

## A message from Frank V. Sacco, FACHE, President and Chief Executive Officer

Good day,

Bringing a new life into the world can be an exciting and nerve-racking experience. At Memorial, our Family Birthplace physicians, nurses and staff do their very best to help smooth the way.

These new parents are grateful for the exceptional combination of medical expertise and moral support that enveloped and guided them to a very happy ending.

Thank you,



Dear Mr. Sacco,

It has been an exciting couple of months at our house and we have Memorial Hospital Miramar to thank.

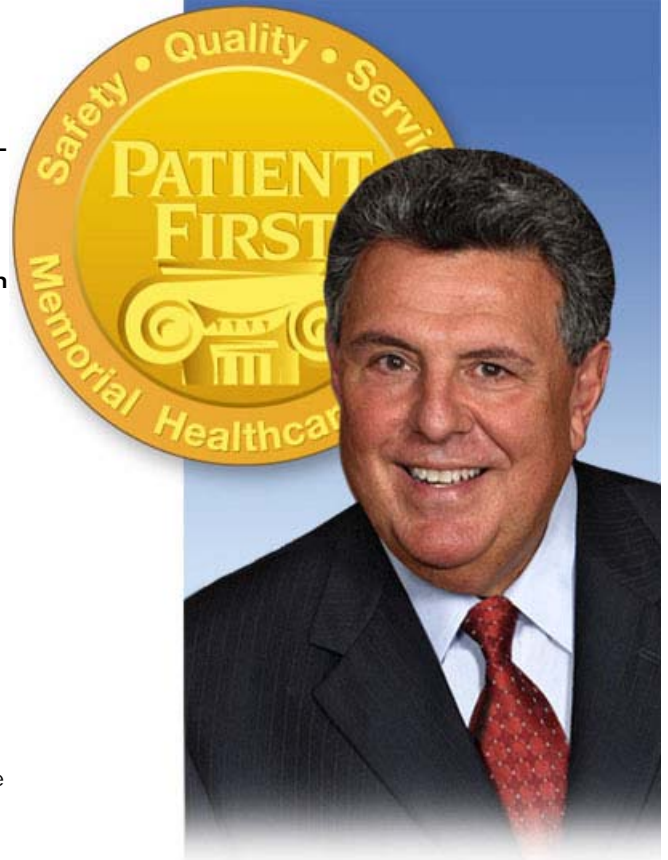
Our son was born at Memorial Hospital Miramar in July and I remember it clearly. My wife and I got to the hospital at 3 a.m. on Tuesday and it soon became evident that we were going to stay in the hospital until our son was good and ready to present himself. It took about three days and sometimes it felt even longer than that for the delivery to come to fruition. My wife was very uneasy and feeling the constant pain of irregular contractions was really draining her morale. There was a short time there that she even began to contemplate having a cesarean delivery. Out of nowhere came Sandy and her assistant Janet to renew my wife's confidence and spirits.

Sandy and Janet treated us as if we were their very own son and daughter. They seemed like two enormous pillars of support that we gladly dropped our concerns, worries, and even pain on. They both seemed to never leave our side and constantly spoke to us giving us updates on our progress and just how much and far we had come instead of how far we had yet to go (believe me, that went a VERY long way in relaxing us). Their sweet yet stern demeanor helped us focus on our mutual goal in a time when we had few energies and worlds of concerns. At 5:15 p.m., our son, Matthew, was born – all 8.9 pounds and 20 inches of him. A beautiful son of God and an even more wonderful gift to two very loving and grateful parents.

Seven weeks after his birth, Matty is 13 pounds and 23 inches long and still has all of his wonderful hair. We constantly marvel at his size and how incredibly beautiful and healthy he really is. We sit and watch him sleep and reminisce about the delivery and what an incredible blessing from God it was to have Sandy and Janet there to see us through the delivery. It is because of them that my wife is physically 100 percent and my son born naturally. I know for a fact that people like that are a rarity and must be cherished every second of every minute one gets to be around them.

I would be remiss if I did not also mention the graciousness of your staff after delivery. They treated us with such love and care that I felt as if we owed it to them to let the world know just how wonderful they all were.

I would also like to mention Luisa, who taught our natural childbirth class. We found her to be so knowledgeable as well as honorable. She guided us through all that was going to happen and what was going to be said and done to us a month ahead of time. We were excellently



prepared for labor because of her guidance. She was also so very kind in contacting us after birth to see if we were all right and how the new bouncing baby was.

Our admiration and appreciation of everyone on your entire staff is endless. They are the most pleasant, professional and patient people we have ever had the great blessing of knowing.

Sincerely,

Roniel and Davinia

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