

How to file a voluntary claim

Here's what you need to know if you are enrolled in accident, critical illness, or hospital indemnity insurance and need to initiate a claim or request your wellness benefit.

Information needed to initiate the claim

- Insured's full name
- Date of birth
- Address
- Employee Social Security number
- Date of death/incident
- Cause of death
- Employer name:
Memorial Healthcare System

What happens once the claim is initiated?

Once your claim is received, the examiner from Securian will send you a claim packet, requesting any additional details needed to process your claim.

Want to file your claim online?

➤➤➤ Visit [securian.com/benefits](https://www.securian.com/benefits)

- Select "Employer" under "Report a new claim"
- Select "Start a new claim"
- Answer all questions to the best of your ability

If you have medical records supporting your critical illness, hospital stay or accident, you may securely upload them with your claim notification. If you do not have documents available at time of submission, the examiner will request within the claim packet.

Want to file your claim over the phone?

Contact Securian Financial's claims department at **1-800-328-9442**.

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