

SAFETY

QUALITY

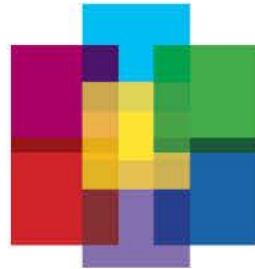
SERVICE

PEOPLE

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GROWTH

COMMUNITY



SOUTH BROWARD HOSPITAL DISTRICT BOARD OF COMMISSIONERS
August 15, 2018

Community Needs Assessment Action Plan Summary FY2016/2018



Community Needs Assessment Action Plan

Summary FY2016/2018



Strategic Goal	Objective		2016/2018 Target	Status	Outcomes FY16-18
Goal 1: Access to Care. Increase Primary Care Sites, Care Coordination, and Transitional Care, Co-Locating Primary Care and Behavioral Health Services, Affordability	1a	Increase the number of Primary Care Sites targeted by uninsured client demographics Zip codes: 33025, 33026, 33027,33029,33030	SBHD residents residing in targeted zipcodes	Achieved	Increased access to primary care centers to the targeted population with the opening of: -East Hollywood -West Miramar -Silver Lakes
	1b	Provide Care Coordination and Transition of Care by diverting SBHD residents to the nearest walk-in clinic	SBHD residents who choose to utilize the ED	Achieved	There were 25,988 Walk-in Clinic Visits FY16-18
	1c	Co-locating Primary Care and Behavioral Health Services by Opening Clinic on the campus of Outpatient Behavioral Health, and identify patients that would best be served at a location that meets both physical and behavioral health needs	SBHD residents with behavioral health conditions who will benefit from receiving primary care services at a co-location	Achieved	Outpatient Behavioral Health began providing Primary Care Services in February 2016 to their behavior health clients. They have provided 1,594 Primary Care Visits since FY18
	1d	Provide Health Insurance Literacy Workshops throughout South Broward County	Provide SBHD residents with a minimum of one Literacy workshop per month	Achieved	Provided 29 Health insurance Literacy workshops to 577 participants

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Goal 2: Community Health Education Health Self-Management, Health Promotion and Wellness, STD education	2a	Increase the number of MyCHART Users to promote, self care management, shared decision making, increased access and improve the patient experience	Increase the number MyChart users to 50% by FY 18	Achieved	51% of SBCHS clients were active MyChart within 30 days of their PCP visit FY18
	2b	Provide Health Promotion and Wellness Workshops in coordination with community partnerships	Provide a minimum of 1 Health promotion Workshop in coordination with community partners quarterly	Achieved	Provided 24 Health Promotion and Wellness Workshops in collaboration with Community partners
	2c	Provide comprehensive STI education to youth at local Middle and High Schools	Provide comprehensive STI education to a minimum of 1,500 youth annually	Achieved	Provided 4,827 youth with a comprehensive STI Program at local Middle and High Schools throughout the SBHD

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Goal:3 Preventative Care Increase Colon and Breast Cancer Screenings,SAMH Screening, Obesity and Immunizations	3a	Increase compliance of colorectal cancer screening by 2% above Hedis75th percentile benchmark of 60%	SBCHS; New and established members who meet the HEDIS eligibility criteria for colon cancer sreening	Achieved	Colon Cancer Screening compliance achieved at 64%. Exceeding the objective by 4% above Hedis 75th percentile for colon cancer screening
	3b	Increase compliance of Breast cancer screening for SBCHS patients by 2% above Hedis 75th percentile benchmark of 65%	SBCHS; New and established members who meet the HEDIS eligibility criteria for breast cancer sreening	Achieved	Breast Cancer Screening compliance achieved at 67% Met objective 2% above Hedis 75th percentile for breast cancer screening
	3c	Screened all SBCHS patients for depression, and report the number of patient's that were referred to Behavioral Health for further evaluation and management for depression	SBCHS patients will be screened for depression using PHQ-2. Patients who score above 14 on PHQ-9, will be referred to Behavioral Health for further evaluation	Achieved	Referred 317 SBCHS patients to Behavioral Health for PHQ-9 score above 14
	3d	Increase the number of Memorial Fitness Zones throughout SBHD to provide fitness outlets for residents throughout South Broward County	SBHD residents will be provided a minimum of 6 Memorial Fitness Zones as a cost effective alternative to exercise	Achieved	Fitness zones have been developed in the following cities through FY18: TY Park (Hollywood),Miramar Regional Park (Miramar), Markham Park (Sunrise),Dania Beach Linear (Dania),Brian Piccolo Park (Cooper City), C.B. Smith Park (Pembroke Pines), Vista Park (Davie),Tree Tops Park (Davie)
	3e	Increase the number of Childhood Immunizations utilizing the Children's Mobile Van, and Back-to -School Health Fairs Fairs	Children between K-12 who attend both Public and Charter schools will be offered the recommended immunizations	Achieved	Provided 2,072 youth with 5,963 Immunizations. Representing a 21% increase in immunizations provided between FY16 & 18

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Goal 4: Prenatal Care Increase prenatal care to reduce low birth weight, prematurity, and infant mortality	4a	Further develop a comprehensive education and outreach plan for prenatal care.	Prenatal Care events will be held a minimum of quarterly throughout south Broward County county using non-traditional marketing strategies	Achieved	Provided 23 prenatal educational events with 839 participants help in Hallandale, West Hollywood, East Miramar, Dania, East Miramar, West Miramar, West Park, and Pembroke Park
	4b	Increase the percentage of pregnant women who had their first prenatal visit in the first trimester	SBCHS; New and established pregnant women who meet the HEDIS eligibility criteria for timely prenatal care	Achieved	Timely prenatal care compliance was achieved at 98%.

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<p>Goal 5:Quality of Care Palliative Care</p>	<p>5a</p>	<p>Research Best Practices for Palliative Care</p>	<p>SBCHS members that received education on: "The Conversation tool kit" and the "Make Your Wishes Known" literature</p>	<p>Achieved</p>	<p>Researched Best Practices for Palliative Care in Primary Care:Developed workflow in EPIC and documentation template. Provided 254 SBCHS members Advanced Directives, Conversation Toolkit & Making your Wishes Known information during their visit</p>
<p>Goal 6: Affordability, Residents living in Poverty</p>	<p>6a</p>	<p>Educate residents living in neighborhoods below the 200% Federal Poverty Level (FPL), how to access community resources to improve their Quality of Life</p>	<p>Communities living in below the 200% Federal Poverty level (FPL) in SBHD educated by HITS outreach</p>	<p>Achieved</p>	<p>Provided 9 Neighborhood workshops to 249 participants. The Workshops were held in Davie, Miramar, East Hollywood, Pembroke Pines, Hallandale, West Park, West Miramar and Pembroke Park</p>

THANK YOU

