

Good day,

By adding compassion and caring to safe, high-quality care, Memorial gives patients and families exceptional healthcare experiences in times of joy and times of sadness.

Never underestimate the power we have to help others – patients, their families and friends, our own colleagues – by sharing our talents, our time and our hearts.

Thank you,



Dear Mr. Sacco,

This letter comes at a time of sadness as my mother, Geraldine, went to rest with the Lord on Christmas Day. But it also brings great joy and love for the family I work with at Memorial Hospital Pembroke.

My mom was rushed to the Emergency Department a week before Thanksgiving, and she remained a patient at Memorial Hospital Pembroke until coming home with home hospice care on December 23. If I named each and everyone who came in contact with my mom and family while she was there, I would be afraid of omitting someone's name. So from the bottom of my heart and my family's, I want to thank everyone for the support, strength and love we felt each and every day.

The love of my Memorial Hospital Pembroke family is indescribable and awesome. I felt it all around me. Without their support and love, I don't know how any of us would have made it through this very difficult time. Words can not express what I have felt in my heart and how my Memorial Hospital Pembroke family touched me and each and every member of my family every day.

My mother's doctors (Drs. Carew, Whittingham, Wade and Rodriguez) did everything imaginable to get her better, as she so much wanted. Dr. Carew is such a compassionate and gentle soul. When he asked me what my mother wanted, I said, "Her only wish is to be able to spend one more Christmas with her family." Dr. Carew kept that wish close to his heart and with his help and the grace of God, she made it to Christmas Day.

Thank you all for your Love,

Belinda

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