

Good day,

As part of our Patient First philosophy we recognize that when we care for a patient, we are also having a big impact on that person's family and friends.

When we treated this man's wife, we saved two lives.

Thank you,



Not long ago, we received a heartwarming phone call.

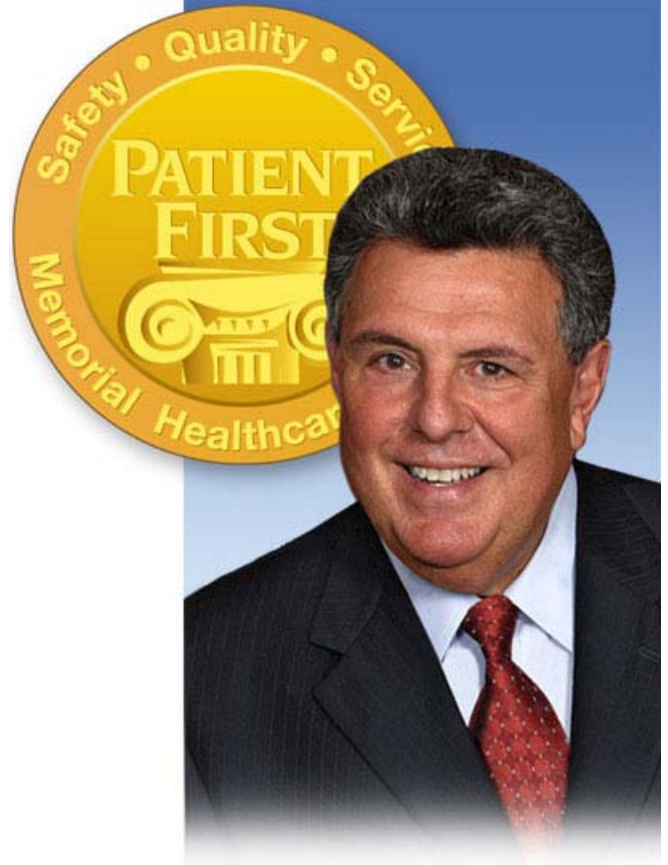
JB, who is 92, was calling to express his appreciation for the nursing care his wife, Nat, 90, recently received. He said he would like to, "Stand on the street and tell everyone I see how wonderful the Memorial nurses are."

When Nat became ill, she was scared to come to the hospital and JB promised her that he would keep her at home unless she called 911. Eventually, she decided to make the call and she was admitted to 5 South at Memorial Regional Hospital.

JB said that when the Rapid Response Team nurse was so wonderful, listening to him and assuring him that his wife would be OK, he was so grateful he had to hug her. He noted that all the nurses on 5 South are very attentive and treated his wife with true caring.

"I will always remember the care and compassion you have shown Nat," JB said. "She's not just my wife – she's my life."

*(Note: Names have been changed for privacy.)*



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