

A message from Frank V. Sacco, FACHE, President and Chief Executive Officer

Good day,

A child's smile and happy laughter can brighten a parent's world. This week's letter is from a mother who is grateful for the remarkable and compassionate treatment that put a grin on her little girl's face, and gave her whole family a new chance at life.

Patient- and family-centered care is at the heart of this happy ending.

Thank you,



Dear Mr. Sacco,

My 4-year-old daughter, Arianis, has been a Joe DiMaggio Children's Hospital patient for the past three years. Her most recent surgery was in January. I want to express my feelings toward the staff and doctors who make your hospital so very special.



Arianis

My daughter was born with Goldenhar Syndrome, a very rare and complicated condition. I'm so happy to say that your staff is completely responsible for giving my child a second chance in life. I'm eternally grateful for all of them, starting with Dr. Stelnicki, Dr. Brooks, Dr. Singer, Dr. Grobman; Mrs. Ann Lindahl and Bobby Brasher, ARNP, from the Craniofacial team; the pediatric ambulatory services nurses, especially Nurse Debbie; pediatric recovery Nurse Belkys; the transportation staff; and Mrs. Nancy in registration.

I also want to thank Lotsy Dotsy (Linda Herbert), the very special clown you have at the hospital. She is so good with making the children laugh. She also speaks my daughter's only language, American Sign Language, which to me was very impressive.

Those are a few of the names I remember, but I will never, ever forget their faces nor the hard labor they've put toward my family's second chance in life.

To all of you who have played a huge roll in my daughter's life I thank you, thank you for giving us the smile we need to keep going. We will be forever grateful.

Straight from my heart,

Jessica
Arianis' mommy

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