**POINTS OF DISTINCTION**

- 89-bed Acute Adult Inpatient Rehabilitation Unit, *All private rooms*
- 4th largest Rehabilitation provider in the state of Florida
- Admitted 2157 patients from April 2017 through March 2018
- Located within a hospital with *24 hour access to critical care services*

**DEMOGRAPHICS**

- **Gender**
  - Male: 52%
  - Female: 48%

- **Age**
  - Memorial: 66
  - Nation: 69

- **African American**: 24%
- **Hispanic**: 20%
- **Asian**: 1%
- **Native American**: 0.3%
- **White**: 55%

**CONDITIONS WE TREAT**

- **Orthopedic Condition**: 21%
- **Stroke**: 20%
- **Medical Complex**: 13%
- **Neurological Condition**: 12%
- **Brain Condition**: 11.5%
- **Major Multiple Trauma**: 7%
- **Cardiac**: 6%
- **Spinal Cord Condition**: 5%
- **Amputation**: 2%
- **Other Conditions**: 1.7%

**COMMISSION FOR ACCREDITATION OF REHABILITATION FACILITIES**

- Comprehensive
- Stroke
- Brain
- Cancer
- Pediatric Rehab
- Pediatric & Adult Outpatient

**STATE OF FLORIDA BRAIN AND SPINAL CORD PROGRAM**

- 448
- 425
- 277
- 261
- 247
- 159
- 125
- 114
- 47
- 36

UDSPRO: Discharges April 2017 – March 2018
96% Satisfied
94% Involved
95% Prepared
92% Met
94% Improved

Consistently Above 90%

2017 MEDTELE Follow Up Outcomes
90 - 120 days post discharge

AVERAGE SATISFACTION
I WAS INVOLVED WITH DECISION MAKING
PREPARED ME FOR GOING HOME
REHAB PROGRESS MET MY EXPECTATION
IMPROVED MY QUALITY OF LIFE

Length of Stay (days)
NATION 12.5
MEMORIAL 12.2

DISCHARGE DISPOSITION

<table>
<thead>
<tr>
<th></th>
<th>MEMORIAL</th>
<th>NATION ADJUSTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>NURSING HOME &amp; OTHER</td>
<td>10.5%</td>
<td>11.1%</td>
</tr>
<tr>
<td>ACUTE HOSPITAL</td>
<td>9.7%</td>
<td>8.9%</td>
</tr>
<tr>
<td>COMMUNITY</td>
<td>79.8%</td>
<td>79.9%</td>
</tr>
</tbody>
</table>

UDSPRO: Discharges April 2017 – March 2018

Medtel Outcomes Report
Admitted 437 Stroke patients from April 2017 through March 2018

**Age**
- Memorial: 68
- Nation: 69

**Gender**
- Male: 55%
- Female: 45%

**Demographics**
- African American: 37%
- Hispanic: 19%
- White: 39%
- Asian: 2%
- Native American: 0.2%

**Length of Stay (days)**
- Nation: 14.9
- Memorial: 15.0

**Discharge Disposition**

<table>
<thead>
<tr>
<th>Category</th>
<th>Memorial</th>
<th>Nation Adjusted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nursing Home &amp; Other</td>
<td>11.1%</td>
<td>17.1%</td>
</tr>
<tr>
<td>Acute Hospital</td>
<td>9.7%</td>
<td>8.8%</td>
</tr>
<tr>
<td>Community</td>
<td>79.1%</td>
<td>74.1%</td>
</tr>
</tbody>
</table>

UDSPRO: Discharges April 2017 – March 2018
2017 MEDTELC Stroke Follow Up Outcomes
90 - 120 days post discharge

96% Satisfied
94% Involved
95% Prepared
92% Met
94% Improved

Consistently Above 90%

AVERAGE SATISFACTION
I WAS INVOLVED WITH DECISION MAKING
PREPARED ME FOR GOING HOME
REHAB PROGRESS MET MY EXPECTATION
IMPROVED MY QUALITY OF LIFE

Medtel Outcomes Report
Admitted **264 Brain Injury** patients from April 2017 through March 2018

**Age**
- MEMORIAL: 59
- NATION: 64

**Gender**
- MALE: 60%
- FEMALE: 40%

**DEMOGRAPHICS**
- African American: 28%
- Hispanic: 23%
- White: 42%
- Asian: 3%

**Length of Stay (days)**
- NATION: 13.4
- MEMORIAL: 15.1

**DISCHARGE DISPOSITION**

<table>
<thead>
<tr>
<th></th>
<th>MEMORIAL</th>
<th>NATION ADJUSTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>NURSING HOME &amp; OTHER</td>
<td>10.4%</td>
<td>12.0%</td>
</tr>
<tr>
<td>ACUTE HOSPITAL</td>
<td>14.4%</td>
<td>11.4%</td>
</tr>
<tr>
<td>COMMUNITY</td>
<td>75.3%</td>
<td>76.5%</td>
</tr>
</tbody>
</table>

UDSPRO: Discharges April 2017 – March 2018
2017 MEDTEL Brain Injury Follow Up Outcomes
90 - 120 days post discharge

96% Satisfied
94% Involved
95% Prepared
92% Met
94% Improved

Consistently Above 90%

AVERAGE SATISFACTION
I WAS INVOLVED WITH DECISION MAKING
PREPARED ME FOR GOING HOME
REHAB PROGRESS MET MY EXPECTATION
IMPROVED MY QUALITY OF LIFE
Admitted 118 Spinal Cord Injury patients from April 2017 through March 2018

**DEMOGRAPHICS**

- **Gender**
  - Male: 65%
  - Female: 35%

- **Age**
  - MEMORIAL: 59
  - NATION: 60

- **Race**
  - African American: 35%
  - White: 33%
  - Hispanic: 27%
  - Asian: 1%
  - Pacific Islander: 1%

**Length of Stay (days)**

- NATION: 18.1
- MEMORIAL: 22.1

**Discharge Disposition**

<table>
<thead>
<tr>
<th></th>
<th>MEMORIAL</th>
<th>NATION ADJUSTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nursing Home &amp; Other</td>
<td>7.5%</td>
<td>14.5%</td>
</tr>
<tr>
<td>Acute Hospital</td>
<td>12.1%</td>
<td>11.7%</td>
</tr>
<tr>
<td>Community</td>
<td>80.4%</td>
<td>74.0%</td>
</tr>
</tbody>
</table>

UDSPRO: Discharges April 2017 – March 2018
2017 MEDTEL Spinal Cord Injury Follow Up Outcomes
90 - 120 days post discharge

- 96% Satisfied
- 92% Involved
- 93% Prepared
- 91% Met
- 92% Improved

Consistently Above 90%

AVERAGE SATISFACTION
I WAS INVOLVED WITH DECISION MAKING
PREPARED ME FOR GOING HOME
REHAB PROGRESS MET MY EXPECTATION
IMPROVED MY QUALITY OF LIFE

Medtel Outcomes Report
Admitted 118 Cancer patients from April 2017 through March 2018

**DEMOGRAPHICS**
- **Gender**
  - Male: 44%
  - Female: 56%
- **Race**
  - White: 44%
  - African American: 31%
  - Hispanic: 31%
  - Asian: 2%

**Length of Stay (days)**
- Nation (all cases): 12.5 days
- Memorial: 10.5 days

**Discharge Disposition**

<table>
<thead>
<tr>
<th></th>
<th>Memorial</th>
<th>Nation Adjusted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nursing Home &amp; Other</td>
<td>8.3%</td>
<td>11.1%</td>
</tr>
<tr>
<td>Acute Hospital</td>
<td>16.7%</td>
<td>8.9%</td>
</tr>
<tr>
<td>Community</td>
<td>75.0%</td>
<td>79.9%</td>
</tr>
</tbody>
</table>

UDSPRO: Discharges April 2017 – March 2018
2017 MEDTEL Cancer Follow Up Outcomes
90 - 120 days post discharge

- 96% Satisfied
- 94% Involved
- 95% Prepared
- 92% Met
- 94% Improved

Consistently Above 90%

AVERAGE SATISFACTION
I WAS INVOLVED WITH DECISION MAKING
PREPARED ME FOR GOING HOME
REHAB PROGRESS MET MY EXPECTATION
IMPROVED MY QUALITY OF LIFE