

A message from Frank V. Sacco, FACHE, President and Chief Executive Officer

Good day,

Each LifeSaver Award honoree receives recognition for an exceptional act of Patient First care. Then, when we talk with these special individuals and their colleagues, we inevitably find our honorees are people who are committed to delivering exemplary safety, quality and service every day.

Thank you,



As an RN in the Memorial Hospital Miramar Emergency Department, soft-spoken Tracy Campbell is highly regarded for her kind and comforting nature – and for her keen assessment skills. Despite the pressure that comes with working in a busy ER, Tracy remains professional and compassionate.

When a man in his early 20s came to the emergency department with a large wound near his left eye, a CT scan was negative, and X-rays revealed a fracture of the bone around the eye. The patient was about to be discharged with instructions to see an ophthalmologist when Tracy noticed a problem: He was struggling to see and read the paperwork.

Demonstrating her strength in patient advocacy, Tracy took the time to investigate what she suspected was a change in the patient's condition. She stopped the discharge process and asked the ER physician to "look again." After an ophthalmology consult found acute retinal hemorrhage, the patient was referred for urgent treatment. Tracy's keen awareness, concern for the patient and prompt action helped save the young man's vision.

"Tracy is an extremely skilled emergency nurse," says Denise V. Reynolds, Director of Emergency Services at Memorial Hospital Miramar. "But more than that, she is the kind of professional who won't allow external pressures to compromise her commitment to doing what is right for her patients."

When asked about her LifeSaver recognition, Tracy's reply was humble – and true to her character.

"I didn't think I was doing anything heroic," Tracy said. "I just did what I would have wanted for one of my own children in the same circumstances."

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