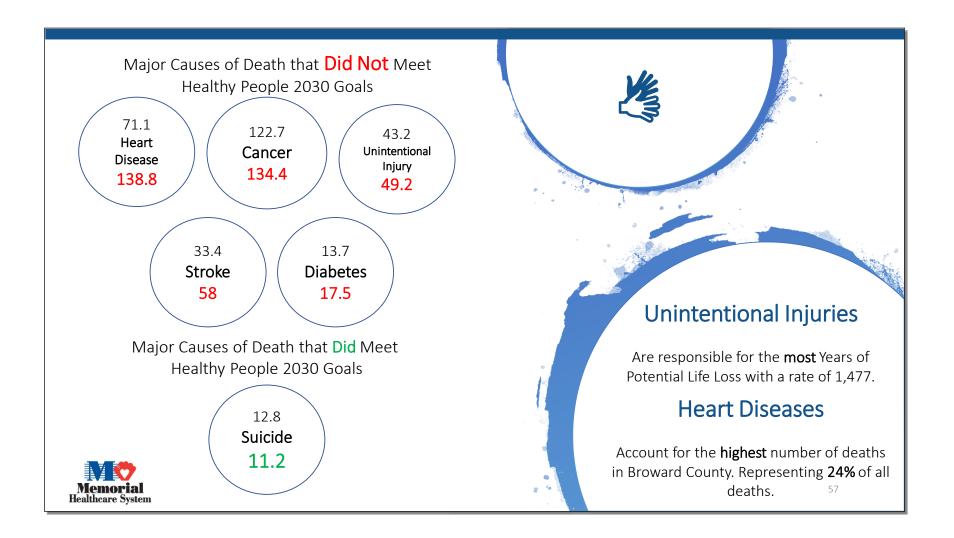


Free Back to School Immunizations

Community Care Plan, Mobile Units, Health Fairs, Community Events







Major Causes of Dea	ath

Broward, 2019

		Percent of
		Total
Causes of Death	Deaths	Deaths
Heart Disease	3,602	23.64
Cancer	3,391	22.26
Stroke	1,536	10.08
Unintentional Injury	1,004	6.59
Chronic Lower Respiratory Disease	765	5.02
Diabetes	435	2.86
Alzheimer's Disease	336	2.21
Suicide	241	1.58
Nephritis, nephrotic syndrome & nephrosis	239	1.57
Hypertension	231	1.52



Source: Florida Charts, 2019

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Major Causes of Death Broward, 2019 (cont.)

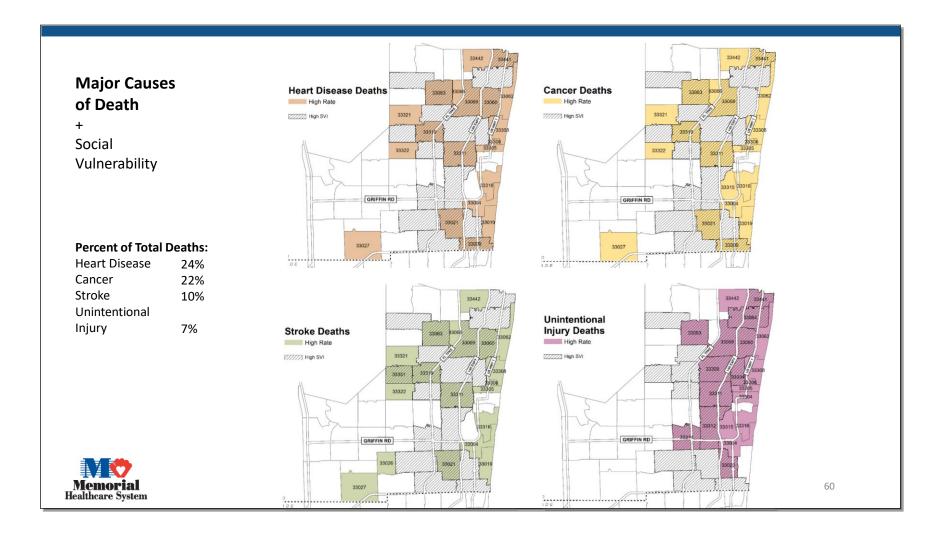
Causes of Death	Crude Rate Per 100,000	Age-Adjusted Death Rate Per 100,000	Healthy People 2030	YPLL < 75 Per 100,000 Under 75
Heart Disease	186.9	138.8	71.1	840.2
Cancer	176	134.4	122.7	1,234.1
Stroke	79.7	58	33.4	204.9
Unintentional Injury	52.1	49.2	43.2	1,477.5
Chronic Lower Respiratory Disease	39.7	29.8	-	134.2
Diabetes	22.6	17.5	13.7	219.3
Alzheimer's Disease	17.4	12.6	-	4
Suicide	12.5	11.2	12.8	322.9
Nephritis, Nephrotic Syndrome & Nephrosis	12.4	9.5	-	65.2
Hypertension	12	8.9	-	62.6

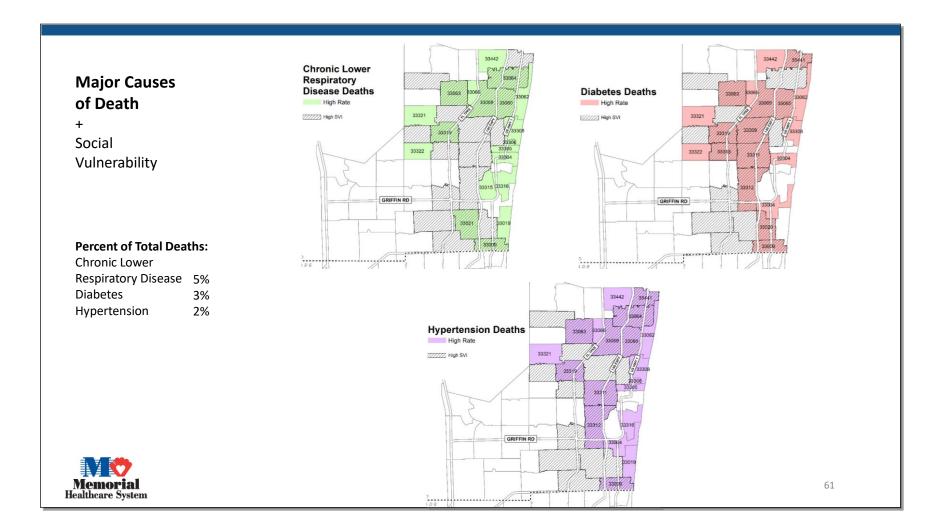
*The suicide rate is the only major cause of death in Broward County that met the Healthy People 2030 goals.



Source: Florida Charts, 2019

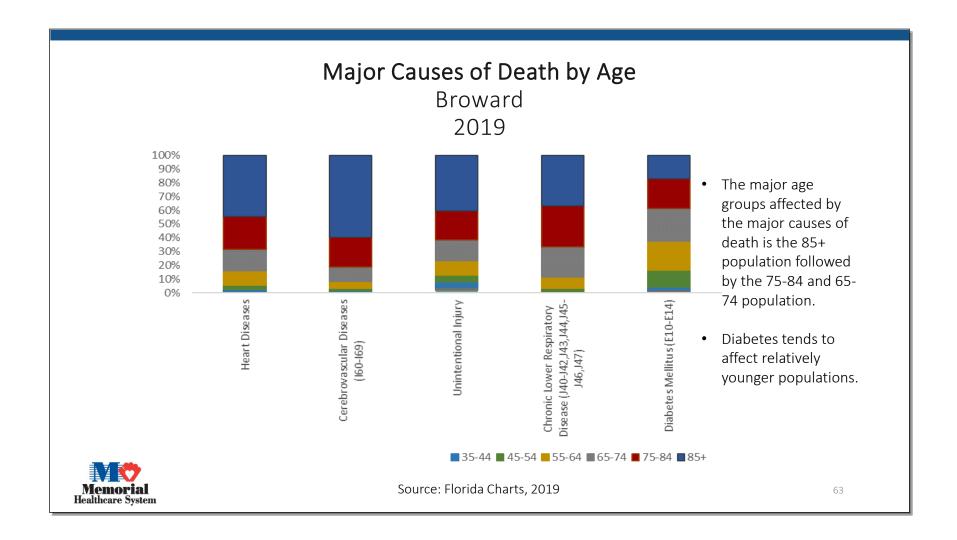
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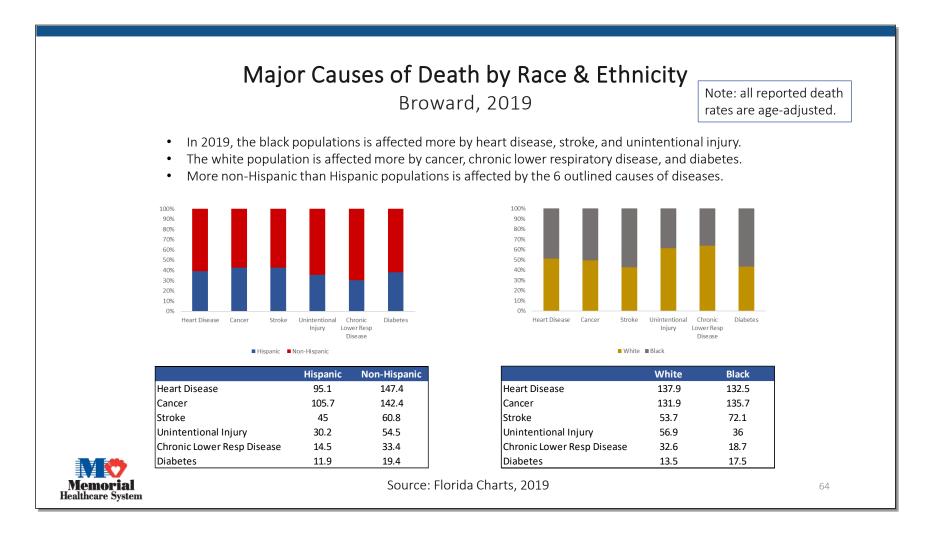


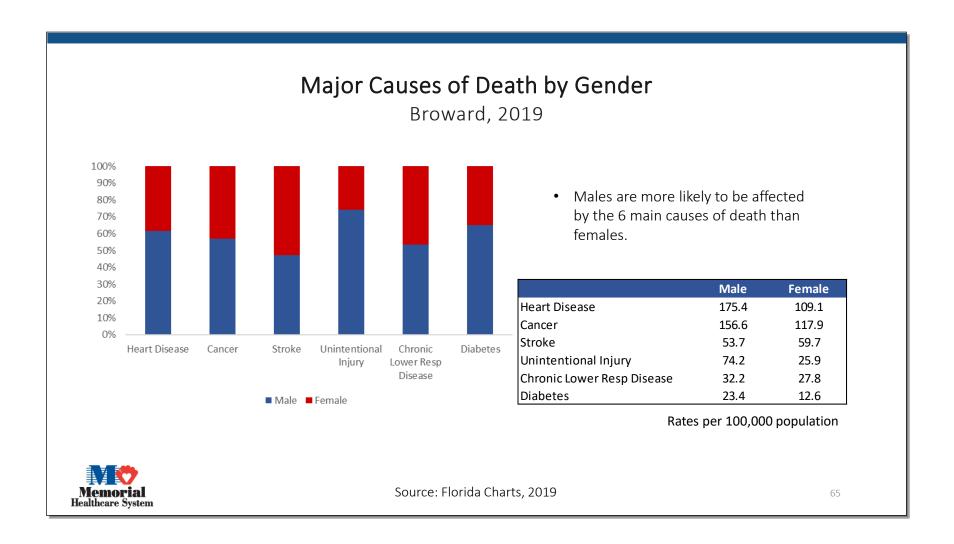


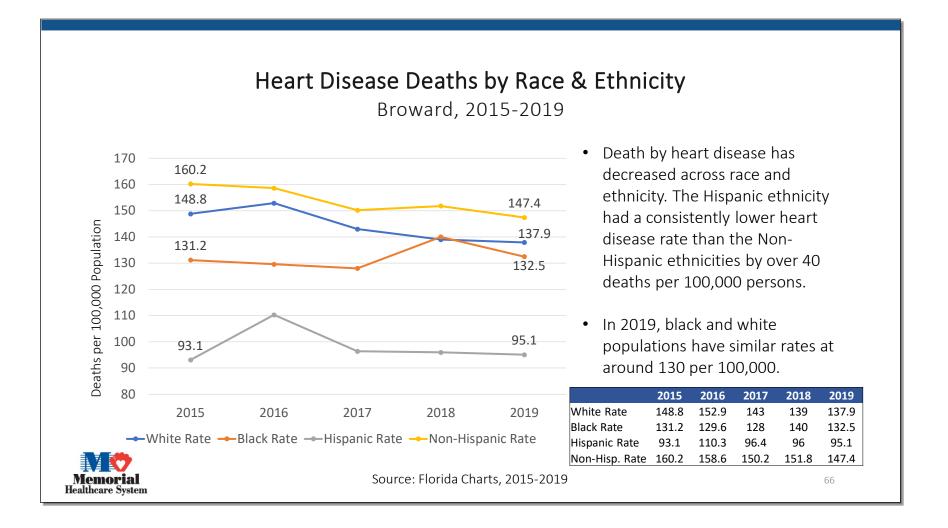
For Chronic Health Conditions

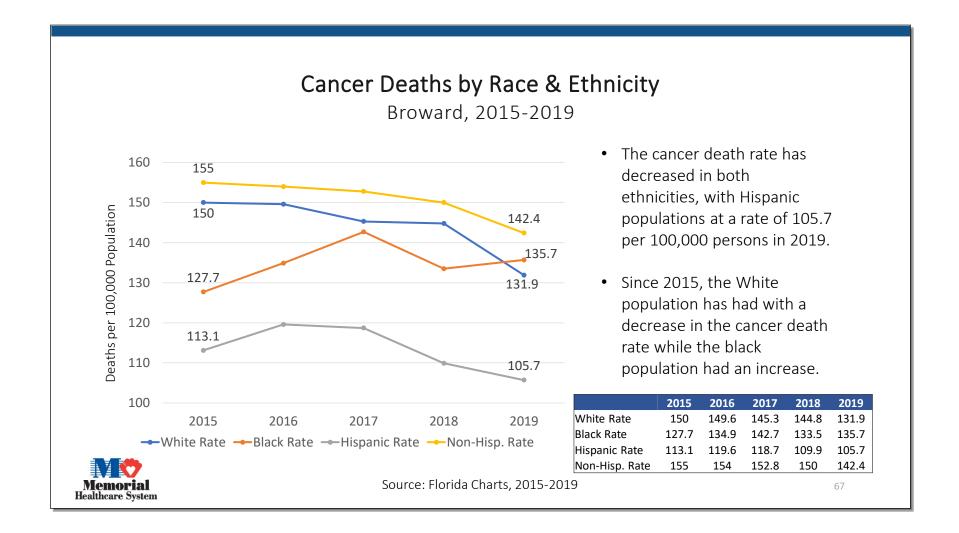
	Memorial HITS Program	Program helps patients establish a "medical home". The program encourages individuals with chronic health conditions to participate in disease management programs, and it provides enrollment assistance for governmental programs.	
	Florida Department of Health in Broward County	Clinical and nutrition services, drowning prevention, tobacco prevention, environmental health, infectious disease	
	Federally Qualified Health Centers	Adult and pediatric clinical services, women's health, chronic disease management, smoking cessation, and prescription assistance	
	Community Providers	211 Broward First Call for Help	
Memorial Iealthcare System		Disclaimer: List is not exhaustive	62

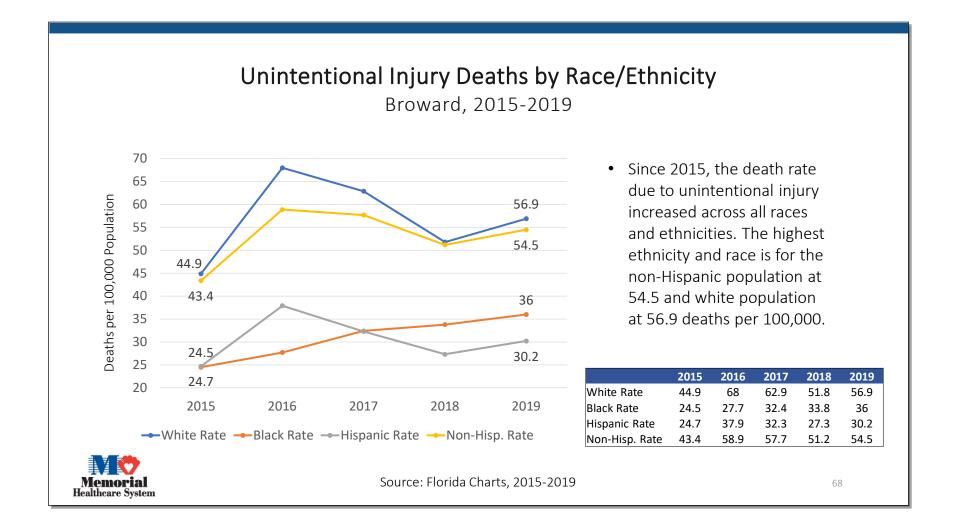


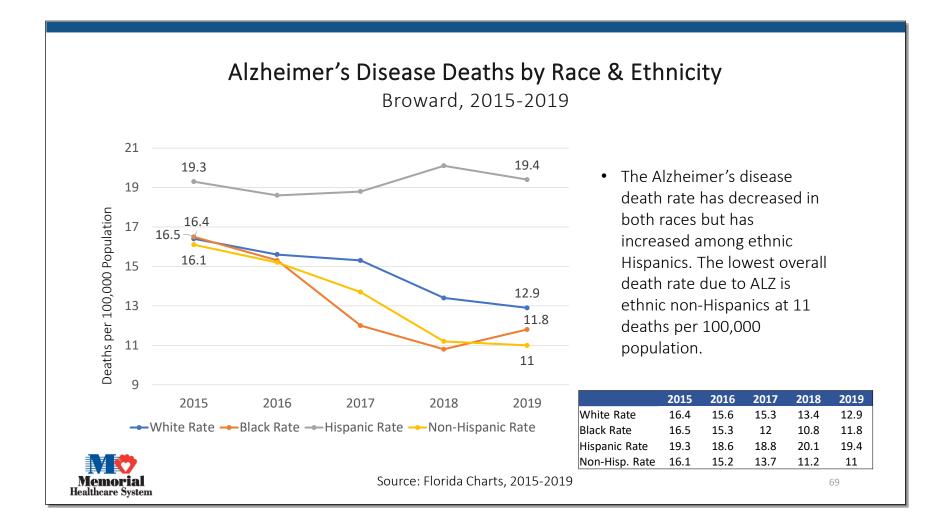


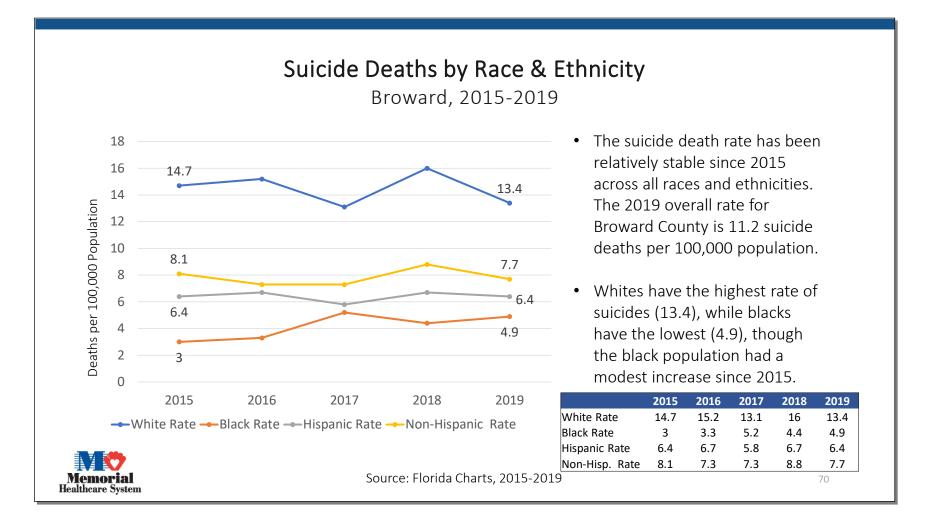


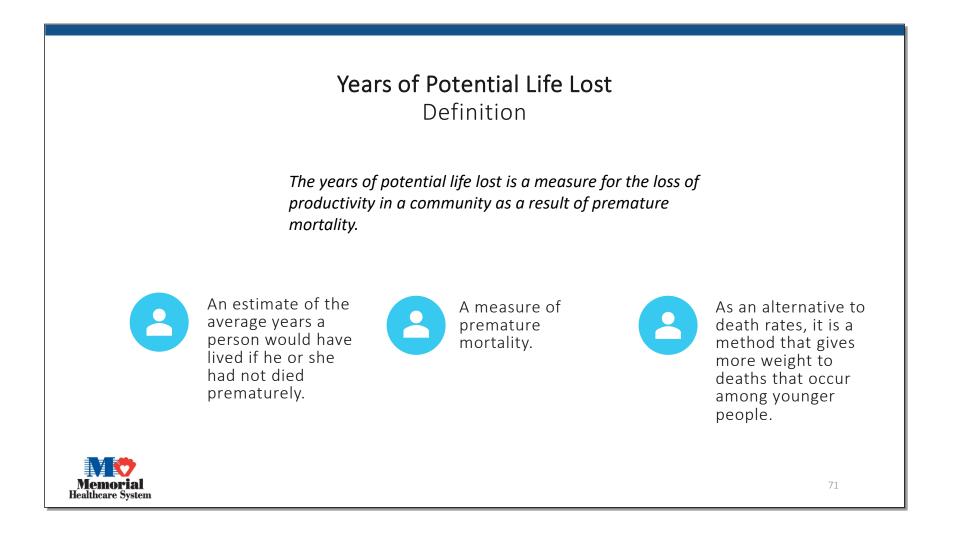


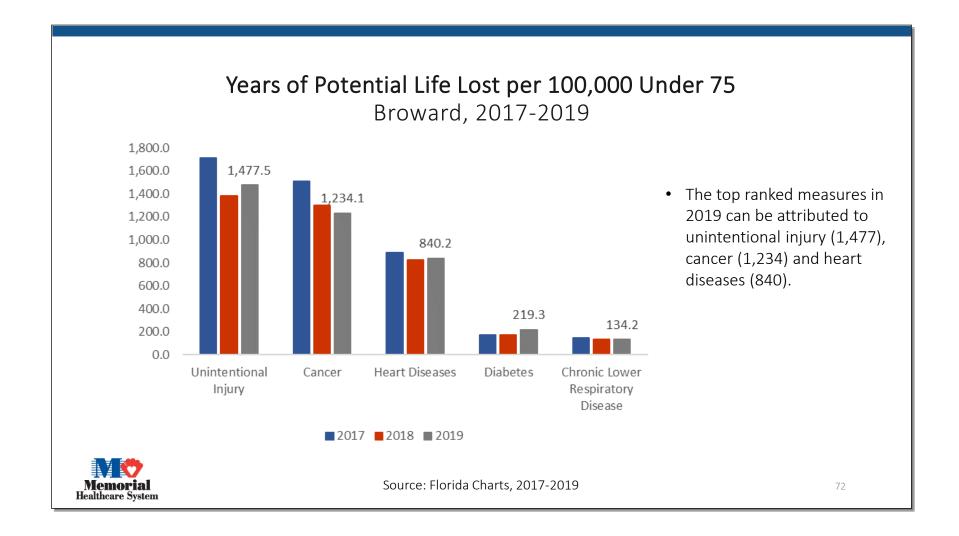


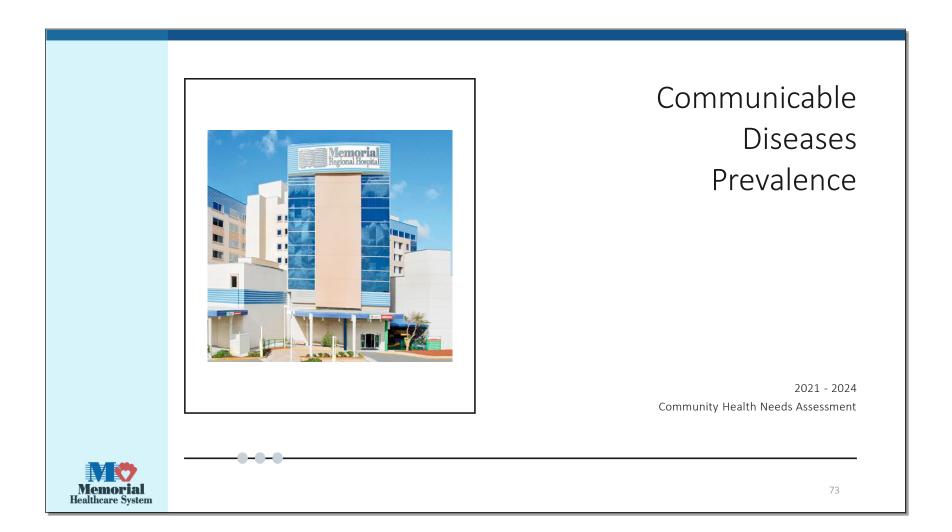




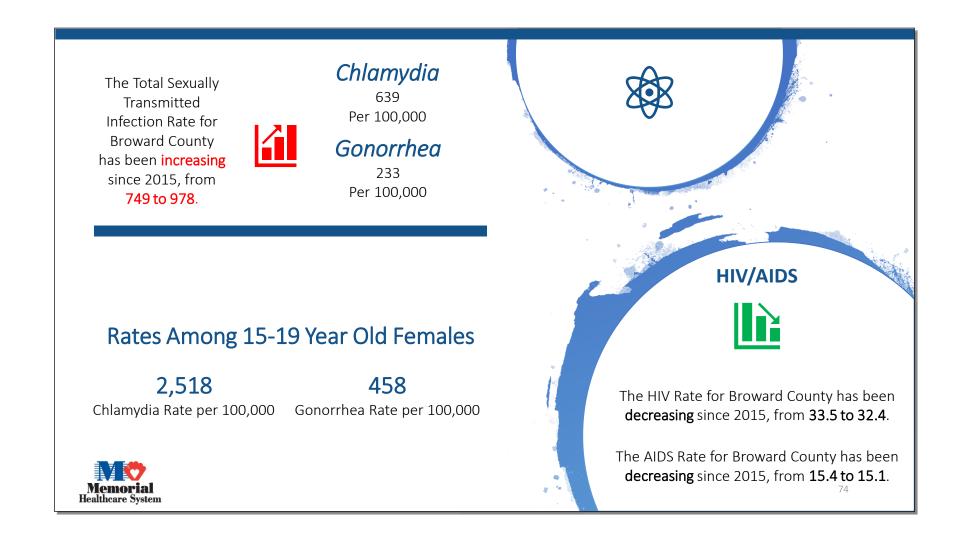








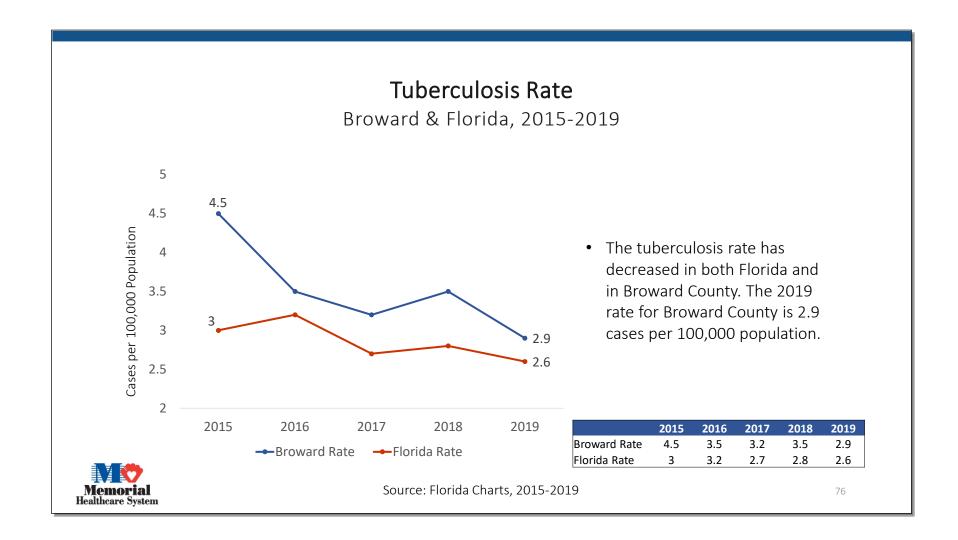
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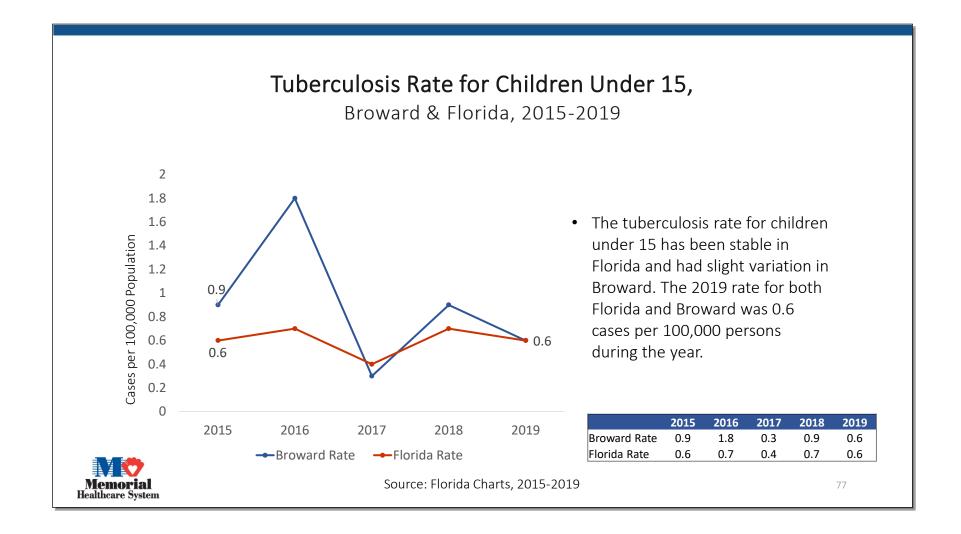


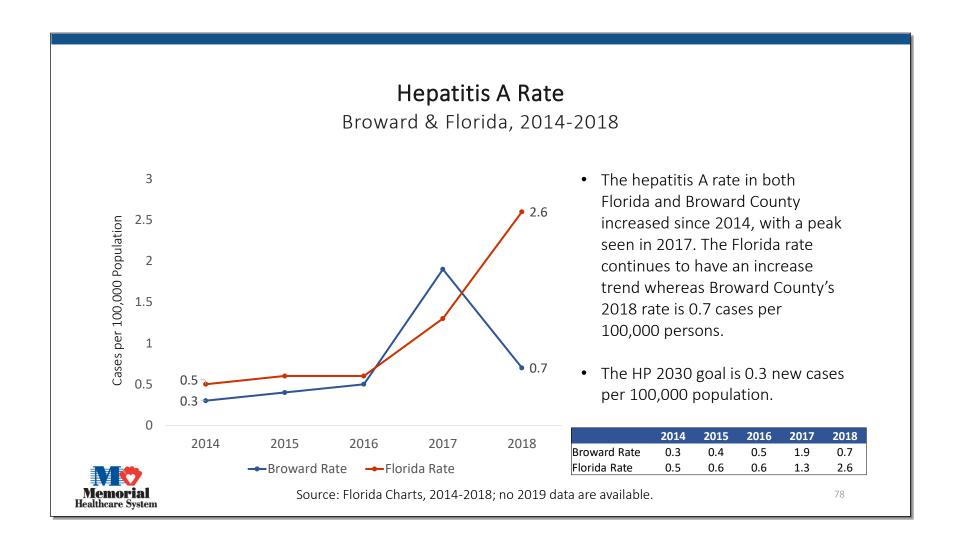
Community Health	Programs
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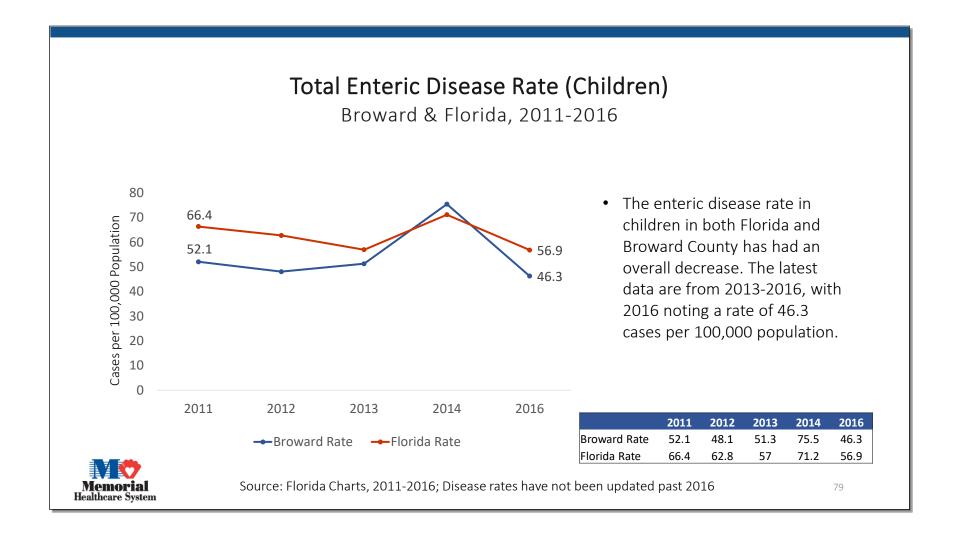
For Communicable Diseases

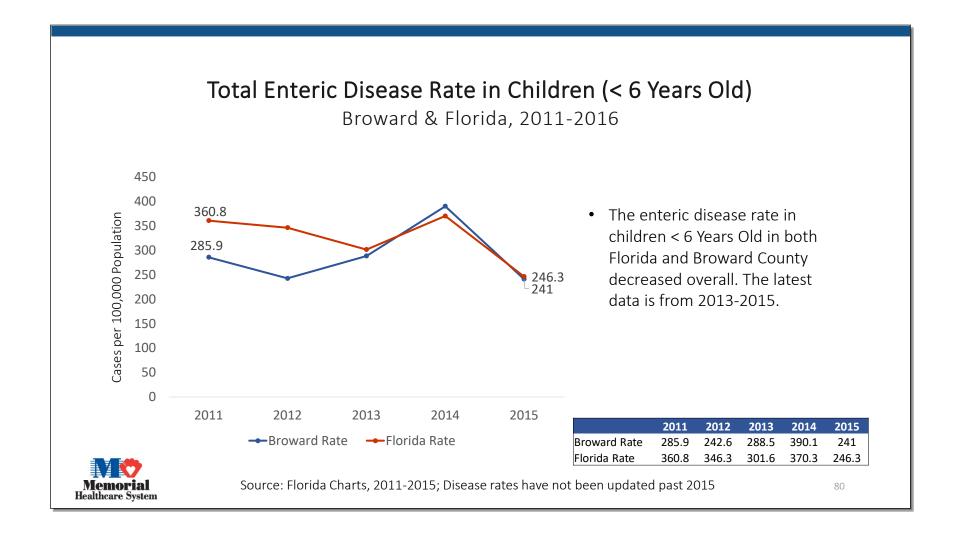
Broward County	The Ryan White HIV/AIDS Program is a comprehensive system of care designed specifically for people living with HIV. The system of care includes primary medical care and essential support services for people who are uninsured or underinsured. Broward County is the recipient for Part A federal funds (including Formula, Supplemental and Minority Aids Initiative dollars).
Florida Department of Health in Broward County	Infectious disease surveillance, HIV routine testing in the health care setting & targeted testing in non-healthcare settings; Pre-exposure prophylaxis & post-exposure prophylaxis; test and treat, & community outreach, STD clinical services contracted by the AIDS Healthcare Foundation
Federally Qualified Health Centers	HIV/AIDS testing, counseling and treatment, women's health
Community Providers	211 Broward First Call for Help
	Disclaimer: List is not exhaustive

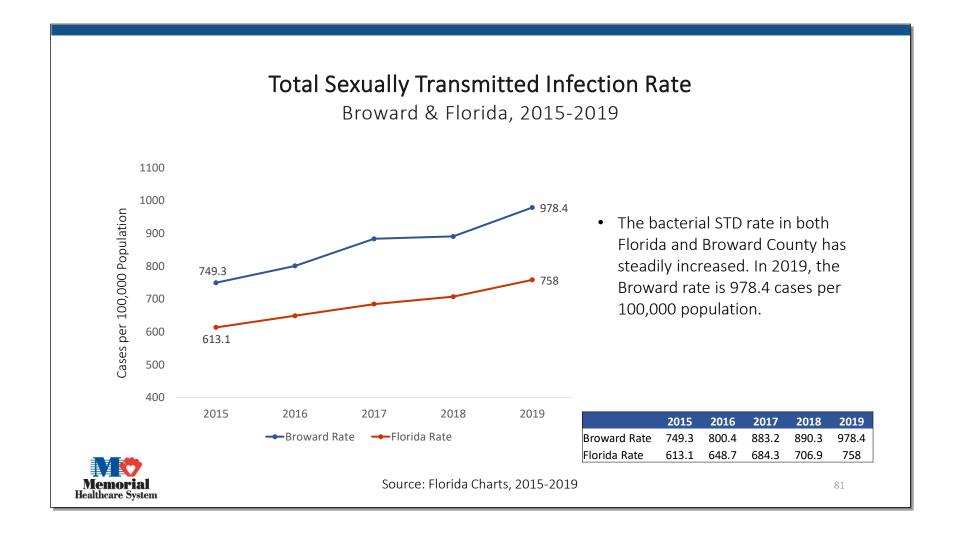


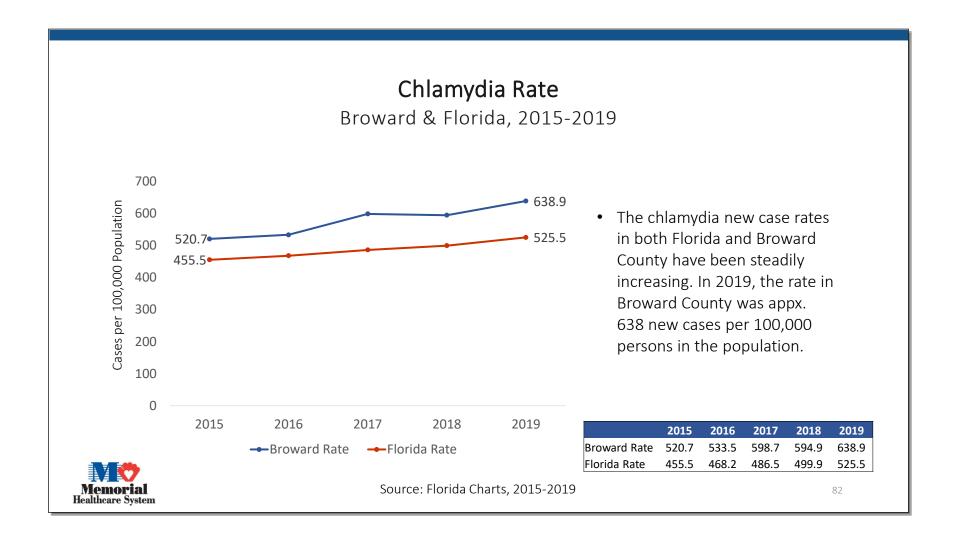


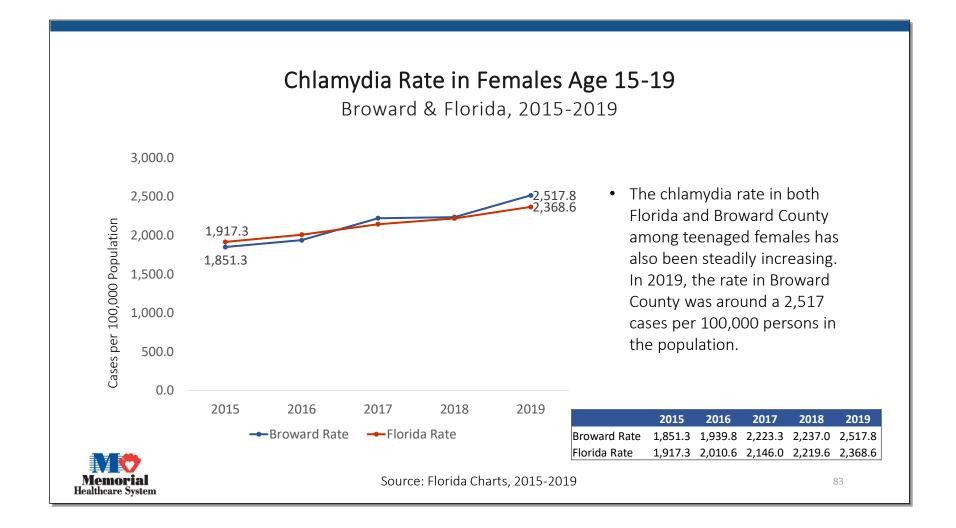


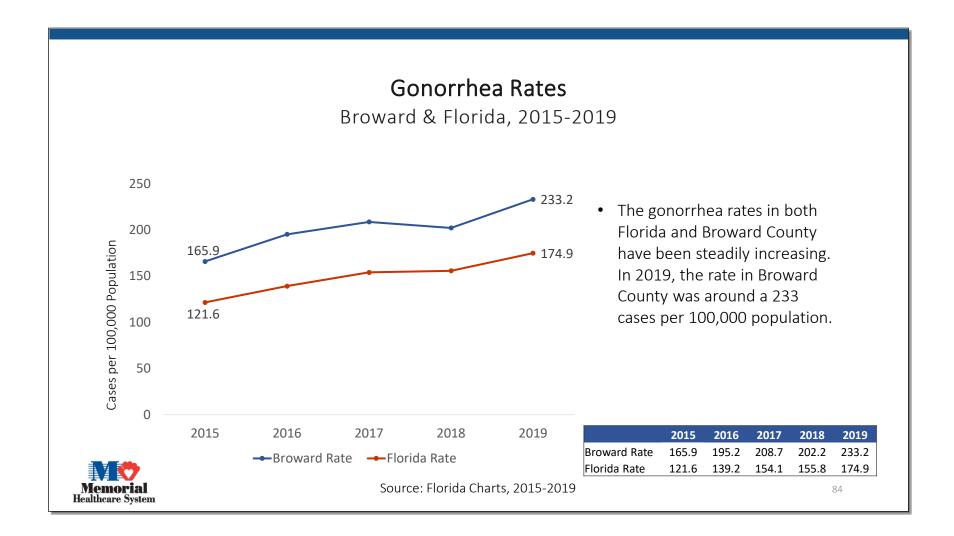


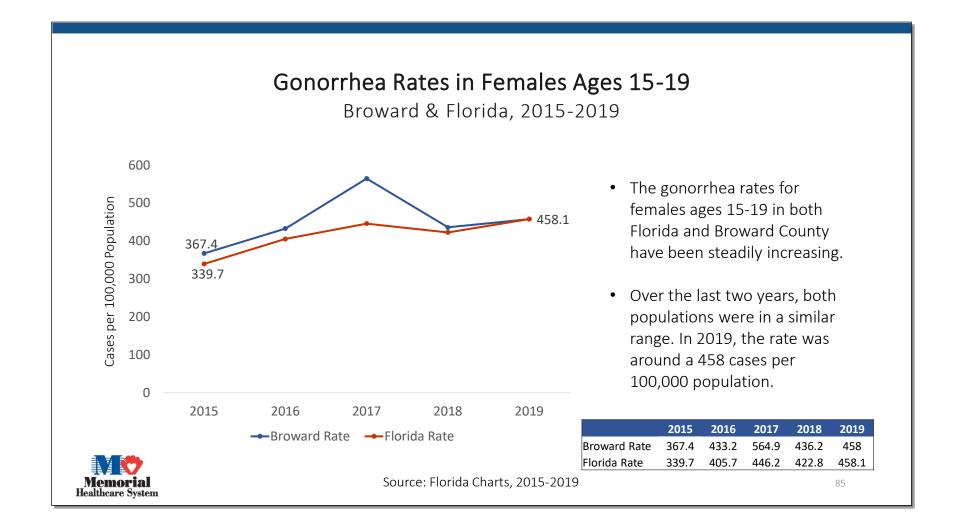


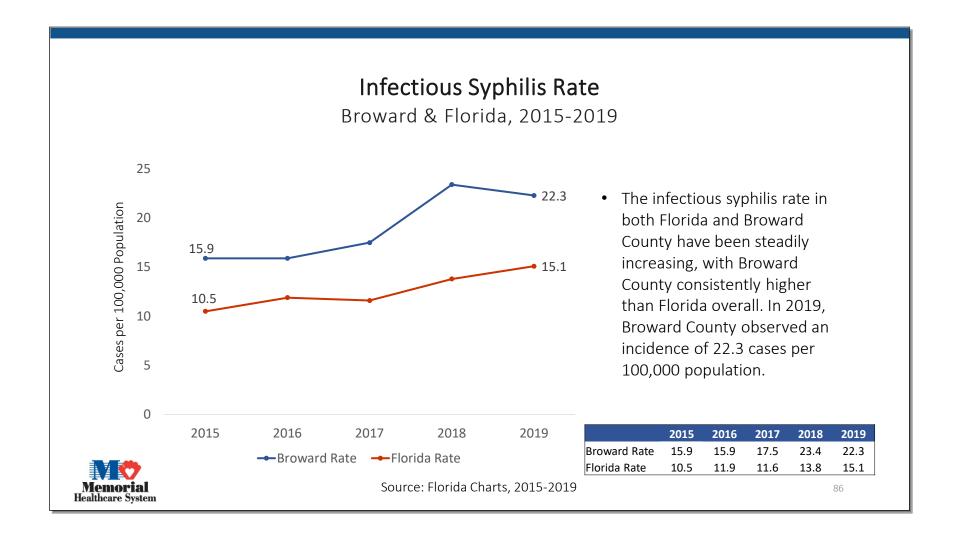


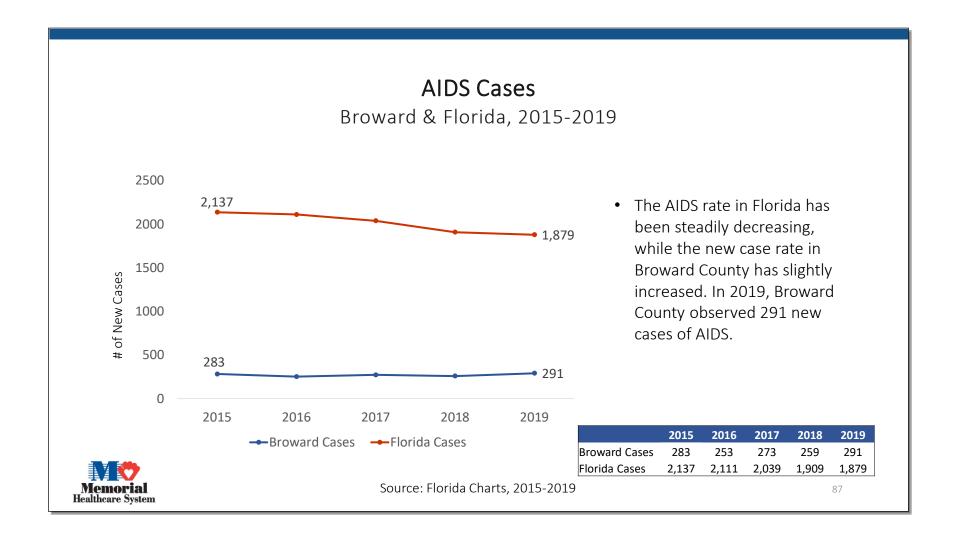


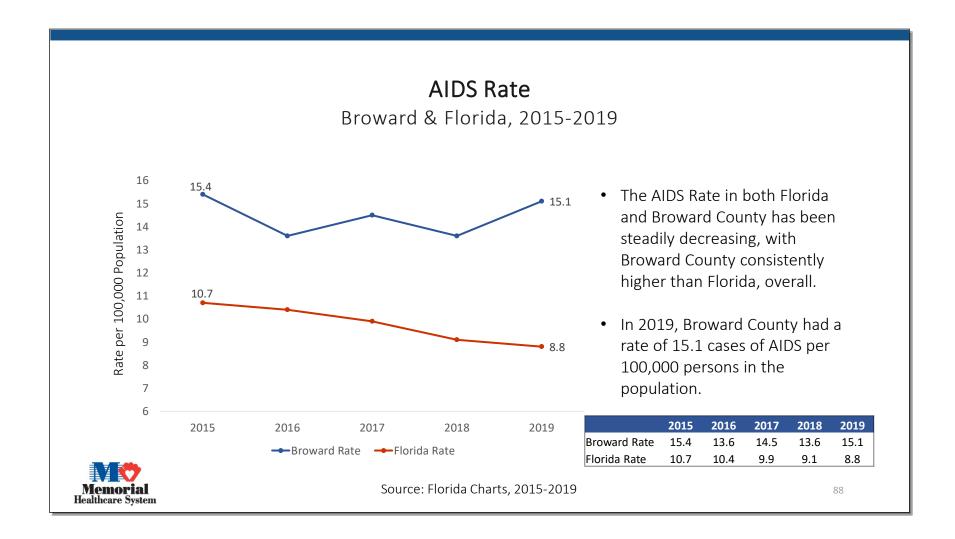


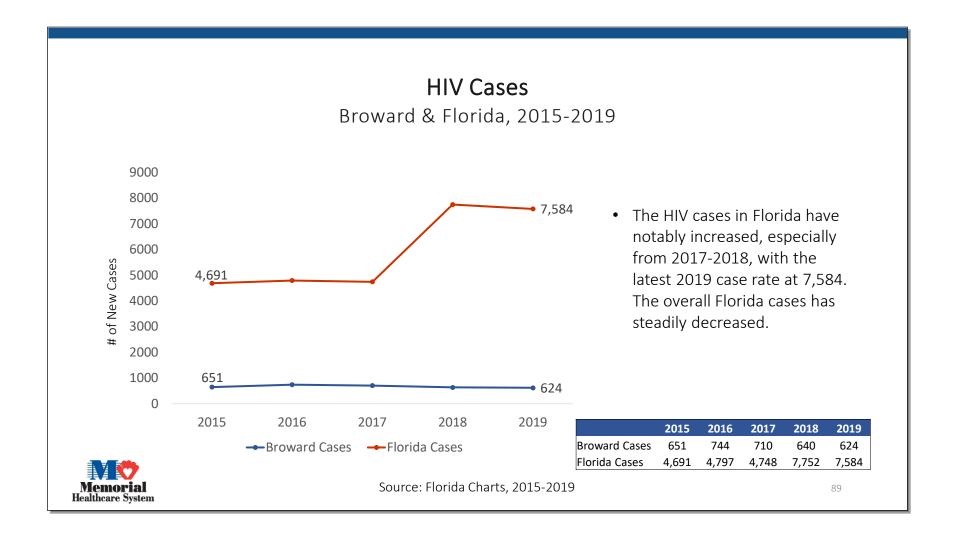


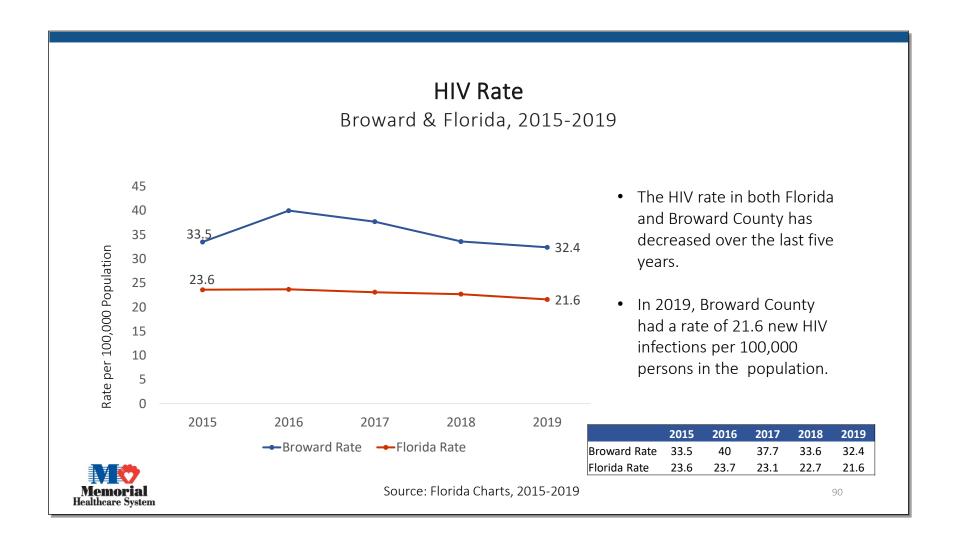






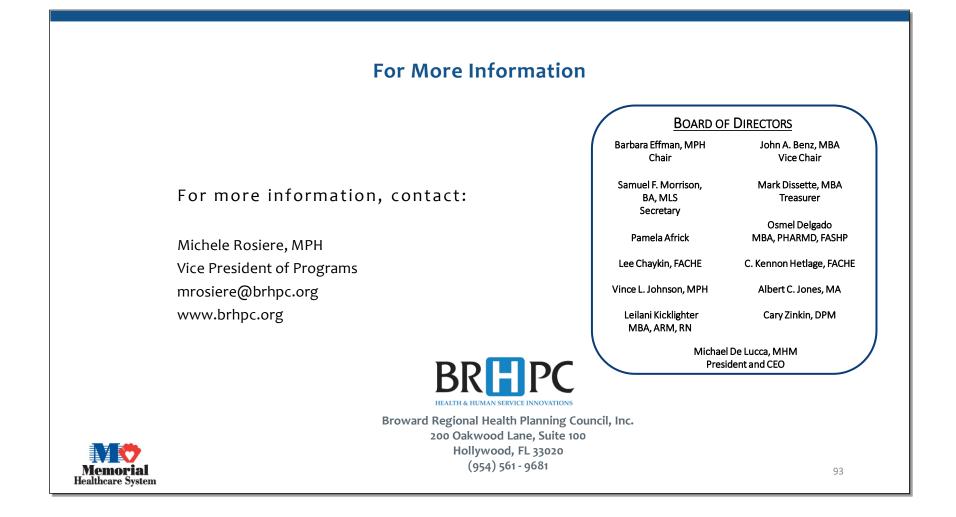






Main Observations - County Level Quantitative Data	
Social Determinants of Health	 High SVI Zip Codes cluster with high black populations, COVID-19, Diabetes, Asthma and Sickle Cell Disease. Concentrations between I95 and the Turnpike.
Health Insurance	 Overall uninsured rate (15.30%) is 2.1% higher than Florida and 6.1% higher than the U.S. Age group 19-26 has an alarming uninsured rate of 26.6% and 25-34 is 28.10%.
Health Care Resources	• Hallandale, Sunrise, Deerfield Beach and Miramar have the lowest Medically Underserved Population (MUP) scores with an average MUP score of 43 out of 62.
Maternal & Child Health	 2-year-old immunization rates are 79.1%, below the Healthy People goal of 90%. Average adverse Birth Outcomes for black babies is 146%, higher than white babies. Low Birth Weight, Pre-Term Births, and Infant Mortality tend to cluster in high SVI Zip Codes. Prenatal Care for 1st and 3rd Trimesters has decreased since 2015.
Mortality & Morbidity	 Top causes of death higher than HP 2030 Goals: Heart Disease Death 95% higher, Stroke 74% higher, and Diabetes 28% higher. Heart Disease, Cancer and Stroke = 56% of deaths. Diabetes concentrates in high SVI areas, afflicting younger ages 45-64. Blacks die of diabetes and stroke at higher rates than whites (30% and 34% higher). Alzheimer's Disease deaths are 50% higher for Hispanics than whites, and the highest of all groups.
Communicable Diseases Prevalence	 Total STI rate has increased 30% since 2015. While HIV rates have decreased, the AIDS rate has increased 11% since 2018.





Presentation 3: Hospital Utilization, Emergency Department Utilization, Chronic Disease Hospitalization, Self-Inflicted Injuries

This section of the CHNA covered the utilization of the MHS facilities in comparison to the county for emergency department visits and cases, costs, hospital stays and observation days. The analysis goes into depth of the hospitalizations by chronic conditions, further breaking down the figures by race, ethnicity, and gender.

Hospital Utilization. As of 2019, MHS has 24% of Broward County's hospital bed capacity. Since 2017, MHS gained a net 108 beds. Memorial Hospital West (MRW) had the largest gain of 120 beds, while Memorial Regional Hospital South (MRS) had a reduction of 12 beds.

Between 2017 and 2019, MHS had a 9.95% increase in in admissions, which makes up 23% of all admissions in Broward County.

While the average daily census for Broward County has dropped 3.24% between 2017 and 2019, MHS has experience some increases. Overall, MHS had a slight daily census increase of 1.73%. However, the Miramar facility had an increase of 18.55%: 87.2 in 2017 to 103.1 in 2019. The Pembroke facility had a similar increase of 18.23%: 87.2 in 2017 to 103.1 in 2019.

The average occupancy rate for Broward County had 8.4% decrease from 57.2% to 52.4% from 2017 to 2019. Overall, MHS's occupancy rate in 2019 is below the County by 9.9% with a 48.4% rate. However, Memorial Regional Hospital has an occupancy rate of 69.5%, which is 30.4% higher than the County for 2019.

Similar to the proportion of hospital bed capacity, MHS's 2019 total patient days of 205,576 make up 25% of all patient days in Broward County. Across the system, patient days have had slight increases between 2017 and 2019. By contrast, observation days had an 8% increase MHS, with Memorial Hospital West with a 38% increase. Following this pattern, the observation daily census increased 32.5% for MHS, with Memorial Hospital West having a 70% increase. The intensity of observation care appears to have increased significantly as well. Observation hours for MHS increased 32.4% between 2017 and 2019, with the greatest increase also at Memorial Hospital West with a 70% increase.

Emergency Department Utilization. There were not any remarkable changes for the 2017 to 2019 period for this metric for MHS. Admissions decreased at most facilities or remained stable such as at Miramar. Visit had slight increases, particularly at the Pembroke facility. Across Broward County, there was a 11.45% decrease of ED admissions, while visits remained mostly stable.

Chronic Disease Hospitalization. A notable trend is that cases for most chronic conditions, especially diabetes have decreased across MHS during the 2017 to 2019 period. However, the cost for services have increased particularly for diabetes and congestive heart failure. The decrease trends could be due to diligent self-management programs for these conditions. However, the higher cost of care may reflect the patients who have not had access to care to the point where their condition deteriorates and becomes more complicated. Or it could reflect an increase in older populations. The latter may be a

more accurate explanation, since Medicare makes up the greatest proportion, particularly for Congestive Heart Failure. This is a pattern that is repeated across all MHS facilities.

As discussed in the Presentation 2 on the SDOH, race and ethnicity shape health outcomes to significant extent. Zip Code 33023, which overlaps with high SVI, poverty and Black populations consistently has the highest hospitalizations for congestive heart failure, diabetes, asthma, aids, and sickle cell disease. It is second in hospitalizations for hypertension. The top PSA Zip Codes for chronic disease hospitalizations are 33021, <u>33023</u>, <u>33024</u>, <u>33025</u> and 33027. Three of these Zip Codes have a high SVI score (underlined), while the other two share boundaries with high SVI areas. All of these are geographically clustered, following patterns of demographic residential settlement. Overall, black, and Hispanic patients combined make up most chronic disease hospitalizations. For example, 60% of the AIDS hospitalizations are black patients. For asthma, while black patients make up most cases, they are also mostly female: Across MHS. 70% of Asthma cases are female, while the other conditions such as CHF, diabetes, and Hypertension are nearly split between male and female.

Self-Inflicted Injury. Despite a 7% decrease of suicide in 2017, Broward County had an overall 11% increase in suicides in the 2017 to 2019 period. The most increase of suicide is with the age groups 45-55 (28% increase) and 55-64 (58%). While not covered in the CHNA, the rate increase of poverty or unemployment for these age groups may be worth investigating as a possible co-factor.

MHS CHNA 2021-2024 Findings Compendium

Presentation 3 Slides: MHS Quantitative Data (Part 1)



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Leadership Team

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President and Chief Executive Officer

Nina Beauchesne, FACHE

East Operations, Executive Vice President

Melida Akiti, MSW

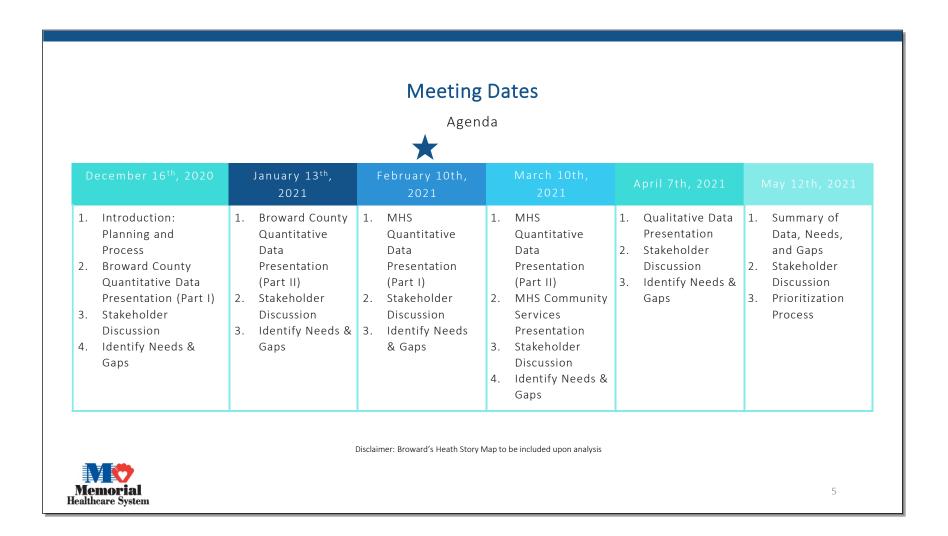
Vice President, Ambulatory Program and Community Services

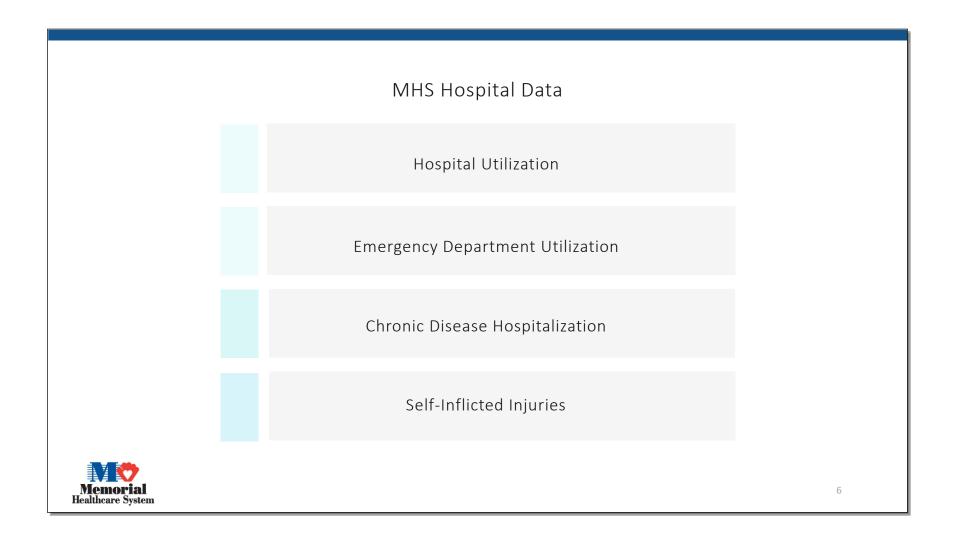
Timothy G. Curtin, MBA, MSW, CAP

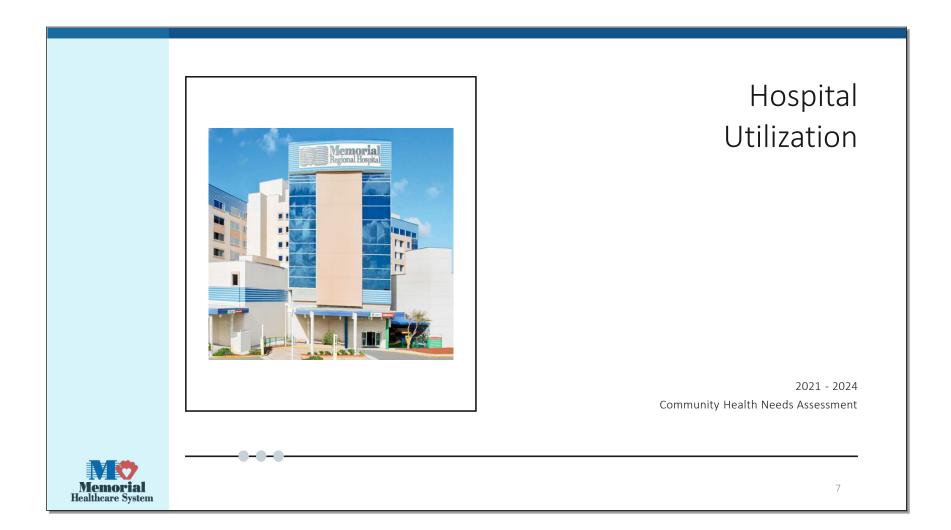
Executive Director, Community Services

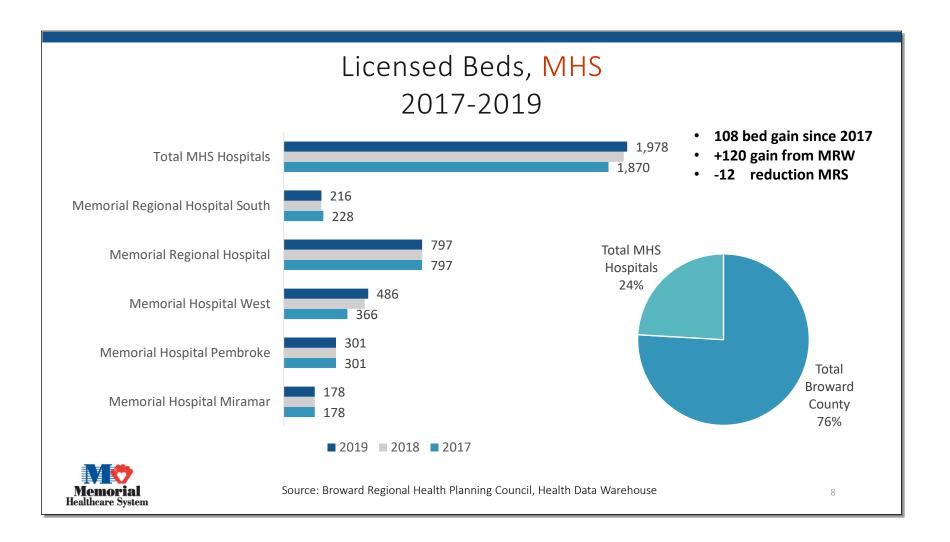


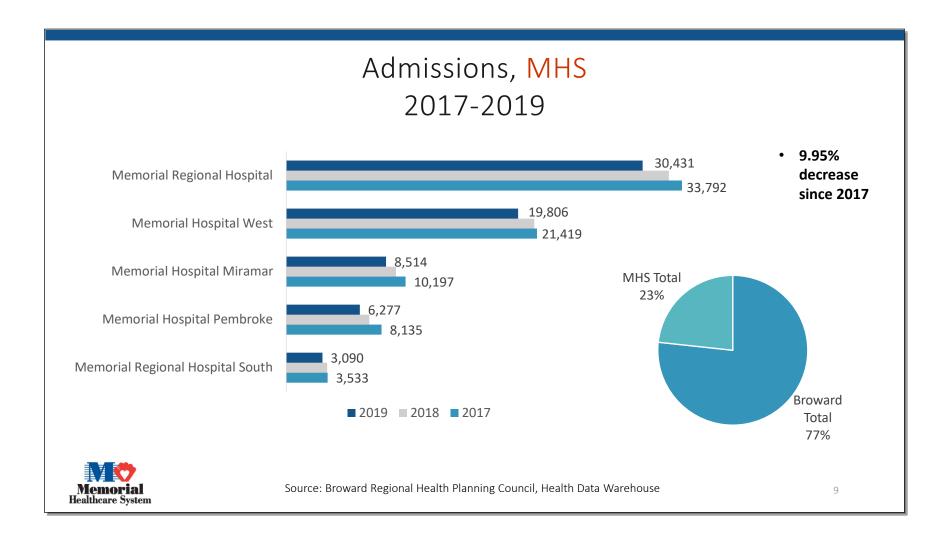
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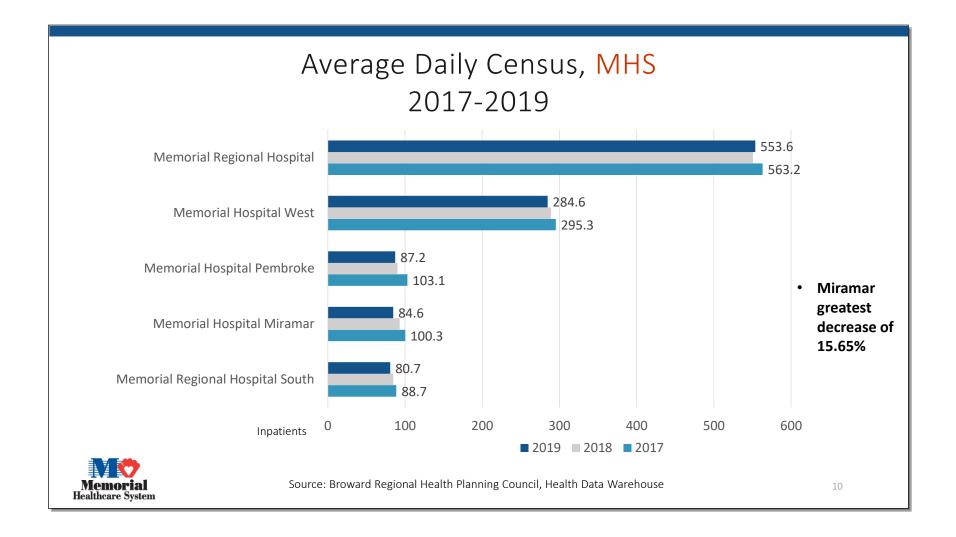


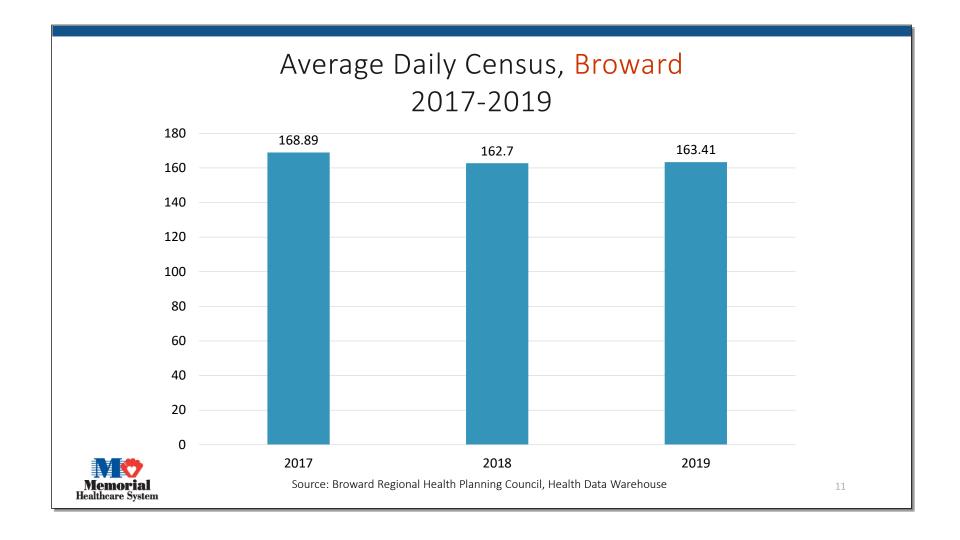


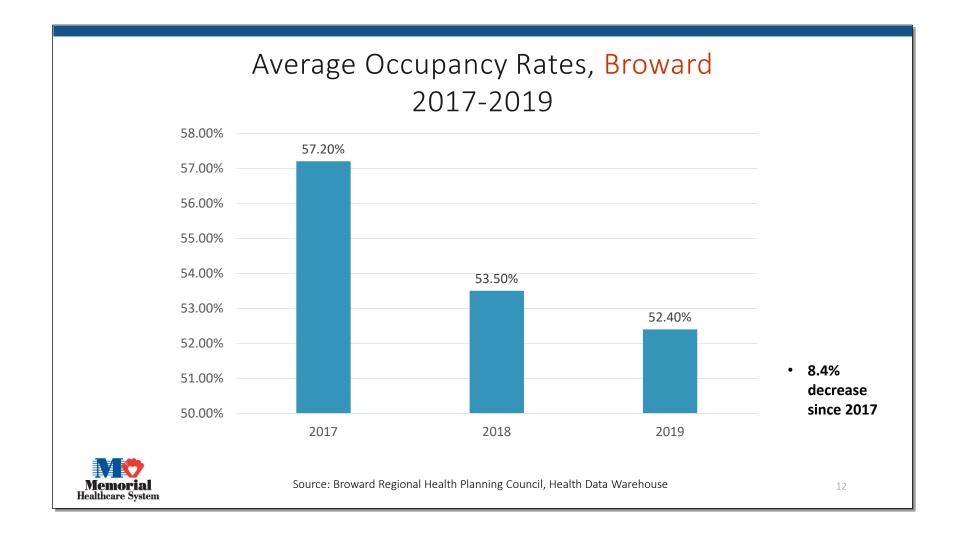


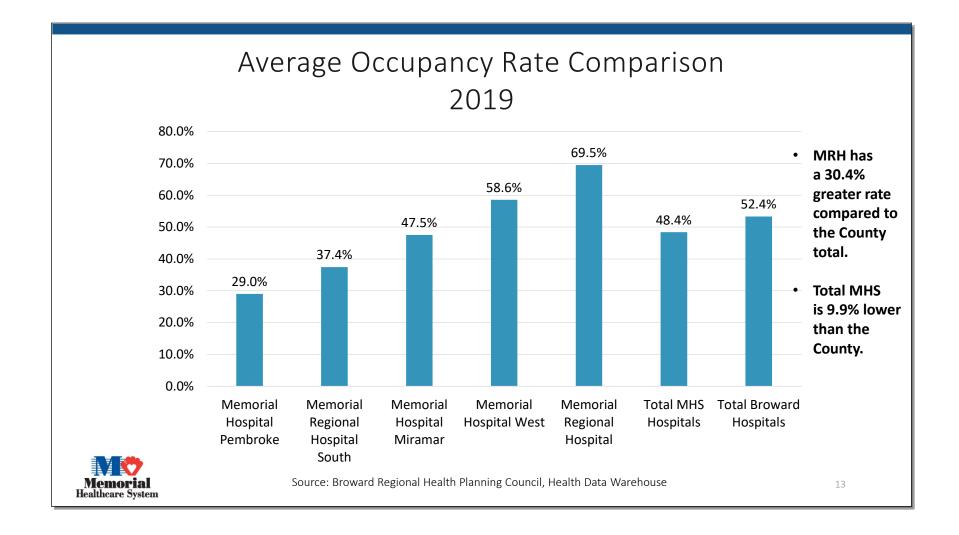


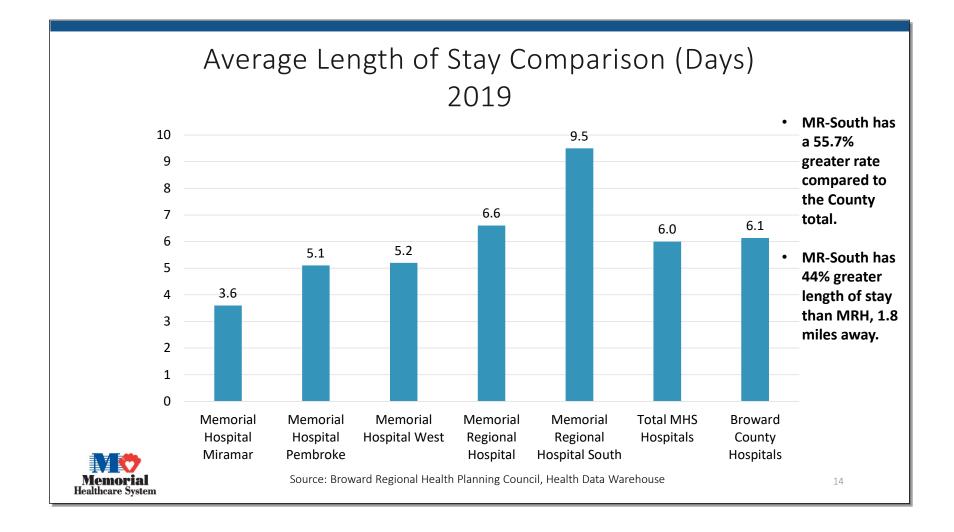


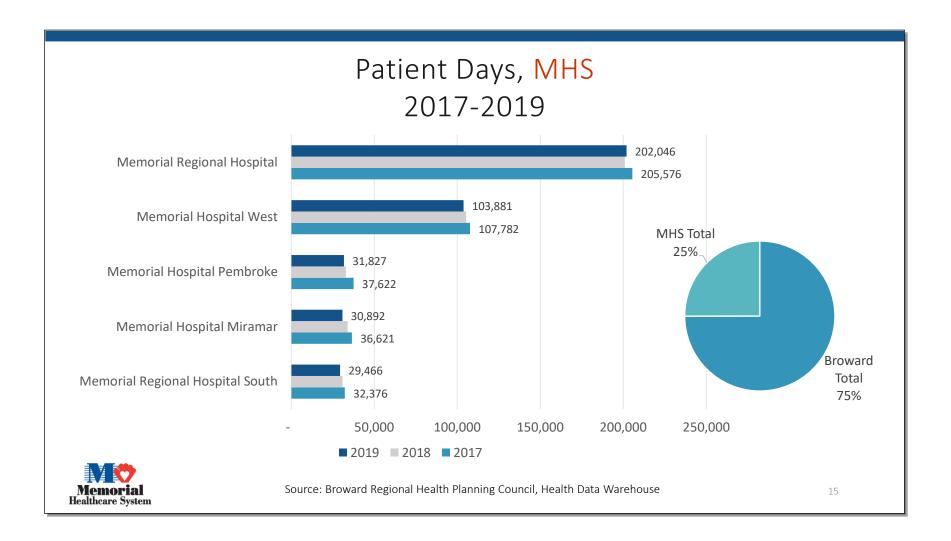


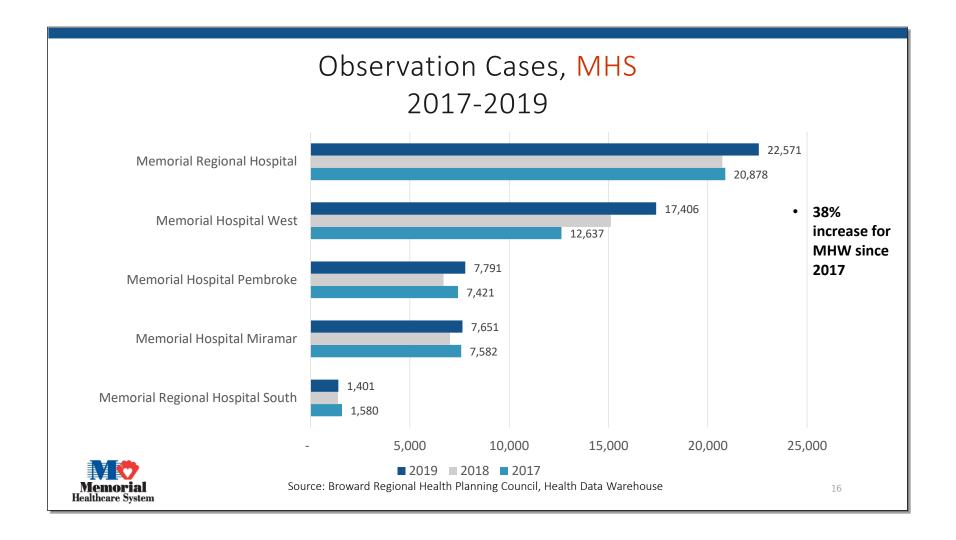


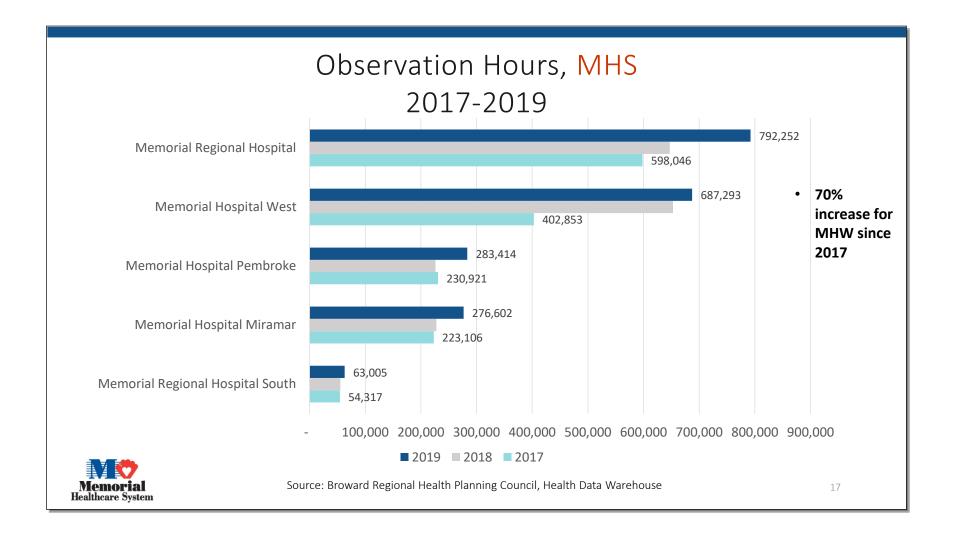


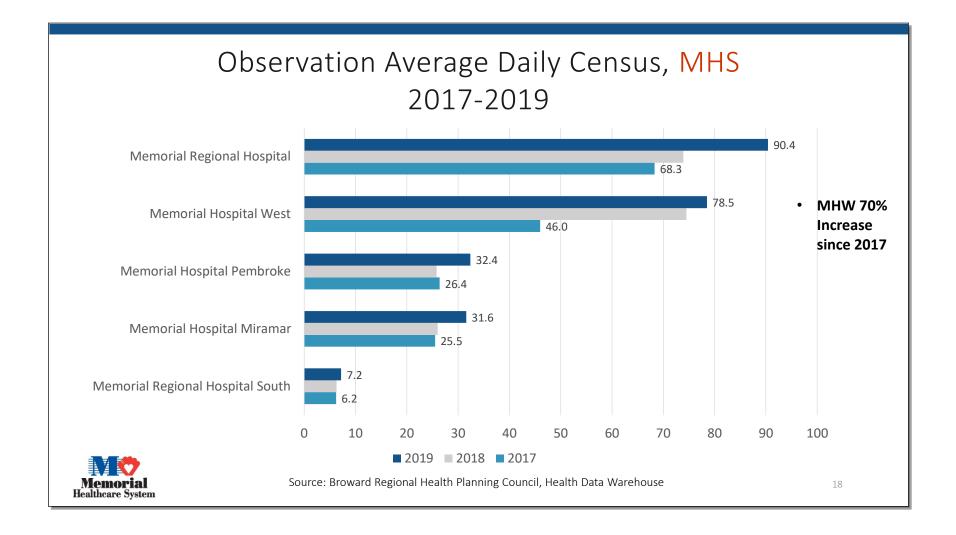


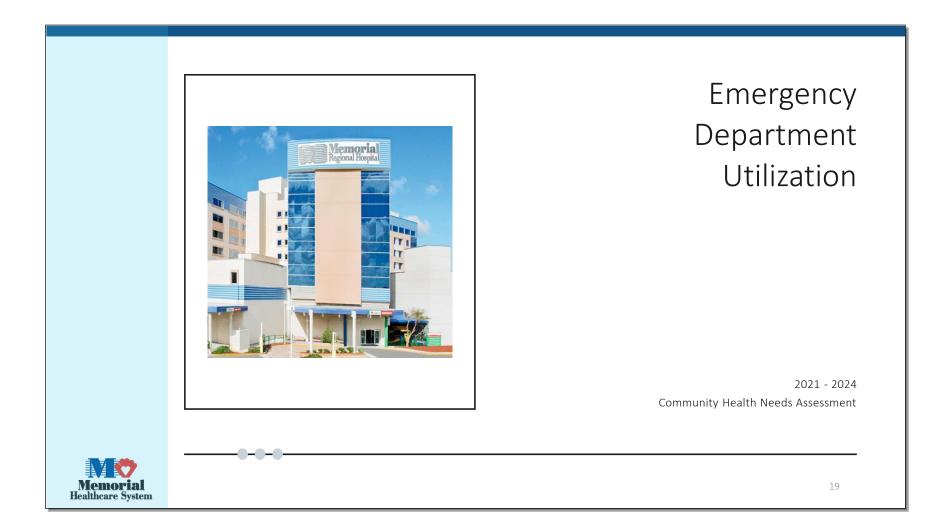


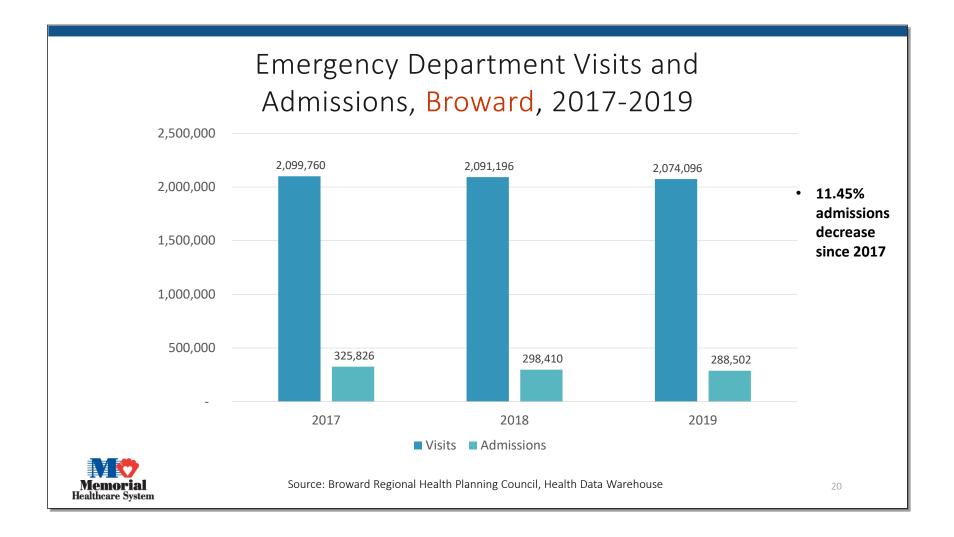


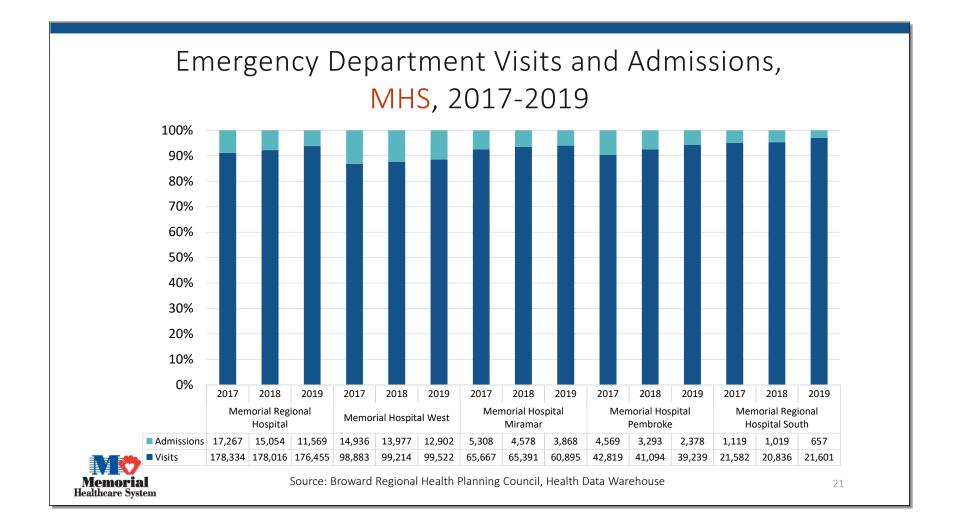


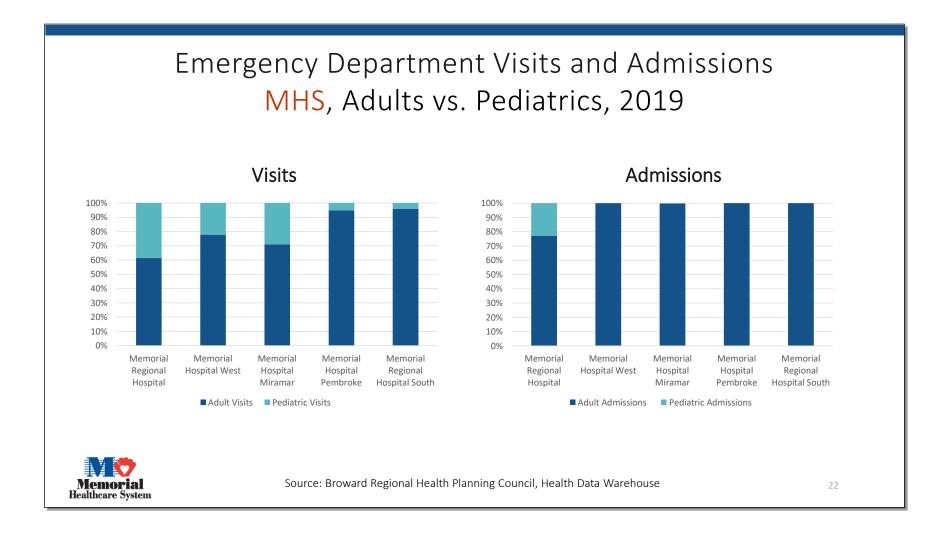


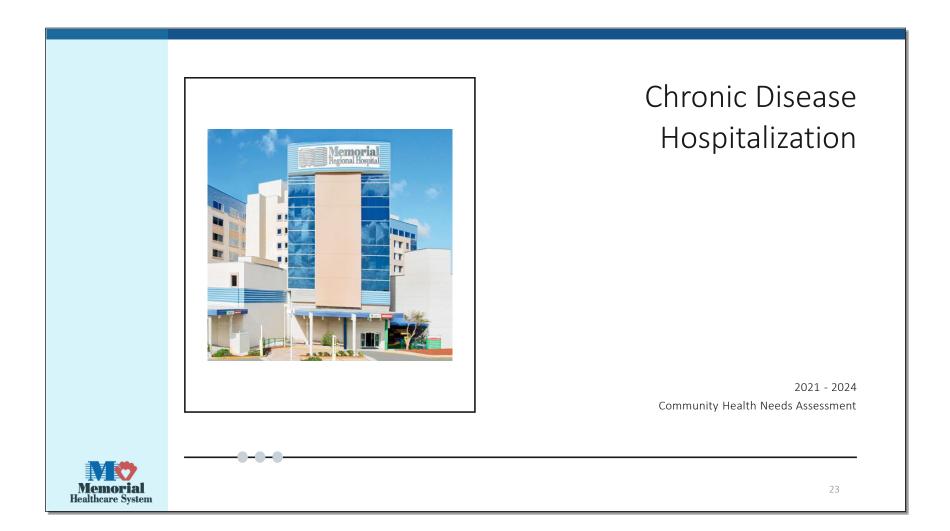


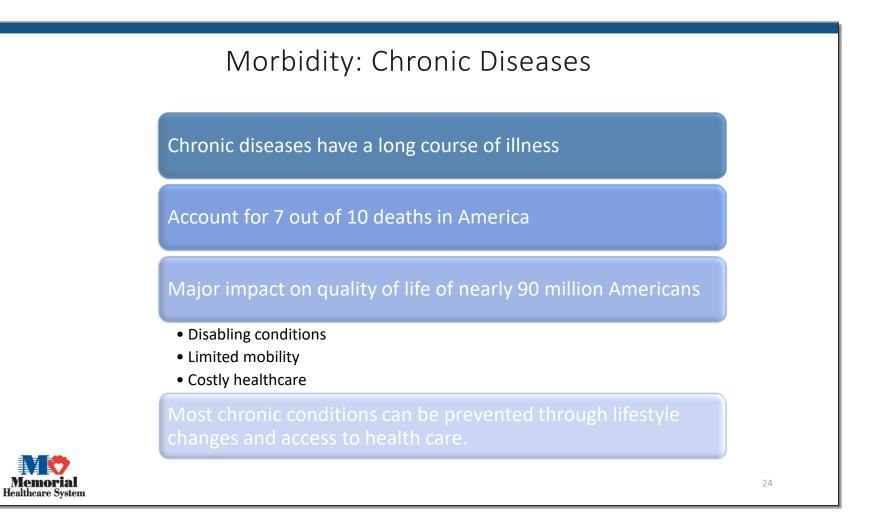












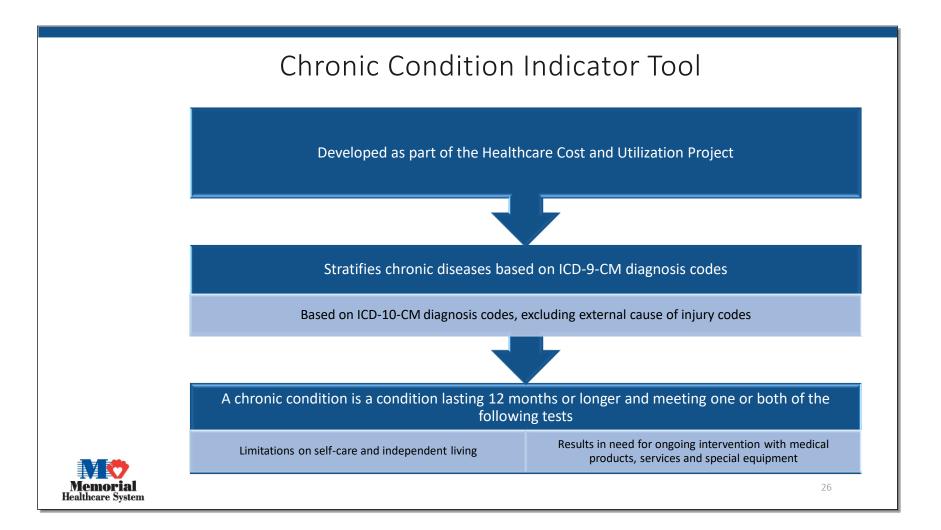
Chronic Disease Hospitalization

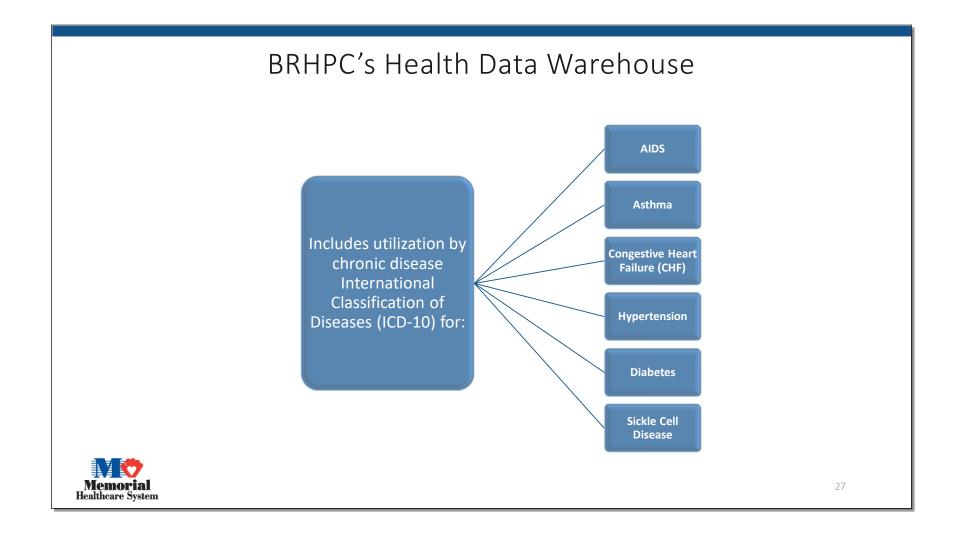
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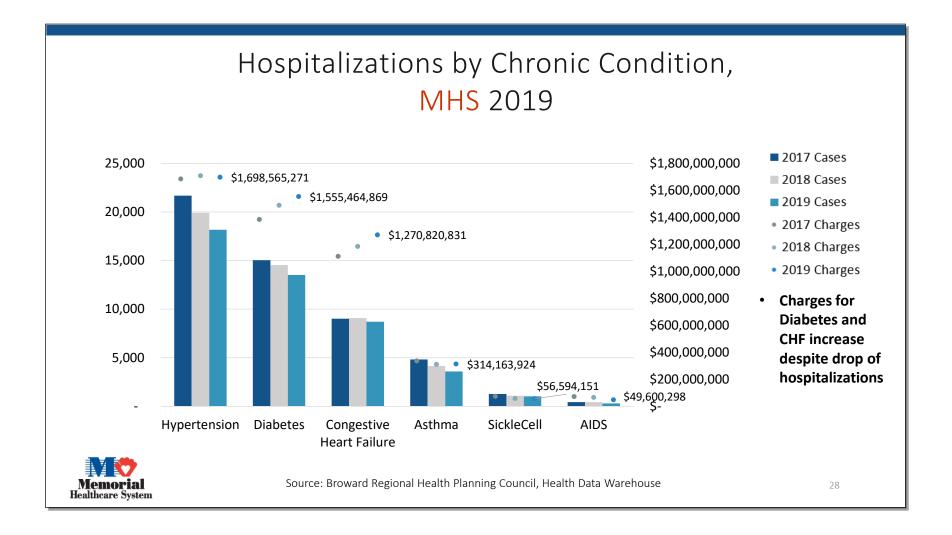
To assess trends and geographic variations in the occurrence of selected chronic diseases.

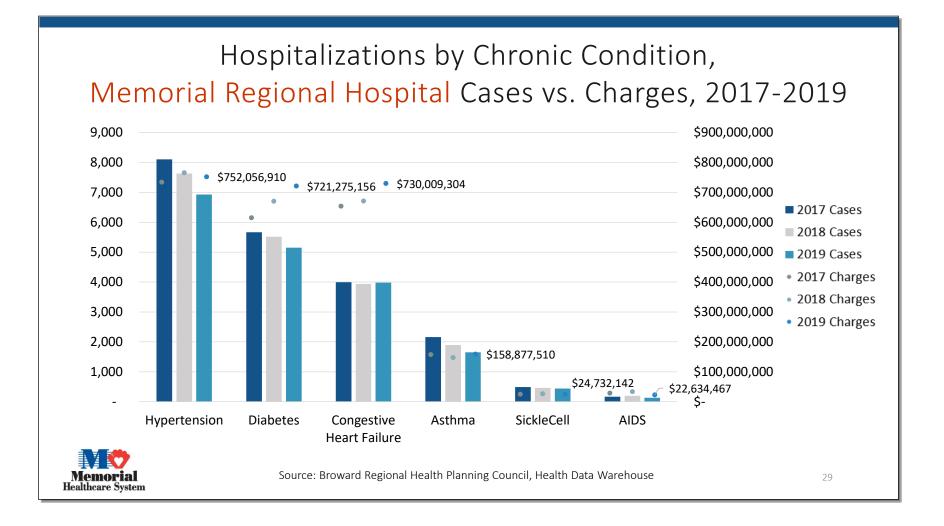
To monitor the impact of prevention and disease management programs.

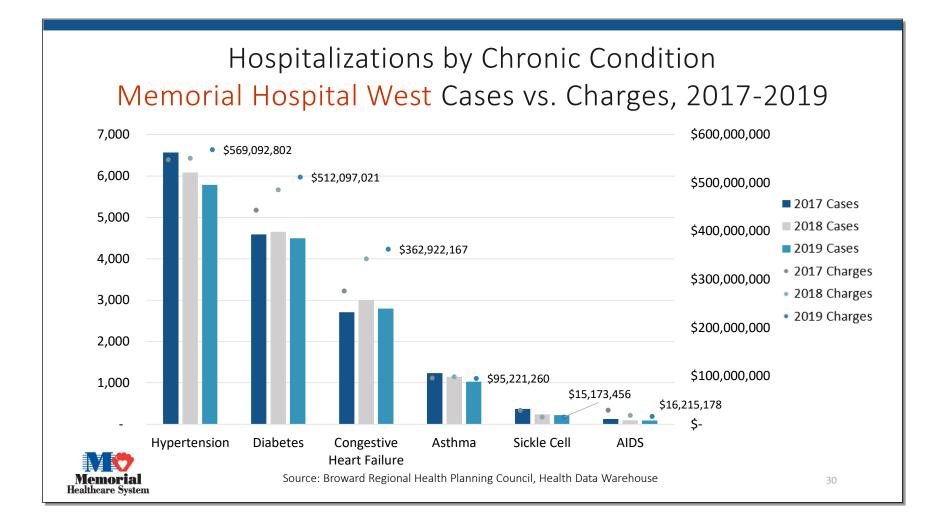


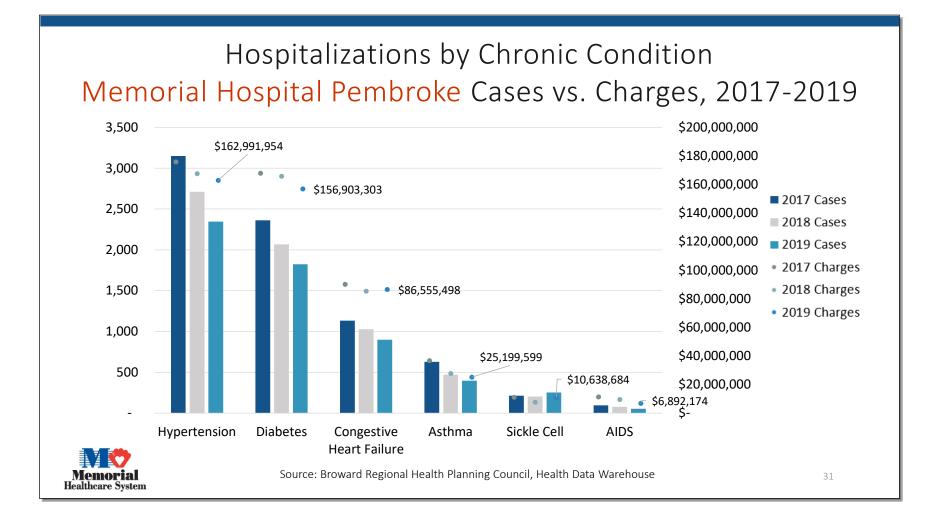


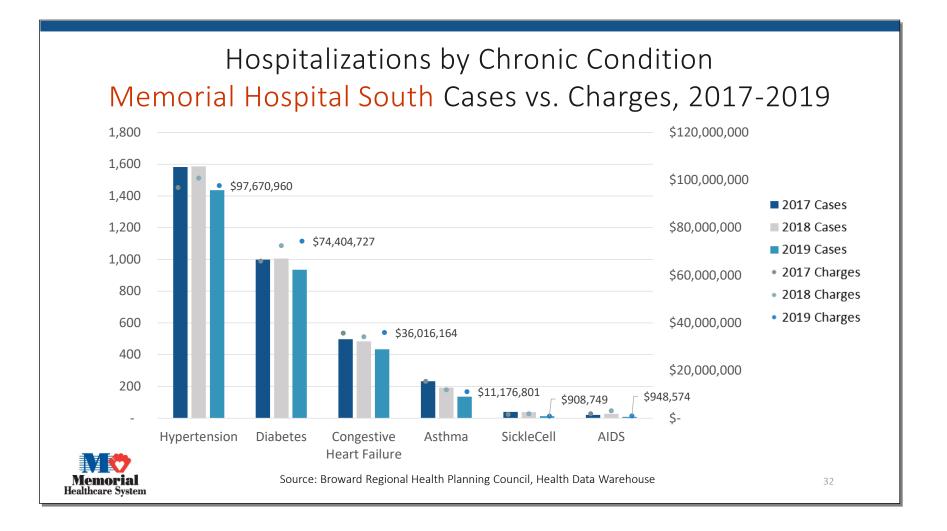


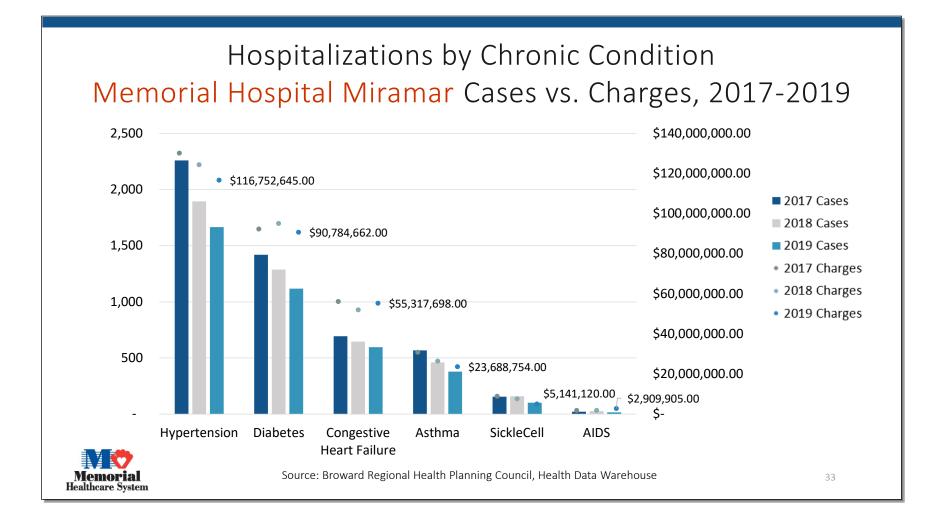


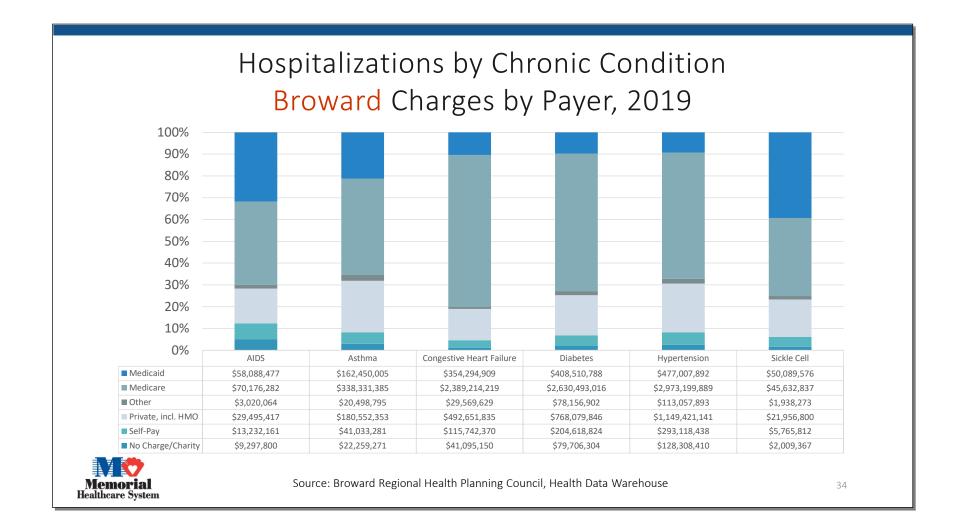


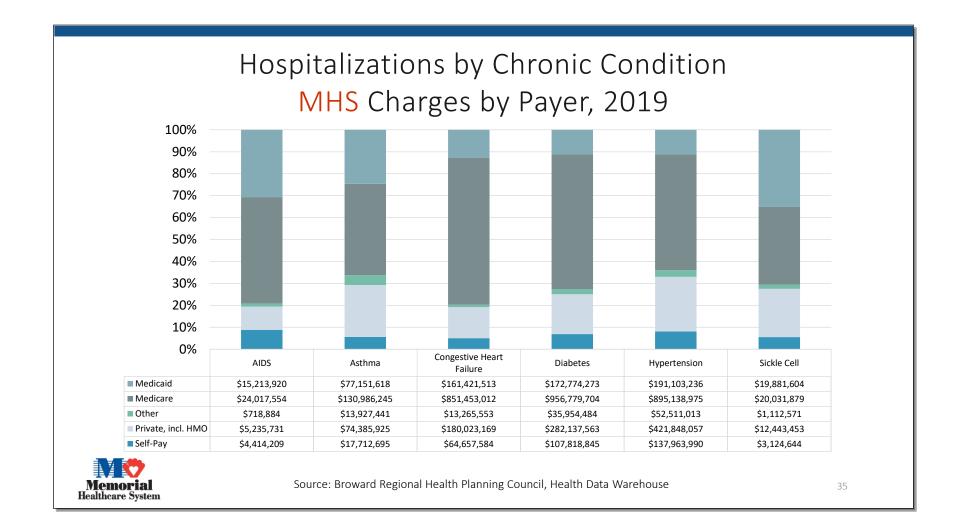


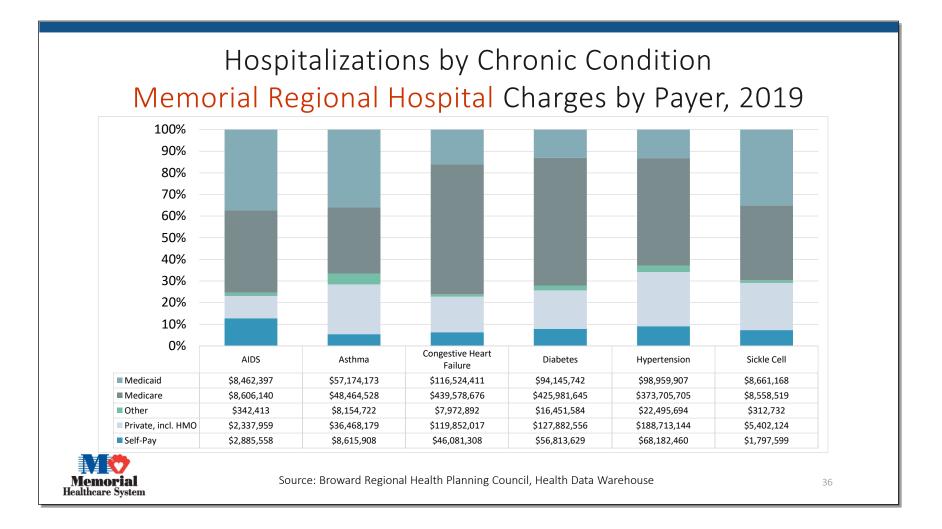


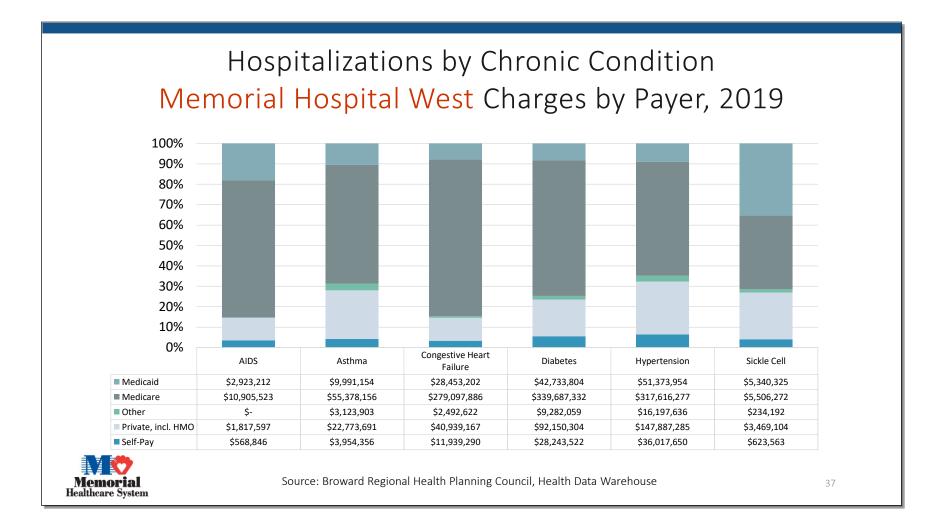


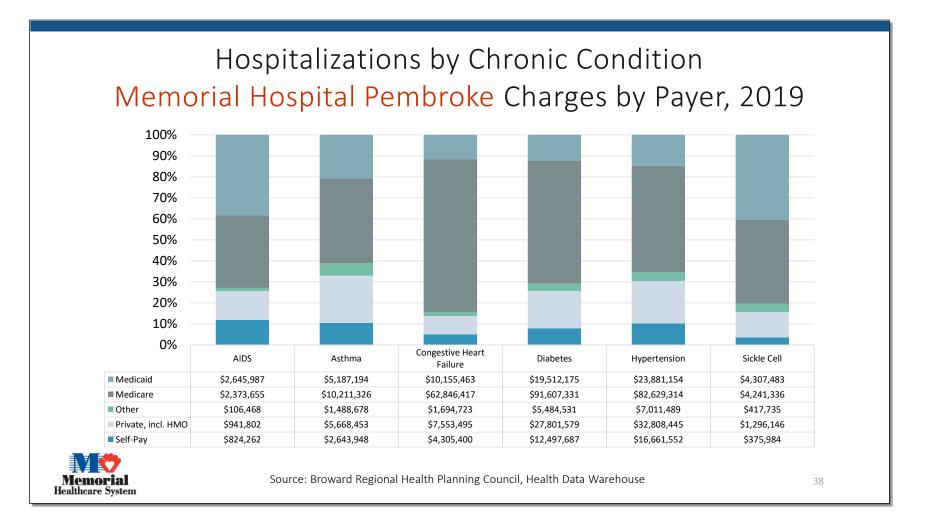


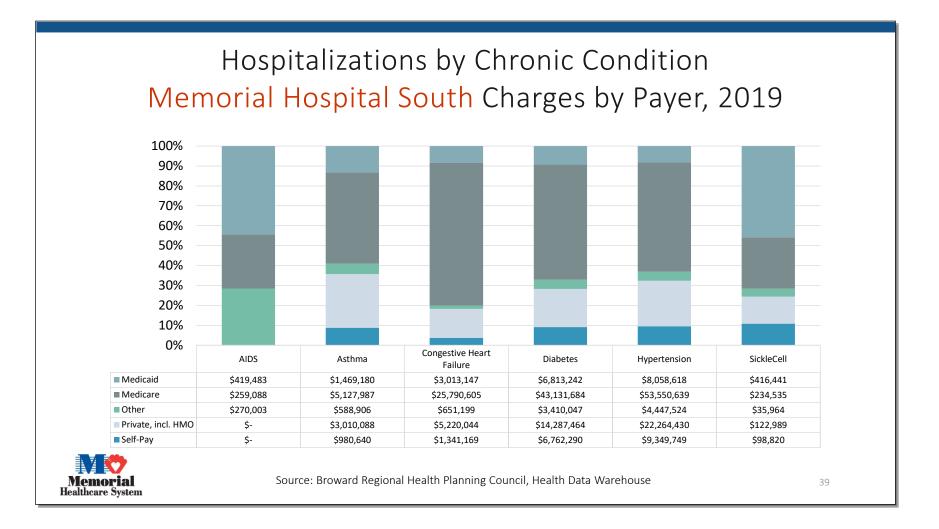


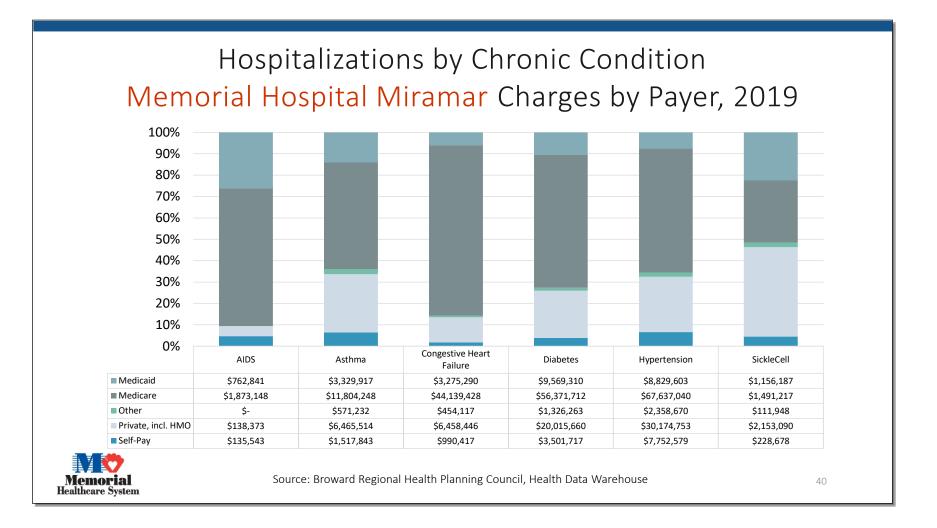


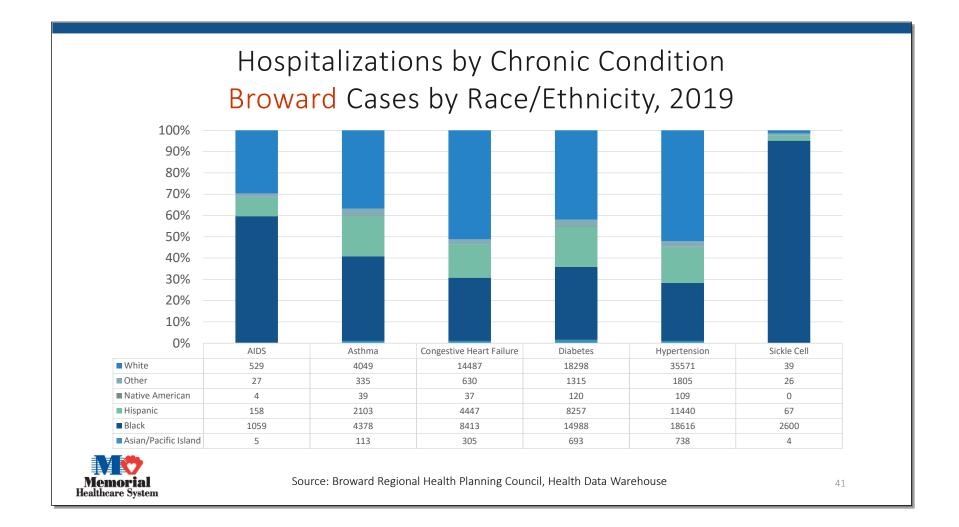


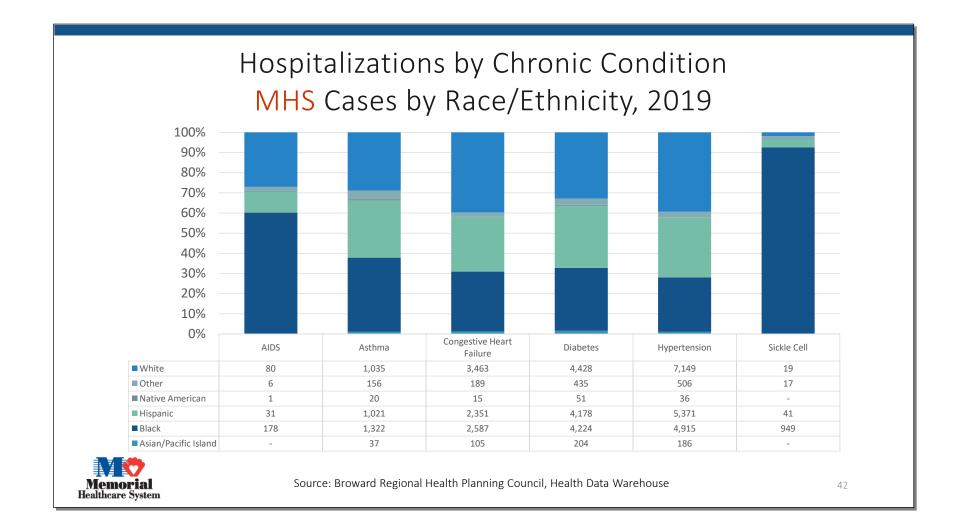


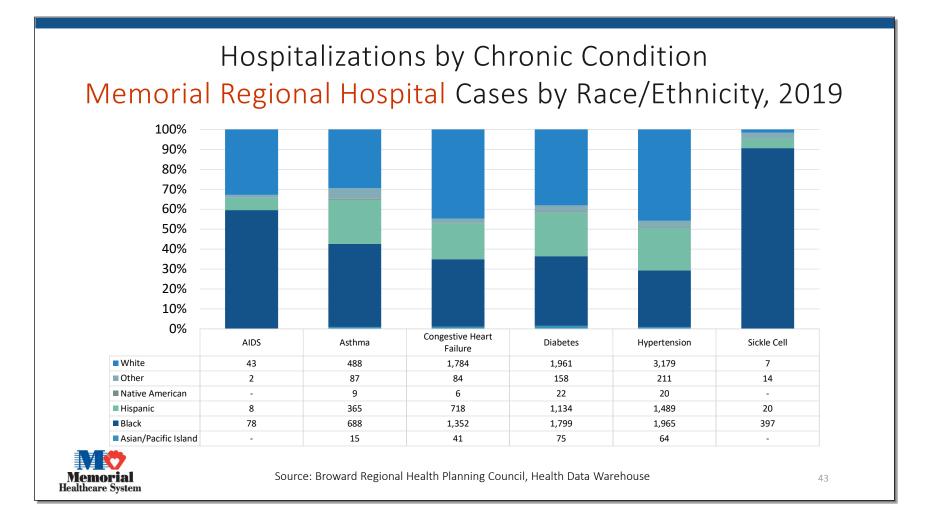


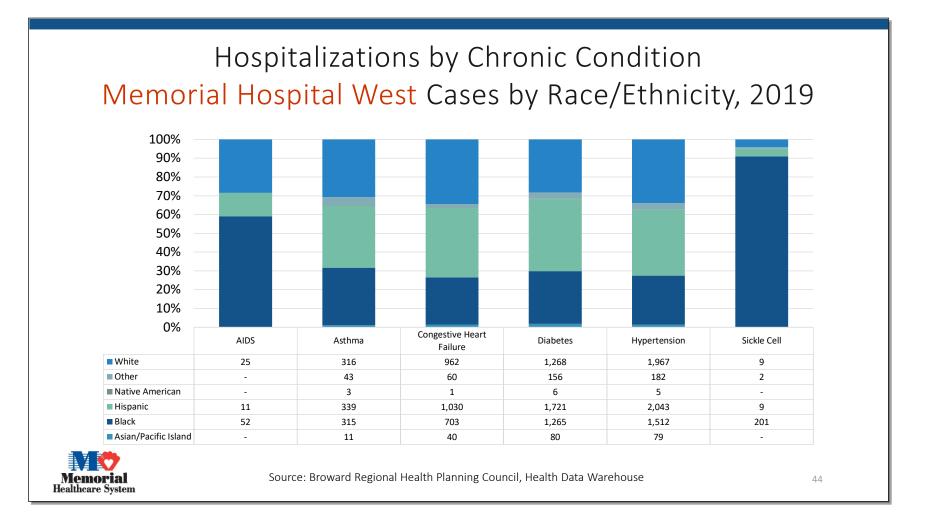


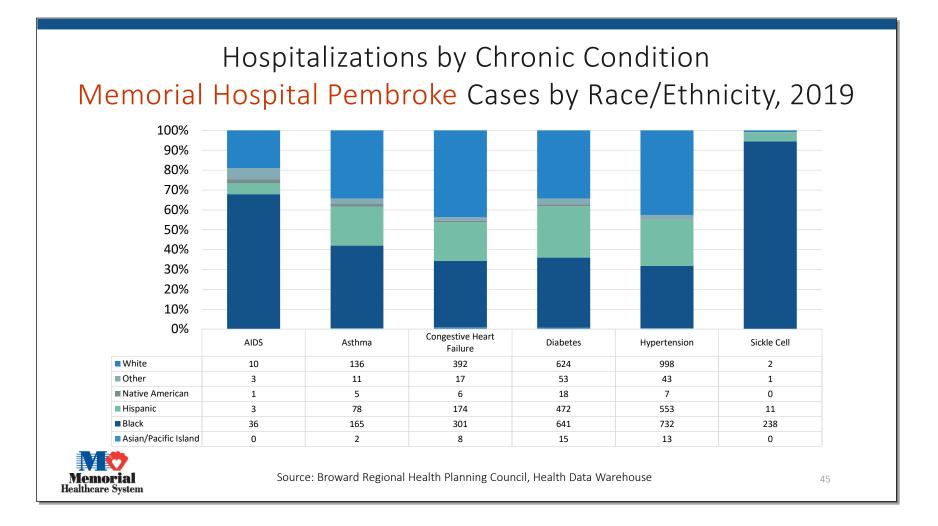


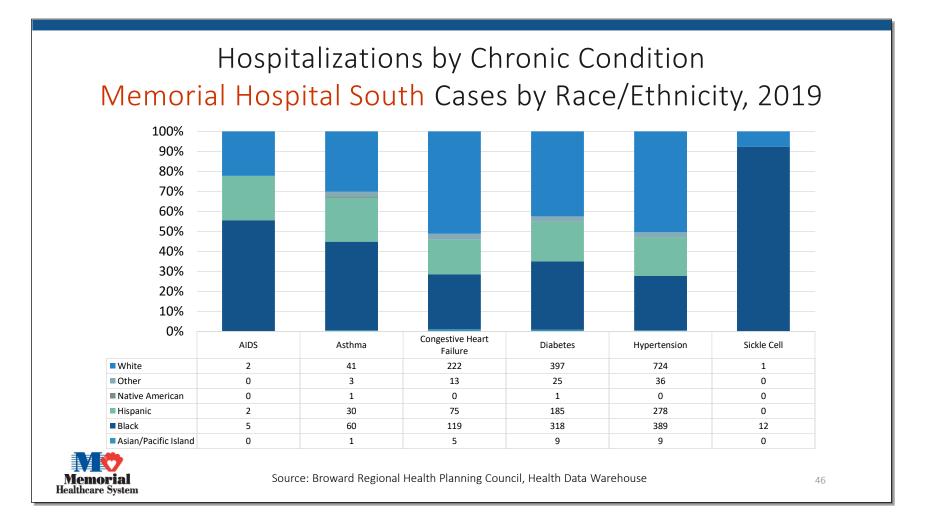


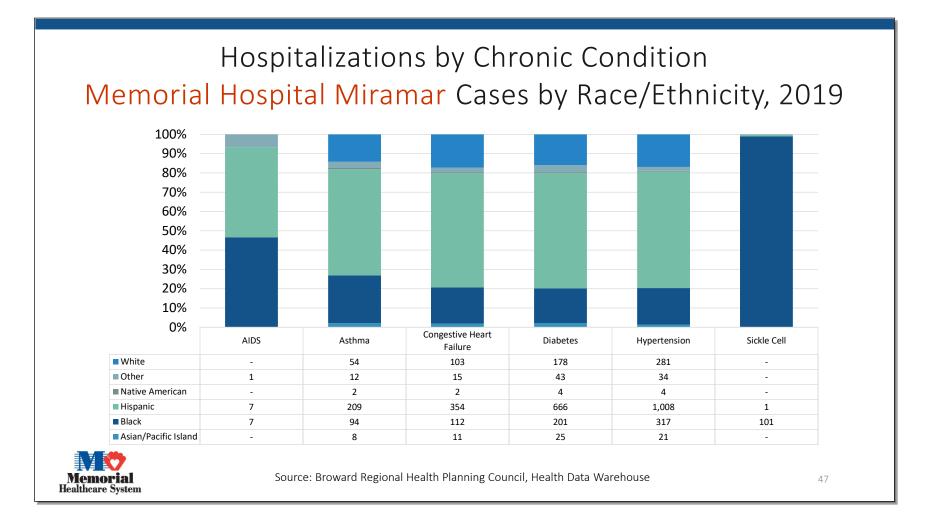


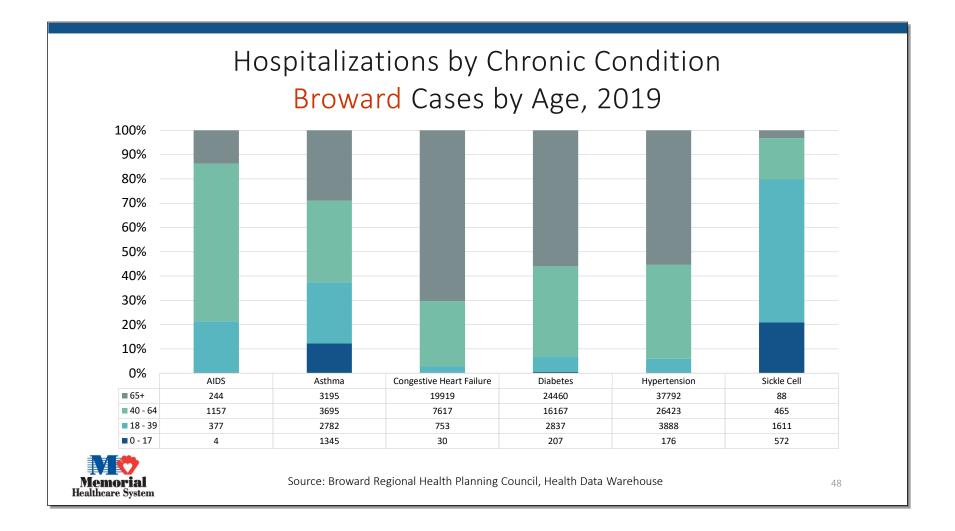


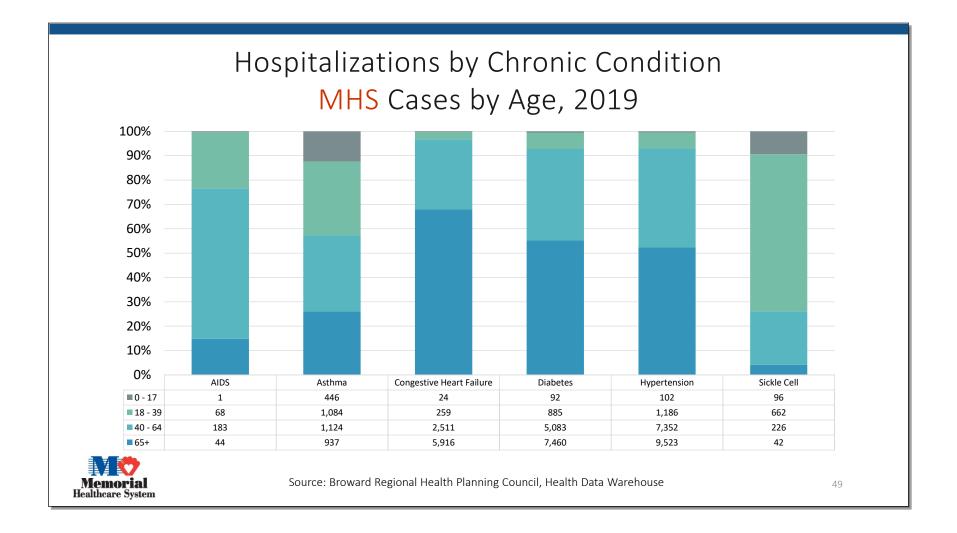


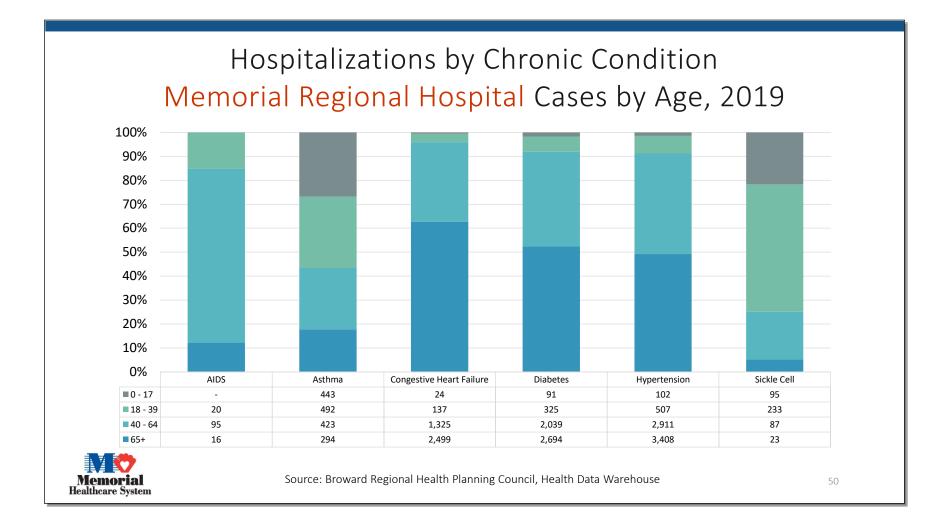


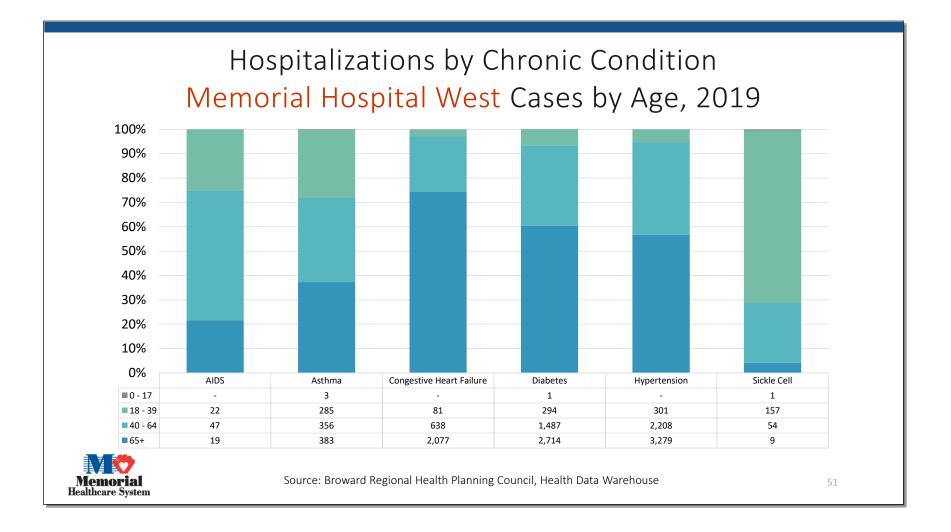


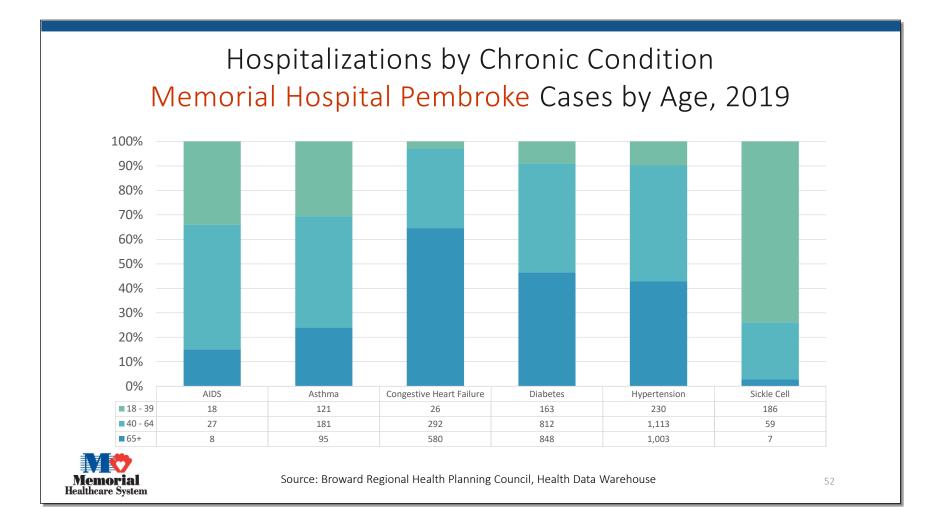


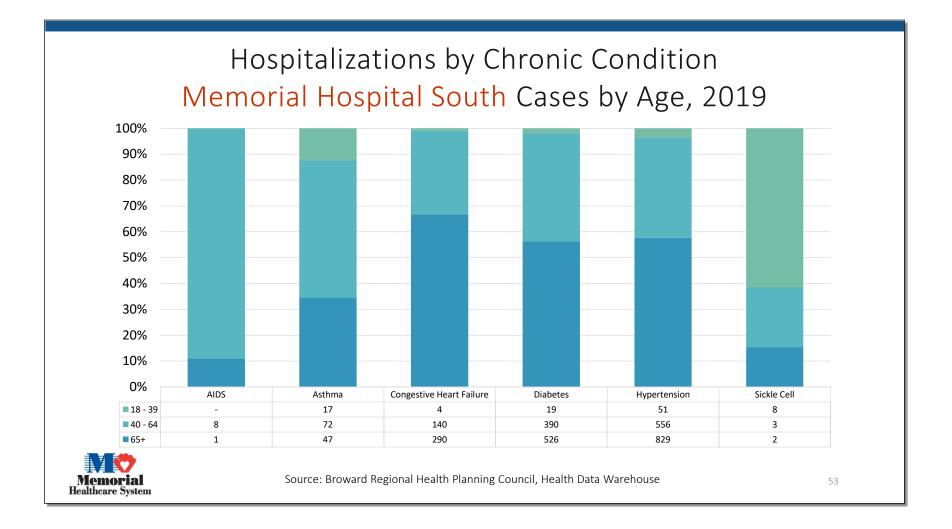


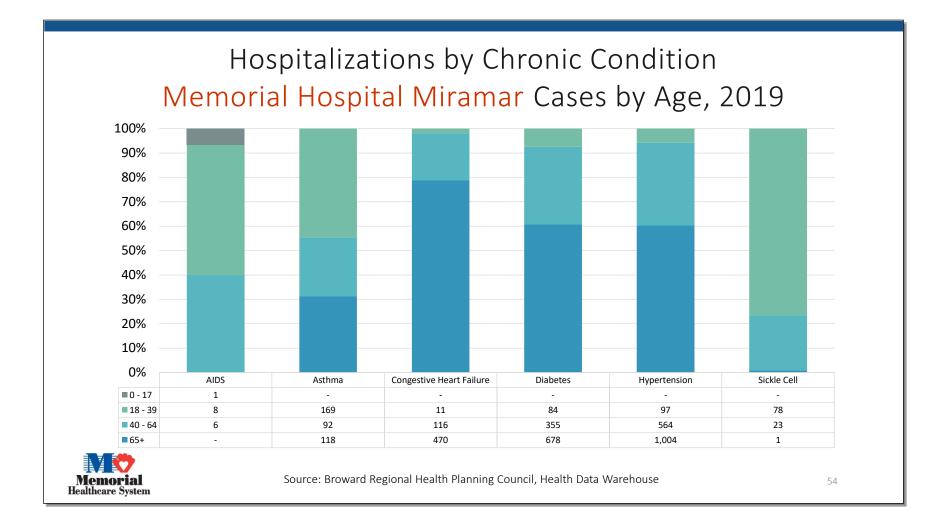


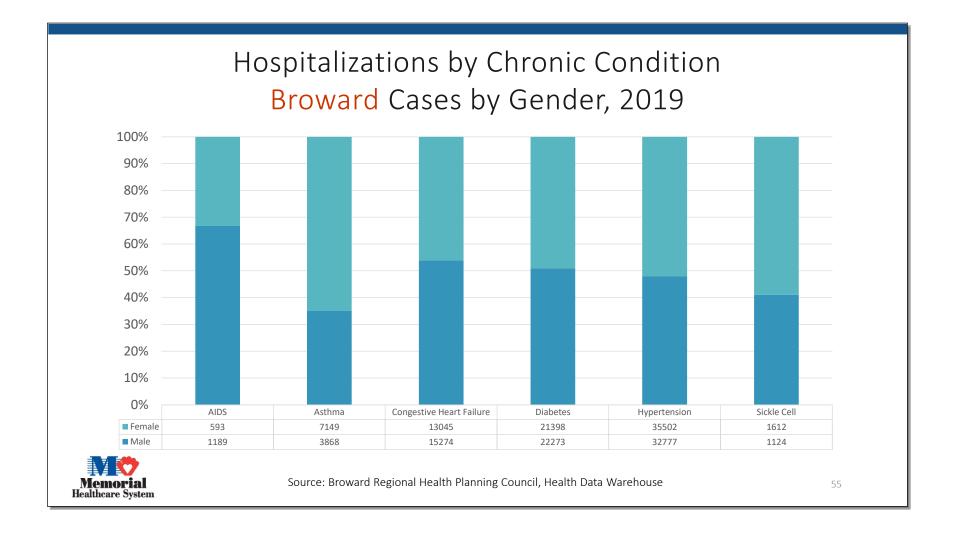


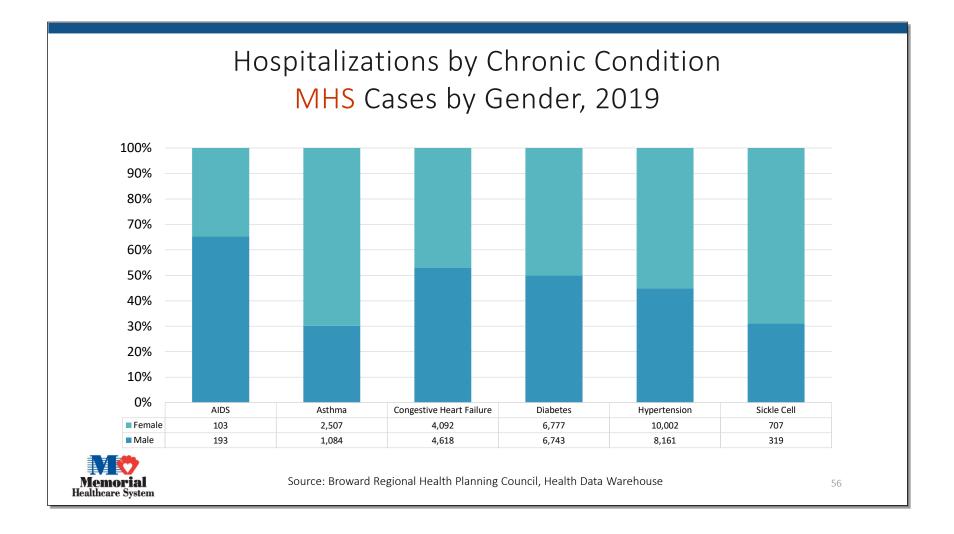


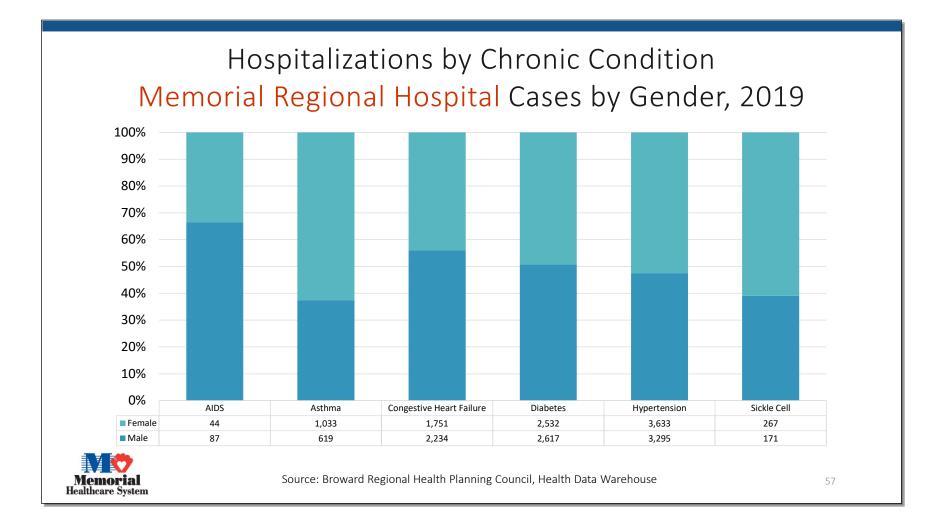


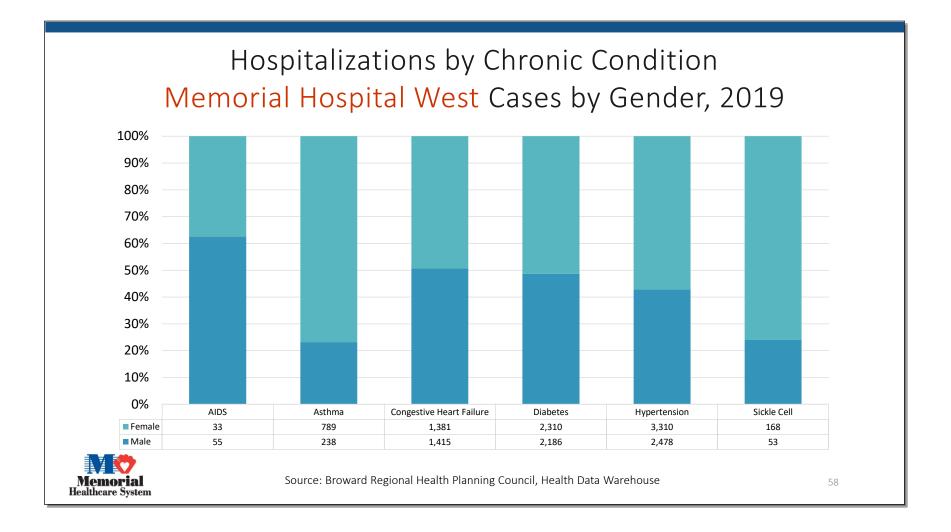


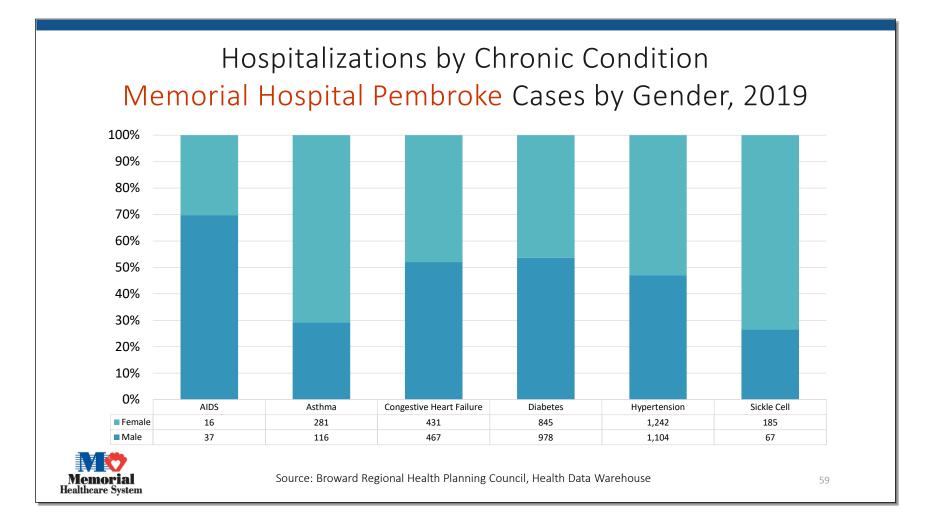


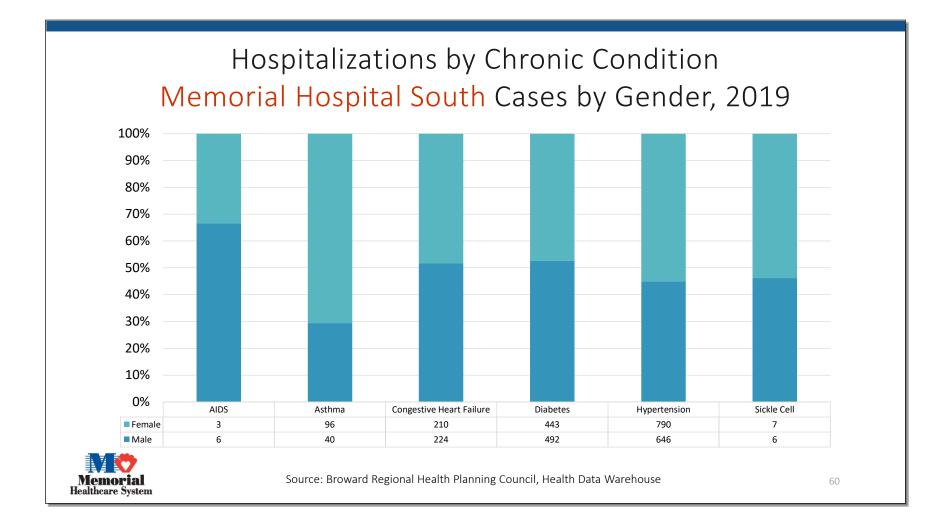


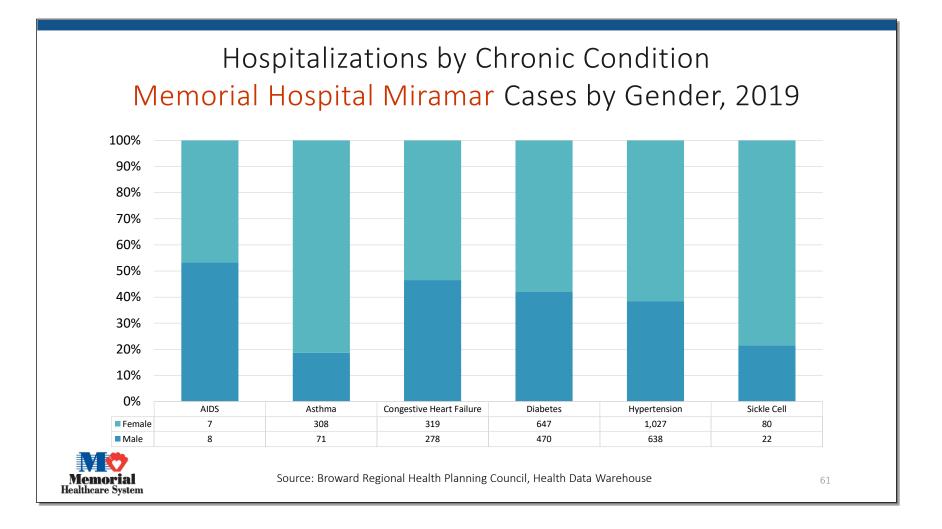


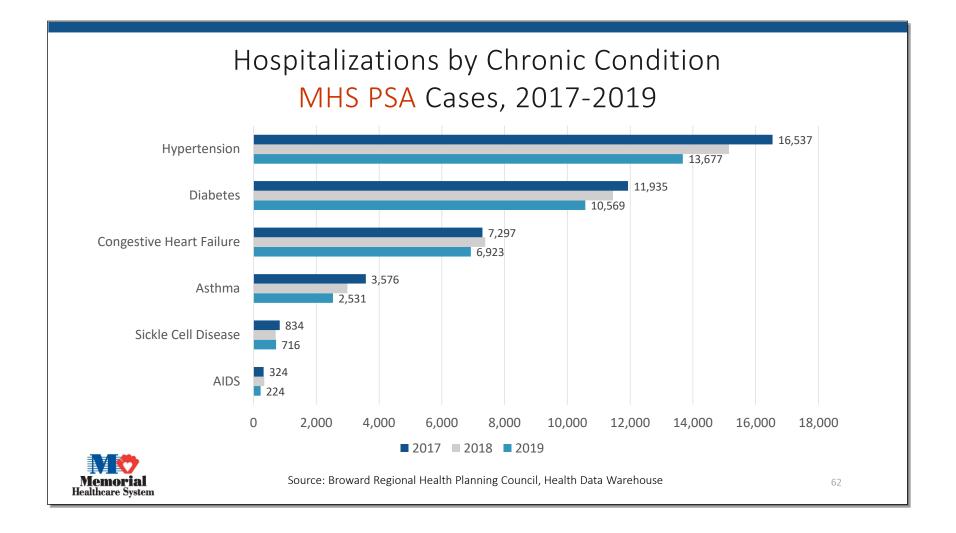


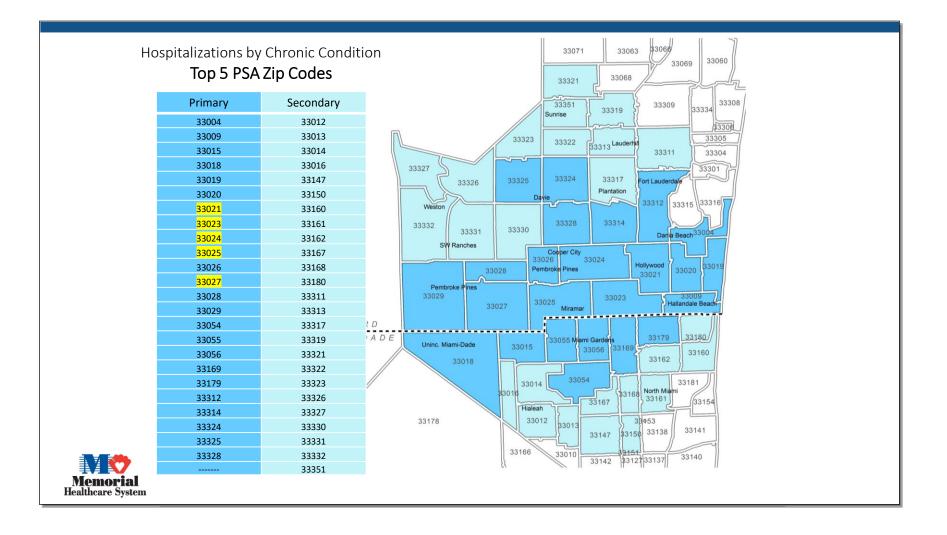


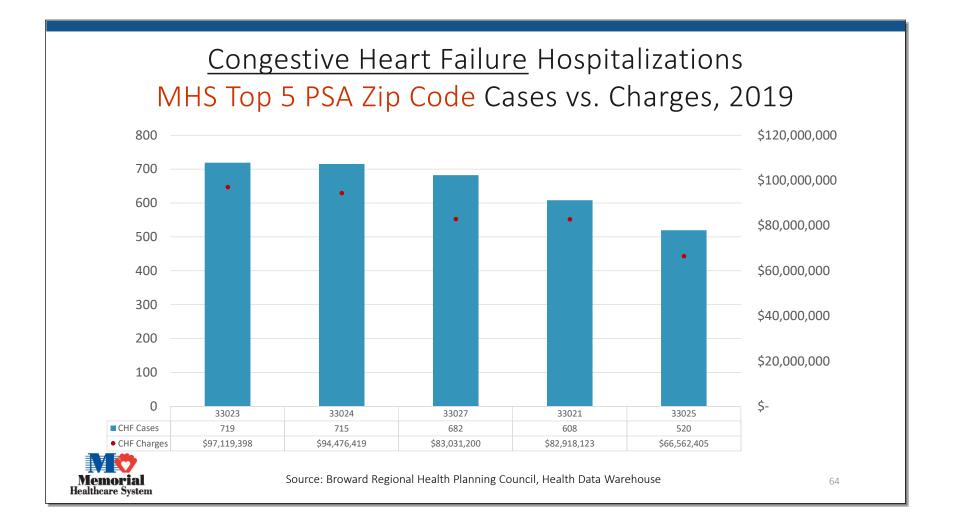


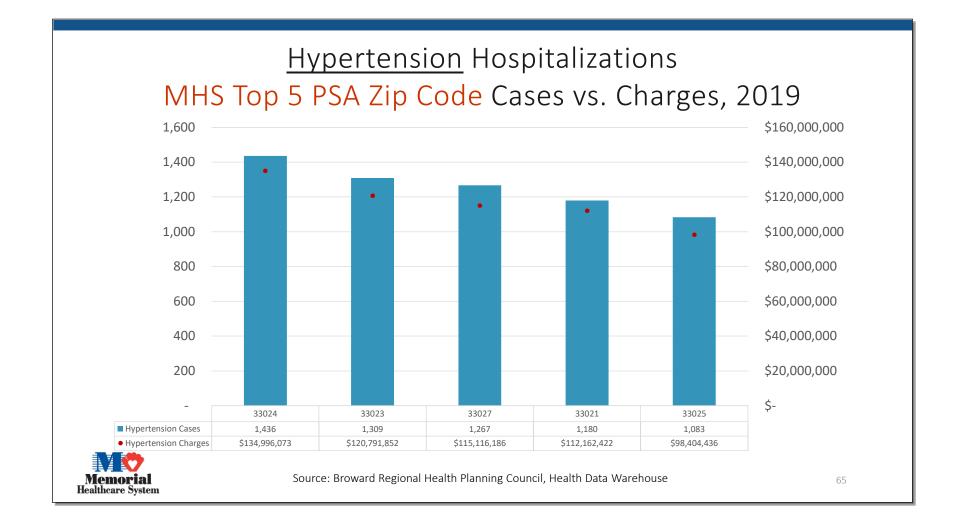


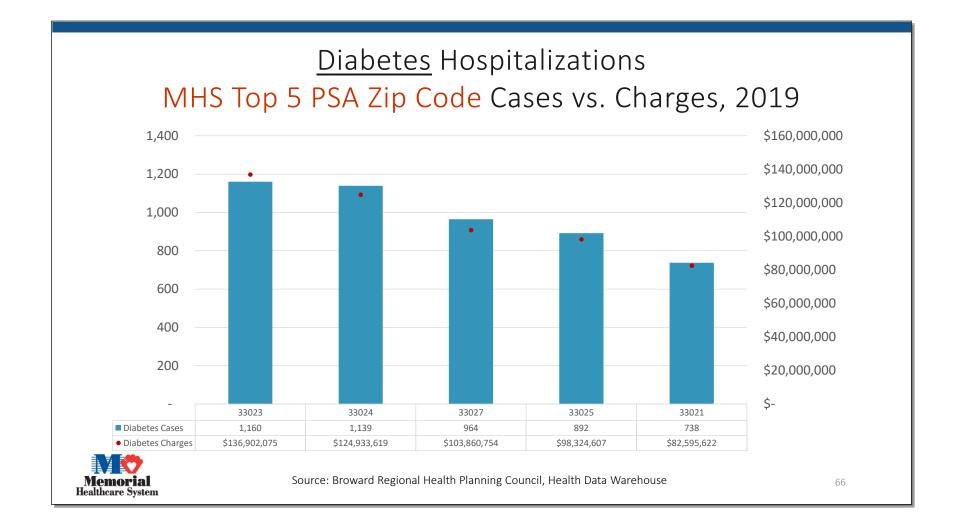


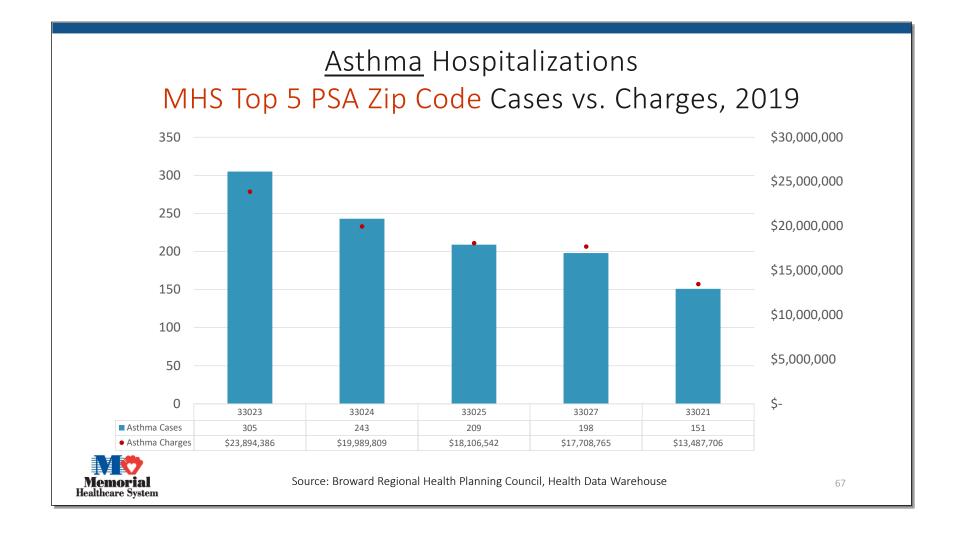


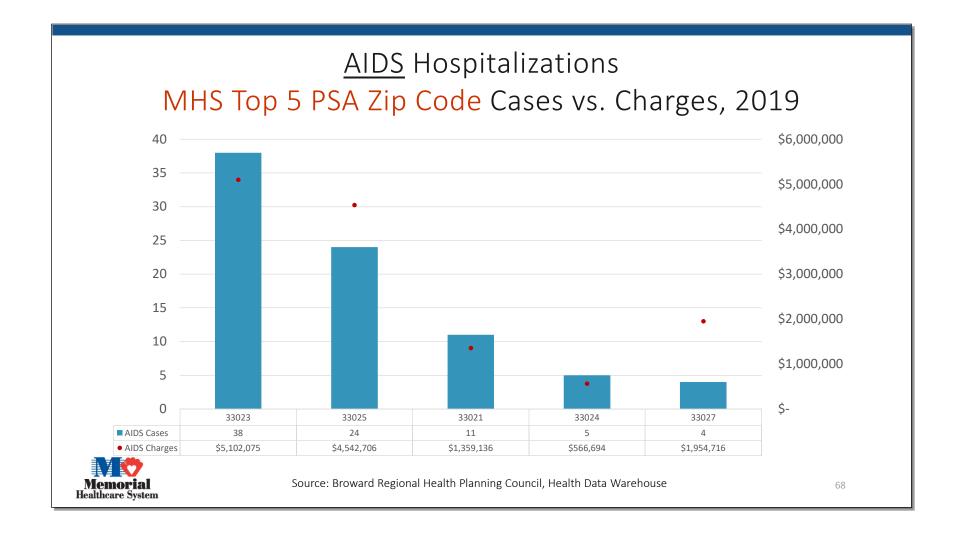


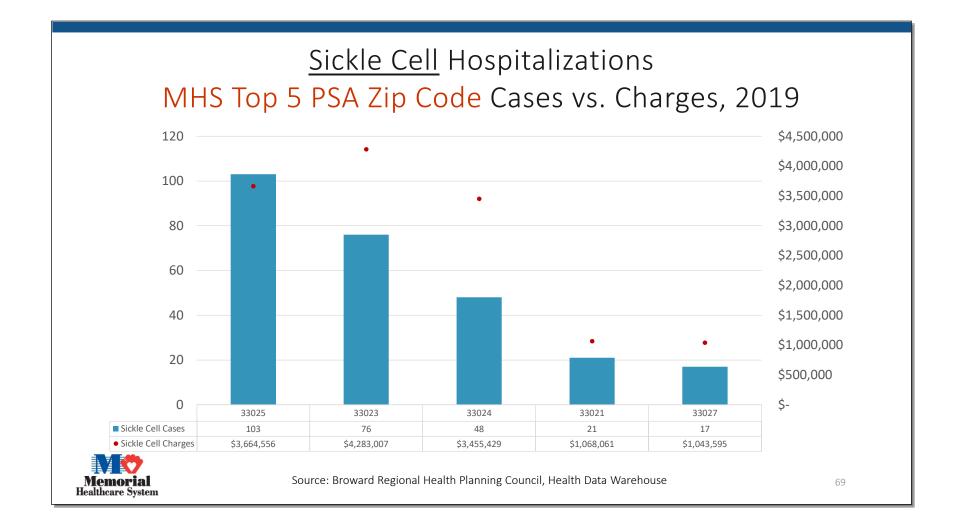


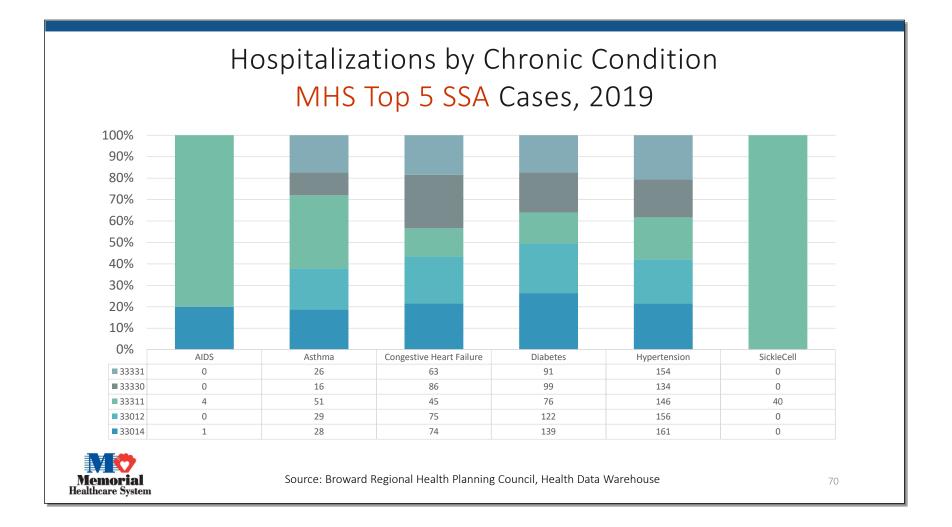


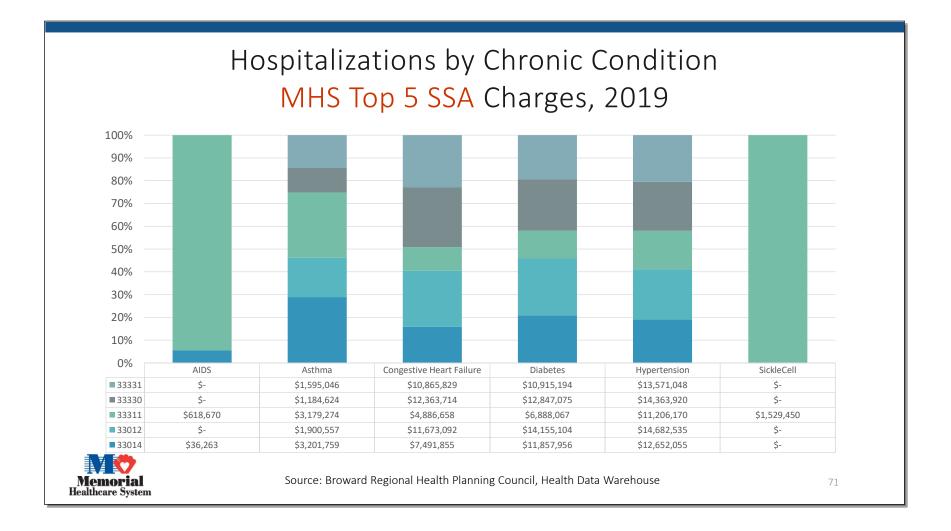


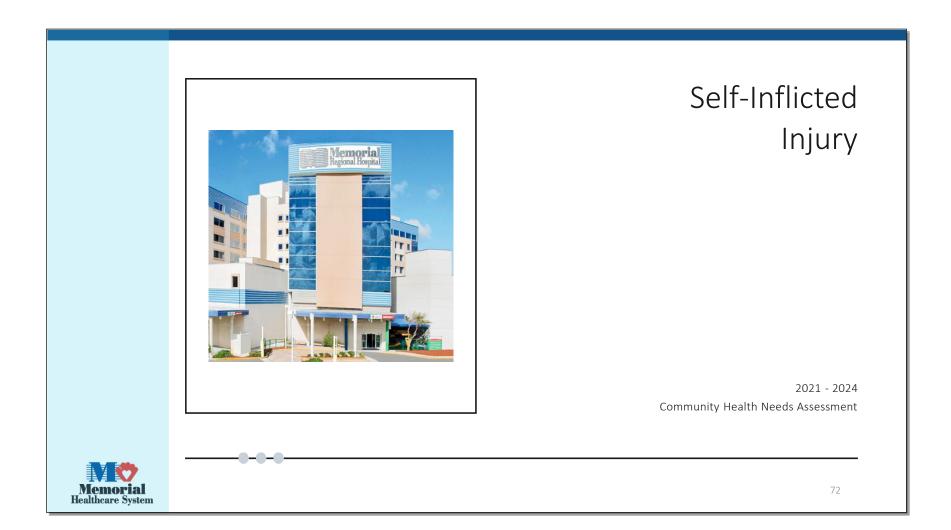


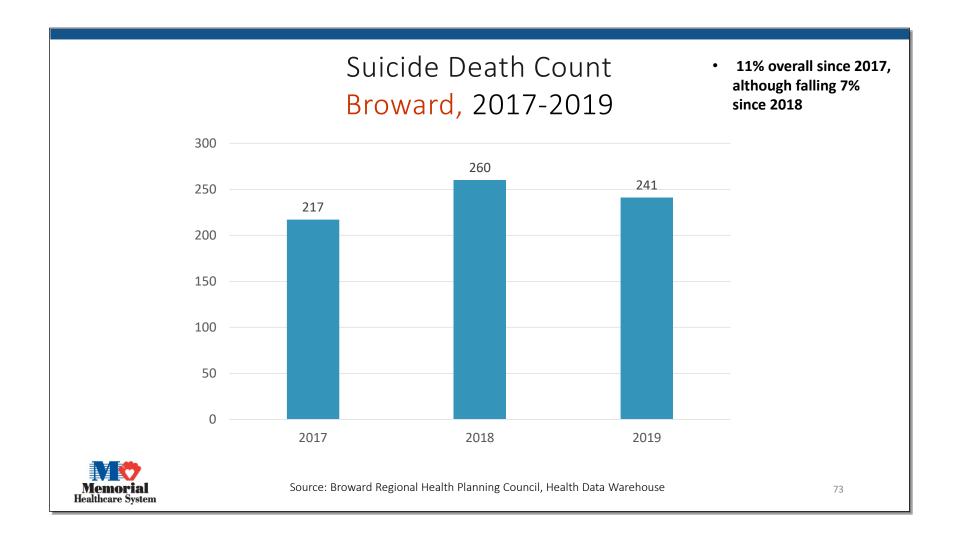


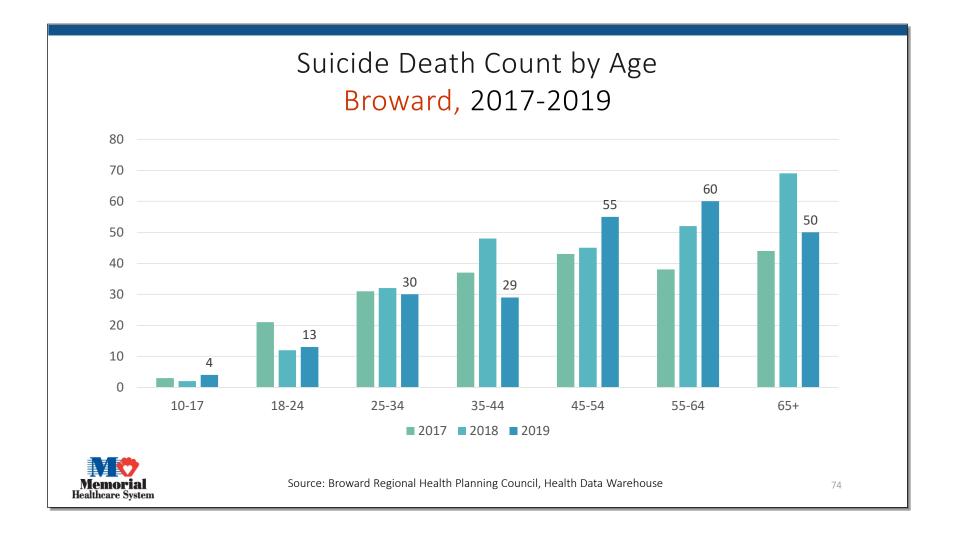


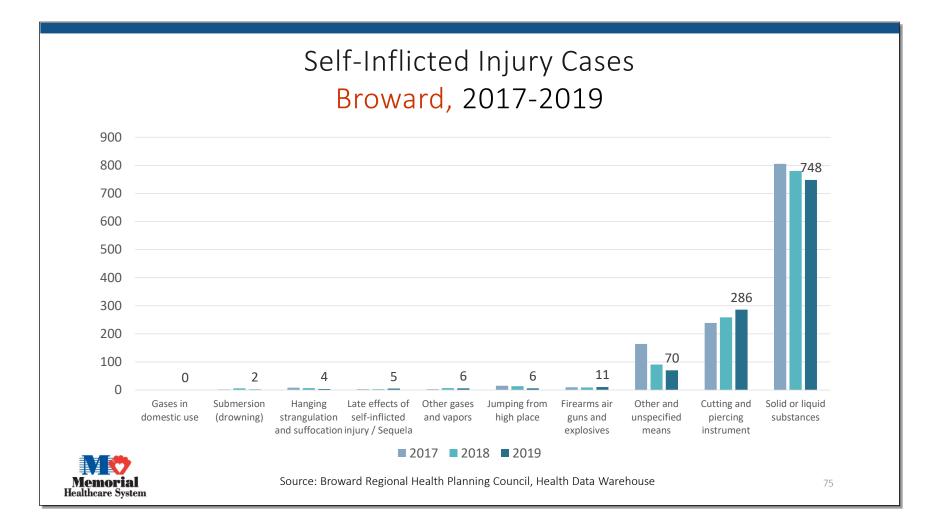


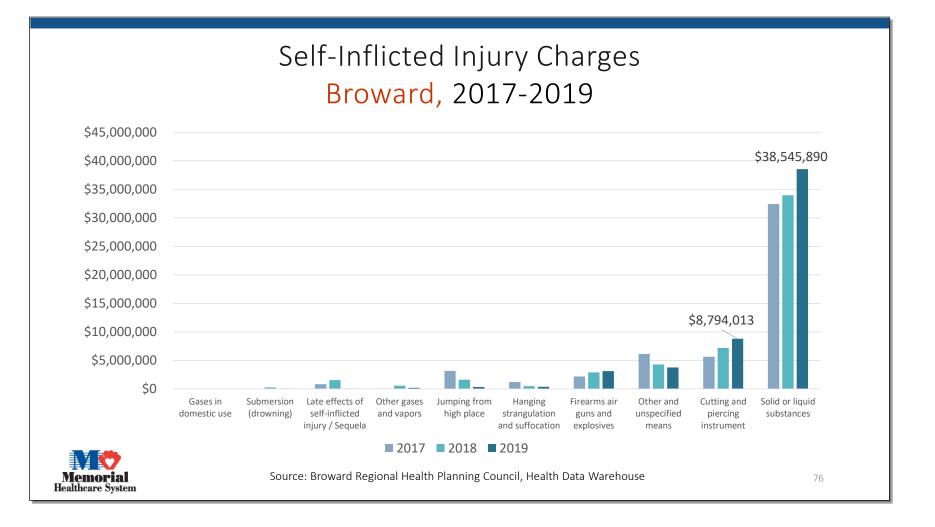




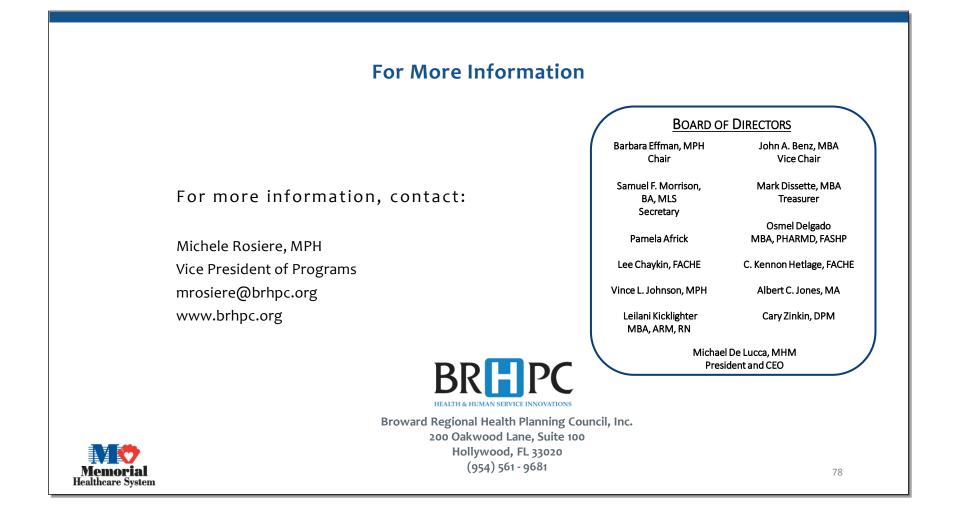








	Main Observations - MHS Hospital Data
Hospital Utilization	 Licensed beds remained stable with a net 108 bed gain <i>since 2017</i>, MHW with the most gain. Admissions dropped across all MHS sites with a 9.95% decrease. Average daily census dropped across all MHS sites with Miramar the largest 15.65% decrease. 2019 Occupancy rates across Broward dropped 8.4%. MHS rate is 9.19% lower than all of Broward. 2019 Average length of stay similar between MHS and Broward County hospitals. MHS is 55.7% greater than the County overall. Patient days dropped across all MHS sites since 2017 Observation <i>cases</i> increased at most MHS sites, with a 38% increase for MHW. Observation <i>hours</i> increased overall, as much as 70% for MHW.
Emergency Department Utilization	 ED visits slightly down (1.2%) across the County since 2017. But admissions 11.45% down. MHW has <i>greatest percent</i> of admissions across MHS for all years 2017-2019, while Memorial Hospital South had the <i>lowest percent</i> of admissions.
Chronic Disease Hospitalization	 Across MHS: hospitalizations steady or down, but charges increased for diabetes and CHF. MHW appears to have the highest charges for diabetes and CHF, rest is steady or down. MHS AIDS Hospitalizations greatest for black patients (60%). Black and Hispanic combined cases and percent hospitalizations greater than whites for Asthma, Diabetes, and Hypertension. Females consistently account for most hospitalizations for Asthma and Hypertension.
Self-Inflicted Injuries	 Broward suicides increased 11% overall since 2017, although falling 7% since 2018. Suicides increased in 2019 for age groups 45-55 and 55-64
Memorial ealthcare System	7



Presentation 4: MHS Avoidable ED Visits, Prevention Quality Indicators

The fourth phase of the MHS CHNA continues the topics of hospital utilization, but more specifically avoidable Emergency Department visits and the trends for Prevention Quality Indicators (PQI).

Avoidable ED Visits

The ED avoidable visit data is stratified into four categories:

- 1. Non-Emergent (NonEm) The patient's initial complaint, symptoms, medical history and age indicated that immediate medical care was not required within 12 hours.
- 2. Emergent/Primary Care Treatable (EmPCT) Treatment was required within 12 hours; however, the care could have been provided effectively in a primary care setting. [All resources used are also available in a primary care setting.]
- Emergent ED Care Needed Preventable/Avoidable (EmPrev) ED care was required; however, the emergency could have been prevented or avoided if ambulatory care had been given at the proper time.
- 4. Emergent ED Care Needed Not Preventable/Avoidable (EmNonPrev) ED care was required and ambulatory care treatment could not have prevented the condition.

For the MHS system, across the years from 2017 to 2019, the rates for these visits have remained mostly unchanged by severity, except for the EmNonPrev category. In this category, Minor Severity cases dropped from 7 cases to 5 cases (a 24% drop), Low/Moderate Severity cases dropped from 10.6 to 8.7 (18% drop), and Moderate Severity cases dropped from 18.8 to 15.3 (19% drop). The drop in these acuity categories is also reflected in ED charges by severity acuity. In 2018, Moderate Severity case charges were \$200,078,541 and dropped 37% in 2019 to \$125,383,494. Minor Severity Cases charges went from \$29,515,670 to only \$3,620,938, which is an 88% drop.

Stratifying the acuity/severity of avoidable ED visits by race and ethnicity reveals some surprising patterns and may reflect confounding SDOH factors such as access to care, race and ethnicity. For example, while the Asian/ Pacific Island and Native American populations make up only 0.1% of the County's demography, they account for nearly 25% of the cases for the EmPCT category of Minor Severity for 2019. This implies that these cases could have been prevented in a primary care setting, but the patients had to resort to the ED instead. In the EMPrev category, also in Minor Severity, Native Americans account for only 9.1 cases, but this makes up nearly 26% of the caseload alone. This implies that these visits could have been prevented if the patients had access to timely ambulatory care.

A similar pattern occurs in the EmNonPrev category with Low/Moderate Severity: Native Americans make up the most cases (16.3) and consist of nearly 26% of avoidable ED visits. The second highest cases come from Asian/Pacific Islanders who have 11.7 cases, which consist of 18% of the total 63.9 cases in this ED category and acuity. When looking at ED case load by hospital, it appears that that many of the Native American cases are coming from Memorial Hospital West. In 2019, Native Americans made up 42% of the EmNonPrev cases with Minor Severity acuity and 25% of the EmNonPrev for cases with Low/Moderate Severity. Asian/Pacific Islanders make up 21% of this later caseload. The second highest avoidable ED caseload for the Native American population comes from Memorial Hospital Pembroke. For the EmPrev category with Minor Severity, they make up 39% of the cases, and 34% for the EmNonPrev with Low/Moderate Severity.

Prevention Quality Indicators

PQIs are an important indicator for the level of gauging how well a health system can prevent admissions for chronic diseases and acute conditions. Across the MHS system, there has been a notable decrease in COPD, Bacterial pneumonia and UTIs from 2017 to 2019. Despite the drop in cases for many of the PQIs, much of the caseload derives from black and Hispanic populations. For example, for PQI-3-Long Term Diabetes (which makes up more than 50% of all diabetes PQIs), Hispanics contribute to 30% of the cases, and blacks contribute to 37%. Whites, who make up 63% of the County's demography, have a PQI-3 caseload of only 29%. By age, it appears that most of the PQI-3 cases are between the ages of 40-64, which make up 49% of the caseload. The next highest belongs to the 65+ who make up 41% of the caseload for PQI-3. A similar demographic pattern is found for PQI-1, Short Term Diabetes. However, the 18-39 age group makes up 57% of the caseload for this PQI.

Adult Asthma (PQI-15) is another preventable condition that is disproportionality found in certain demographics. As with diabetes, most of the caseload is found within black and Hispanic populations. However, females make up 83% of the caseload across the MHS system. It is not clear from the CHNA how much of the female PQI-15 cases are black and Hispanic.

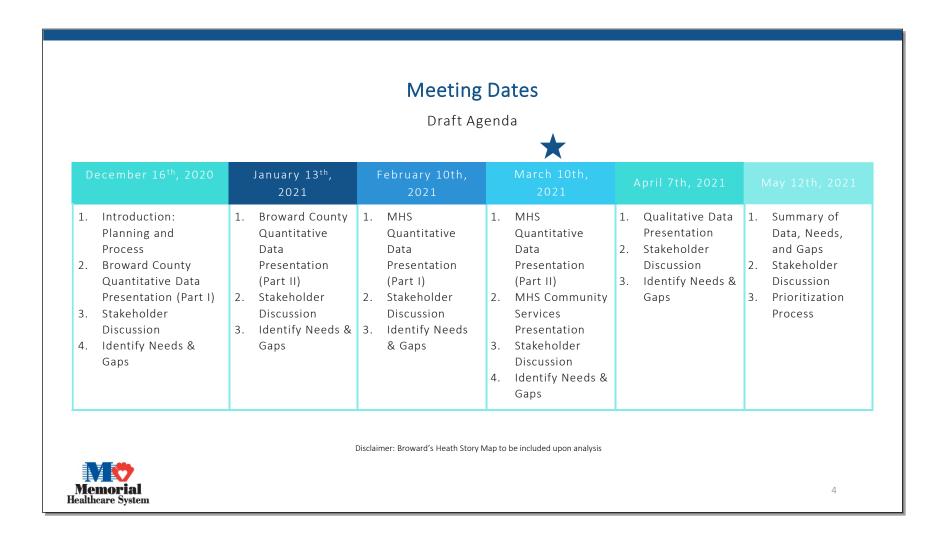
Overall, it is a good indication that PQI admissions are dropping, and most ED visits are stable or decreasing. However, the main takeaway from this section of the CHNA is that SDOH shapes the distribution of preventable ED visits and hospital caseloads PQIs. Some of the MHS' hospitals appear to have a higher burden of these conditions for particular populations, such as Native Americans and Pacific Islanders.

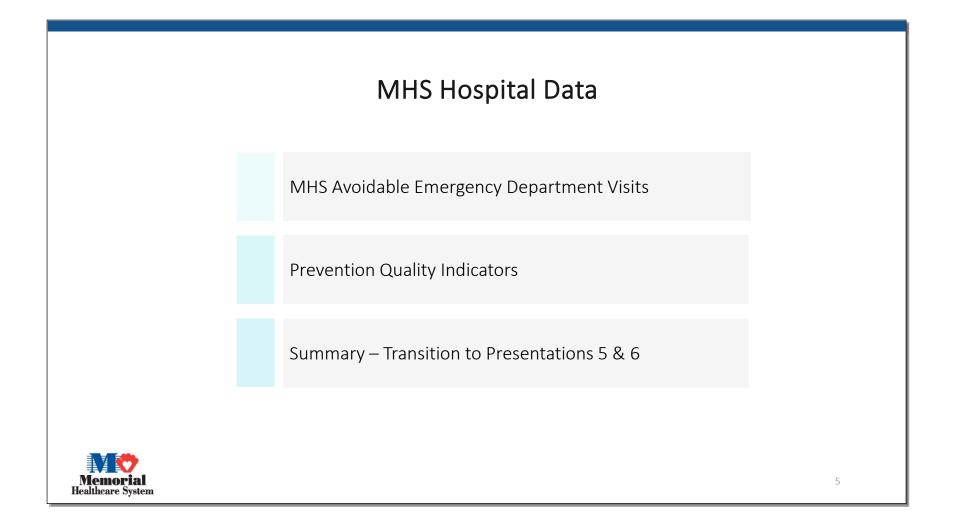
MHS CHNA 2021-2024 Findings Compendium

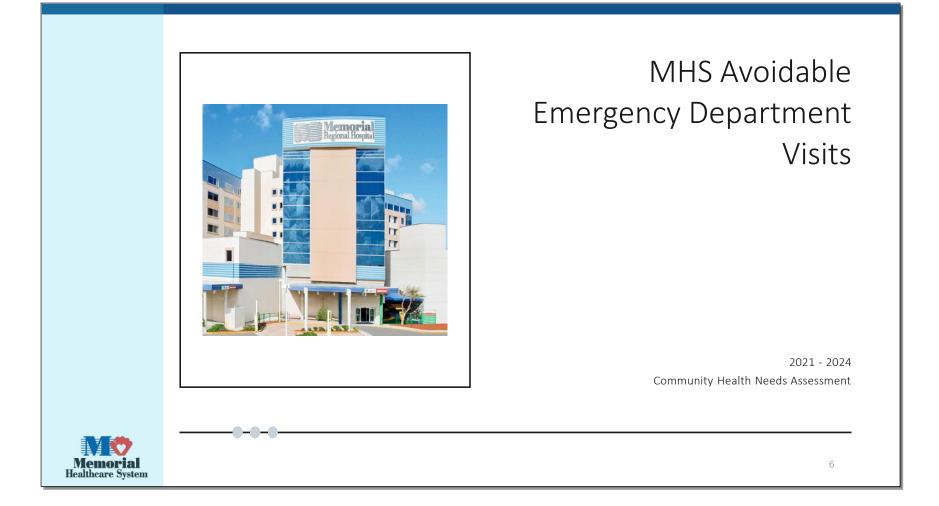
Presentation 4 Slides: MHS Quantitative Data (Part 2)



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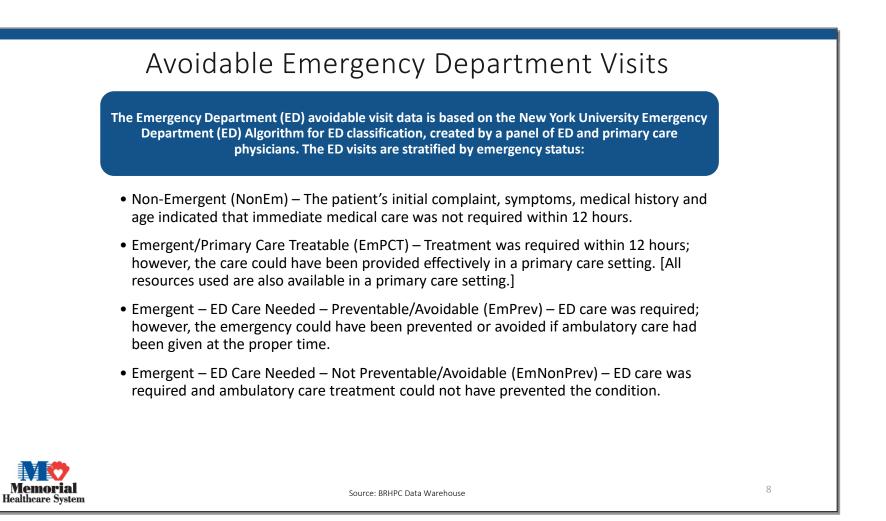
The Hospital Emergency Department Preventable/Avoidable visit data includes information on patient demographics, payer, and charges. Also, there is information on the acuity level of the patient at the time of admission to the ED which is based on the Current Procedural Terminology (CPT) Evaluation and Management code. The acuity grouping is as follows:

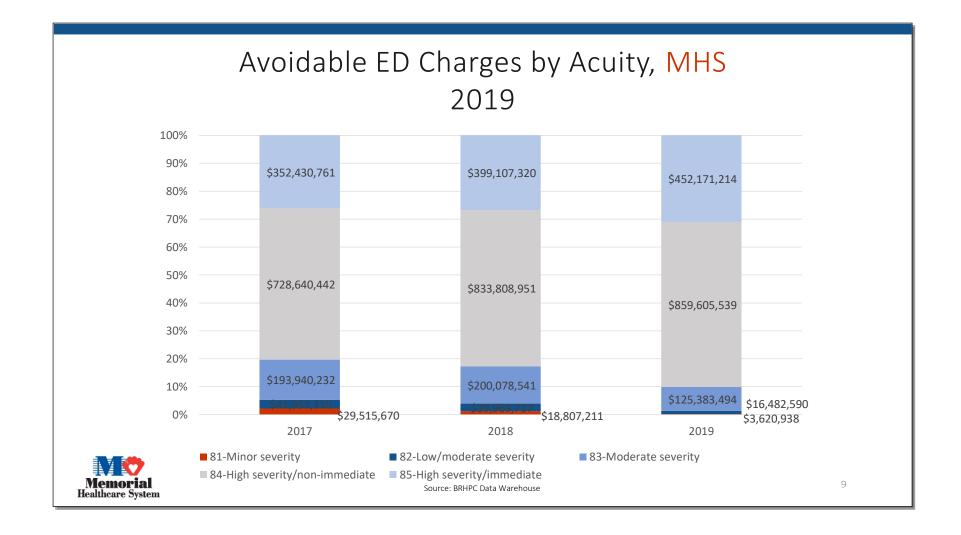
- [81] Minor problems are self-limited or of minor severity
- [82] Low/Moderate problems are low to moderate severity
- [83] Moderate problems are of moderate severity
- [84] High/Not-immediate problems are of high severity but do not pose an immediate significant threat to life
- [85] High/Immediate problems are of high severity and pose an immediate threat to life

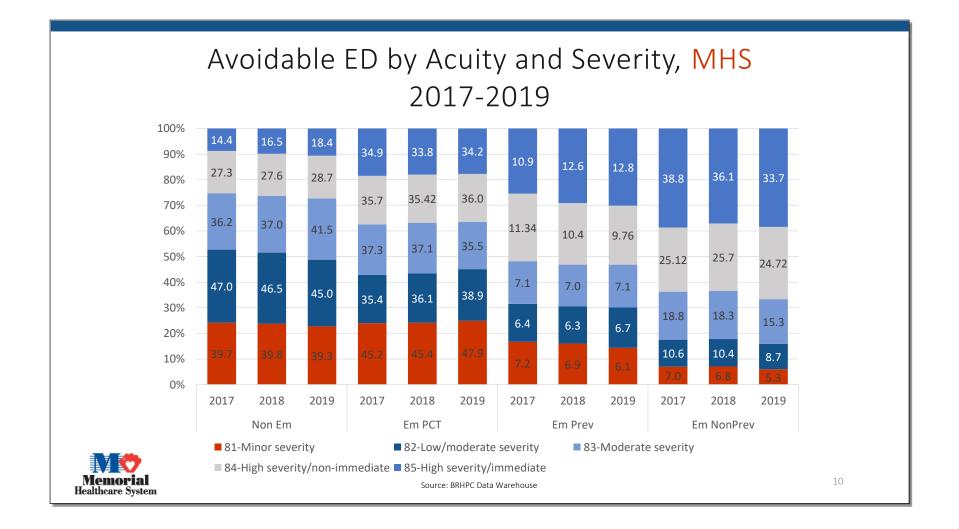


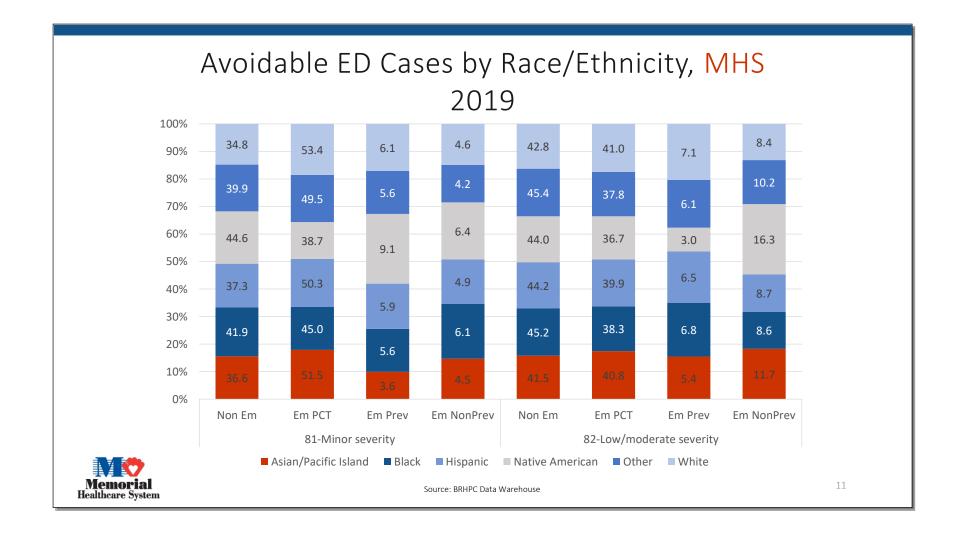
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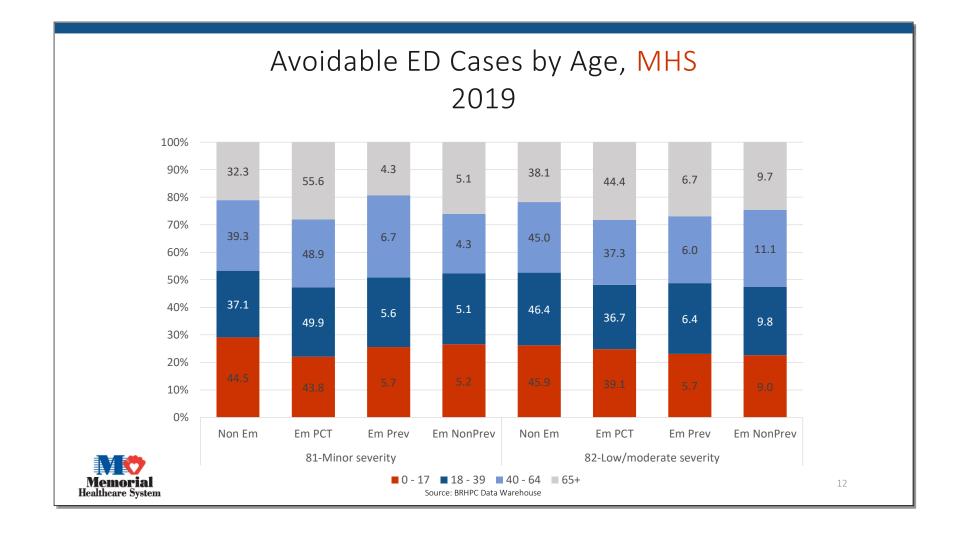
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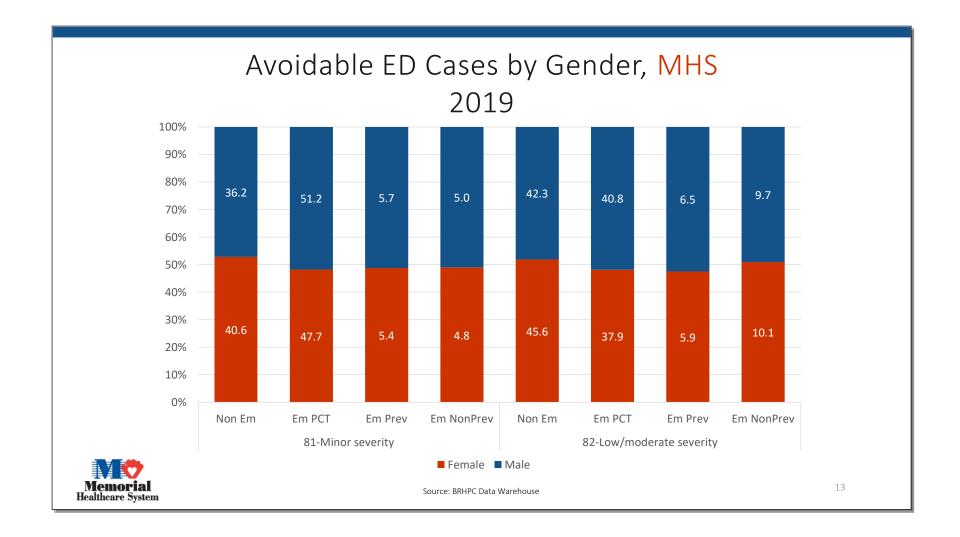


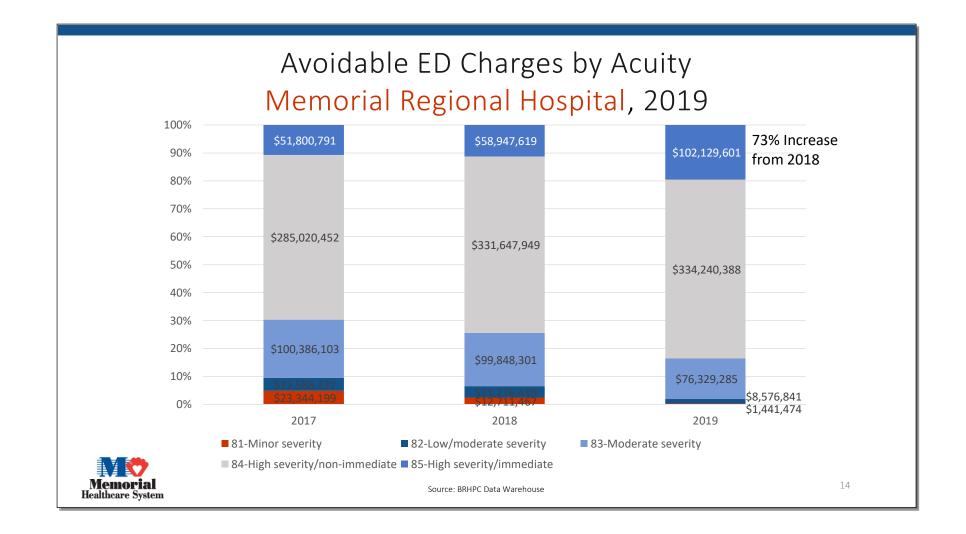


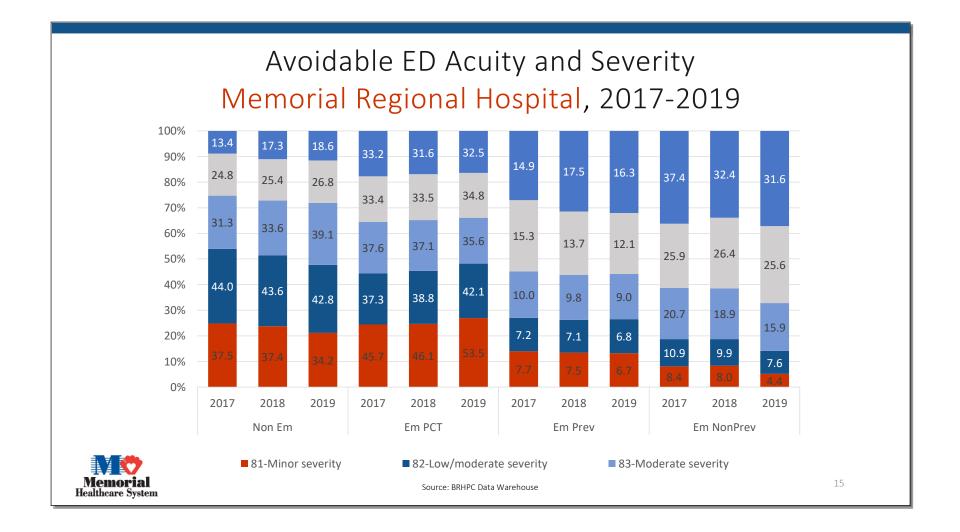


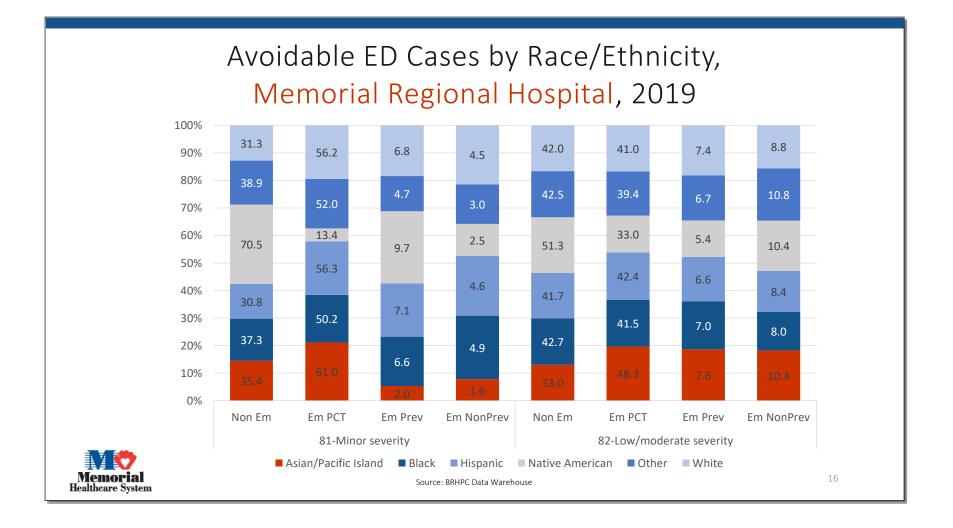


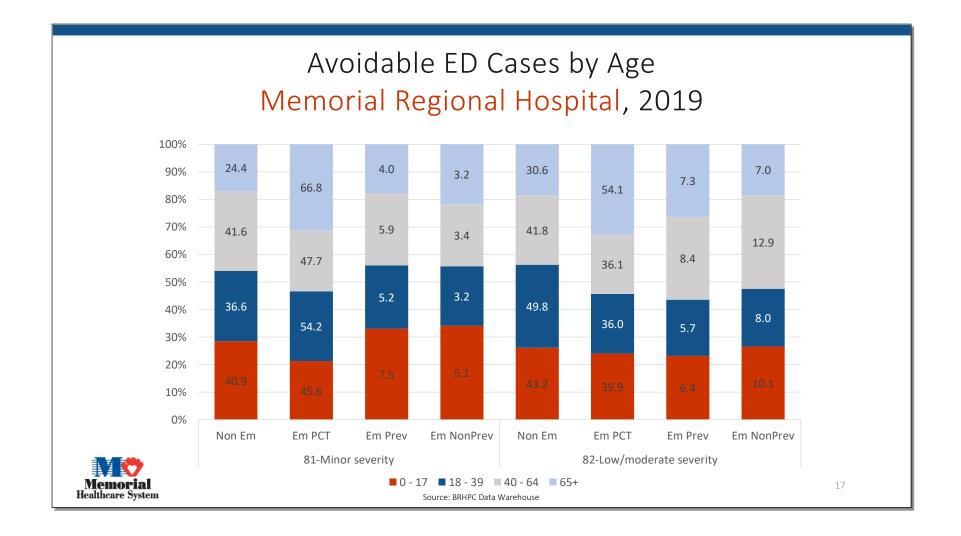


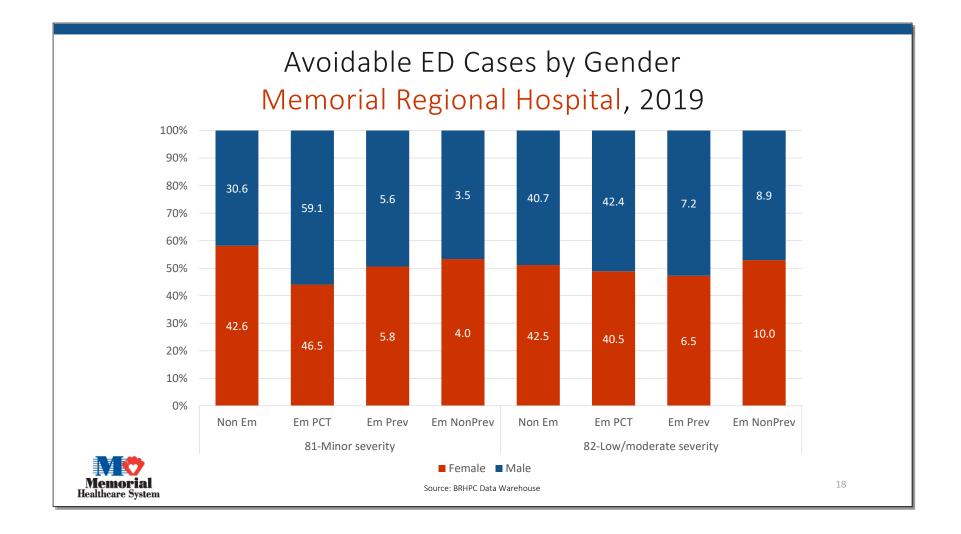


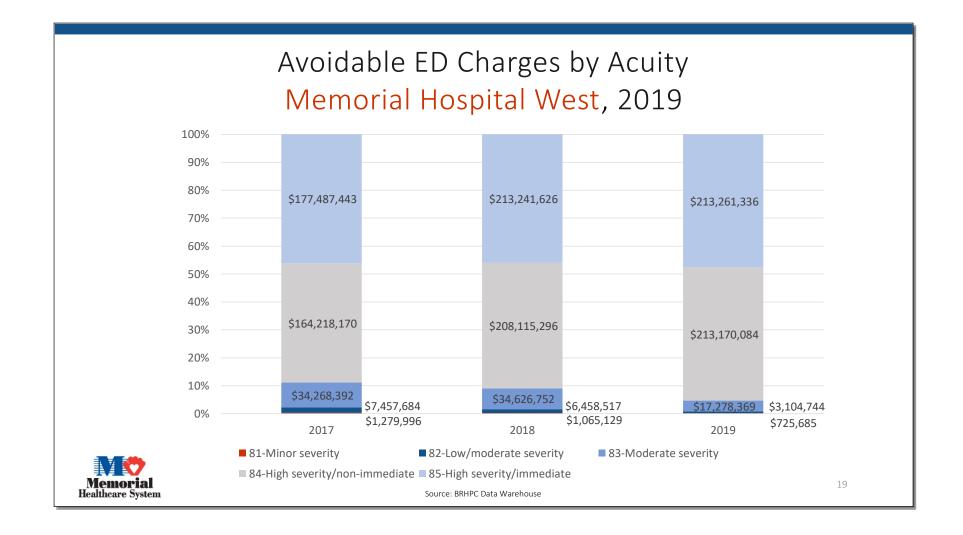


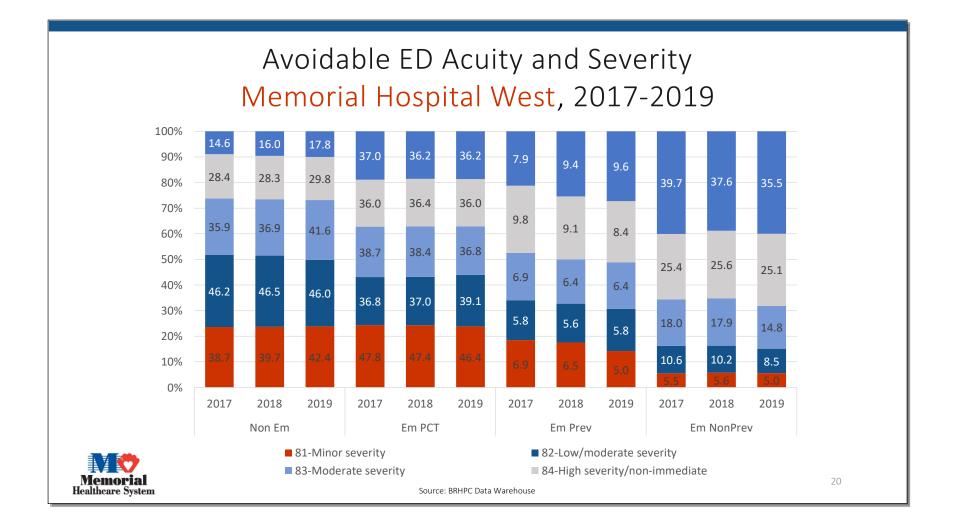


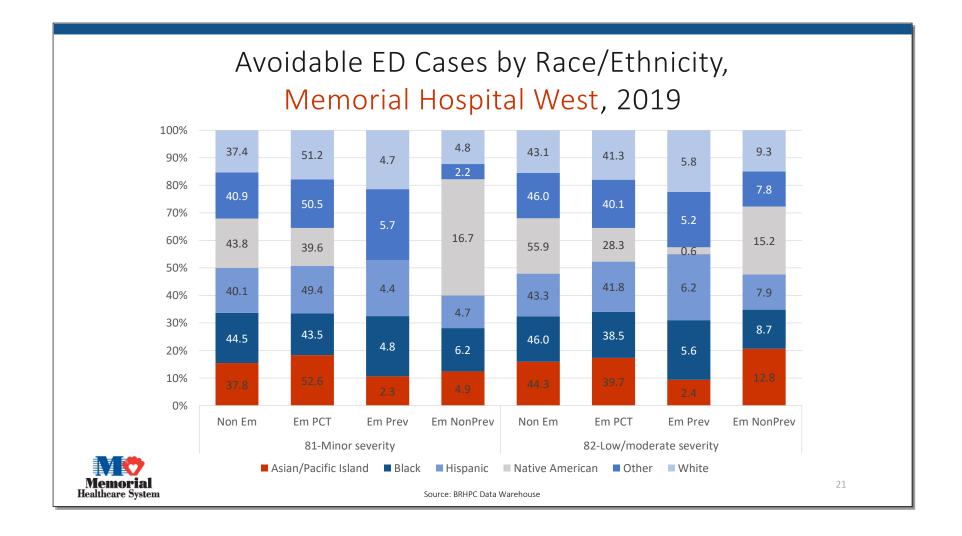


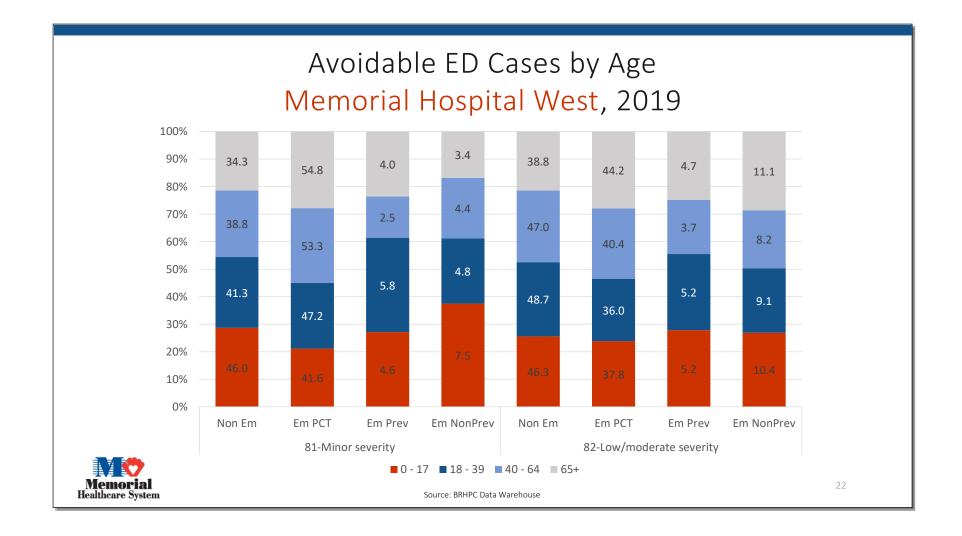


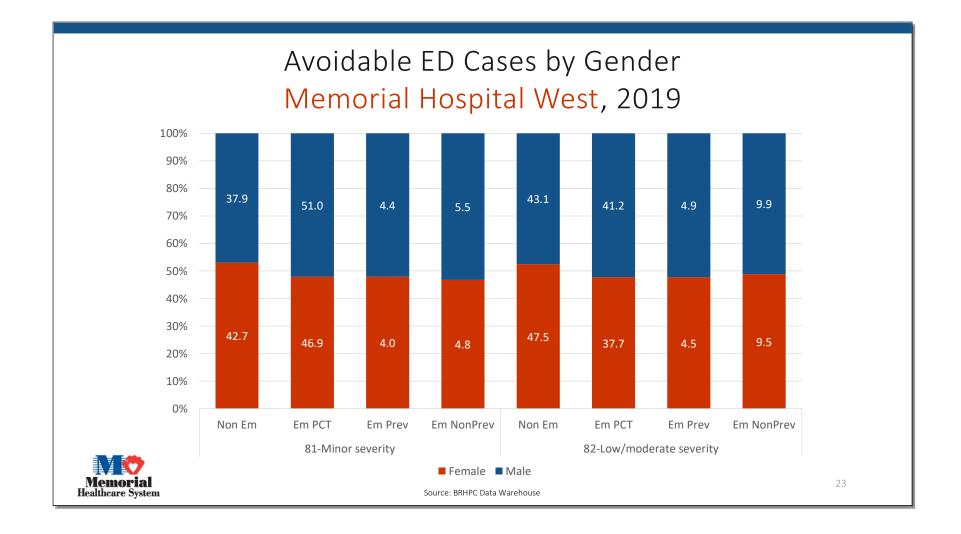


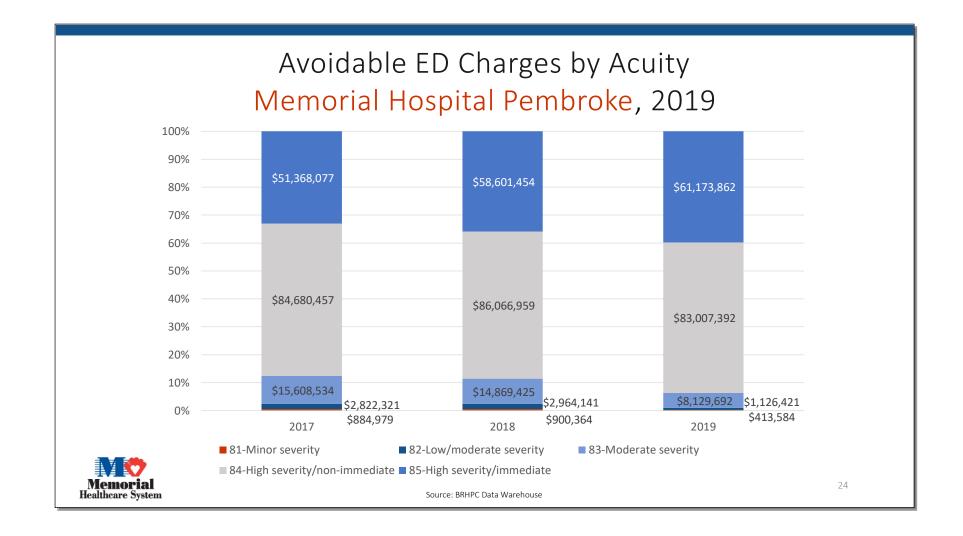


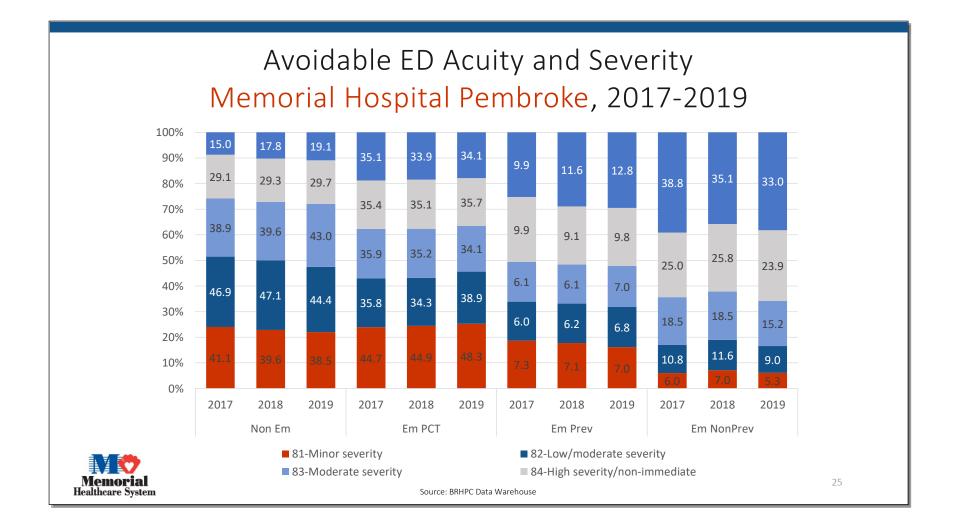


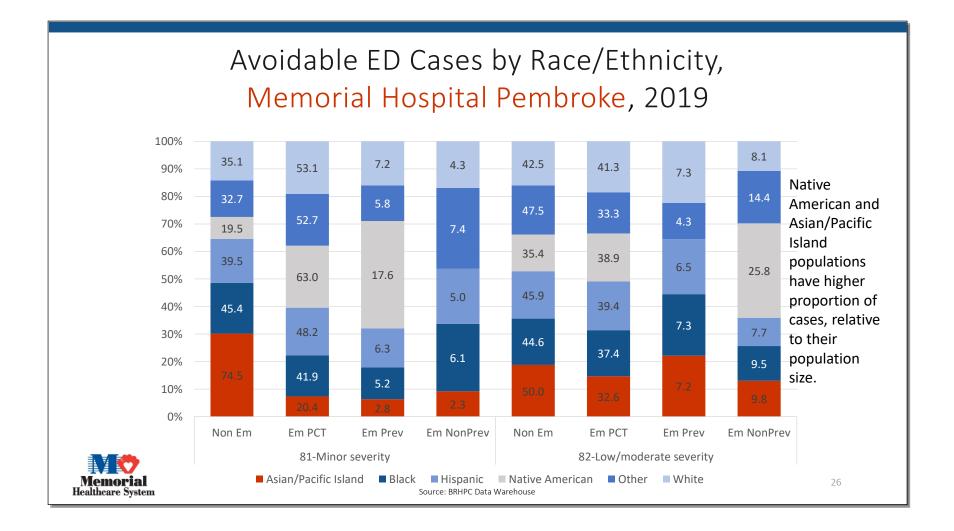


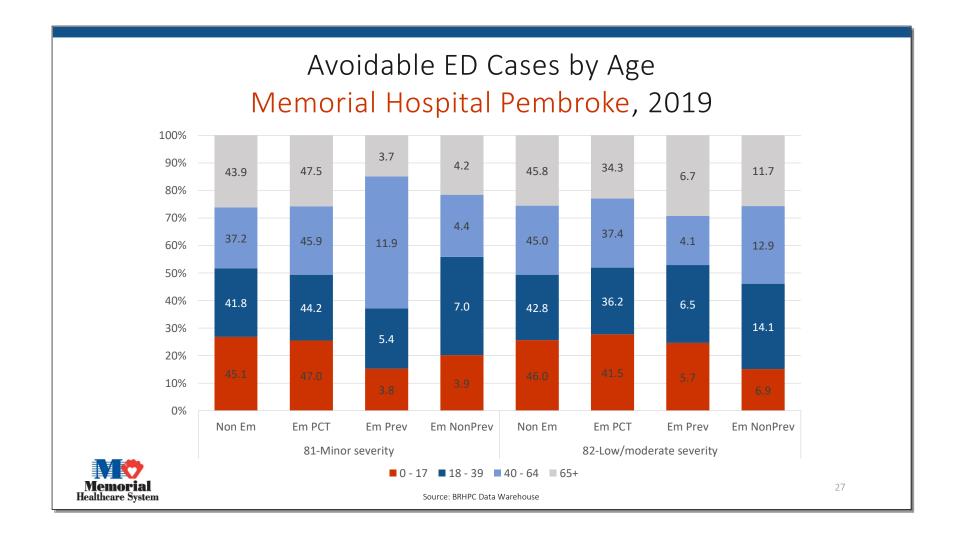


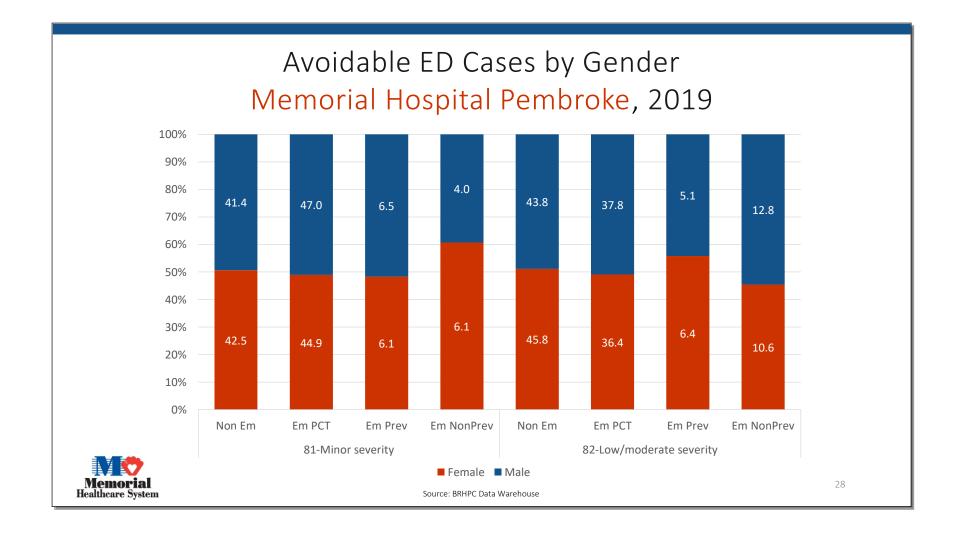


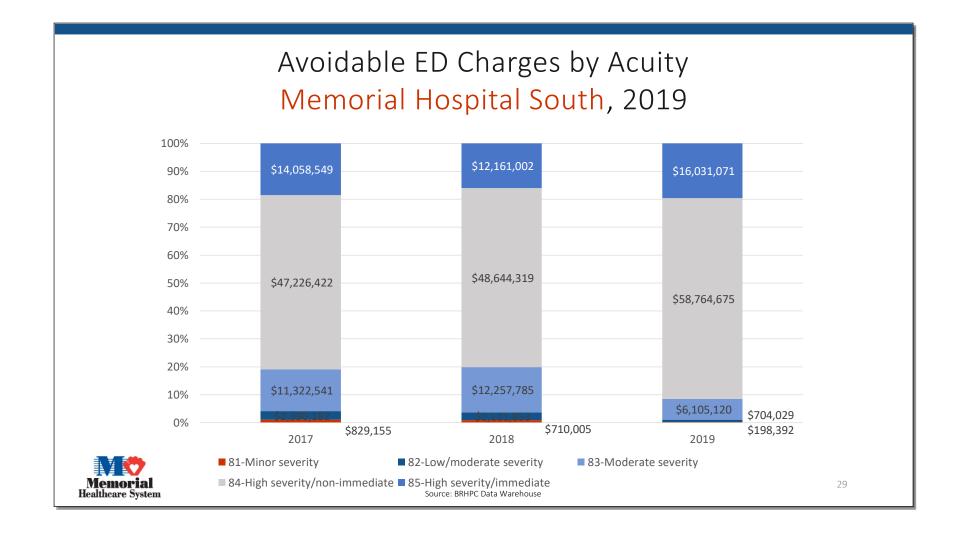


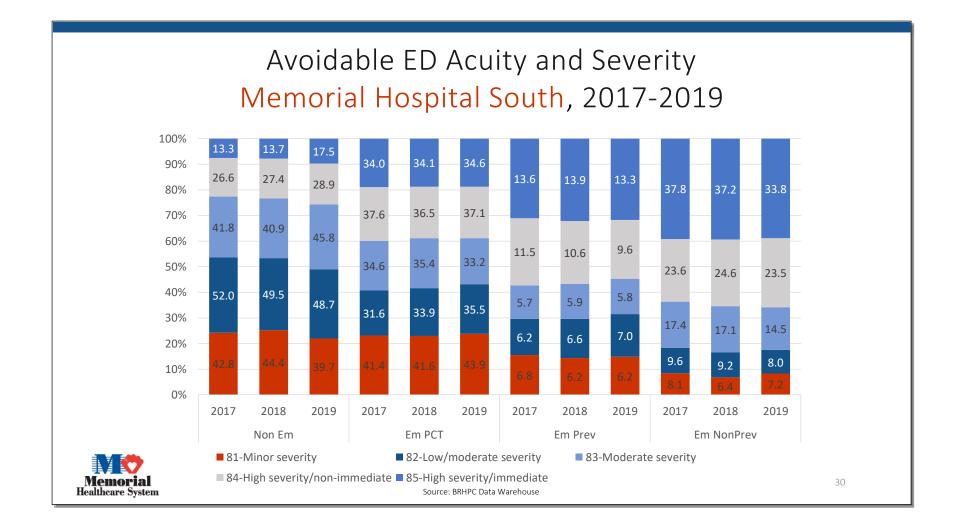


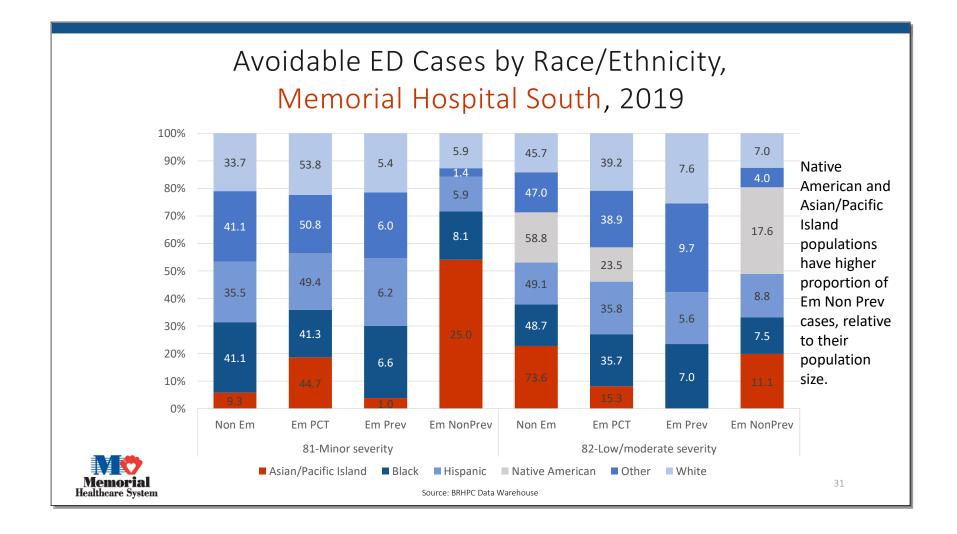


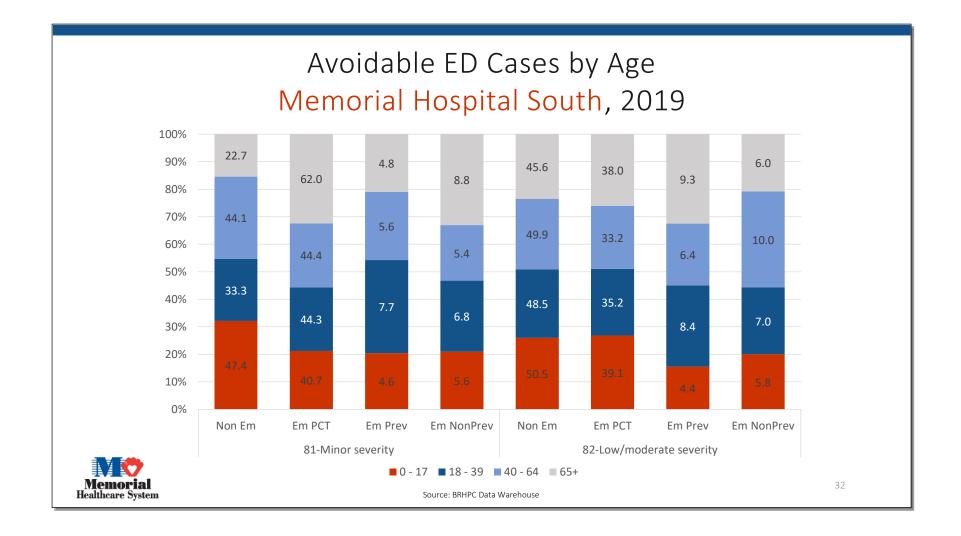


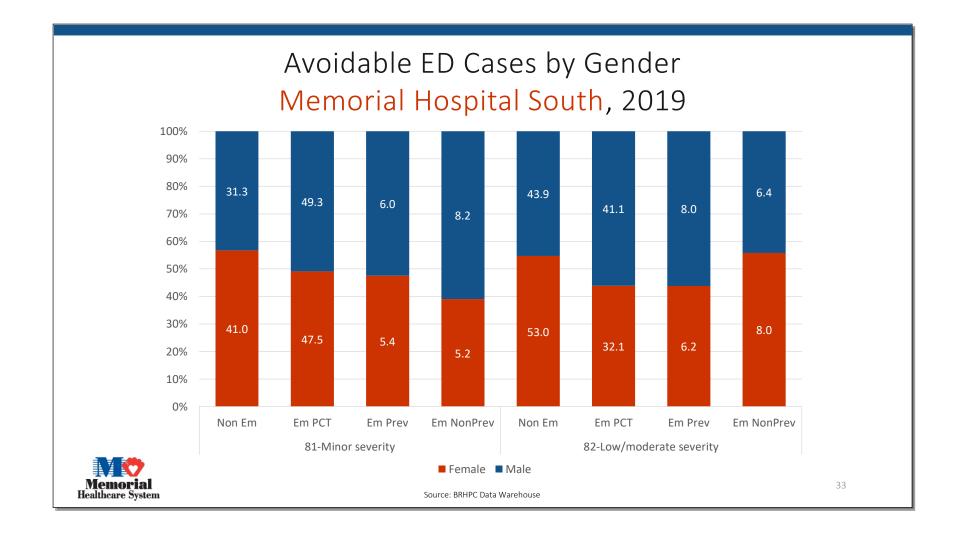


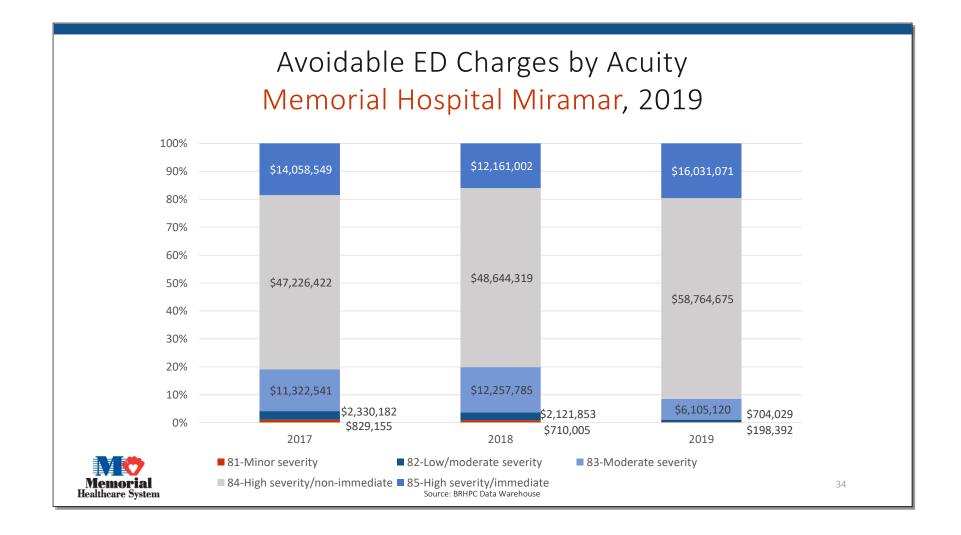


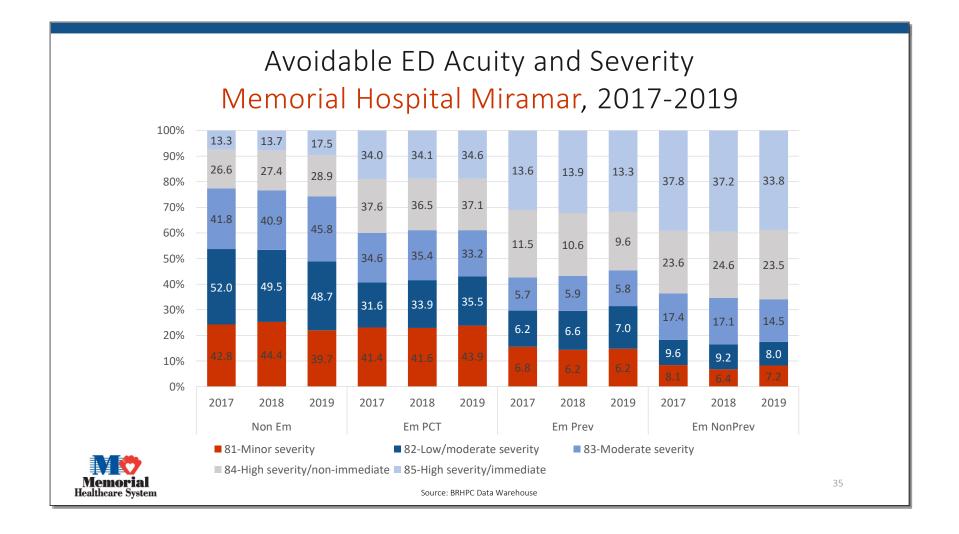


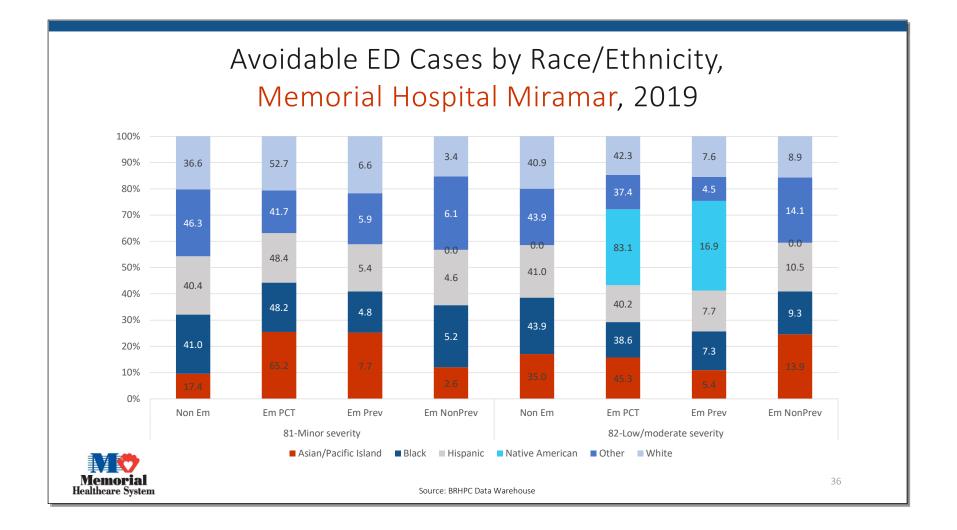


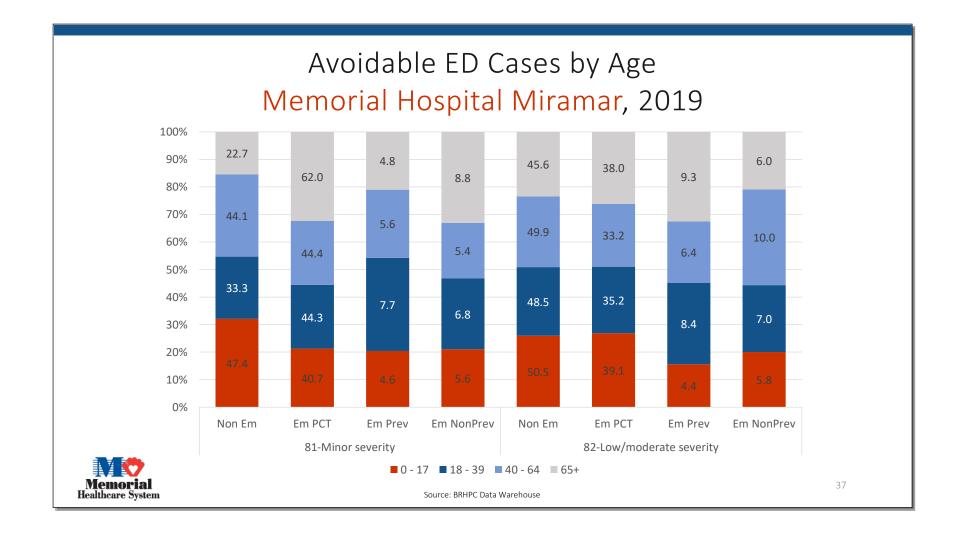


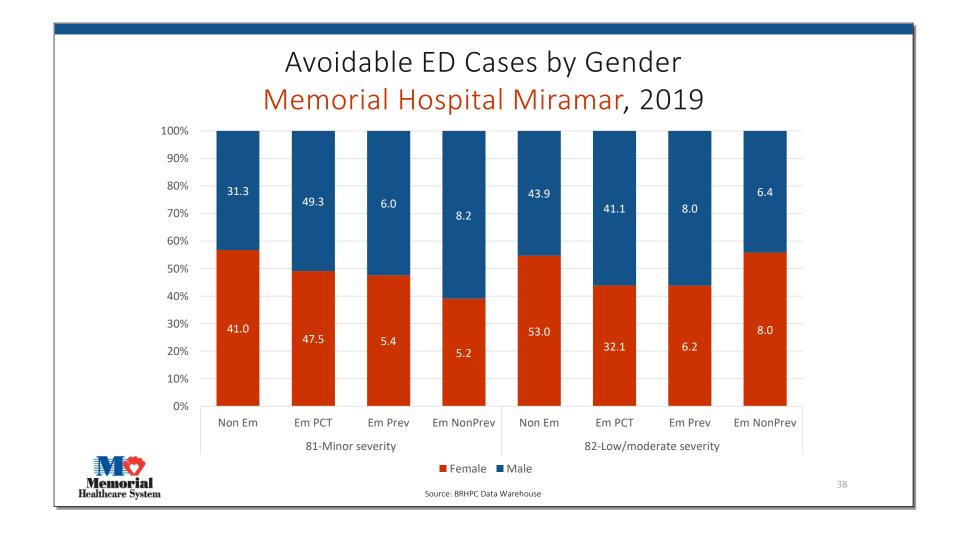


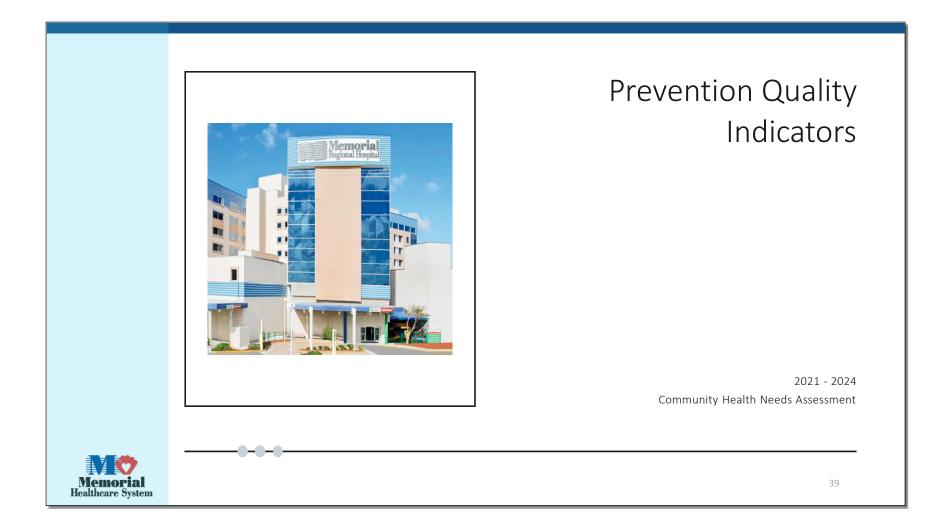












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Prevention Quality Indicator Definitions Part 1

- PQI-1 (Diabetes short-term complication): All non-maternal/non-neonatal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for short-term complications (ketoacidosis, hyperosmolarity, coma)
- *PQI-2 (Perforated appendix):* Discharges with ICD-10-CM diagnosis code for perforations or abscesses of appendix (see below) in any field among cases meeting the inclusion rules for the denominator.
- PQI-3 (Diabetes long-term complication): Discharges age 18 years and older with ICD-10-CM principal diagnosis code for long-term complications (renal, eye, neurological, circulatory, or complications not otherwise specified)
- PQI-5 (Chronic obstructive pulmonary disease): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for COPD.
- PQI-7 (Hypertension): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for hypertension.
- PQI-8 (Congestive heart failure): All non-maternal/non-neonatal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for CHF.
- *PQI-9 (Low Birth Weight):* Number of births with ICD-10-CM diagnosis code for less than 2500 grams in any field among cases meeting the inclusion and exclusion rules for the denominator.



NOTE: PQIs in Red have been removed from 2019 onward

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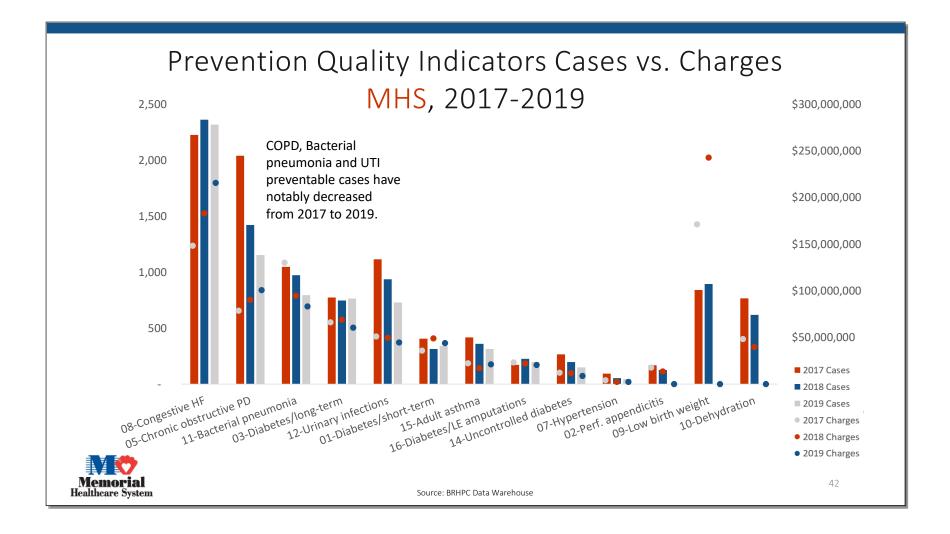
Prevention Quality Indicator Definitions Part 2

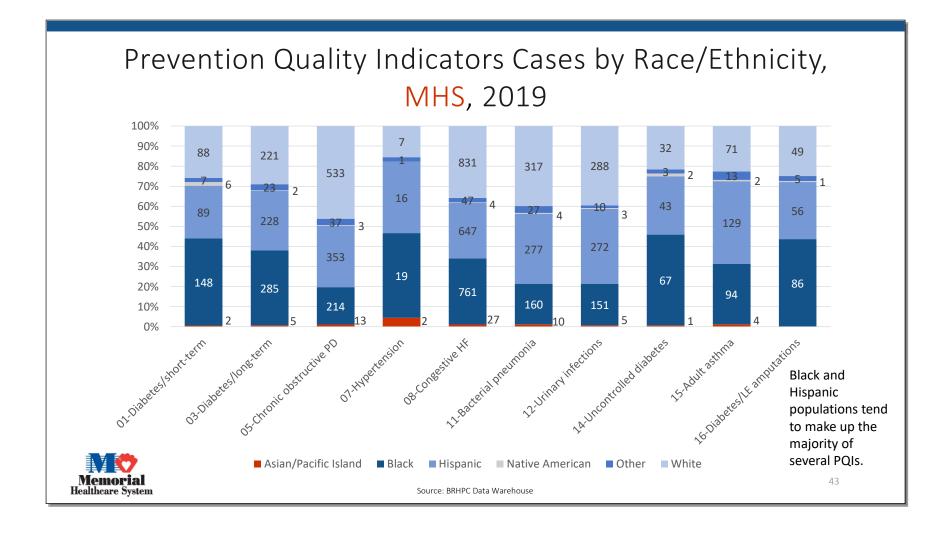
- *PQI-10 (Dehydration):* All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for hypovolemia.
- PQI-11 (Bacterial pneumonia): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for bacterial pneumonia.
- PQI-12 (Urinary tract infection): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code of urinary tract infection.
- PQI-13 (Angina admission without procedure): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for angina.
- PQI-14 (Uncontrolled diabetes): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code for uncontrolled diabetes, without mention of a short-term or long-term complication.
- PQI-15 (Adult asthma): All non-maternal discharges of age 18 years and older with ICD-10-CM principal diagnosis code of asthma.
- PQI-16 (Rate of lower-extremity amputation among patients with diabetes): All non-maternal discharges of age 18 years and older with ICD-10-CM procedure code for lower-extremity amputation in any field and diagnosis code of diabetes in any field.

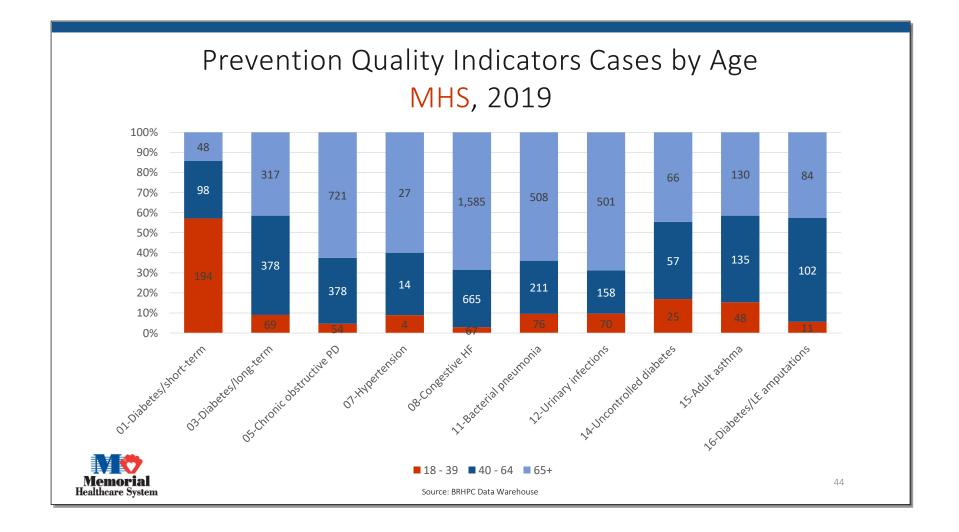


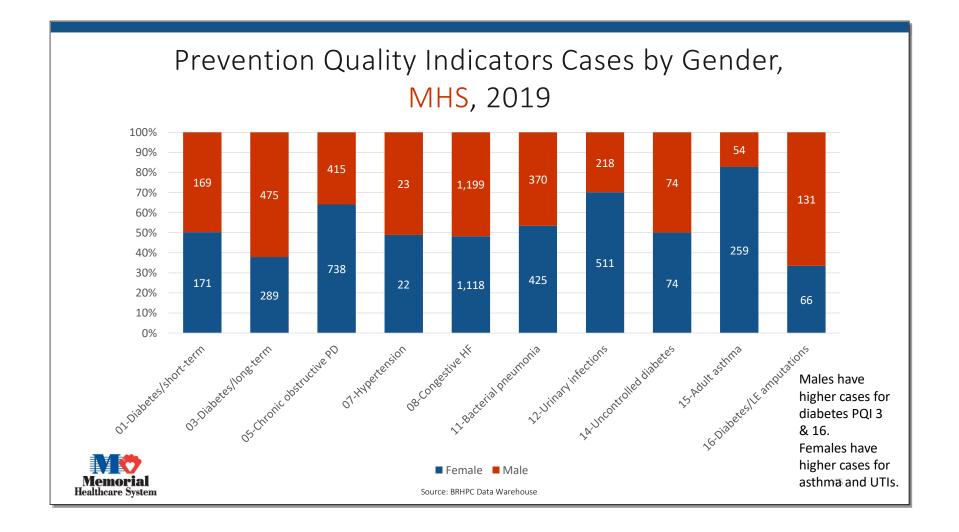
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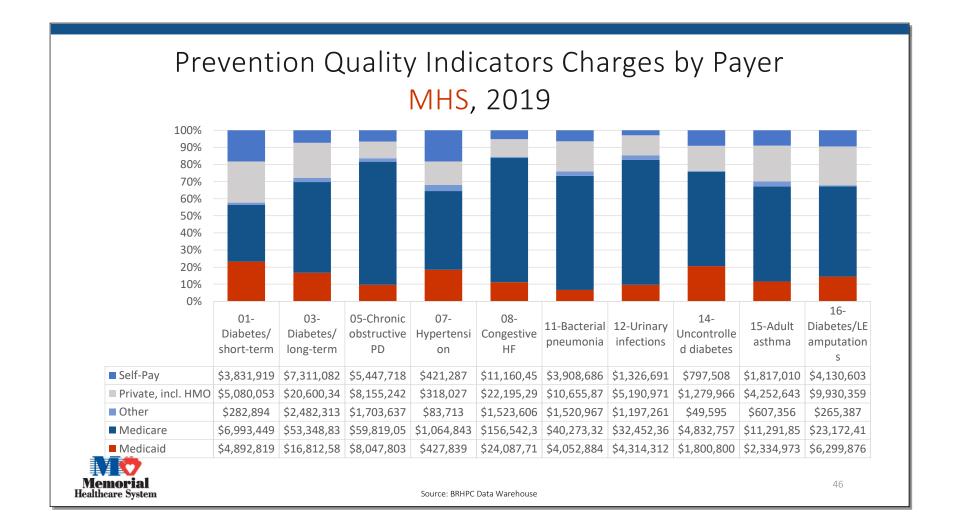
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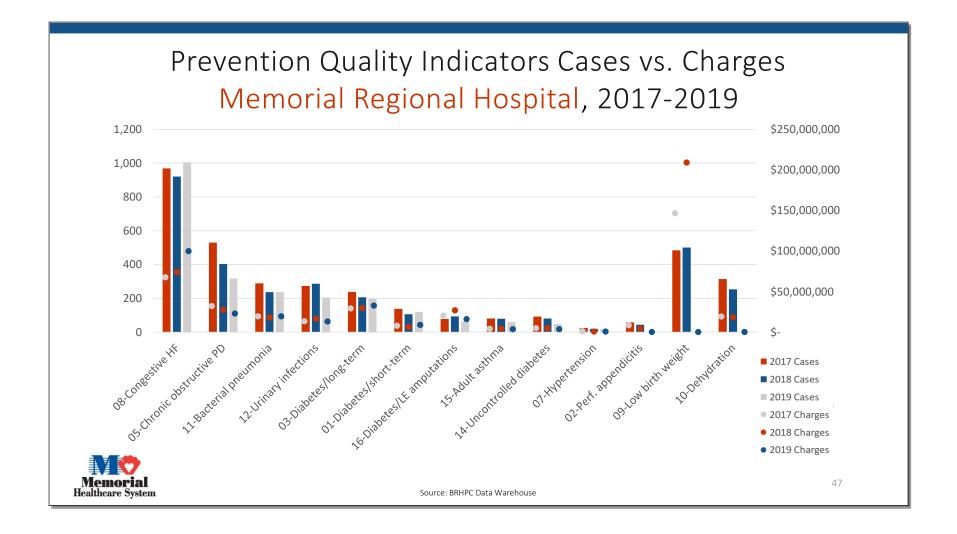


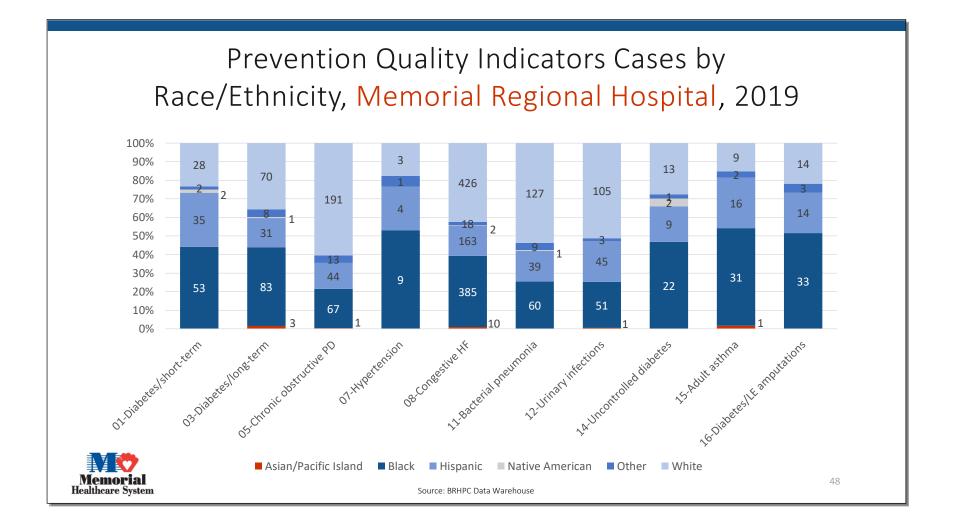


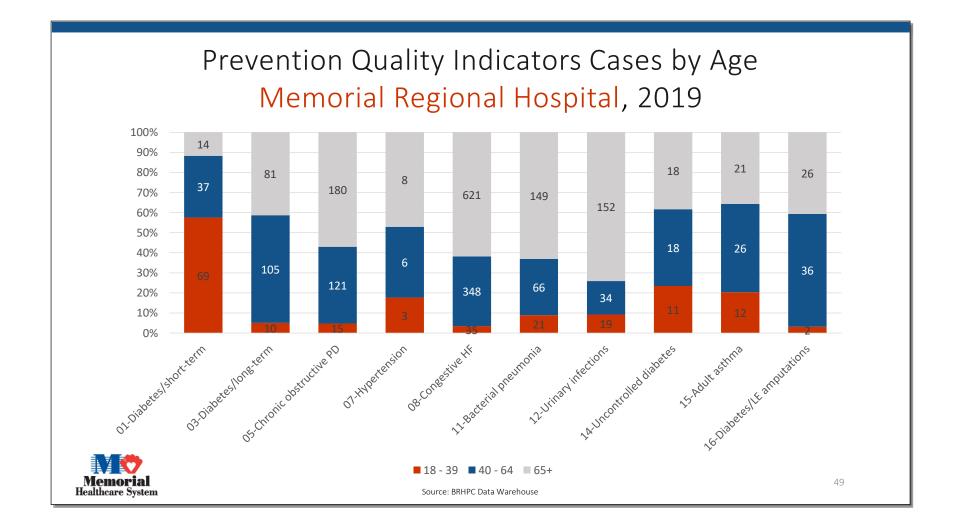


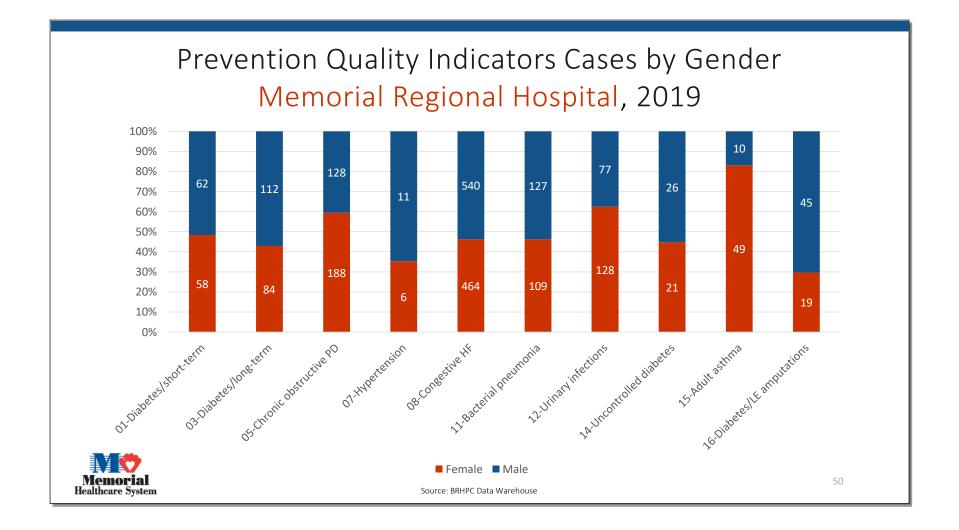


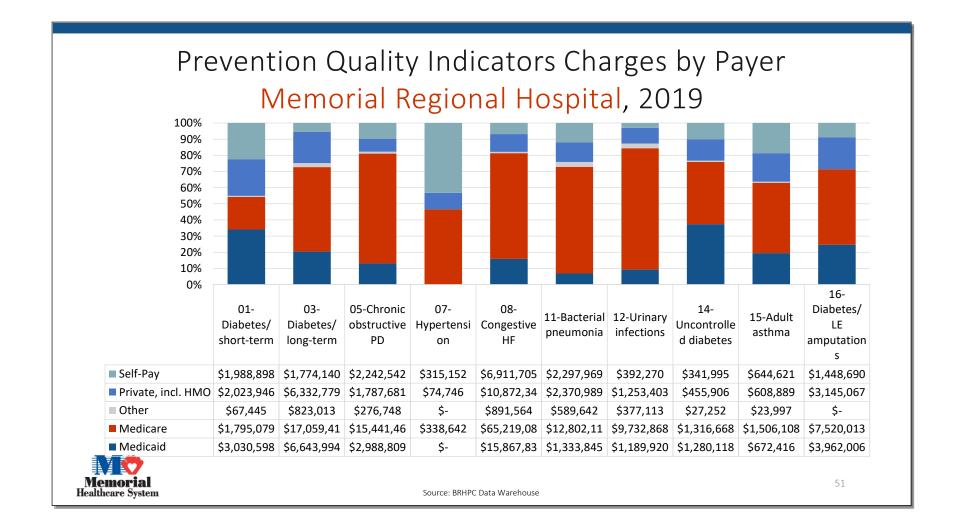


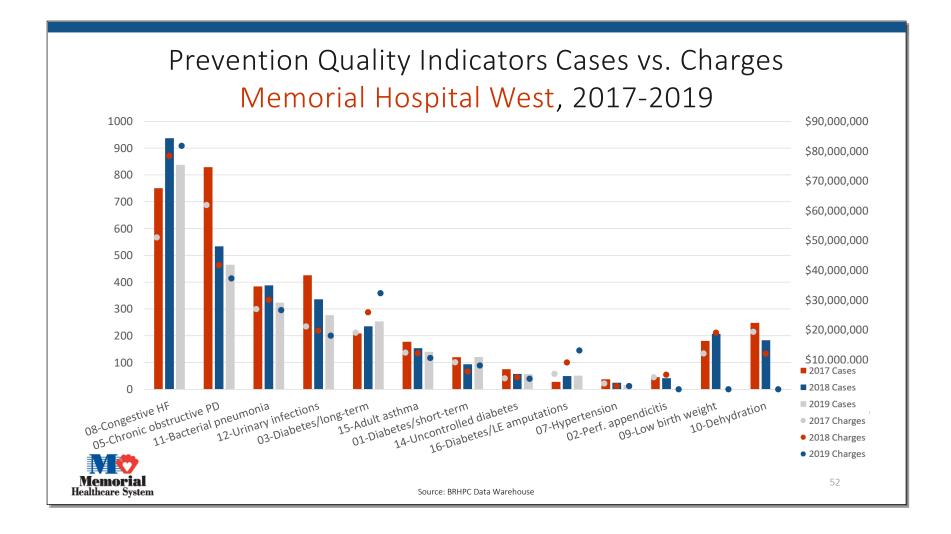


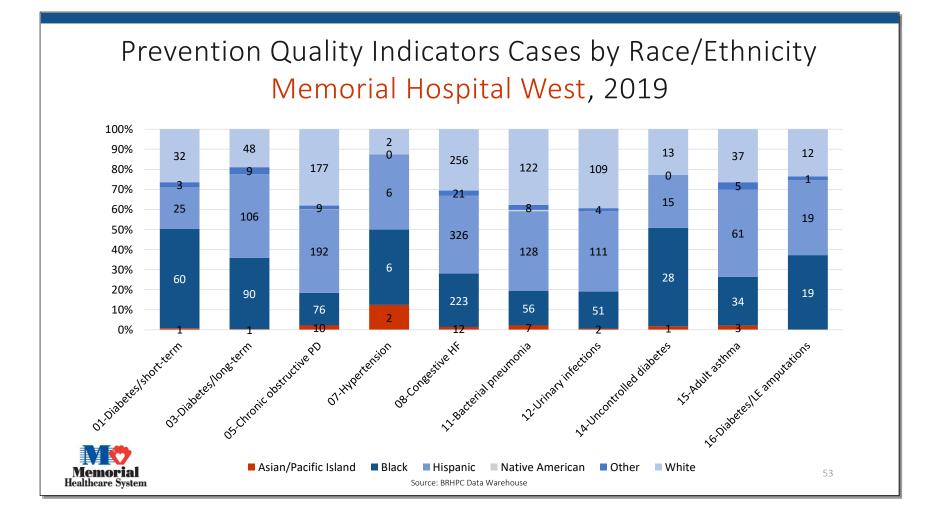


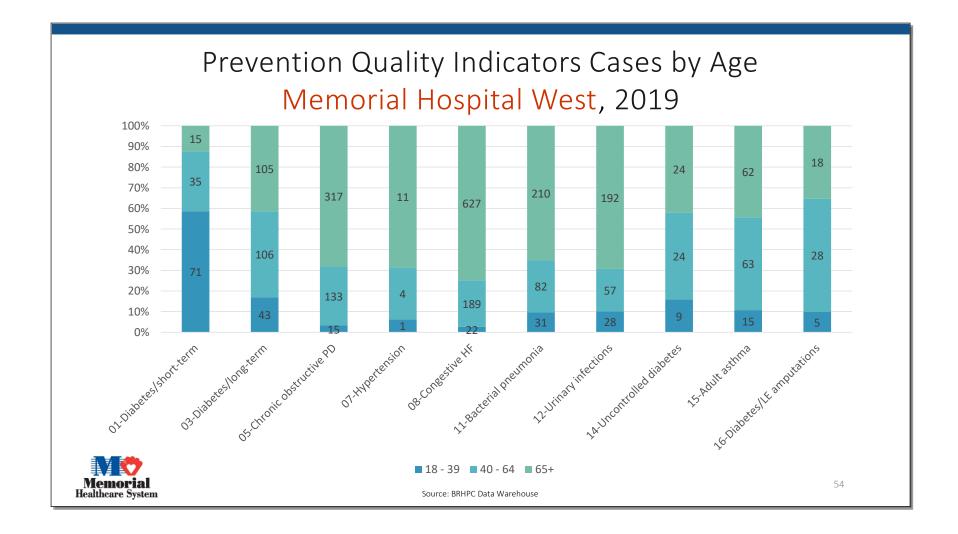


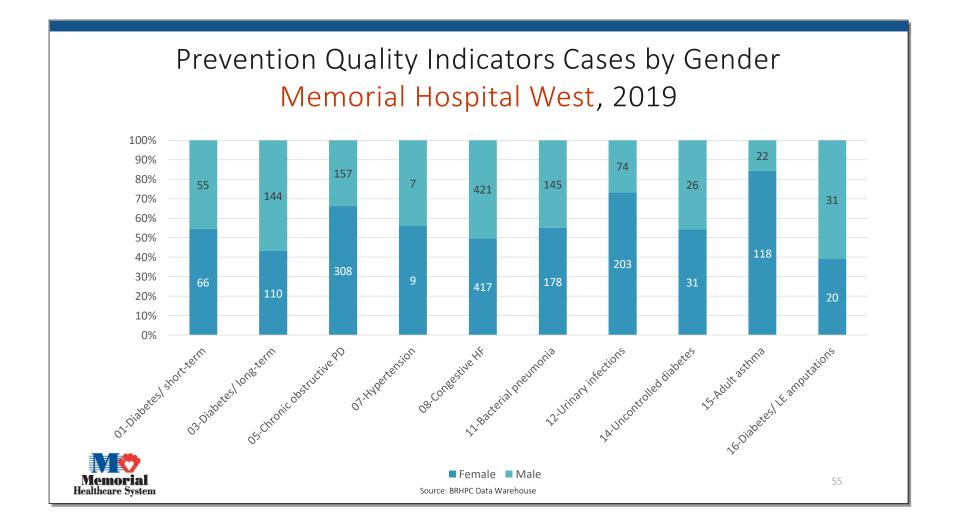


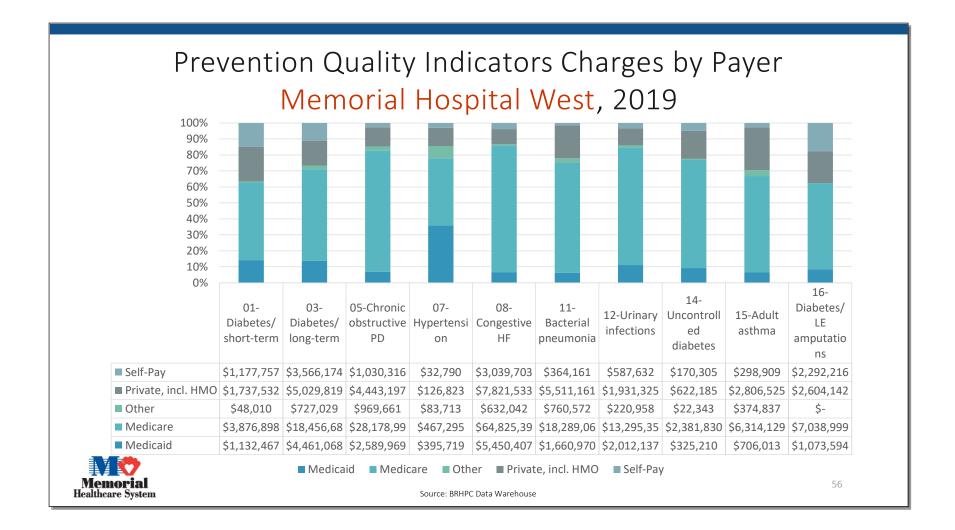


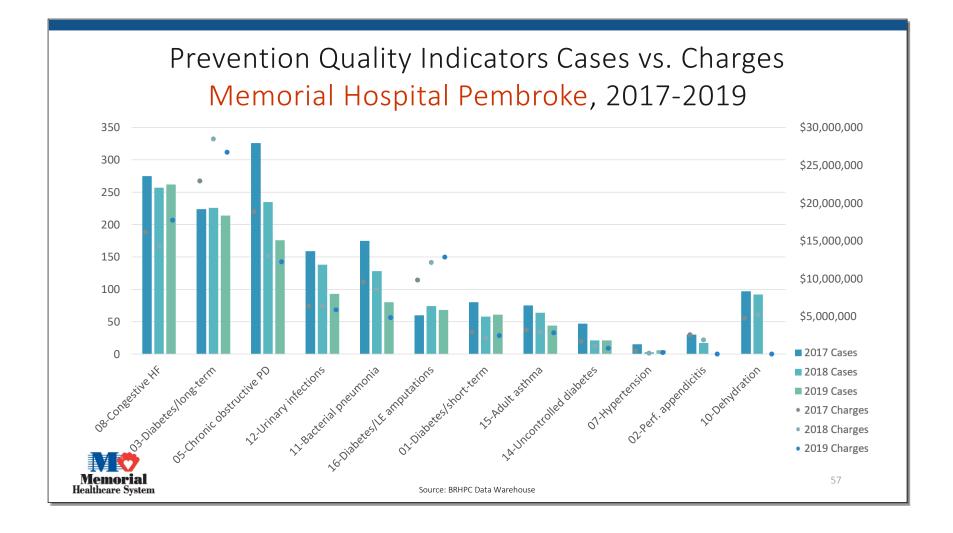


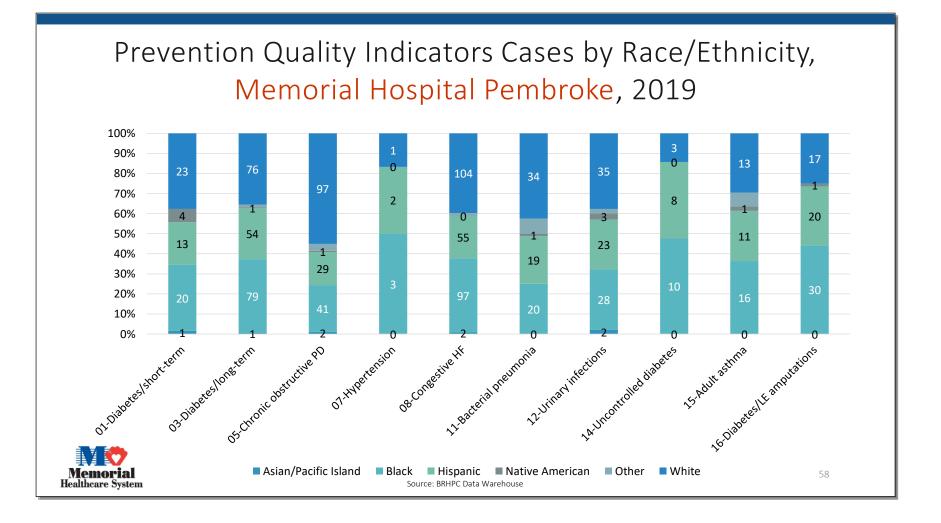


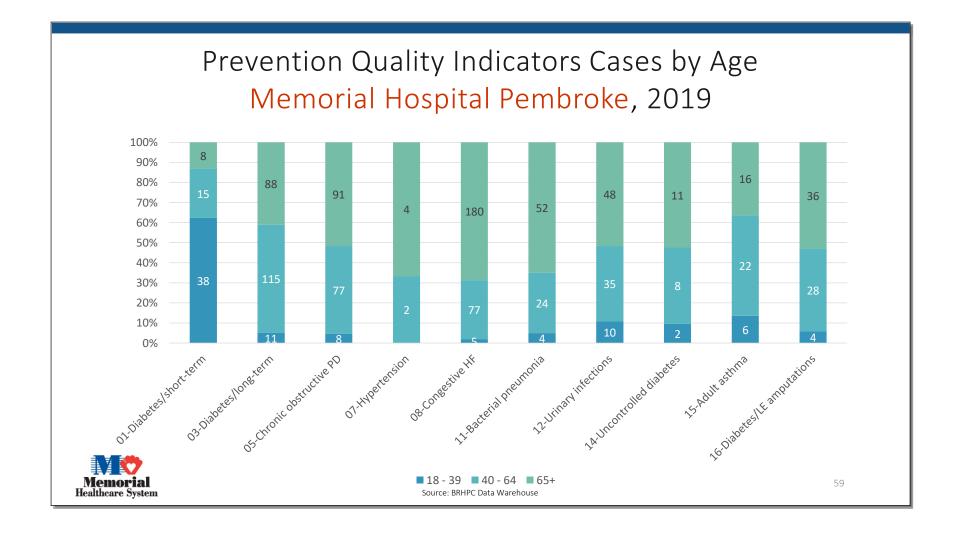


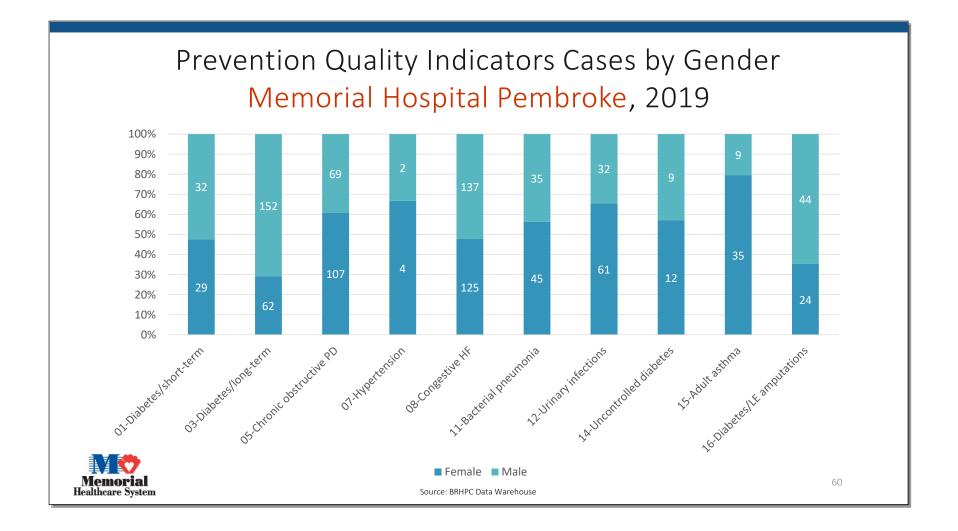


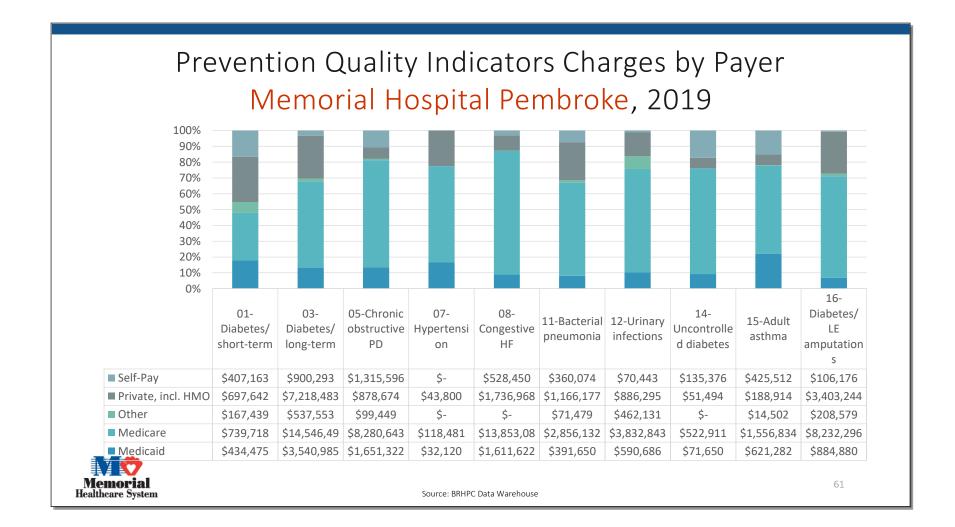


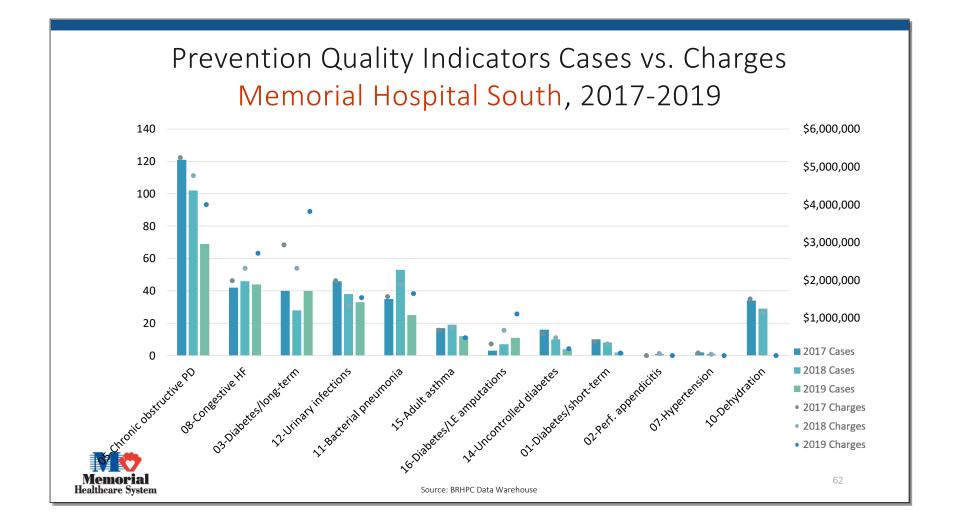


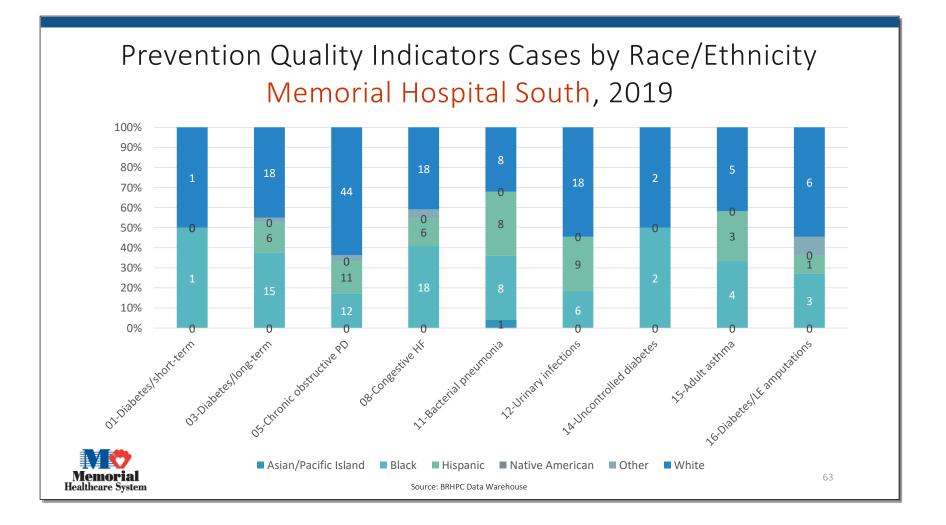


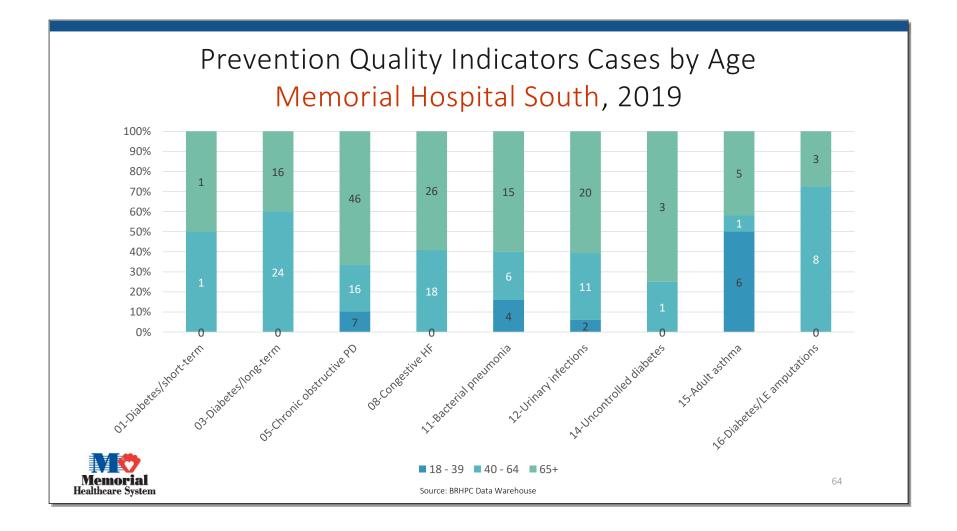


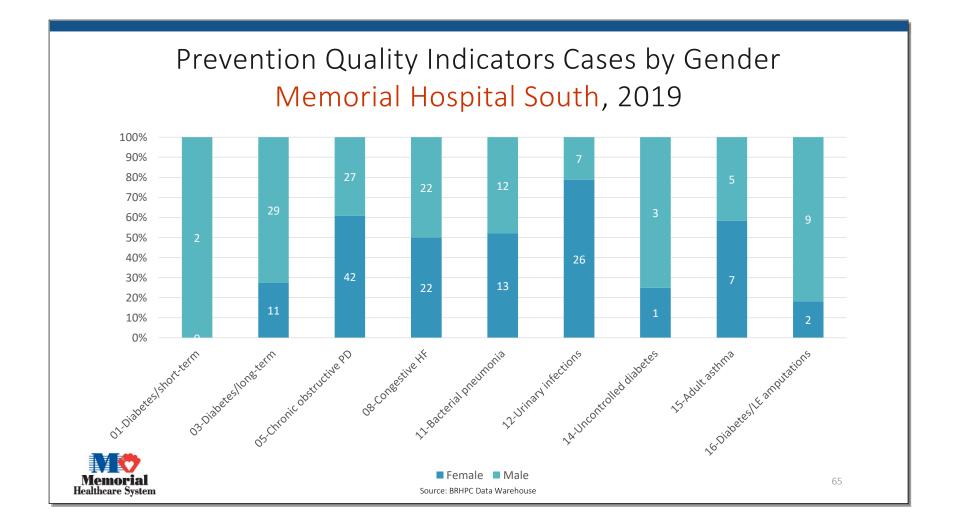


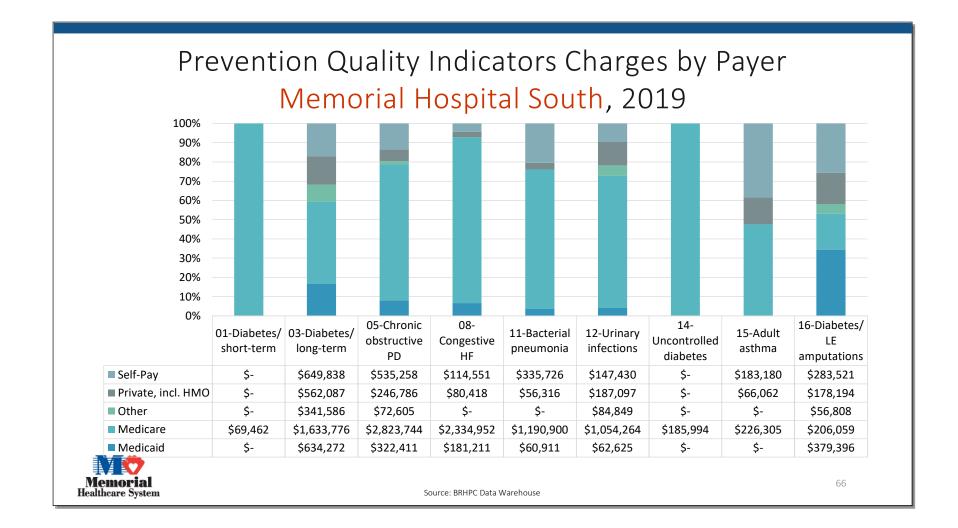


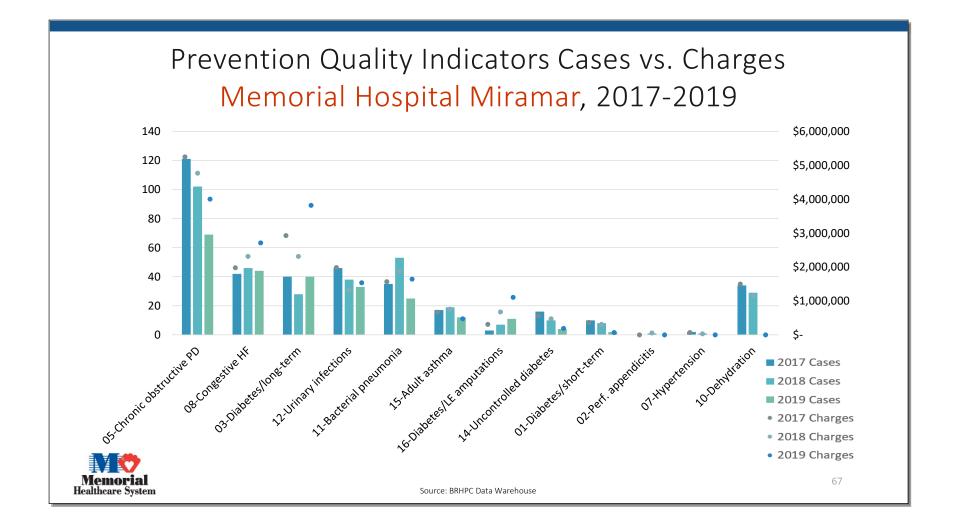


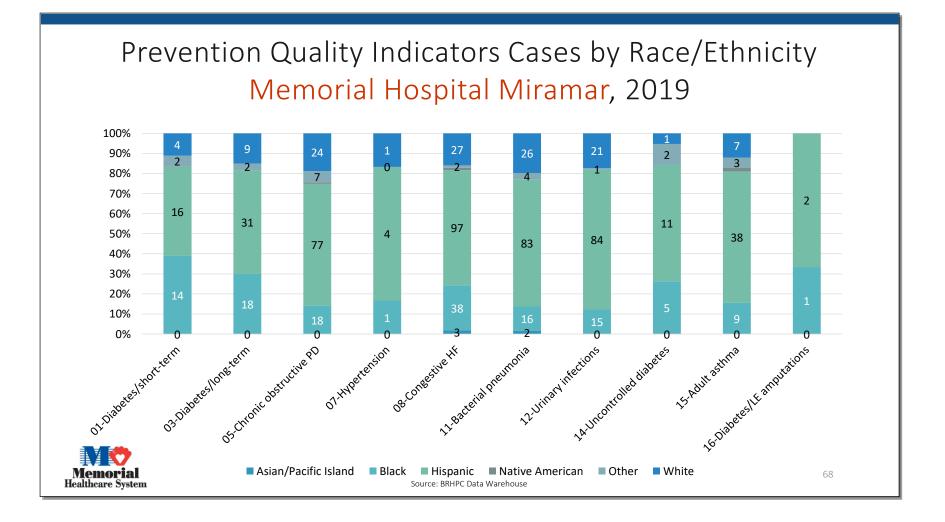


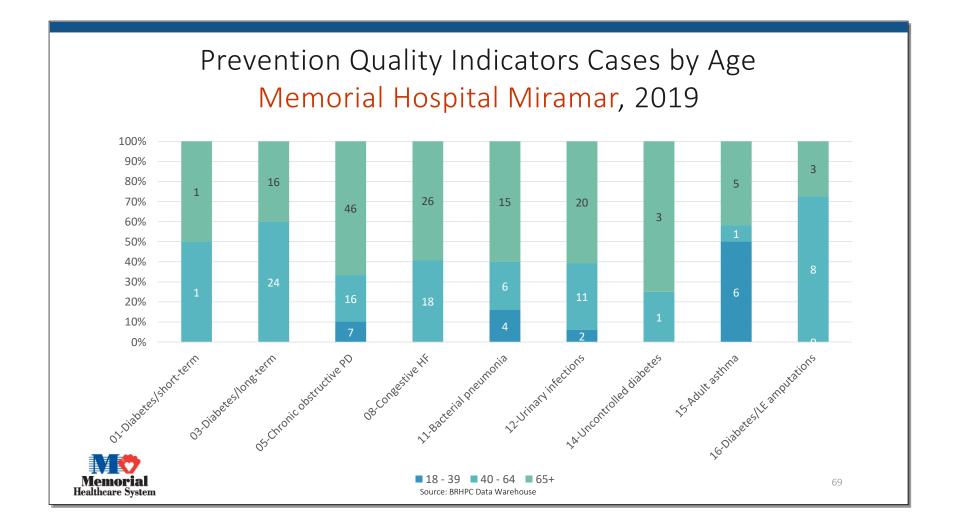


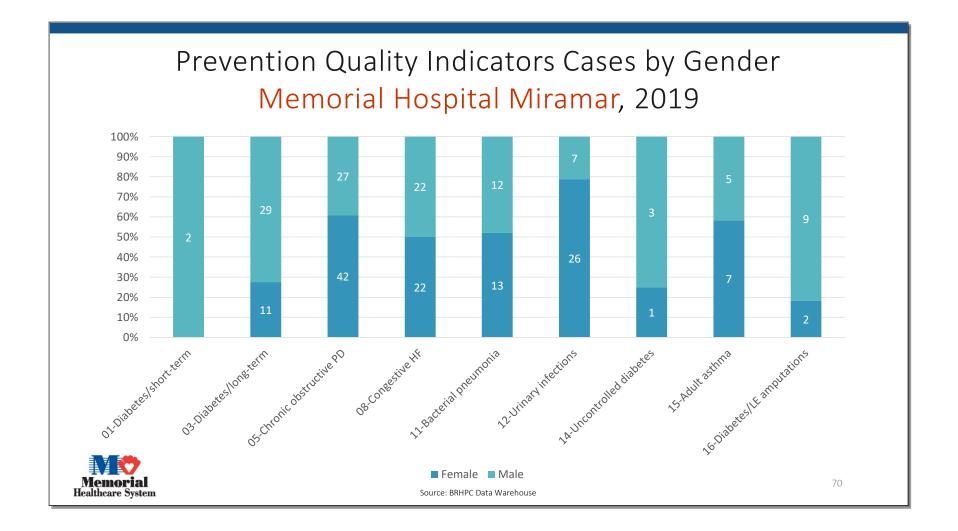


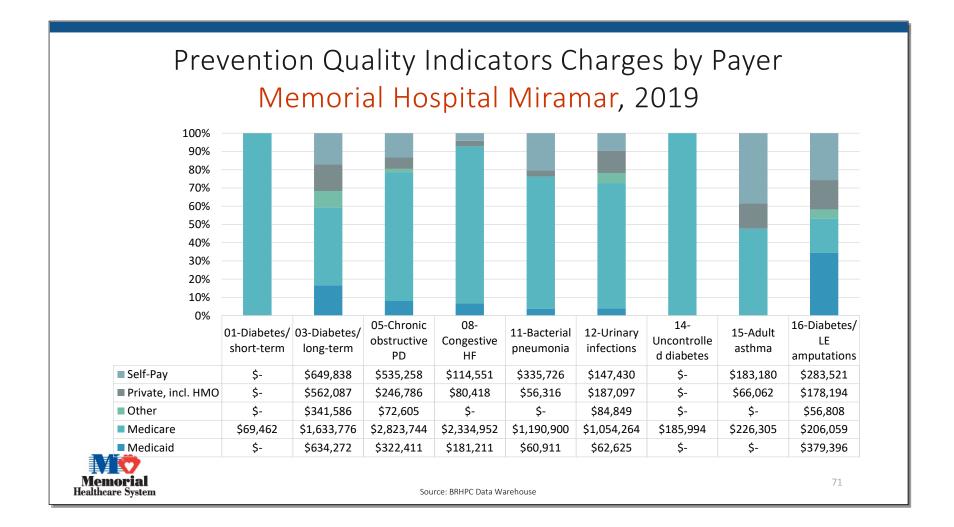














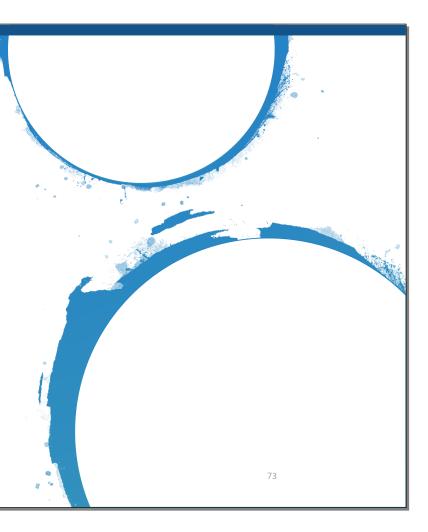
Avoidable ED Visits -

- Costs for Avoidable ED visits remained stable across 2017-2019.
- Native American and Asian/Pacific Island Populations tend make up higher proportion of avoidable ED EM cases for Em Non-Prev cases.
- Avoidable ED Charges for High Severity cases increased 73% for Memorial Regional from 2018-2019.

Preventable Quality Indicators-

- COPD (PQI 5), Bacterial pneumonia (PQI 11) and UTI preventable (PQI 12) cases have notably decreased from 2017 to 2019. Other PQIs are stable or slightly decreased.
- Across MHS, Black and Hispanic populations make up the majority of PQIs for diabetes, hypertension, CHF, UTI, and Asthma.
- Males make up most of the cases for Diabetes PQI 3 and PQI 16, while females make up most of the asthma and UTIs.







Presentation 5: MHS Diagnosis-Related Groups by Specialty/Service, MHS CHNA 2019-2021 Implementation Strategy Update, Stakeholder Discussion – Prioritization

Diagnosis-related Groups by Specialty/Service

The 5th CHNA covers Diagnosis-Related Groups (DRGs) and MHS CHNA Implementation Strategies that cover the prioritizing of needs such as Access to Care, Preventive Care, Community Health Education, Quality Care and Emergency Response. DRGs is a system to classify hospital cases based on ICD diagnoses, procedures, age, sex, discharge status and the presence of complications and comorbidities. This phase of the CHNA charts 29 DRGs by discharges and charges.

Across MHS, the highest discharges are related to births with deliveries being the highest in 2019, with 12,906, followed by normal newborn births at 7,462 case and then neonatology services (complex and high-risk births such as premature births) at 5,816 discharge cases. This last DRG is important because it is directly related to the SDOH patterns of premature births we found in CHNA 2, which occur in predominantly black zip codes with high SVI. Neonatology cases also incur longer hospital stays of 7.2 days, which is close to the same length as neurology and general surgery. Therefore, reducing the health disparities of prenatal care for mothers as risk may reduce healthcare cost and resources that go into birth complications.

The proportion DRG discharges and charges by each hospital shows that the largest hospitals, Memorial Regional and Memorial Regional West have the greatest proportions. For example, for General Surgery, Memorial Regional was responsible for 37% of the discharges in 2019 and 45% of the associated costs. Memorial Hospital West was responsible for 31% of the discharges in 2019, and 32% of the associated costs.

There is one outlier in the 2019 DRG data. The Psychiatry DRG length of stay across MHS is rather low at 6.1 days. However, the Pembroke Hospital has an unusual event of 49.9 days for this DRG. The notes for this state these days are based on eight patients, which some may have had unusual circumstances.

MHS CHNA 2019-2021 Implementation Strategy Update

The second half of CHNA #5 covered MHS' implementation strategies by highlighting several programs. For Priority area #1, Access to Care, MHS has the goal for improving access to affordable care. MHS' approach is to meet people within their communities and make direct contact as much as possible with an informal setting, delivering professional information and services to individuals and families. To accomplish the goal for Priority #1, MHS have three strategies:

- •Implementation of care coordination and transitional care program
- •Assistance with navigation and education of health insurance process
- •Continued education for the uninsured/underinsured patients about expanded MHS primary care

Memorial's MyChart, integrated with Telehealth is a program that was executed for this purpose. In addition, MHS holds online community lecture series, "Coffee with the Doc" via zoom. One of the topics,

"An Overview of Women's Health" directly relates to the addressing the adverse mother and child health outcomes discussed in the CHNA.

MHS takes direct aim at improving low birthweight and neonatal complications in its second priority areas, #2: Preventative Care. These programs make direct contact with mothers, babies, children, and other populations to address:

- Prenatal care for the prevention of low birthweight babies
- •Continue to address low immunization rates for children & adults
- •Education for the prevention of opioid misuse
- Preventative Screening

For parental and neonatal care, MHS and its partners run "Mother-Baby Exercise" classes and telehealth directly to new mothers. For immunization for children, MHS deploys a mobile bus, which operates as a "Childrens' Mobile Health Center." In addition, there are preventative screenings for mothers to reduce conditions that may complicate their pregnancy and birth.

For Priority #3, Community Health Education, MHS' goal is to, "Promote wellness through patient education". MHS does this through:

- Chronic disease self-management for ALICE households (LivWell)
- •Mental health promotion and wellness activities
- •Telehealth for behavioral health
- •Education for the prevention of sexually transmitted infections (STI)

Some of the programs for chronic disease management are health and financial literacy workshops, guided tours of supermarkets to learn about shopping healthily on a budget, and group walking events for women. An important event that nurtures a community of practice is the Annual Mental Health Summit. Mental health care is makes direct contact with patients via their "Telehealth for Behavioral Health" program, which has the added services of, reducing inappropriate hospital utilization such as the avoidable ED visits discussed earlier. In addition, the telehealth services allow MHS to provide chronic disease management, increase patient compliance with treatment plans, and streamline continuity of care and shared decision-making among providers and patients.

For Priority #4, Quality of Health, MHS' goal is to, "Improve the quality of care for all patients," by the following techniques:

- Consideration for diversity (Gender identity, expression, and sexual orientation, LGBTQ)
- Diversification training for staff
- •Care Coordination (Home Telehealth)
- •Social determinants of health (Population health)

To help MHS consider diversity in their work, MHS takes another direct community involvement strategy. For example, for its LGBTQ sensitivity training, MHS partners with SunServe to hold in-person learning sessions for medical professionals hosted by Misty Eyez, Director of the Women's Program, Transgender Services, and Manager of the LGBTQ++ Competency Training program.

For the SDOH, MHS provides expert legal assistance for patients by partnering with LegalAid. In addition, MHS has been directly involved in emergency food distributions to assist families who were impacted by the economic effects of COVID-19. MHS Care Coordination is enhanced by the Doc in A Box diagnostic tool, which is a comprehensive diagnostic tool that links directly to home telehealth. This tool became even more essential during the COVID-19 outbreak, which limited hospital visits. All these programs towards this goal have one common characteristic: MHS meets the community where they are, even it means in their living rooms.

For Priority #5, Emergency Response Tactics, MHS has a goal to, "To serve as a leader in emergency response (including education of response personnel)." To achieve this goal, MHS does the following:

- Design the All Hazard Regional Response Recovery System
- Educate emergency response personnel through the use of simulation
- Partnership with County and State Agencies

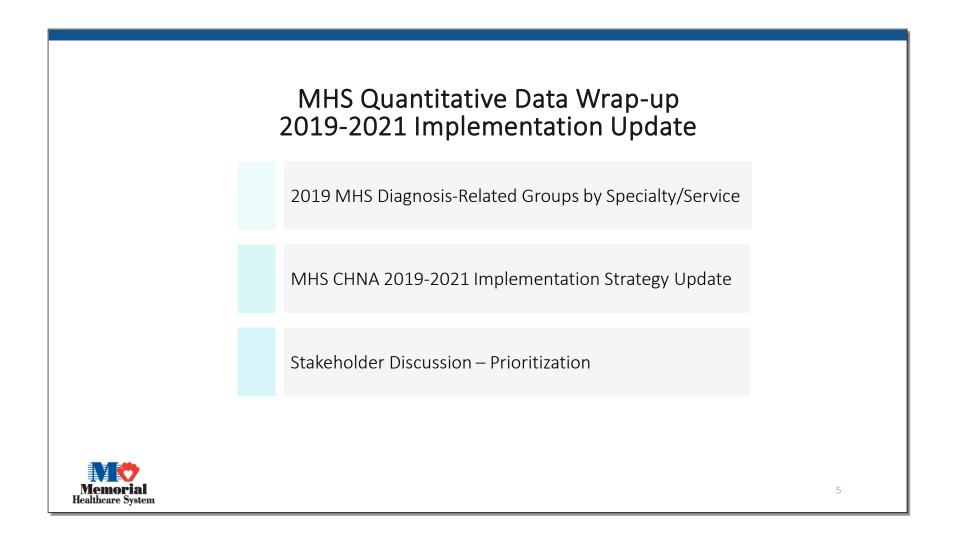
MHS partnered with the *Long Term Recovery Coalition of Broward County* for the COVID-19 response, where they set up field COVD-19 testing and medical services.

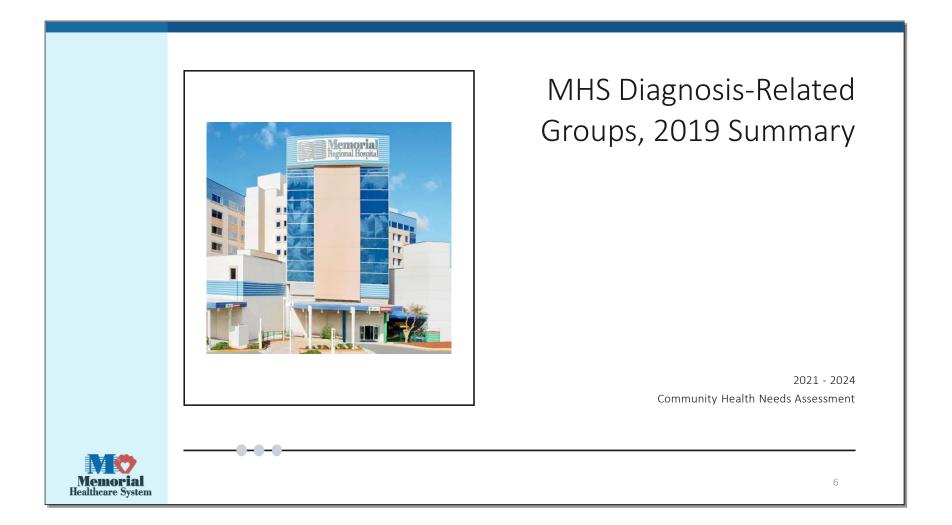
Presentation 5 Slides: MHS Quantitative Data Part 2 and MHS Community Services Presentation



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Draft Agenda											
December 16 th , 2020		January 13 th , 2021		February 10th, 2021		March 10th, 2021		April 7th, 2021		May 19th, 2021	
1. 2. 3.	Quantitative Data Presentation (Part I) Stakeholder Discussion	1. 2. 3.	Discussion	2.	MHS Quantitative Data Presentation (Part I) Stakeholder Discussion Identify Needs & Gaps	1. 2. 3. 4.	MHS Quantitative Data Presentation (Part II) MHS Community Services Presentation Stakeholder Discussion Identify Needs & Gaps	1. 2. 3. 4.	Wrap-up (DRGs by specialty) MHS CHNA 2019-2021 Implementation Update Stakeholder Discussion	1. 2. 3. 4.	Presentation Summary of Data, Needs, and Gaps Stakeholder Discussion





Diagnosis-Related Groups

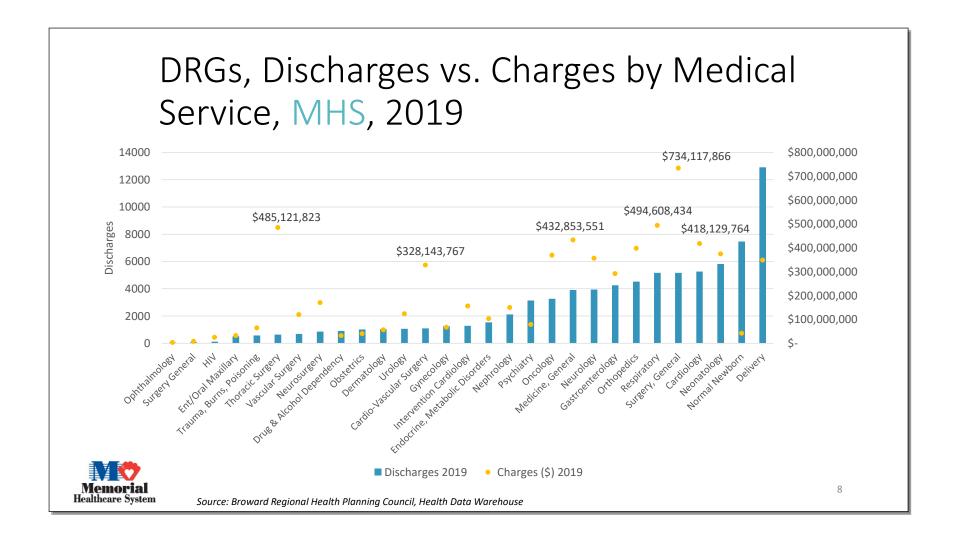
A system to classify hospital cases into one of approximately 500 groups, also referred to as DRGs, expected to have similar hospital resource use, developed for Medicare as part of the prospective payment system.

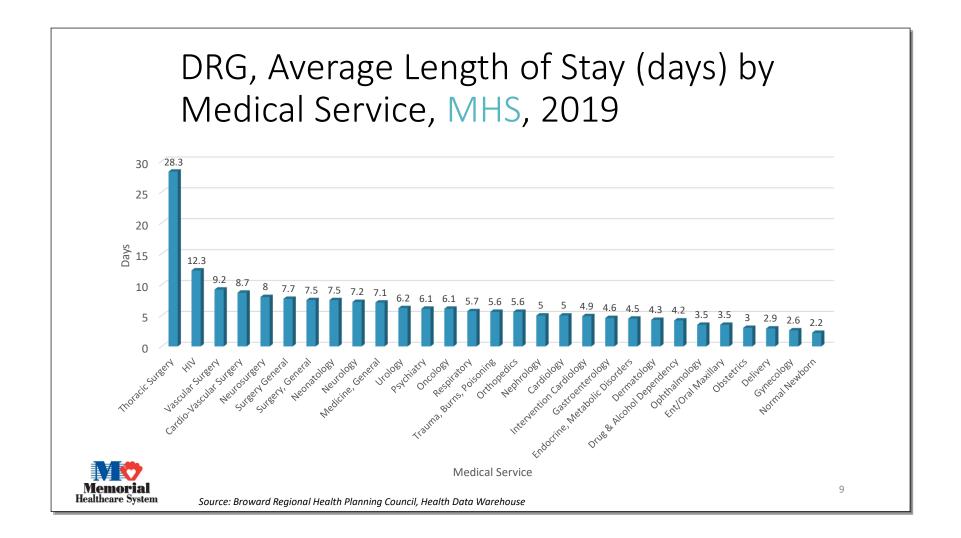
DRGs are assigned by a "grouper" program based on ICD diagnoses, procedures, age, sex, discharge status, and the presence of complications or comorbidities.

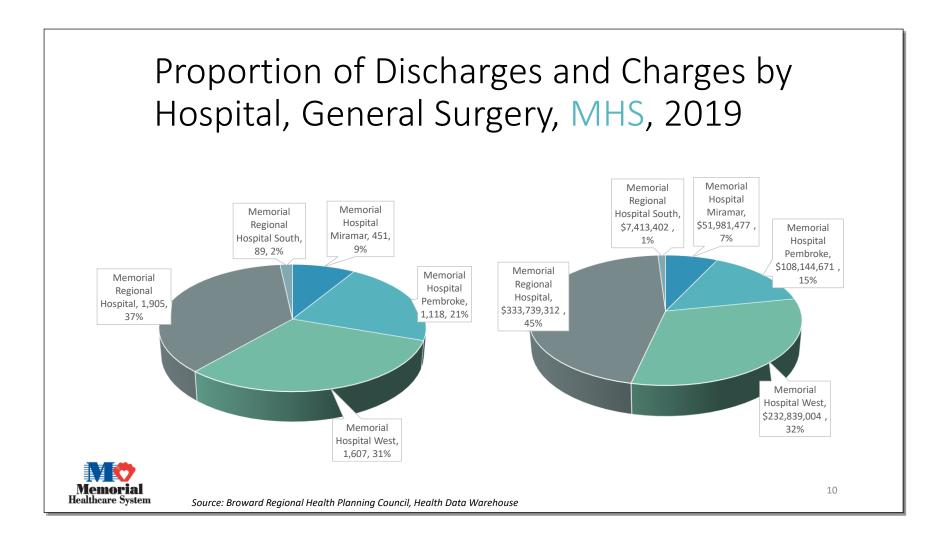
DRGs have been used in the US since 1983 to determine how much Medicare pays the hospital, since patients within each category are similar clinically and are expected to use the same level of hospital resources.

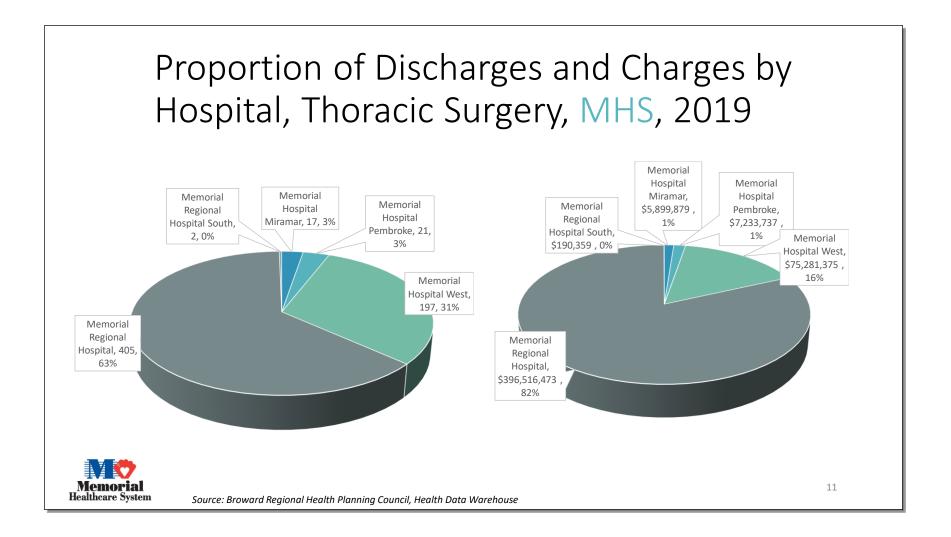


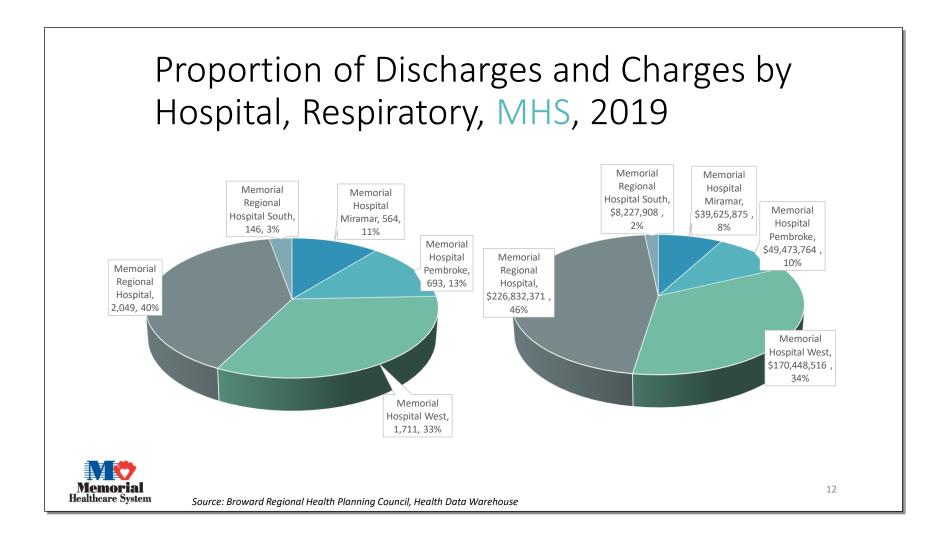
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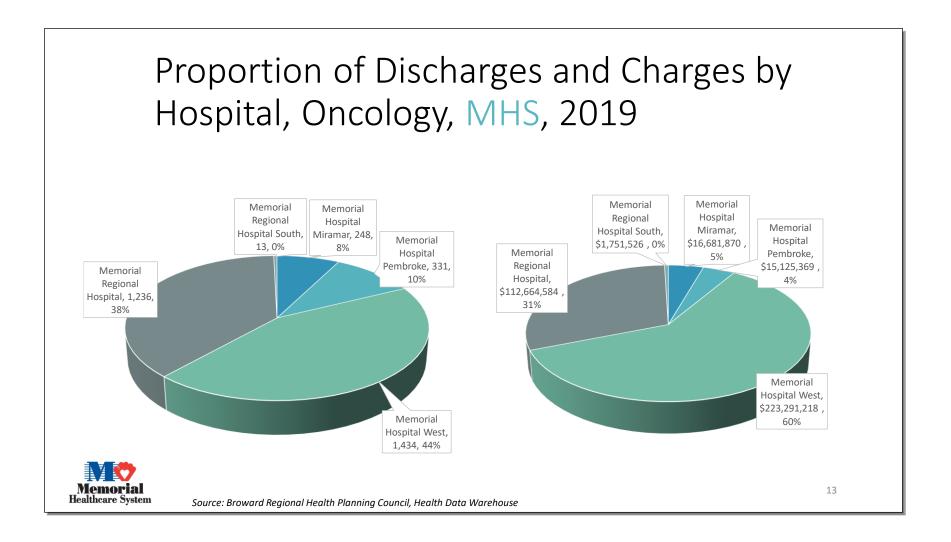


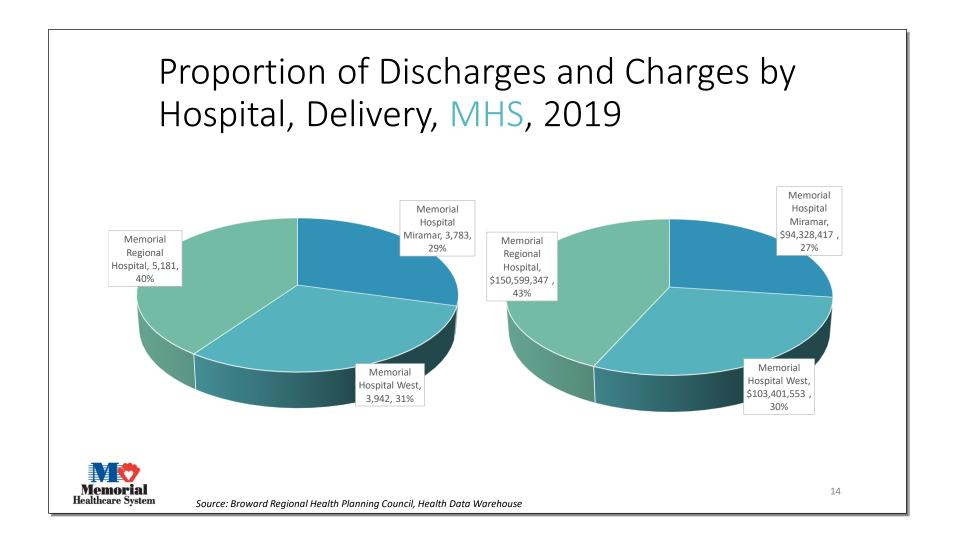




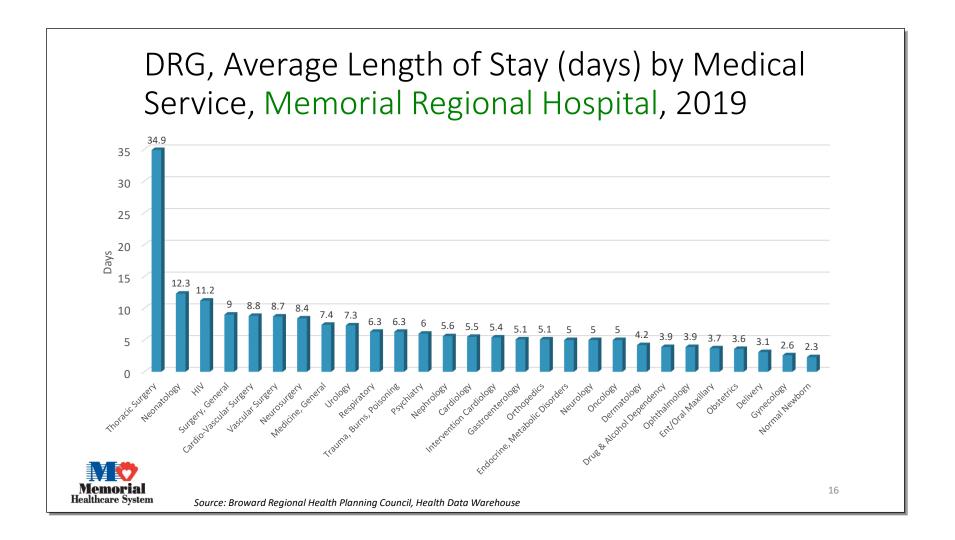


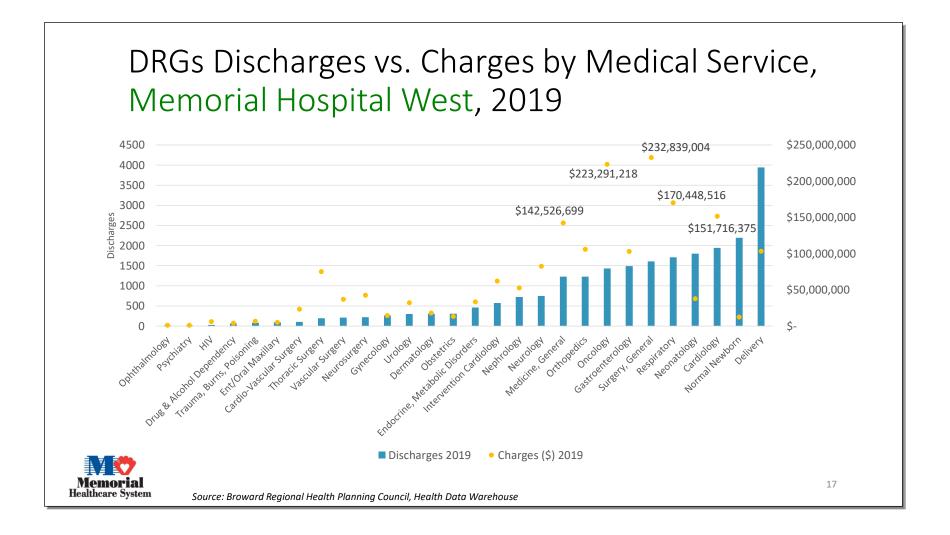


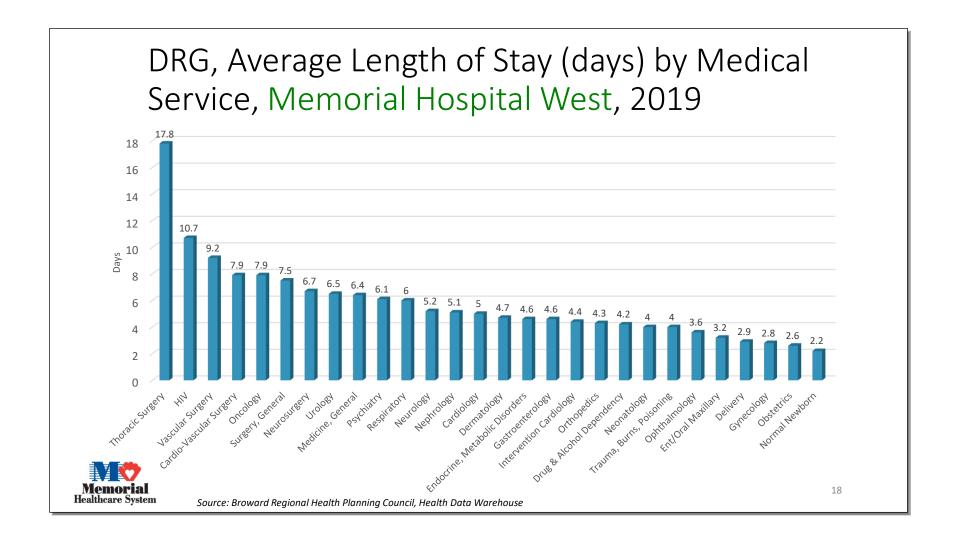


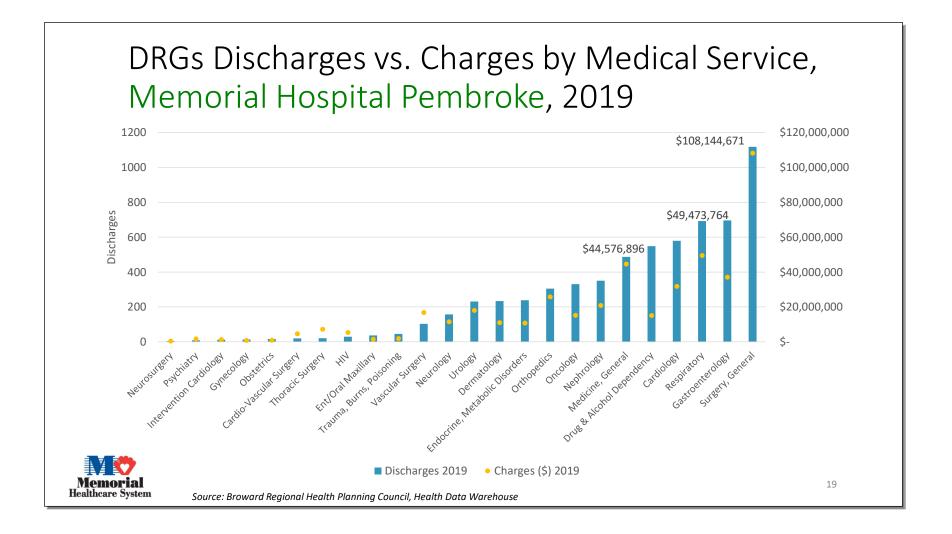


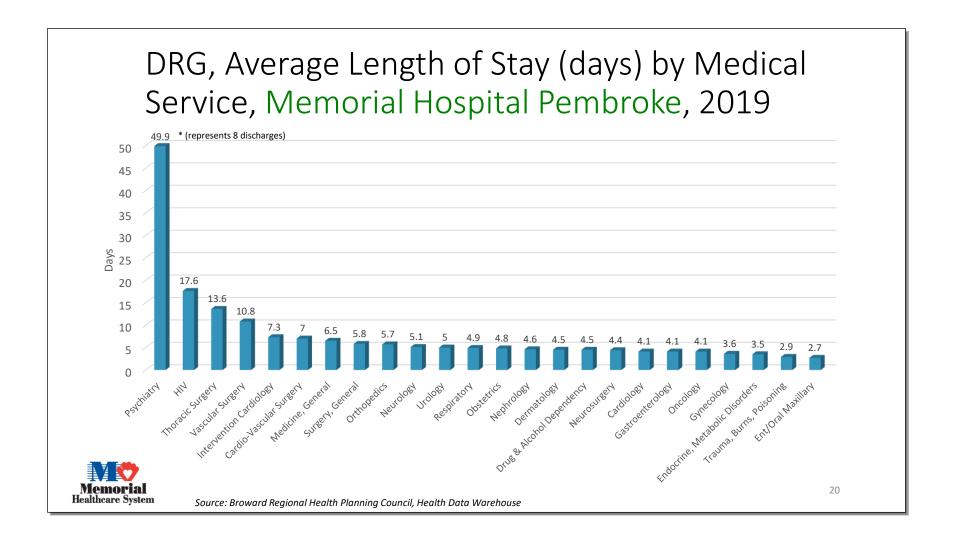
DRGs, Discharges vs. Charges by Medical Service, Memorial Regional Hospital, 2019 6000 \$450,000,000 \$400,000,000 • \$396,516,473 5000 \$333,739,312 \$350,000,000 \$307,099,120 4000 \$300,000,000 \$299,680,330 Discharges 000 000 \$250,000,000 \$200,000,000 2000 \$150,000,000 \$100,000,000 1000 \$50,000,000 Ś-0 Endocrife Meabolt Disorders Normal Newborn Gasticenterology Nedicine, General Surgery' General Internetion Cardiologi THO VECUPE UTBEN Cardiology Psychiatry Ophthalmology Drug & Alcohol Dependencel Neurology orthopedics Respiratory Neonatology ... Delivery Trauna Buns, Posonine Thoracic surgery Gynecology EntloralMaxilary Vascular Surgery Dermatologi Discharges 2019 Charges (\$) 2019 Memorial 15 **Healthcare System** Source: Broward Regional Health Planning Council, Health Data Warehouse

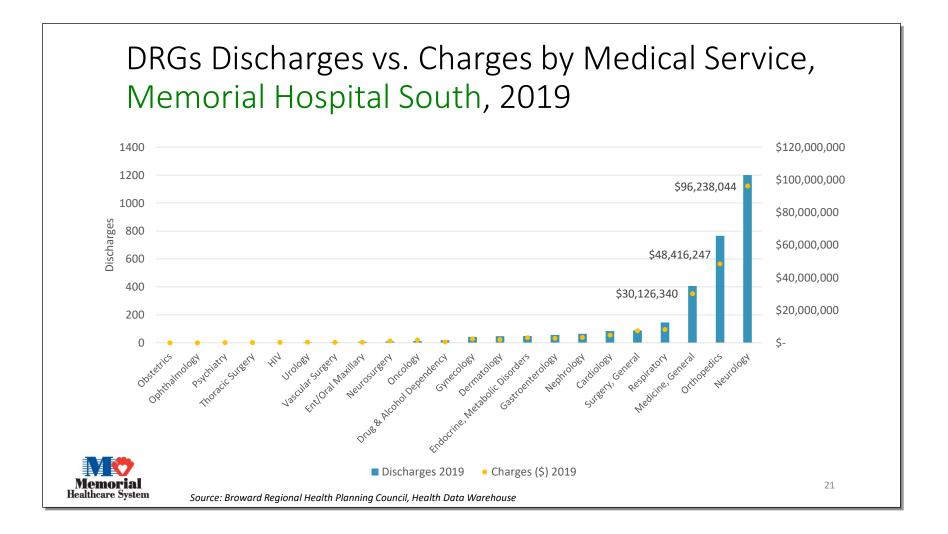


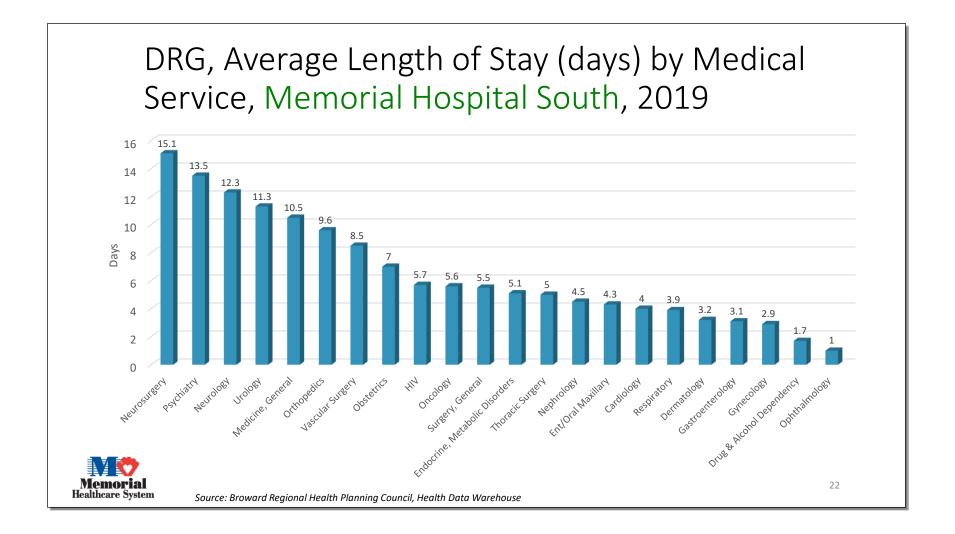


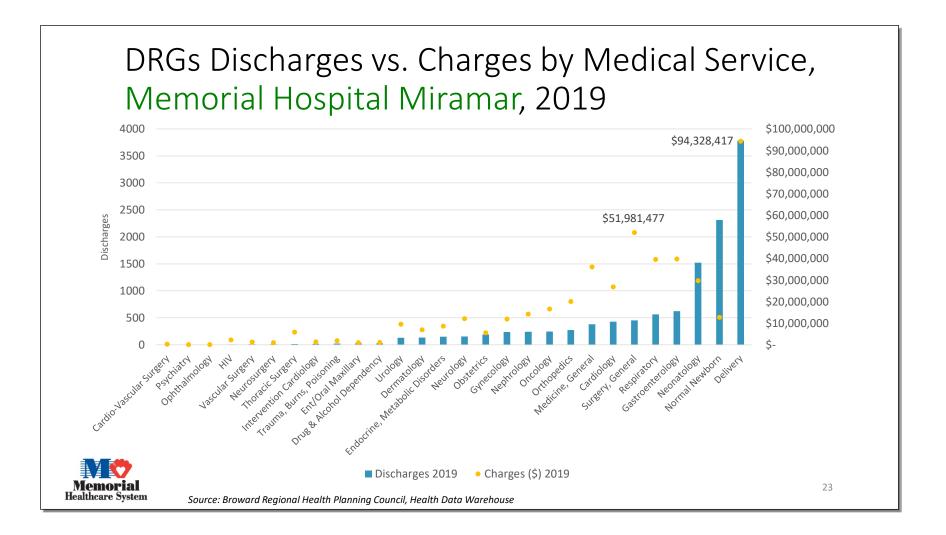


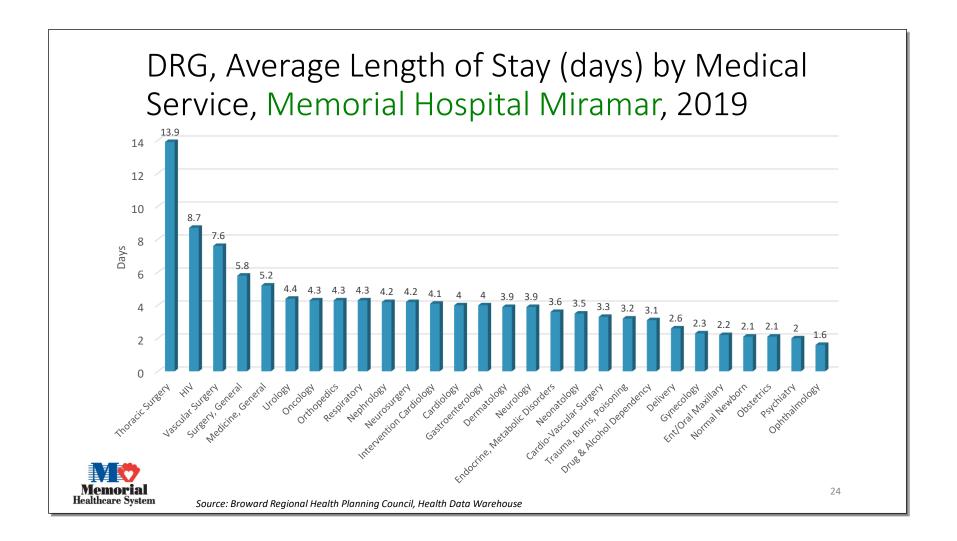










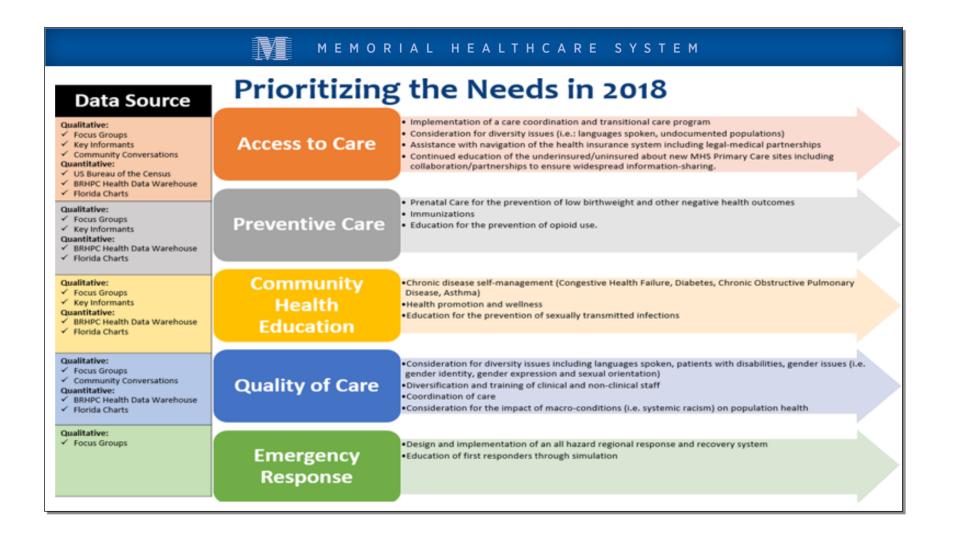




Community Health Needs Assessment Implementation Strategy 2019 -2021

Update

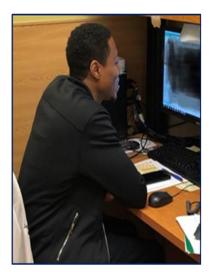
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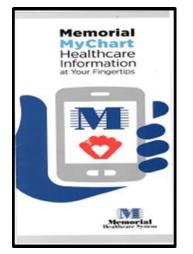


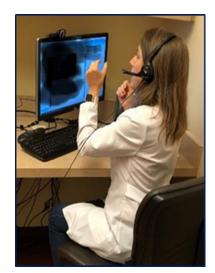
Priority #1-Access to Care *Goal: Improve access to affordable healthcare*

- Implementation of care coordination and transitional care program
- Assistance with navigation and education of health insurance process
- Continued education for the uninsured/underinsured patients about the expanded MHS primary care

Care Coordination/Transition of Care







Community Lecture Series

FREE Virtual Lecture Coffee with the Doc



8:30am - 9:30am Click here to join lecture

Normal changes of aging and problems that may occur.

Grab your cup of coffee or morning beverage of choice and join us for an informative presentation on aging and the issues that may come with it. Dr. Coracin will discuss general changes in our heart, skin, and hearing. You will also learn about common conditions of older adults affecting areas such as urinary and bowel functions, mobility and mental health.

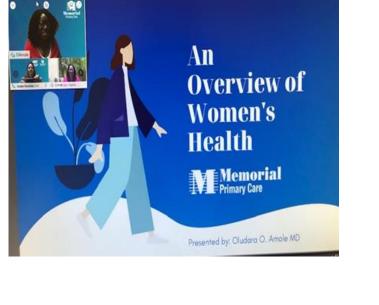
There will be time to interact with Dr. Coradin and have your rejections answered JOIN VIA ZOOM:

https://us02web.zoom.us/j/87321692476

Memorial Healthcare System



David Coradin, MD Dr. Coradin is an internal medicine physician and geriatric specialist at Memorial Primary Care



Priority #2-Preventative Care

Goal: Improve access to preventative care

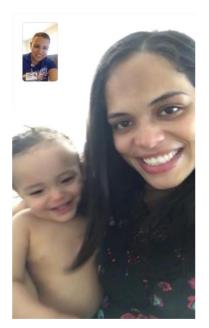
- Prenatal care for the prevention of low birthweight babies
- Continue to address low immunization rates for children & adults
- Education for the prevention of opioid misuse
- Preventative Screening



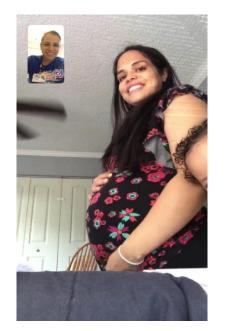
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MEMORIAL HEALTHCARE SYSTEM

Reaching new moms and families remotely

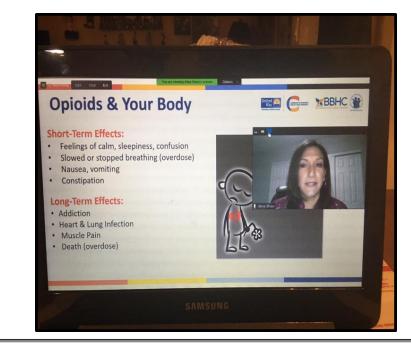






MEMORIAL HEALTHCARE SYSTEM

Opioid





MEMORIAL HEALTHCARE SYSTEM

Immunizations



Priority#3-Community Health Education

Goal: Promote wellness through patient education

- Chronic disease self-management for ALICE households (LivWell)
- Mental health promotion and wellness activities
- Telehealth for behavioral health
- Education for the prevention of sexually transmitted infections (STI)

MEMORIAL HEALTHCARE SYSTEM

LivWell in action !





Health and Financial Literacy Workshops



4th Annual Mental Health Summit



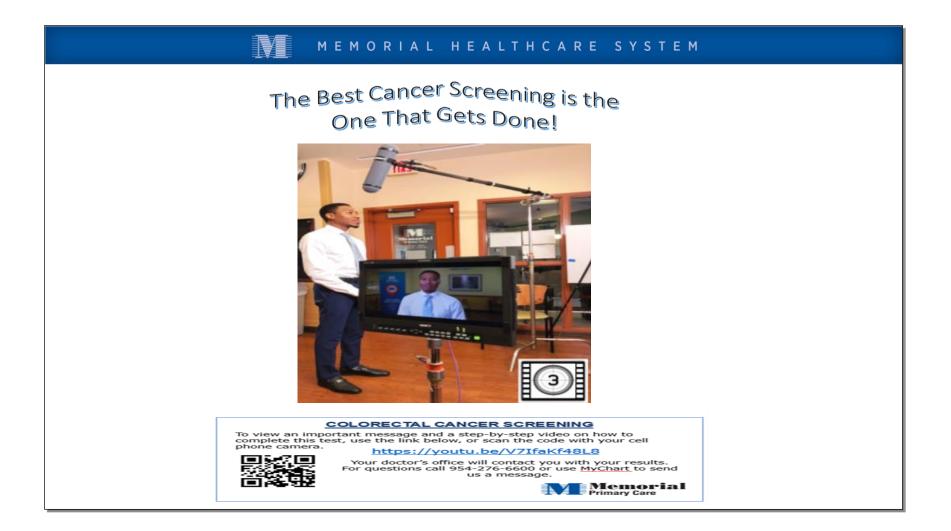




Telehealth for Behavioral Health



- Increases access for managing comorbid conditions
- Increases efficiency and adherence to treatment plans
- No cost for Annual Wellness Visits
- Behavioral Health evaluation and linkage
- Health Coaching
- Chronic Disease Management
- Medication Reconciliation
- Advanced Care Planning
- Referrals
- Reduce Inappropriate Hospital Utilization
- Improves Continuity of Care and Shared Decision Making
- Improves Quality Outcomes



Priority #4 - Quality of Care

Goal: Improve the quality of care for all patients

- Consideration for diversity (Gender identity, expression, and sexual orientation, LGBTQ)
- Diversification training for staff
- Care Coordination (Home Telehealth)
- Social determinants of health (Population health)

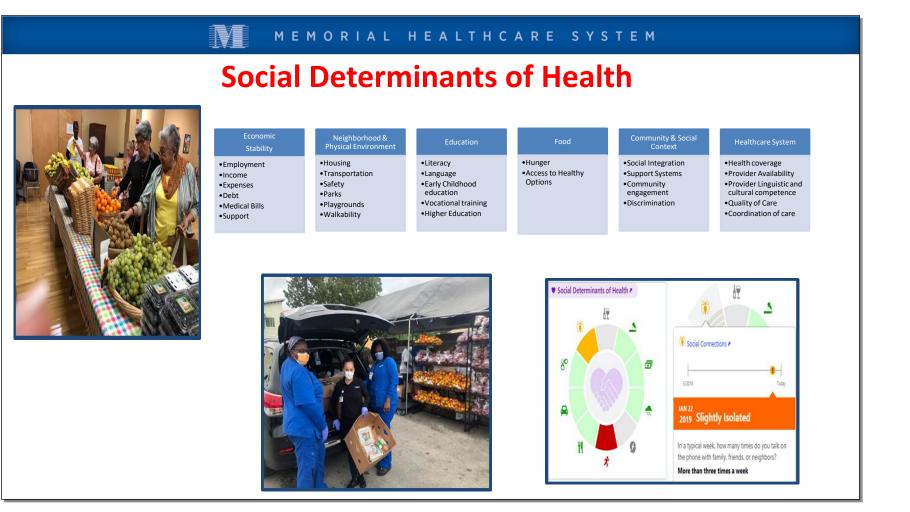




Misty Eyez she/her/hers Director of Women's Services, Transgender Services & Training/Education Services 2312 Wilton Dr - Wilton Manors, FL 33305 (954) 764-5150 Ext. 126 mistyeyez@sunserve.org | sunserve.org/women "Why fit in when you were born to stand out?" - Dr Seuss



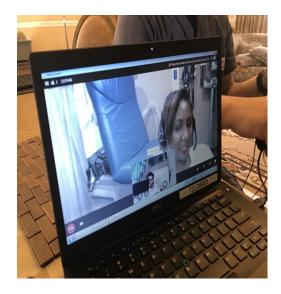






Home Telehealth

Diagnostic Outpatient Care (DOC) in A Box Program





MEMORIAL HEALTHCARE SYSTEM

Expert Legal Assistance





Priority #5 - Emergency Response Tactics

Goal: To serve as a leader in emergency response (including education of response personnel)

- Design the All Hazard Regional Response Recovery System
- Educate emergency response personnel through the use of simulation
- Partnership with County and State Agencies





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CHNA 2022-2024



What is it:

- Dynamic Process involving Multi Sectors of the Community
- Draws upon Qualitative and Quantitative Population Health Status Data
- Identifies unmet community needs to improve heath of vulnerable populations
- Enables community-wide establishment of health priorities

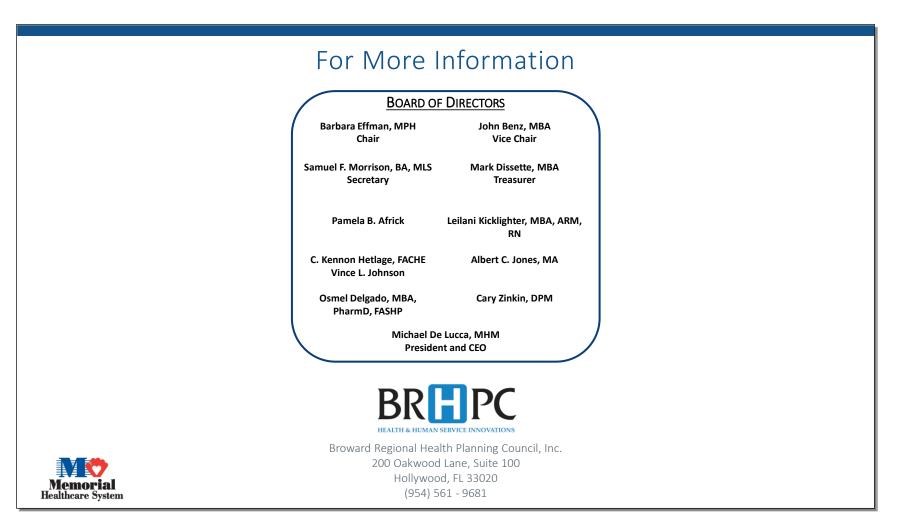
Why do a Needs Assessment:

- ACA-Section 501(r)(3) Requirement every 3 Years
- Joint Commission Standards (Needs of the Community must guide service delivery)
- IRS Form 990 Requirement--(Manner in which community information and health care needs are assessed)
- Opportunity- (Identify unmet community needs to improve the health of vulnerable populations) (Improve coordination of hospital with other efforts to improve community health)

Data Sources:

- Qualitative: (Focus Groups, Key Informants, Community Conversations, Advisory Council)
- Quantitative: (US Bureau of the Census, BRHPC Health Data Warehouse, Florida Charts,





Presentation 6: Qualitative Data Presentation Focus Groups & Key Informant survey, MHS CHNA Data Overview – Summary of Prior Meetings, Stakeholder Discussion – Prioritization

Qualitative Data: Focus Groups and Key Informant Surveys

As part of the qualitative data collection component of the MHS Community Health Needs Assessment, four community focus groups and four provider focus groups were conducted virtually. Each focus group lasted approximately 30 minutes and included members of the local community and primary service area of MHS. The conversations were audio taped, transcribed, and deidentified to ensure that participants names would not be associated with responses given. Themes and negative/positive attributes were used to organize the responses by behavioral or knowledge-oriented domains. The specific dates and community/provider groups for the focus groups are found below in the presentation materials.

Key themes that emerged from the community focus groups included numerous healthcare access challenges, particularly for the uninsured, and gathering documentation to obtain health insurance through safety net programs. The provider focus groups echoed these challenges, and also emphasized the particular strain brought about by COVID-19 including for expanded telehealth visits and timely preventative care.

Key Informants were surveyed to provide additional perspectives and qualitative data. Of the twelve individuals that were selected by MHS to be asked to complete an interview survey, 5 successfully completed all survey questions. Themes that emerged from across the key informant surveys include:

- An ideal health system in 5 years would have a more grassroots focus and be able to reach more patients where they are in the community.
- Increasing trends in task-shifting, telehealth and telemedicine options, including for SAMH and vulnerable populations.
- That health agency's roles primarily consist of being agents of change, assisting implementation and facilitating transitions.
- Long term impacts of COVID will be key for years to come, not only for affected patients but for confidence in the healthcare system as a whole.
- Effects of decreased utilization of preventative care due to COVID will take many years to fully manifest (cancer, SAMH).

Stakeholder Discussion – Community Health Prioritization Plan

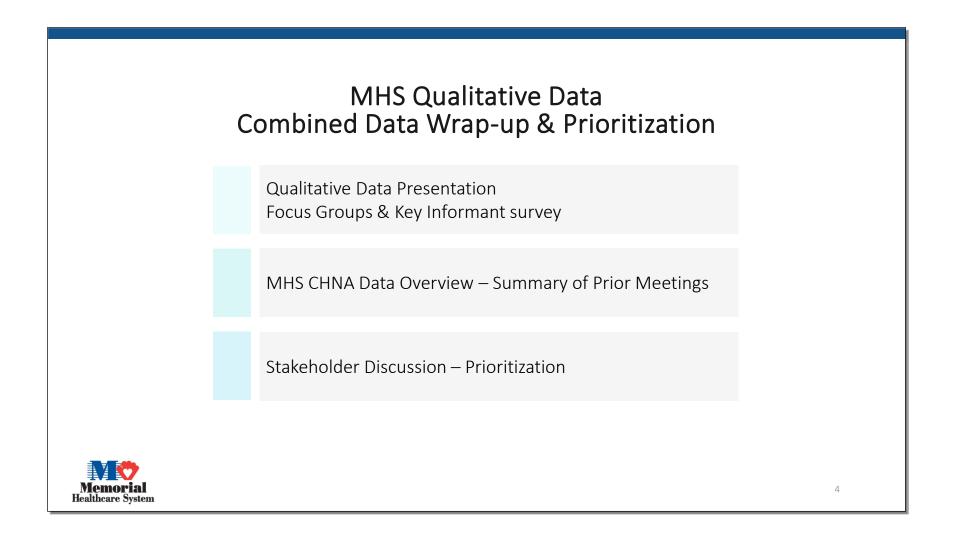
A stakeholder discussion was held with all MHS CHNA task force members after a review of summary data from all prior meetings. The discussion took place for one hour during which priorities were suggested for MHS's consideration towards the implementation over the next three years. A summary of these prioritization notes is contained at the end of the presentation materials, below.

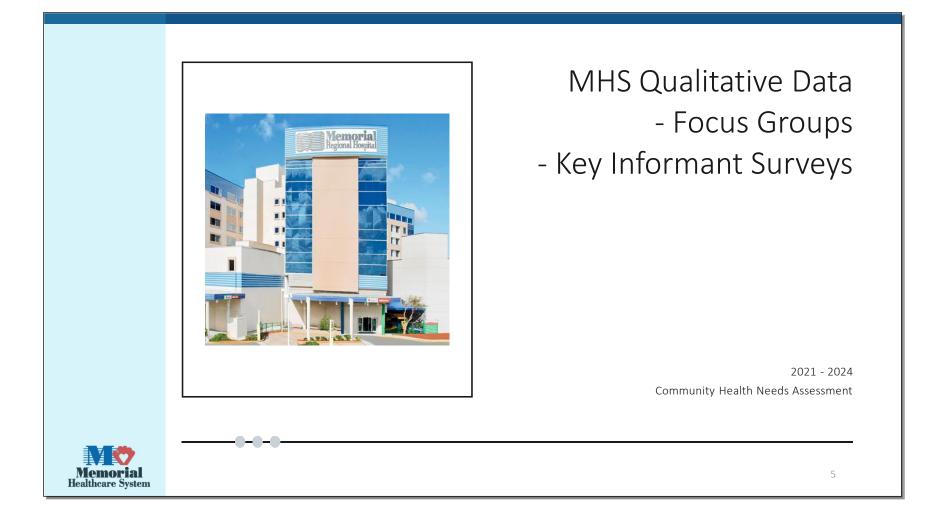
Presentation 6 Slides: Qualitative Data, CHNA Overview, and Prioritization Setting

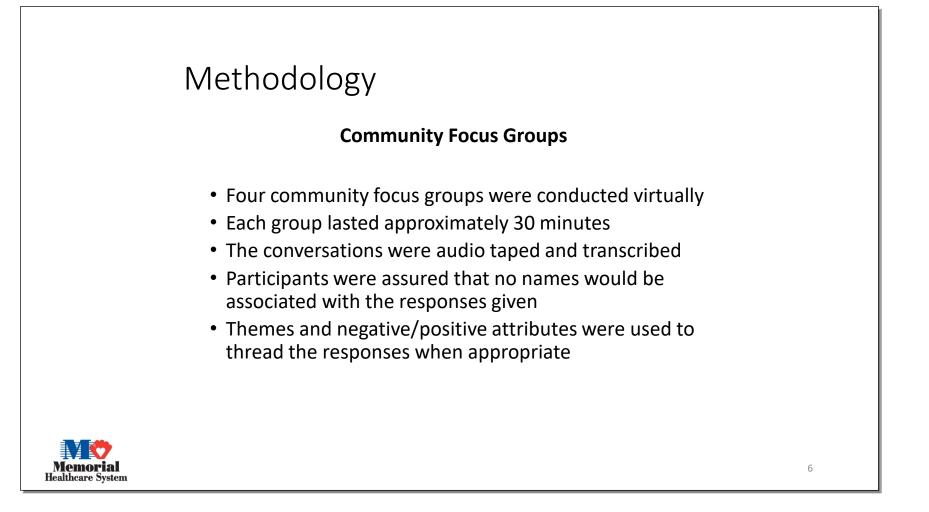


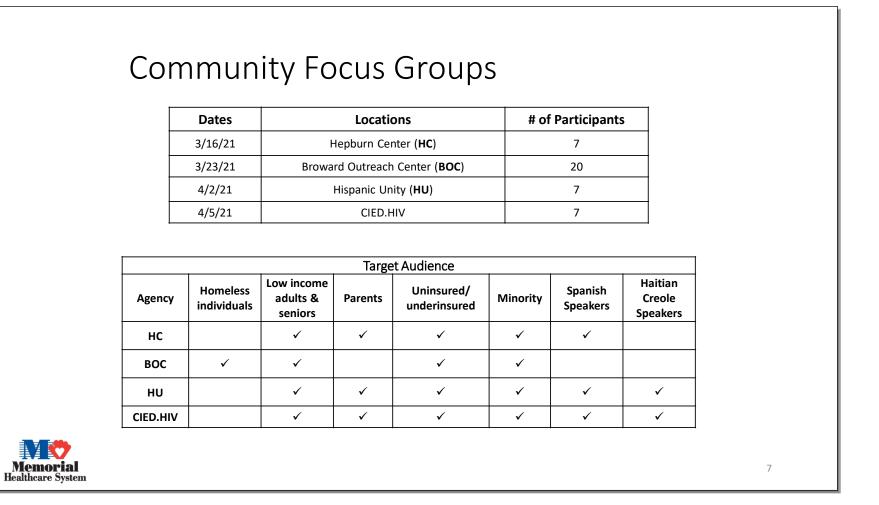
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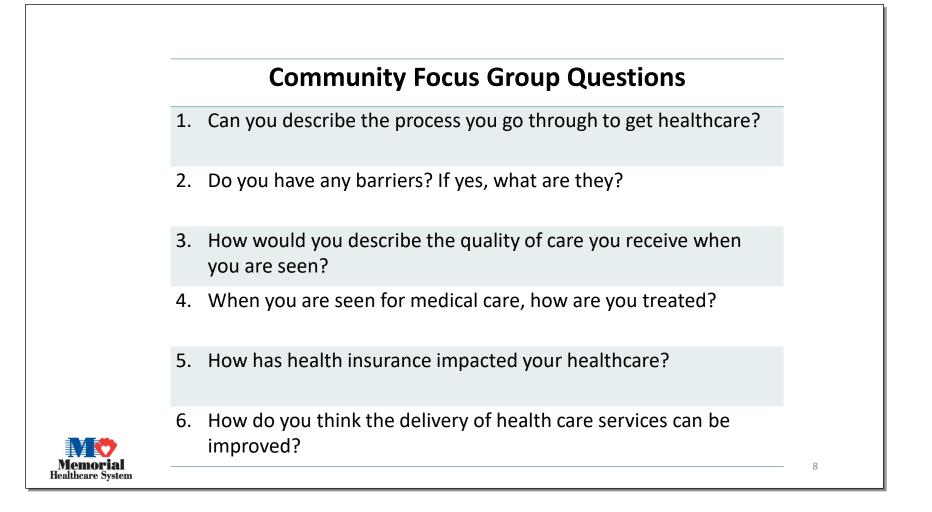


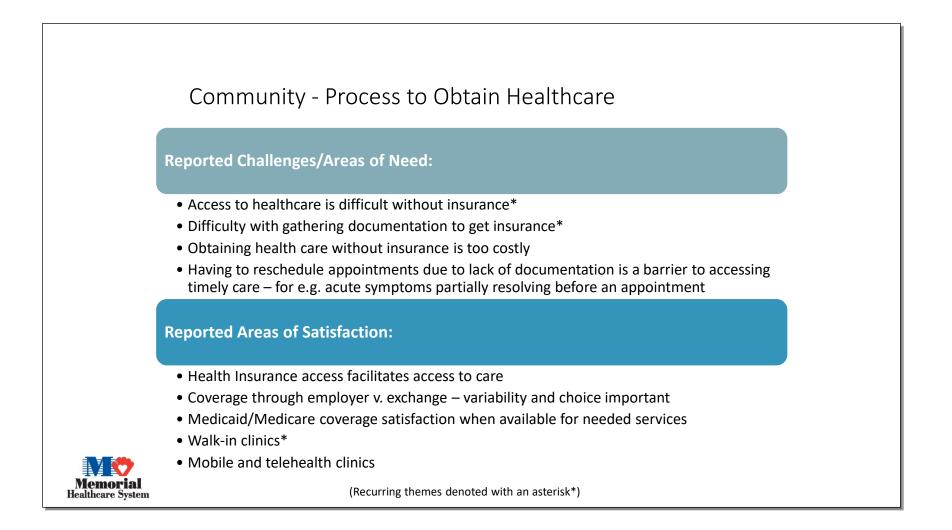


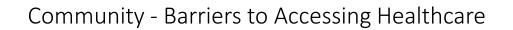












Coverage

- Lack of health insurance coverage*
- Process to apply is time consuming, requires annual reevaluation due to changing plans
- Challenges enrolling and providing documentation due to COVID limited office hours, phone access limited

Affordability

• Lack of funds to pay for medications, co-pays, deductibles, and transportation costs

Knowledge

• Lack of knowledge regarding services, eligibility, and navigation*

Access to Care

- Shortage of specialists; less diversity among specialists (building trusted relationships)*
- Limited transportation access when seeking care, (apart from costs); barrier increased due to COVID
- Immigration status: Undocumented or must be a resident for 5 years*
- Eligibility criteria is rigorous, particularly for low SES, homeless, and other vulnerable populations

Discrimination

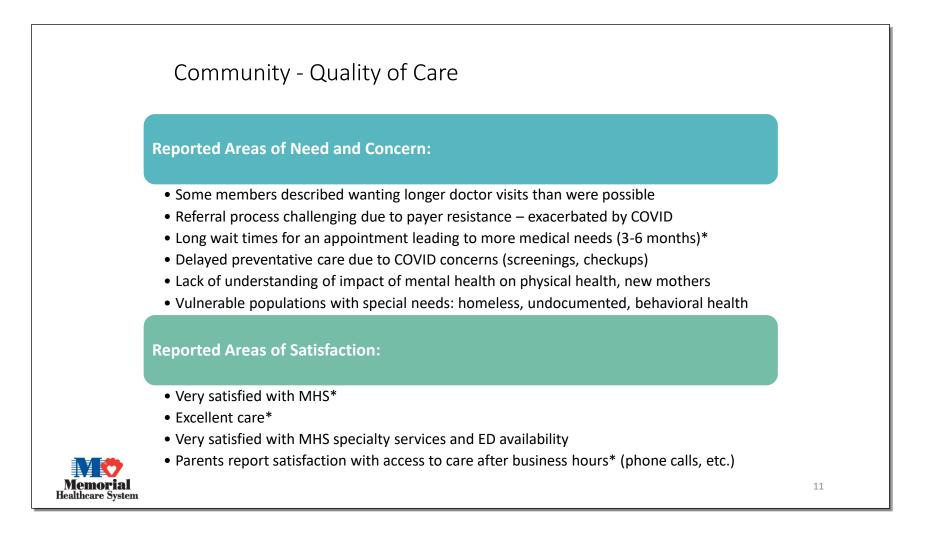
• Based on race, language, age, housing, residency, and socioeconomic status

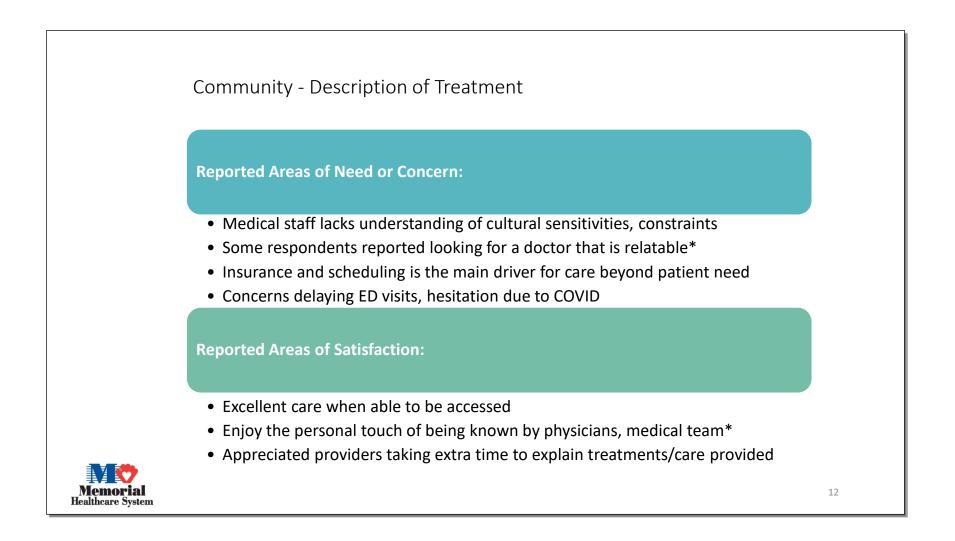
Communication

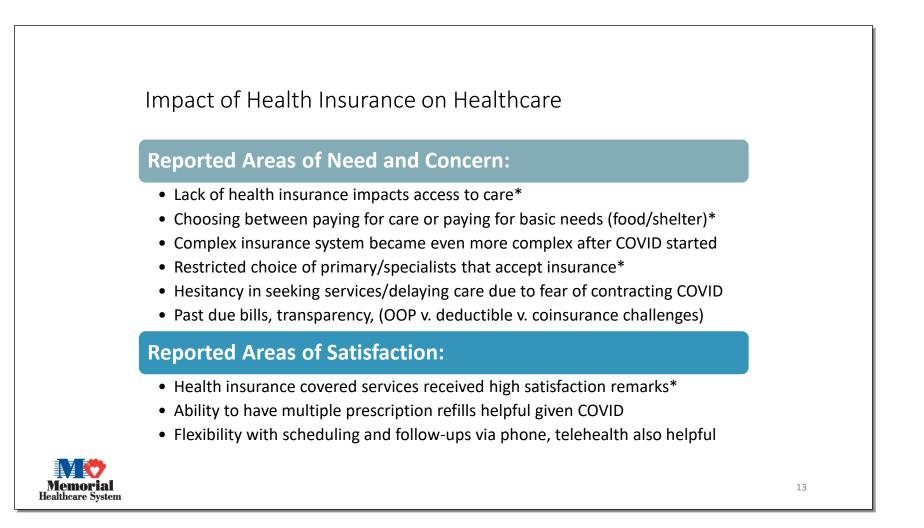


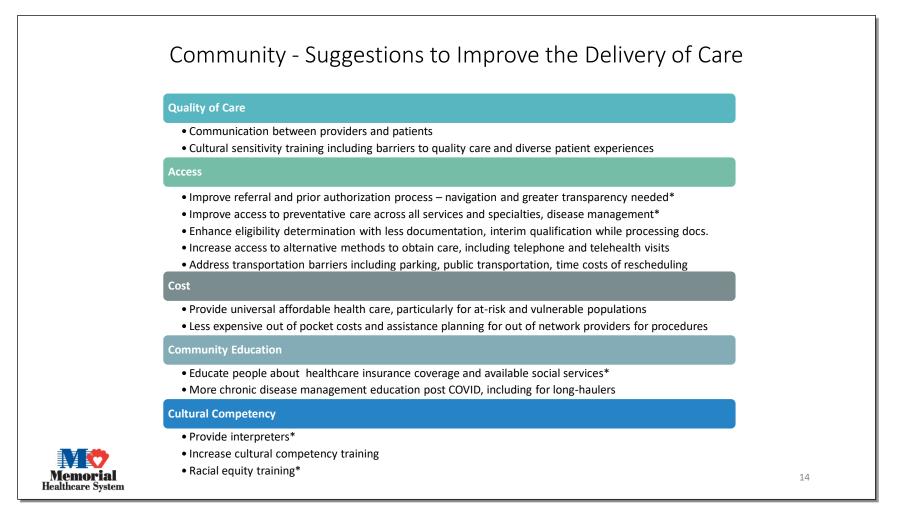
- Information not consistent from one resource to another conflicting guidance on managing prior authorizations
- Limited time spent with the doctor to allow for questions availability for follow-up questions

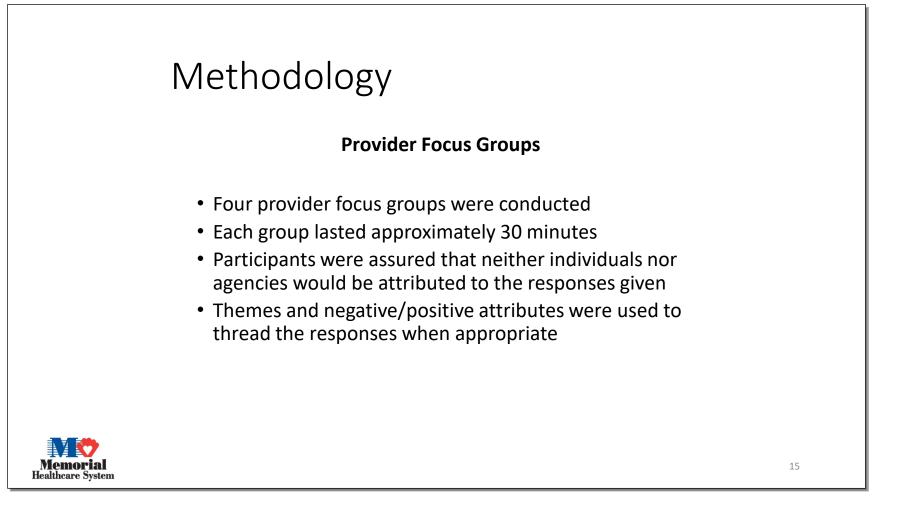
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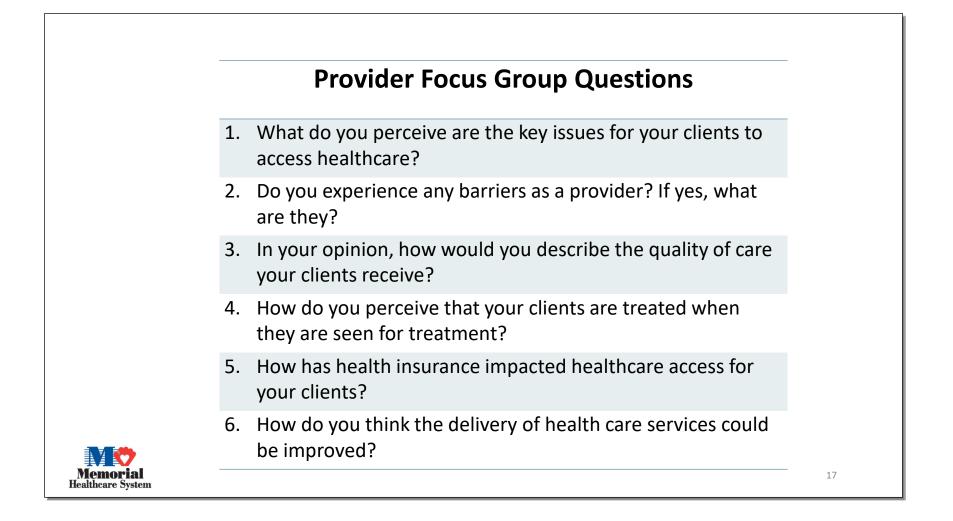


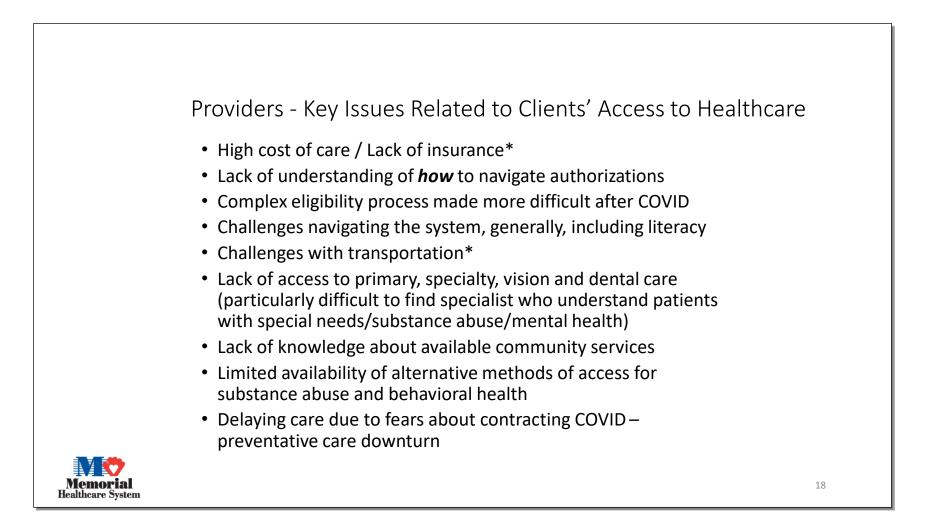
Provider Focus Groups

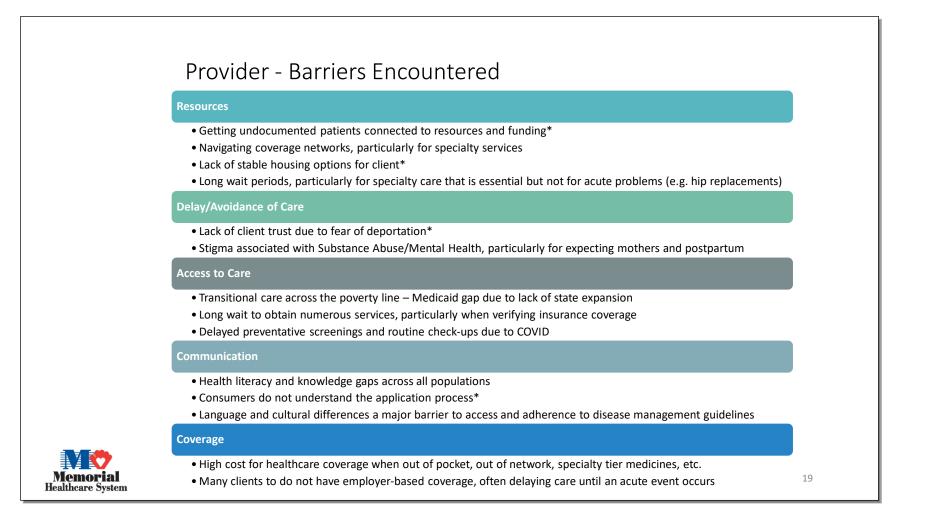
Dates	Target Area	# of Participants
3/9/21	Maternal Child Health Committee	28
3/25/21	Archways	7
03/29/21	Hispanic Unity	7
04/05/21	CDTC	7

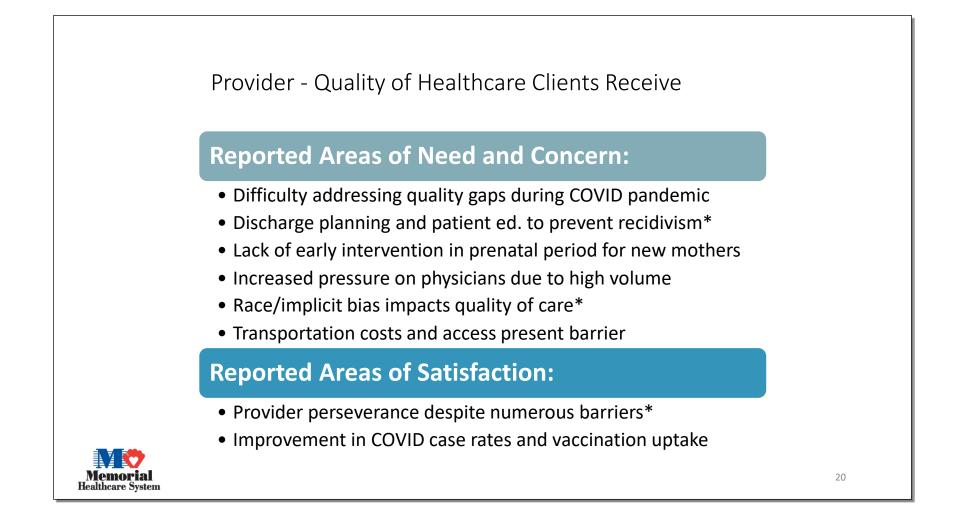


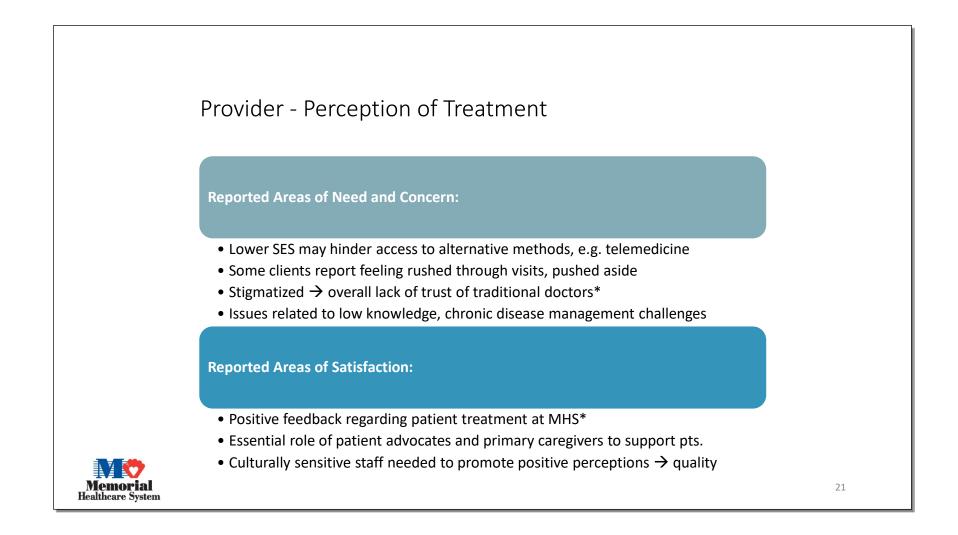
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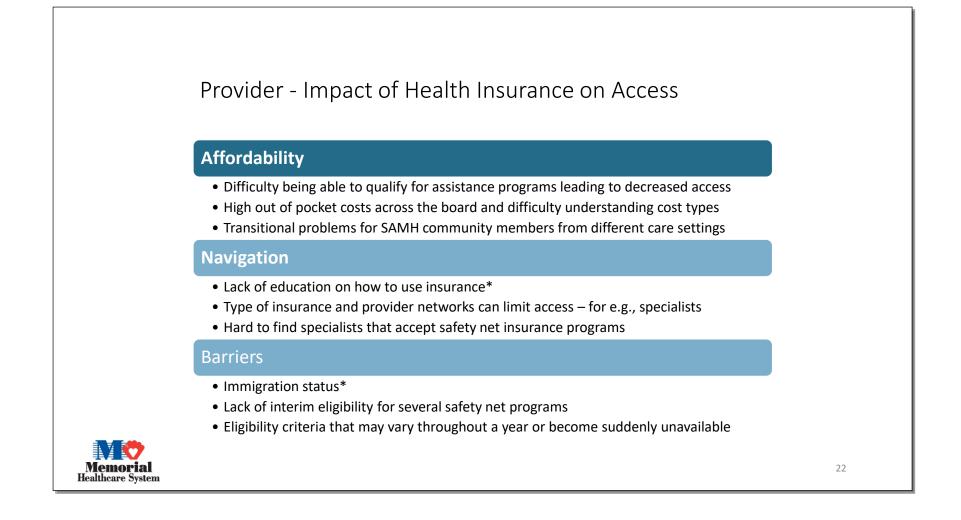


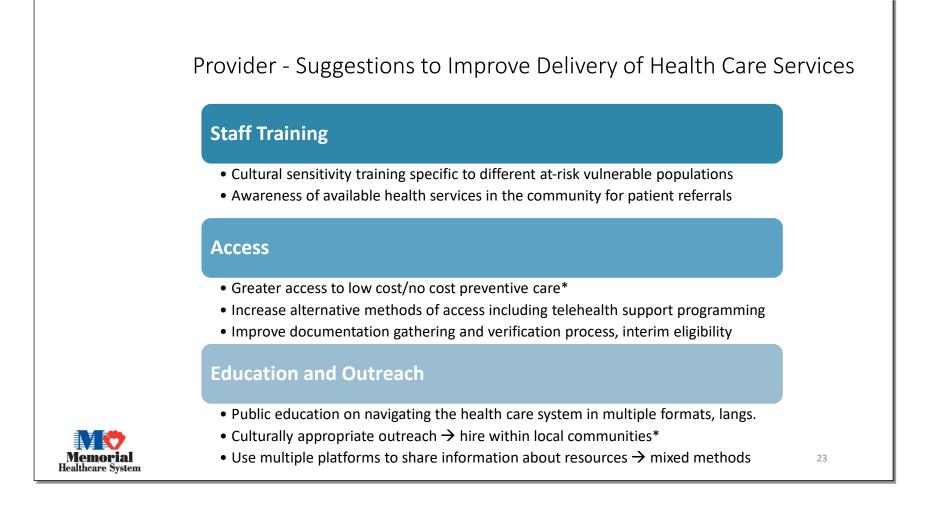


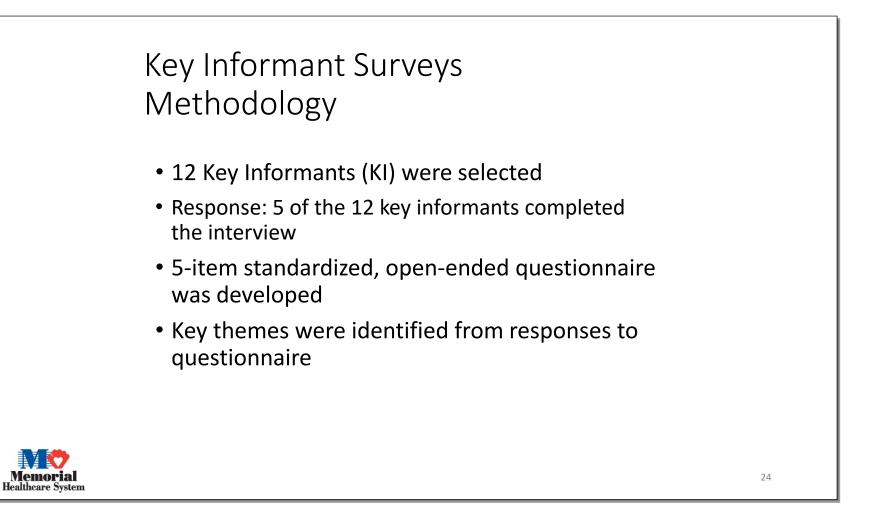


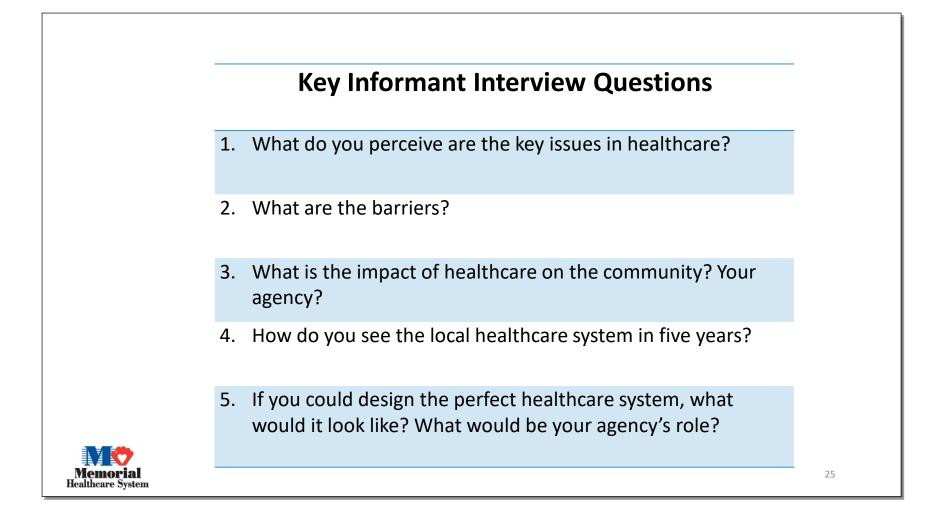


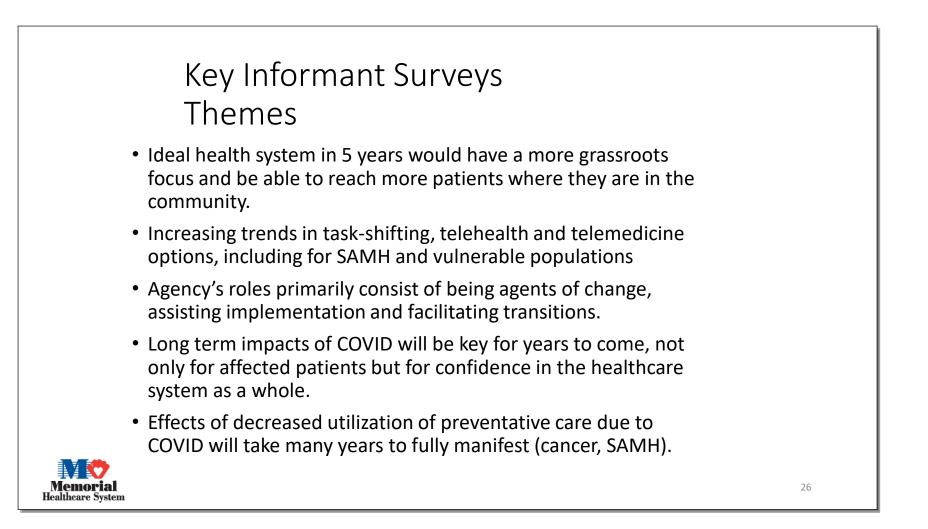


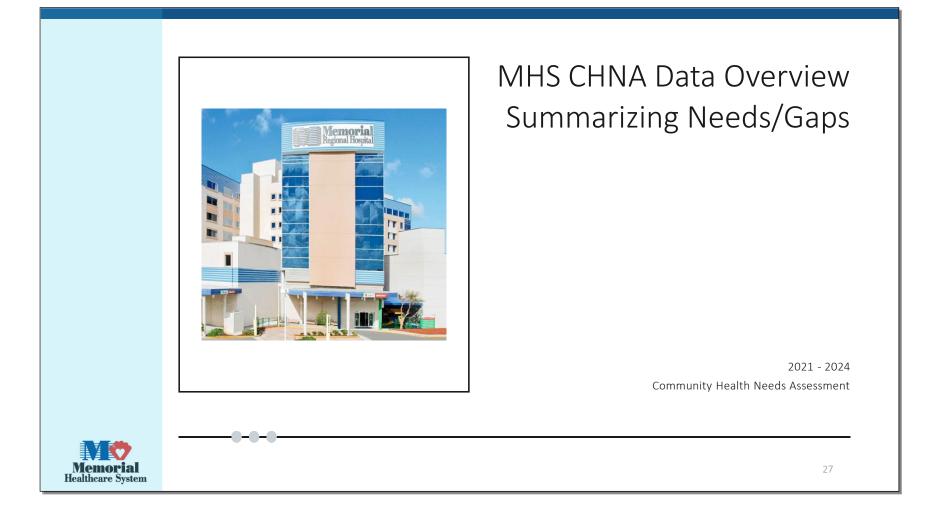


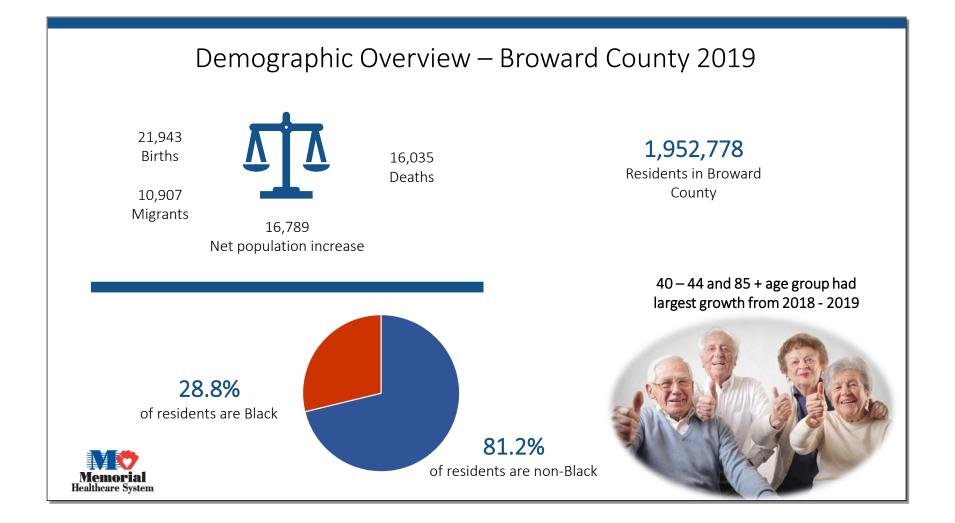


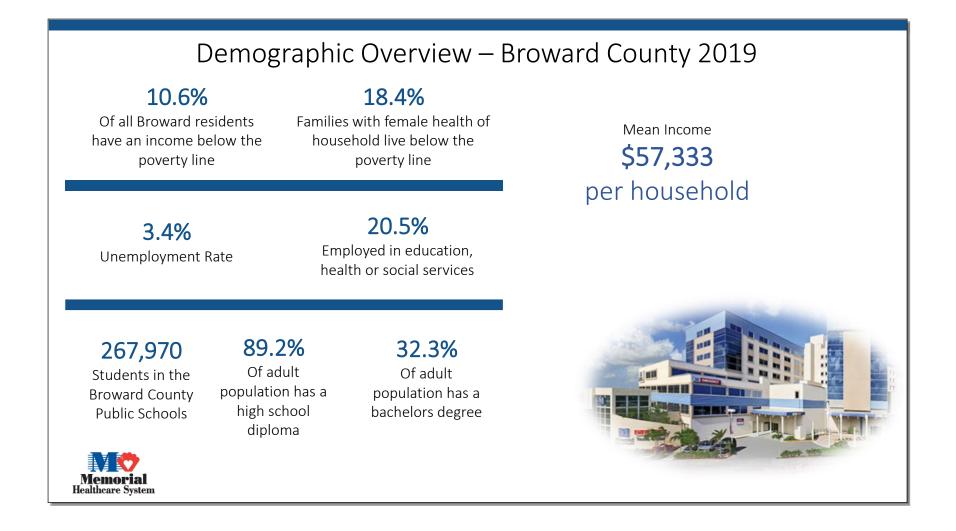












Main Observations - County Level Quantitative Dat	а
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Social Determinants of Health	 High SVI Zip Codes cluster with high black populations, COVID-19, Diabetes, Asthma and Sickle Cell Disease. Concentrations between 195 and the Turnpike. 	
Health Insurance	 Overall uninsured rate (15.30%) is 2.1% higher than Florida and 6.1% higher than the U.S. Age group 19-26 has an alarming uninsured rate of 26.6% and 25-34 is 28.10%. 	
Health Care Resources	• Hallandale, Sunrise, Deerfield Beach and Miramar have the lowest Medically Underserved Population (MUP) scores with an average MUP score of 43 out of 62.	
Maternal & Child Health	 2-year-old immunization rates are 79.1%, below the Healthy People goal of 90%. Average adverse Birth Outcomes for black babies is 146%, higher than white babies. Low Birth Weight, Pre-Term Births, and Infant Mortality tend to cluster in high SVI Zip Codes. Prenatal Care for 1st and 3rd Trimesters has decreased since 2015. 	
Mortality & Morbidity	 Top causes of death higher than HP 2030 Goals: Heart Disease Death 95% higher, Stroke 74% higher, and Diabetes 28% higher. Heart Disease, Cancer and Stroke = 56% of deaths. Diabetes concentrates in high SVI areas, afflicting younger ages 45-64. Blacks die of diabetes and stroke at higher rates than whites (30% and 34% higher). Alzheimer's Disease deaths are 50% higher for Hispanics than whites, and the highest of all groups. 	
Communicable Diseases Prevalence	 While HIV rates have decreased, the AIDS rate has increased 11% since 2018. 	

Main Observations - MHS Hospital Data			
Hospital Utilization	 Licensed beds remained stable with a net 108 bed gain <i>since 2017</i>, MHW with the most gain. Admissions dropped across all MHS sites with a 9.95% decrease. Average daily census dropped across all MHS sites with Miramar the largest 15.65% decrease. 2019 Occupancy rates across Broward dropped 8.4%. MHS rate is 9.19% lower than all of Broward 2019 Average length of stay similar between MHS and Broward County hospitals. MHS is 55.7% greater than the County overall. Patient days dropped across all MHS sites since 2017 Observation <i>cases</i> increased at most MHS sites, with a 38% increase for MHW. Observation <i>hours</i> increased overall, as much as 70% for MHW. 		
Emergency Department Utilization	 ED visits slightly down (1.2%) across the County since 2017. But admissions 11.45% down. MHW has <i>greatest percent</i> of admissions across MHS for all years 2017-2019, while Memorial Hospital South had the <i>lowest percent</i> of admissions. 		
Chronic Disease Hospitalization	 Across MHS: hospitalizations steady or down, but charges increased for diabetes and CHF. MHW appears to have the highest charges for diabetes and CHF, rest is steady or down. MHS AIDS Hospitalizations greatest for black patients (60%). Black and Hispanic combined cases and percent hospitalizations greater than whites for Asthma, Diabetes, and Hypertension. Females consistently account for most hospitalizations for Asthma and Hypertension. 		
Self-Inflicted Injuries	 Broward suicides increased 11% overall since 2017, although falling 7% since 2018. Suicides increased in 2019 for age groups 45-55 and 55-64 		
Memorial 31 Healthcare System			

Avoidable ED Visits -

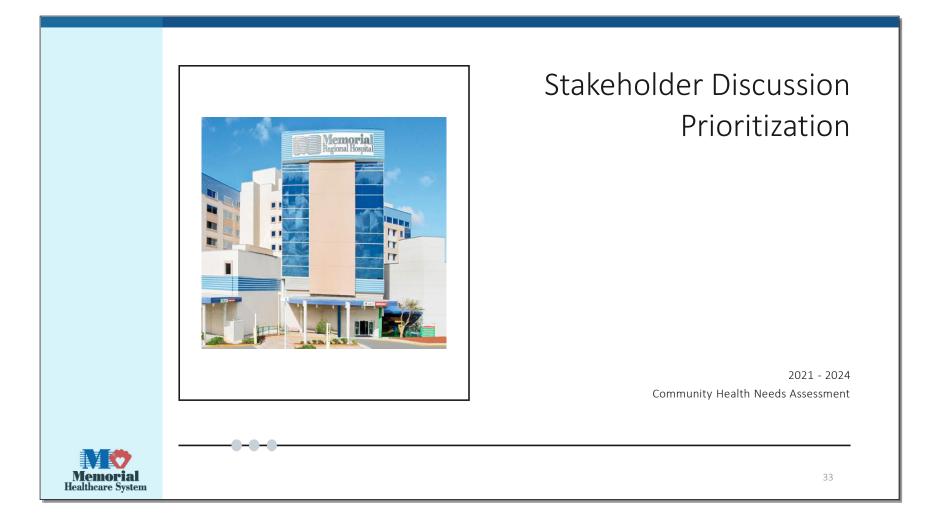
- Costs for Avoidable ED visits remained stable across 2017-2019.
- Native American and Asian/Pacific Island Populations tend make up higher proportion of avoidable ED EM cases for Em Non-Prev cases.
- Avoidable ED Charges for High Severity cases increased 73% for Memorial Regional from 2018-2019.

Preventable Quality Indicators-

- COPD (PQI 5), Bacterial pneumonia (PQI 11) and UTI preventable (PQI 12) cases have notably decreased from 2017 to 2019. Other PQIs are stable or slightly decreased.
- Across MHS, Black and Hispanic populations make up the majority of PQIs for diabetes, hypertension, CHF, UTI, and Asthma.
- Males make up most of the cases for Diabetes PQI 3 and PQI 16, while females make up most of the asthma and UTIs.



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Data Source	ME 1	IORIAL HEALTHCARE SYSTEM	
Qualitative: Pocus Groups Key Informants Quantitative: US Bureau of the Census ISRHPC Health Data Warehouse Plorida Charts 	2021- 2024 Prioritizing the Needs		
	Access to Care	Re-engage community to resume control of their health for routine care and preventative screening Expand Memorial healthcare services & increase Community Awareness Continue to expand telehealth and digital services Increase access to legal and navigation services	
Qualitative: Pocus Groups Exy Informants Quantitative: BAHPC Health Data Worehouse Florido Charts 	Preventive Care	Reduce the use of vaping focus on vulnerable, and at-risk populations including adolescents Increase Community Awareness of Mental Health and Substance Abuse Program service options	
Qualitative: ✓ Pocus Groups			
 Key Informanta Quantitative: BRHPC Health Data Warehouse Florida Charta 	Community Health Education	 Improve Quality of life, promote self-care management, and increase preventative screenings Reduce the incidence of low birthweight and negative birth outcomes 	
Qualitative:			
Quantitative: ✓ BRHPC Health Data Warehouse ✓ Florida Charts	Quality of Care	 Address race and health equity as it relates to the patient perception of receiving quality care Specific focus on health equity by integrating participatory research regarding race and implicit bias Implement strategies identified as part of the 2021 MHS Diversity & Inclusion Plan 	
Memorial		 Implement strategies identified as part of the 2021 WHS Diversity & Inclusion Plan 3 	





MHS CHNA 2021-2024 Findings Compendium

