

A message from Frank V. Sacco, FACHE, President and Chief Executive Officer

Good day,

Especially for long-term residents of Memorial Manor, close ties often develop between families and staff. When residents and their family members feel comfortably “at home,” and embrace the Memorial Manor family as part of their extended family, the power of Patient First care is clear.

Thank you,



Dear Mr. Sacco,

My heart is profoundly grateful for having been able to care for my husband, Miguel, in your wonderful institution, Memorial Manor. We were *so blessed* every day.

Somebody asked me once: “Where is your home?” and very spontaneously from my heart came, “This is home for me,” and believe it, that was so.

Miguel received so much love, tenderness and special care from everybody, and he enjoyed it so much, giving it back in blessings to all.

The nurses, oh, my God! – the best. The certified nursing assistants, our wonderful helpers, with so much work and so eager to help out always. The breathing therapists promptly came as needed; the maintenance personnel; the secretaries; and the social workers – just wonderful.

So much love is very difficult to describe.

You can count on me to help around with the residents where needed with love and joy as a token of my appreciation to you all and our fellowship.

I thank you also for Dr. Gup, who always took good care of my husband, and for five years helped my husband and me the best he could.

I thank you most of all for the privacy provided for our family to be at his bedside in his last moments.

God bless Memorial Manor abundantly.

With love,

Elaine

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