

A message from Frank V. Sacco, FACHE, President and Chief Executive Officer

Good day,

Sometimes we must demonstrate the courage of our convictions to do what's best for a patient.

The story of one of our systemwide LifeSaver honorees is an example of the good that comes from maintaining our resolve to do whatever it takes to make sure our patients are safe.

Thank you,



Outgoing and friendly, Mavis Cyrus-Perez, RN II, is known for her "awesome" rapport with patients, families, physicians and colleagues. Those who work with her in ICU 3 at Memorial Regional Hospital will tell you Mavis' gentle touch is matched by a strong will.

Not long ago, Mavis was caring for a patient following a Code Heart and cardiac catheterization. When she found the patient's right foot was cold and pulseless, Mavis was convinced this wasn't normal.

Feeling certain the patient needed emergency assistance, she determinedly made calls to the patient's physicians expressing her belief that immediate action was required. After a vascular surgery consultation, the patient was taken to surgery to have a clot removed from the foot. Thanks to Mavis' persistence and quick action, the patient and his leg were saved.

ICU 3 Nurse Manager Phyllis McCall, RN, BSN, says Mavis is the type of nurse who will do anything for her patients and is never one to settle when it comes to patient care. "Sometimes you have to stand up and say, 'This is the way this needs to be done,'" says Phyllis. "That's what Mavis did and it saved the patient's life."

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