Board Summary - Awarded RFP

RFP Clinical Material Management Software (CMMS) Awarded 11/7/2023

Overview:

A Computerized Maintenance Management System (CMMS) is software that centralizes maintenance information and facilitates the processes of maintenance operations. It helps optimize the utilization and availability of physical equipment like and other assets.

The system will be an integral part of the Clinical Engineering program and allow for capital purchase forecasting, alternative equipment maintenance program, and staff productivity tracking.

It will support the overall vision of the MHS Clinical Engineering Dept and integrate with associated systems such as Service Now and Workday.

Challenges with current services:

Memorial Healthcare System has experiencing challenges with gaps in current functionality to support.

- Linking of calls to the Service Desk to Clinical Engineering workorders.
- Forecasting of capital needs and equipment replacement.

Why RFP was issued:

To select a vendor whose software has the capability to support end users ability to document, track, and report on assets and work orders.

Software will need to integrate with other MHS applications and provides robust reporting metrics for both Clinical Engineering and customer needs.

Current Vendor/Costs:

\$30,256 annual license fee

Committee Members:

COMMITTEE MEMBERS	
Name	Department
Gary Fuller	IT/Clinical Engineering
Christina Alfonso	IT/Clinical Engineering
Garu Guralsky	Clinical Engineering
Marisela Cuesta	Clinical Engineering
Maurice Clark	Clinical Engineering
Manfred Deforest	Clinical Engineering
Robert Zalduendo	Clinical Engineering
Anthony Hamedl*	IT
Edward Vidal	IT

*Did not Vote

RFP vendor response:

VENDOR NAME
Accurent LLC
Facilities Survey, Inc
Nuvolo
Service Now
TriMedx
TruAsset

Initial Eliminations upon review of written responses:

VENDOR NAME
eMaint Enterprises
Facilio Inc

Vendor Presentations / Demonstrations:

VENDOR NAME
Accurent LLC
Carahsoft
First Health Advisory
Facilities Survey, Inc

Vendors Selected:

Facilities Survey, Inc

Negotiated Cost:

\$132,774- 3 year agreement