

Program Year 1

Healthcare Quality and Cost

Incident Reports

Trainees learn to recognize when a near miss occurs, how it is investigated, & the potential improvements in patient safety that can result from their reporting via the incident report system.

High Value Cost Conscious Care

Trainees are introduced to the Choosing Wisely Campaign® and learn the importance of being good stewards of resources in today's healthcare environment.

Imaging Wisely

Trainees take a deep dive into the appropriate use of imaging tests, a major contributor to rising healthcare cost & radiation exposure; this session applies Choosing Wisely® principles to radiology orders.

Quality Improvement

Trainees learn about the process of performing quality improvement projects to improve patient and population health.

Understanding Hospital Charges 101

Trainees read and analyze hospital bills from actual MHS patients, reflecting on common hospital service charges and their role in managing healthcare costs.

Residents as Leaders

Making use of Library Resources

Trainees are introduced to resources in the MHS Knowledge Services Library as well as the FIU School of Medicine Library.

Residents/Fellows as Teachers

Trainees learn to teach in the clinical setting. This session is modeled after the Stanford faculty development course in improving clinical teaching skills.

Research Overview

Trainees are introduced to the Office of Human Research and IRB program tools to enhance trainee scholarly activity.

Health Equity

Social Determinants of Health

Trainees learn about the issues contributing to and impacting medical diagnoses, patient ability to manage their medical concerns, and how to apply to the patient encounter.

Wellbeing

Painting with a Twist

Trainees have fun while painting a work of art by following the instructions of the group artist.

Program Year 2

Healthcare Quality and Cost

Case Mix Index

Trainees are introduced to the concept of Case Mix Index and learn about its role in the DRG system and payment for hospital services, plus how documentation affects case mix index.

Improving the Patient Experience

Trainees learn how patient satisfaction is measured by Press Ganey after hospital discharge and how the patient experience impacts hospital rating scores and reimbursement.

Slicer Dicer in Epic for Quality Improvement

Trainees learn how to use Slicer Dicer as a tool for conducting quality improvement projects.

JCAHO: Residents as Surveyors

Trainees are introduced to the Joint Commission and the role that JCAHO plays in regulating hospitals and how they can contribute. Trainees assess clinical areas for potential JCAHO violations.

Residents as Leaders

Conflict Resolution

Trainees learn how conflict can affect a team and its provision of patient care as well as best practices in resolving and mitigating conflicts.

Communicating with Policy Makers

Trainees learn about barriers, motivations, and best practices regarding communicating with policy makers about issues impacting patient care and population health.

Community Services

The MHS Executive Director of Community Services reviews opportunities for trainee involvement in community engagement.

Health Equity

Unconscious Bias in Healthcare

Trainees explore how unconscious bias can impact healthcare providers and review the MHS standard practice regarding employee discrimination by patients and visitors.

Health Equity Panel

Trainees learn about health equity directly from patients with diverse backgrounds and experiences in accessing healthcare.

The Legacy of J. Marion Sims

Trainees learn about J. Marion Sims, aka the "Father of Gynecology" and reflect on harmful physician behaviors in medicine's history.

Wellbeing

Professional Identity Formation

Trainees create masks as visual representations of their professional identities portrayed externally and lived internally.

Program Year 3

Healthcare Quality and Cost

Value in Healthcare

Trainees learn about healthcare as a resource as well as factors impacting decisions about resource utilization.

Cognitive Errors

Trainees learn how heuristics play a role in common cognitive errors made by physicians as well as how to categorize & mitigate cognitive errors.

Residents as Leaders

Endnote as Citation Manager

Trainees learn to use Endnote as a tool for managing articles and citations in producing scholarly activity.

The Successful Job

Trainees learn about best practices in applying for and negotiating for their next job after training.

Health Equity

Climate Change, Health & Equity

Trainees learn about how climate change impacts patient health, particularly patients with low socioeconomic status, and learn ways they can impact climate change to improve patient care.

Wellbeing

Narrative Medicine

Through writing haikus, trainees explore their internal experiences related to meaningful patient interactions and their motivations for being physicians.



Memorial
Healthcare System
Graduate Medical Education

- Incident Reports
- High Value Cost Conscious Care
- Imaging Wisely
- Cognitive Errors
- Understanding Hospital Charges
- Quality Improvement
- Case Mix Index
- Improving the Patient Experience
- Joint Commission: Residents as Surveyors

- Residents as Teachers
- Research Overview
- Making Use of Library Resources
- Endnote as Citation Manager
- Scholarly Activity
- Conflict Resolution
- Communicating with Policy Makers
- Slicer Dicer in Epic for Quality Improvement

Healthcare
Quality &
Cost

Residents
as Leaders

Health
Equity

Wellbeing

- Unconscious Bias in Healthcare
- Social Determinants of Health
- Community Services
- The Legacy of J. Marion Sims
- Climate Change, Health & Equity

- Painting with a Twist
- Professional Identity Formation
- Burnout
- Narrative Medicine, Haiku